



Internship LHS

Reflection

Internship 2023-2024

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TABLE OF CONTENTS

TABLE OF CONTENTS	3
1 SUBSTANTIVE REFLECTION.....	4
2 PERSONAL REFLECTION	5

1 SUBSTANTIVE REFLECTION

I personally find the internship I completed at LHS quite successful. The assignment that my fellow students, Thomas Verbruggen, Joppe Kerkhofs and myself received, has been largely completed, but there are a few things that we have not been able to implement, such as payments with Stripe or an email server. There were some stumbling blocks during the assignment, such as absences due to illness in the group or miscommunications, but in the end we completed the basic product.

In my opinion, the booking tool & resource management system that LHS wanted is well put together both in terms of content and visually and functions in almost all aspects that were requested, the UI/UX is not always uniform or perhaps not always as I had imagined, but there are several factors related to this. I mainly focused on the front-end part so I can reflect most on this and as I have already said, the web app is nicely put together and functions well and quickly, so I think it was certainly a successful internship in terms of content.

As advice for LHS, I would say perhaps communicate a little better with students, and perhaps set a clear limit on what must be achieved at the end of the internship. Steven told us that he could let three of us work on the project for another year before it was completely finished and this might not be the nicest thing to hear for interns as I think everyone wants to be able to show a beautifully finished product. .

2 PERSONAL REFLECTION

The internship itself, I can say a lot about this, personally I didn't think it was great. There are many internal problems at LHS that sometimes bother me. Such as miscommunication, or the use of inefficient systems, having to wait several weeks for an internship project, etc.

Examples of this are that it was not made clear to us that the project had to be live instead of on the development server, so we had to work on this on the last day, outdated and inefficient systems for creating users or outdated systems for to host websites while we came up with the solution to use Docker, which would make everything easier for us, this was not LHS' preference. The first few weeks felt very slow because every day we asked what we could do and we were told the same thing every day; "I have to discuss this with Steven", we only got a project after HR heard that we had no work. There have also been assignments that fall outside our sector, such as literally physically helping with renovations or something more in the IT world, solving problems on servers, this is more CCS-oriented than APP-oriented. It also does not bring much confidence if there is no cybersecurity specialist and we are told that we know more about this than the permanent employees. Or the fact that our internship mentor, Steven, was barely there because he is the owner of LHS and therefore has a lot of other things to do.

Ultimately, these are all problems within the company itself, which an intern can do little about, but it is not pleasant to do an internship at a company with many internal problems. Personally, I often had the feeling that we were just working for LHS for free, instead of really doing an internship and learning. Now I don't want to say that I haven't learned anything, I have learned a lot about the differences between school and business projects and about customer requests, I also think that I have grown professionally and have a better understanding of what it is like to work for a company now. to work.

But when I hear from fellow students who did their internship at other companies, and hear how great it was for them and how much they learned, I have the feeling that the internship at LHS was not really a great internship, now as I said, I am personally happy with the end result and I have learned a lot, but I would not recommend an internship at LHS to students.