Tyler Woods

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Professional Profile

Full stack web developer leveraging years of computer training, customer service and patient care to fully understand computer systems and the clientele using them. Years of customer service experience and technologically savvy with computer systems including Microsoft Office. Eager to take on new challenges and work together with teams to create web-based projects. Hardworking, energetic, dependable, flexible, and adapt easily to change of environment and work schedule. Able to work in group settings or alone and not afraid to ask for help or clarification if needed. Maintain critical thinking skills essential to providing competent and dignified customer service. Personable with a positive attitude; effective at communicating with customers and coworkers.

Technical Skills

HTML5, CSS3, JavaScript ES6+, GitHub, jQuery, Bootstrap, Node, Express, MySQL, SQL, Heroku

Projects

TBD.

Additional Experience

- Recently employed at *Acme Markets* as E-Commerce Shopper (2/2021-8/2022) Philadelphia, PA
 - Responsible for online cataloguing of orders
 - Calling customers multiple times daily and verifying order information
 - Working as a liaison between Acme Markets and both PointPickup and Doordash companies to ensure orders are properly processed and delivered
 - Ensuring that customer payment properly processes for the company and providing the customer with their desired products

- Clinical Rotation at *Virtua Hospitals* as Nursing Student (1/2020-8/2021) 200+ hours Camden, NJ

- Communication between different departments through computer systems
- Provided daily care for regular and isolation patients
- Obtained and recorded patient vitals

- EHR documentation in Epic of patient information (vitals, I&Os)
- Administered patient medication via Oral, Topical and IV Push route
- Wound care
- Rotations in Telemetry, PCU, OR, MHU, and JRI
- Worked at American Joe's as Deli Clerk (11/2018-6/2019) Philadelphia, PA
 - Provided customer service in the deli
 - Counted stock
 - Technical support with computer and operating systems
- Worked at Boathouse Restaurant as Busser (5/2016-7/2016) Wildwood, NJ
 - Provided customer service throughout restaurant
 - Organized inventory
- Worked at Giant Foodstores as Front-End Clerk / Bagger (7/2014-5/2015) Philadelphia, PA
 - Provided customer service at the front end
 - Maintain stock
 - Maintenance work

Education/Credentials

Certificate, Full Stack Web Development - University of Pennsylvania Philadelphia, PA

Diploma in Nursing | Our Lady of Lourdes School of Nursing | 3 Semesters Completed, 200+ hours clinical experience in Med-Surg (Telemetry, and PCU) Virtua Camden, Mental Health (Voluntary & Involuntary) Virtua Willingboro, Joint Replacement Institute Virtua Voorhees | Current GPA: N/A

CPR Certified - American Heart Association

Philadelphia, PA

Associate in Science | Camden County Blackwood | Currently Enrolled | Current GPA: 3.63

Associates of Liberal Arts | 12/2017 | Community College of Philadelphia | GPA: 3.5

Bachelor of Arts | 6/2014 | Central High School, Philadelphia, PA | GPA: 3.72