Quest Analytics – Full Stack Engineer

Dear Quest Analytics,

With my Bachelor’s degree in Information Technology which includes more programming courses than IT courses, 3+ years of JavaScript, HTML, and CSS experience, 1 year of .NET experience with C#, and experience with using version control software such as Git, I am confident that I will be an excellent fit for Quest Analytics’ Full Stack Engineer position. My experience and passion for technology has provided me with the innovative, analytical, and technical skills necessary to successfully provide your company with multifaceted technical solutions across a wide range of software platforms.

At IT&S, I am responsible for taking care of the technical needs of any employee of our hospitals and clinics (which could include ambulatory surgery centers, cancer centers, etc.). I handle request via tickets, project request, or escalations from managers/directors and use my best judgement on how to manage customer’s priorities of projects and requests. I work with a broad spectrum of tools and teams to complete daily tasks; from server tools (for changing network ports and view network switch information), to hand tools to repair malfunctioning devices. These duties allow me to be versatile in how I approach any job duty by forcing me to use my prior knowledge to know the best course of actions to troubleshoot issues and the best resources to use. Using my resources to my advantage allows me to meet deadlines and be consistent and dependable to my coworkers, customers, and company.

The work experience I have has taught me more of the analytical and innovative skills I need to be a successful Full Stack Engineer at Quest Analytics but my academic work has taught me more of the technical skills I would need to be successful. Both my industry and academic work have provided me experience with:

* HTML, CSS, and JavaScript (used in production in my Web Content Intern position and in academic work)
* SQL Server and Oracle (used in school and in my Service Desk Analyst position and in academic work)
* team work - both in leadership roles/positions and more subordinate roles/potions within the company and/or within a group for a project
* submitting code to production and/or using version control software (e.g. GitHub) when working with a team and independently
* communication and understanding between myself and individuals with all levels of technical competency, which includes the customer
* adhering to quality standards and procedures (especially prominent in my Information Security Intern position)
* a wide range of languages, frameworks, and modules/semantics (please see resume for more detail)
* risk management (e.g. risk analysis, risk avoidance, risk mitigation, risk transfer, risk retention, etc.)
* constantly maintain knowledge of the new technologies and methods to best assess and mange tasks given
* adaptability with environments, people, and technology
* following agile planning processes and frameworks (e.g. Scrum, Test-Driven Development [TDD], etc.)

It would be a pleasure to learn more about Quest Analytics’ needs, and I would welcome the chance to provide further insight into my knowledge of technical abilities, personal attributes, and project management. My resume will also give you a greater understanding of my abilities.

Thank you for considering my candidacy for this position. I hope to hear from you soon to schedule an interview.

Sincerely,



Tyler Phenix

(816)-977-5441

[trpgy5@umkc.edu](mailto:trpgy5@umkc.edu)