

Tyler Ewing

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SUMMARY

Enthusiastic and reliable individual with 6 years of experience in customer service, retail, or general labor. Known for strong work ethic, positive attitude, and ability to perform effectively in fast-paced environments. Demonstrated skills in cash handling, stocking, customer assistance with a proven ability to provide exceptional service, maintain cleanliness, manage tasks efficiently. Eager to contribute to the workplace as a motivated team member, bringing a commitment to supporting team efforts, ensuring customer satisfaction, upholding company standards.

EDUCATION

Turks and Caicos Islands Community College

Associate's in Business Administration

Turks And Caicos Islands

Dec Jan 2018– Dec 2020

EXPERIENCE

Tire Re threading Technician

March 2018 - March 2019

Southern Tiremart

- Performed tire rethreading and retreading processes according to industry standards, ensuring high-quality and durable finished products.
- Maintain a comprehensive understanding of Allstate's insurance offerings, including auto, home, life, and other types of insurance, to effectively address customer inquiries and provide accurate information.
- Conduct outbound calls to existing and potential clients to promote insurance products, explain policy benefits, and encourage them to consider or renew their coverage.

Chef/Cook

March 2019 – Dec 2021

Mama's Island Kitchen

- Managed daily food preparation and cooking operations in a fast-paced, mobile kitchen environment, ensuring high standards of quality and consistency
- Maintained rigorous food safety and sanitation standards, including proper handling, storage, and cleaning procedures, leading to a clean inspection record
- Oversaw cash handling and financial transactions, ensuring accurate reporting and reconciliation at the end of each shift.

Sales Associate

Jan 2022 – Dec 2023

H&M

Miami, FL

- Provide exceptional customer service by greeting and assisting customers, answering their questions, and addressing their concerns in a friendly and professional manner.
- Maintain a thorough knowledge of current fashion trends, product lines, and store promotions to effectively assist customers and provide accurate information.
- Ensure the store is clean, organized, and visually appealing by arranging merchandise, refilling stock, and keeping displays neat and tidy
- Operate the cash register, handle transactions accurately, process returns and exchanges, and manage cash and receipts efficiently.

Telemarketer

Dec 2023 – Present

Allstate

Miami, FL

- Identify and generate new leads by reaching out to potential clients via phone calls, introducing them to Allstate's insurance products and services.
- Maintain a comprehensive understanding of Allstate's insurance offerings, including auto, home, life, and other types of insurance, to effectively address customer inquiries and provide accurate information.
- Conduct outbound calls to existing and potential clients to promote insurance products, explain policy benefits, and encourage them to consider or renew their coverage.