# SAMANTHA TYMON

## CONTACT

973-769-4259

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DEVELOPER-WILL-TRAVEL.BITBALLOON.COM

# SOCIAL MEDIA

TWITTER: @TRAVELLINGSAMMY

FACEBOOK: /SAMANTHA TYMON

INSTAGRAM: @TRAVELLING\_SAMMYKITTY

## EDUCATION

WEB DEVELOPMENT CERTIFICATION

CAREER FOUNDRY | 2016

**BACHELOR OF ARTS, MAJOR IN STUDIO ART** 

MONTCLAIR STATE UNIVERSITY | 2007 - 2010

GPA: 3.6

## REFERENCES

**MADELINA TAVERAS** 

ACCOUNTING

DEALERAPP VANTAGE, LLC

732-293-6392

NIMISHA BHAT
TECHNICAL SERVICES LIBRARIAN

COLUMBUS COLLEGE OF ART & DESIGN

NBHAT@CCAD.EDU

**TAMARA CHESLEY** 

CUSTOMER CARE
UNIVERSAL BUSINESS TEAM

973-476-2320

TAMMI.CHESLEY@GMAIL.COM

#### EXPERIENCE

#### SUPPORT AND IMPLEMENTATION TECHNICIAN

DEALERAPP VANTAGE, LLC | MAR 2014-PRESENT

- Interpret and implement clients' requests
- Manage approx. 200 client accounts, data, and requests
- App testing for bugs, glitches, errors in data, outdated data
- Analyzing and resolving issues with data feeds
- · Work with clients
- Photo/Graphics editing in Photoshop
- Work on several projects at once
- Make minor changes and work on more in depth, lengthy projects
- Work within a ticketing system
- Client training in utilization of our backend portal and app features

#### **VISITOR SERVICES ASSOCIATE**

THE MORGAN LIBRARY & MUSEUM | OCT 2011 - JUL 2014

- Admission Sales
- Involved working with wealthy clients, providing them information and assistance
- Coat Check
- Handled and protected valuables
- Ushered Events
- Distributed Audioguides
- Dealt with difficult people

## SKILLS

- HTML, CSS
- JavaScript, JQuery
- Rails, Ruby on Rails
- Adobe Photoshop
- Microsoft Office
- Pages and Numbers
- Mac and Windows
- Bug testing
- Verbal communication
- · Writing, editing, and proofreading
- Drawing and painting
- Photography
- Photo editing
- Light French and Italian

#### PERSONAL SKILLS

- Friendly and Engaging
- Creative and Innovative
- Self-motivated and Driven
- Collaborative and Independent
- Industrious and Adaptive