



SABRINA D TELIS

Graphic Designer/Customer Service

 <https://sabinadelilaarts.com>

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 1320 Pasadena Bloom
Lane, Ruskin FL 33570

EDUCATION

Associate in Arts

Hillsborough Community College
2023

Graphic Design Certification

Hillsborough Community College
2023

PTK Honors Society
4.0 GPA

EXPERTISE

- Graphic Design
- Illustration
- Customer Service
- Adobe Illustrator, Photoshop, InDesign & Lightroom
- Figma

ROLES & AWARDS

- President of HCC Art Club 2023
- PTK All-Florida Academic Team
- 49th & 50th Annual HCC Student Juried Art Exhibition
- Art Ascent magazine Artists of Abstract | 2020 Aug edition

ABOUT ME

Accomplished freelance graphic designer with 5 years of experience. Published illustrations in books, magazines & marketing content. Many years of experience in customer service therefore skilled in a fast-paced environment while creating positive customer experience. Looking for a company that aligns with strong values and a passion for creativity. A team player and always willing to help others. Dedicated to learning new skills to implement and always seeking ways to expand expertise.

WORK EXPERIENCE

2019 - Present

Sabrina Delila Arts | Apollo Beach, FL

Freelance Graphic Designer & Illustrator

Matching with clients in need of illustration or design. Illustrated the cover and chapter images for Heaven's Bell by Sherrie Barch available in Barnes & Noble & Amazon as well as their marketing images. Designing logos and branding guides for local companies. Creating personalized family & memorial portraits on my Etsy.

2015 - 2019

Laser Spine Institute | Tampa, FL

Report Intake Specialist & Customer Service Rep

Operating a multi-line phone system for patient service calls & training new hires. Charting patient notes and responding to chats and emails simultaneously. Created and implemented a Standard Operating Procedure manual for the customer service team. Contacted imaging facilities to obtain medical records for our patients via phone, email, and faxing requests. Data input into Salesforce.

2014 - 2015

The Disney Store | Brandon, FL

Cast Member

Created a magical and fun environment for guests. Cash register experience and incoming calls. Stocking shelves and unpacking new products. Participated in Disney's VoluntEARS.

REFERENCES

Emily Troche

Laser Spine Institute

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Sherrie Barch

Heaven's Bell Author

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Omar Richardson

O Richardson Design

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