tylaine jeffrey

software engineer

✉ tylainej@gmail.com 🌐 tylainej.github.io/porfolio/ 📞 347.815.0043 📍 Brooklyn, NY
in In.com/in/tylainejeffrey 🐙 tylainej

➕ summary

I enjoy working with customers and building teams to drive product sales. After nearly 9 years working in customer service positions, I have developed strong interpersonal skills that allow me to influence consumers and assist management in increasing sales. With 4 years' retail experience, I have motivated co-workers with my technological savvy and continued up to date knowledge, on wireless devices by providing them with training and simple presentations that encourage them to feel more comfortable with wireless products in the market.

➕ experience

General Assembly / Per Scholas
New York, NY
Web Devloper Fellow
May.2018 to Sep..2018
Worked on multiple projects using latest programming languages
Built Web Apps using express, javascript, Ruby on rails, react, SQL, and node
Learned how to create a better workflow using github on team projects

LG Product Specialist
Brooklyn, NY
Apr..2016 to Mar..2018
Managed territory wide of wireless consultants and utilize interpersonal skills to increase rate of recommendation on LG wireless products
Provided presentation and product demonstration support during the introduction of new products and services to consultants, managers and consumers
Gathered competitor intel to determine market direction that encourage promotional incentives

Target Wireless Team Member
Queens, NY
May.2014 to Apr..2016
Maintained sound knowledge of most of America's major cellular network plans and services
Sold an average of 10-15 phone along with $1500 of accessories per week on a part time basis
Created hot weekly sales spreadsheet that was later implemented across national teams

Samsung Assistant Sales Consultant
Clarence, NY
Oct..2013 to Mar..2014
Assisted customers with finding the appropriate Samsung product for their needs
Generated and increased revenue for Samsung products within Best Buy by 30% weekly
Ensured brand awareness and create a positive Samsung experience in store

➕ education

Per Scholas / General Assembly
Sep..2018
Certificate of Completion Web Immersive Program

Buffalo State College
Dec..2010
Communication Media Studies
Completed 112 credits toward degree

➕ skills

Html
Javascript
Microsoft Powerpoint
CSS
React
Rails
Express
Ruby
Node.js

➕ awards

Excellence in Perseverance
Per Scholas / General Assembly
Sep..2018
Award for representing both schools' core value of Perseverance.

➕ projects

Mystery Word Game
Jun..2018 to Jun..2018
Similar to Hangman without the hanging, using Javascript and CSS.

https://tylainej.github.io/mystery-word-game/

Movie Generator
Jul..2018 to Current
Team project using Express server in the backend and Ruby in the Frontend.

http://movie-generator.surge.sh/

Realty Blurb
Sep..2018 to Sep..2018
Using React and Ruby Rails, I created a blurb like sample site that users can add to, edit and delete articles to the sites.

https://lame-whip.surge.sh/

➕ other work

Github Link
https://github.com/tylainej

Portfolio Link
https://tylainej.github.io/porfolio/