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Tyler McBride
Full Stack Developer
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I am a pragmatic technology specialist looking to further my career as a Developer and gain further exposure to the wider IT sector. With a positive, friendly attitude I thrive on challenges and enjoy problem solving and finding innovative solutions in the workplace. I am a people person, and my experience in customer focused roles across technology and helpdesk showcase my ability to excel in both collaborative team environments and autonomous working. My commitment to excellence, coupled with my strong interpersonal skills, makes me a valuable asset to any team.

Skills

JavaScript	SQLite3	Videography
HTML	Auth0	Photography
CSS	Vitest	Editing
React	Supertest	Stage Management
Node.js	Nock	AV Setup
Express	Mock	Planning
Typescript	Agile	Problem Solving

Career Summary

2024 – 2024	**Student Developer**, Dev Academy Aotearoa
2021 – 2024	**Caretaker**, Gee & Hickton Funeral Directors
2019 – 2023	**Production & Tech team Leader**, Lifeswitch
2016 – 2019	**Incident Management Analyst**, Datacom
2014 – 2016	**Claims Advisor**, The Earthquake Commission

Experience

- **Student, Dev Academy Aotearoa**
  January 2024 - May 2024
    - Completed a 17-week intensive bootcamp focused on full-stack web development, gaining proficiency in HTML, CSS, Typescript, React, Node.js, Knex.js and Express.
    - Acquired hands-on experience with state management, testing frameworks, and agile methodologies.
    - Developed strong interpersonal and communication skills through collaborative projects, pair programming and group work.
    - Provided support to other students and used my natural leadership skills to shape culture in a hybrid work setting.

- **Caretaker, Gee & Hickton Funeral Directors**
  April 2021 - January 2024
  - Demonstrated organization, planning, and detail-oriented skills in managing daily operations and maintenance tasks.
  - Set up and maintained relationships with external service contractors.
  - Provided exceptional customer service and support to families.

- **Production & Tech team Leader, Lifeswitch**
  November 2019 - July 2023
  - Managed team rostering, supply management, and technical support for Sunday services.
  - Produced multimedia assets for marketing and online courses.
  - Implemented full end to end processes to enable video capability for producing online services during the COVID-19 pandemic/restrictions including technical equipment research, purchasing and implementation.

- **Incident Management Analyst, Datacom**
  December 2016 - June 2019
  - Monitored and managed low-priority incidents, requests, and changes to ensure service agreements were met.
  - Developed reporting processes for giving feedback to clients and stakeholders, conducted quality assurance, and provided training to team members.
  - Demonstrated strong interpersonal and technology skills in liaising with resolver groups and customers.

- **Claims Advisor, The Earthquake Commission**
  March 2014 – February 2016
  - Engaged in resolving complex escalations and addressing issues beyond typical scope, demonstrating flexibility and proficiency in all aspects of claims handling.
  - Facilitated project setup and maintained communication with management and clients regarding expected outcomes and updates.
  - Conducted quality assurance and audits to ensure the accuracy and completeness of work.

Education

NZQA Lvl 6 Certificate in Applied Software Development
Dev Academy Aotearoa
NCEA level 3
Hutt Valley High School

Availability: I am currently actively seeking full-time employment and am available to start immediately.
Referees: Available upon request.