

OSCAR RAMIREZ LUCERO

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Work Experience

Research Fellow

Santa Clara County, County Executive's Office— Santa Clara, CA

06/2021 to 9/2021

- Communicate across multiple county resources and non-profits to research a COVID impacts on immigrant community, create and implement solutions to improve well being and social mobility in the County.
- Used Participatory Action Research, Project Management, and Leadership to bring programs and policy changes for our most disadvantaged.

Project Manager

Apple — Cupertino, CA

02/2021 to 06/2021

- Career Experience in Artificial Intelligence/Machine Learning Chief of Staff Team
- Communicated across multiple teams to solve a large internal communications issue and created macOS and iOS software solutions and communicated new company wide procedures for clear communication

Product Specialist, RCC Sales & Service

10/2019 to 06/2021

Apple — Cupertino, CA

- Introduce higher standards for customer service and consistently achieving top sales for two quarters.
- Knowledge of all aspects of iOS, iPadOS, MacOS, watchOS, tvOS
- Achieving highest positive customer interaction among 30+ team members by 200%.

Operational Specialist

06/2019 to 09/2019

Google — Mountain View, CA

(Adecco Onsite with Waymo)

- Applied knowledge of Machine Learning, Artificial Intelligence, Android to monitor self-driving software daily
- Provided concise, clear, and accurate verbal and written feedback regarding the vehicle's operations.
- Completed 2 reports daily, documenting procedures and tests for self driving vehicle. Pre and post vehicle operations.

Assistant Business Consultant

10/2018 to 02/2019

Country Gourmet Restaurants — Sunnyvale, CA

- Produced one daily report and increased communication between employees by at least 70%.
- Initiated an online marketing base to expand clientele and gained 28 new customers in the first month
- Improved POS system to adjust needs of restaurant, increasing efficiency of orders by 50%

Manager

07/2015 to 09/2018

Hobee's California Restaurants — Palo Alto, CA

- Conducted interviews for prospective talent and trained five new associates.
- Arrange biweekly check-ins with 20 associates to set monthly sales goal, resulting in labor costs reducing by 10%
- Installed new POS and trained employees how to use it effectively which created at least 50% efficiency when taking orders.

Education

San Jose State University—San Jose, CA

Expected Graduation 5/2022

Bachelor of Science: Applied & Computational Mathematics, Minor Computer Science GPA: 3.32

- Relevant Coursework: Software & Algorithms in Java, Computer Systems, Data Structures and Algorithms, Object Oriented Design, Diff. Eqs. Systems, Applied Stats., Numerical Analysis & Scientific Computing

Foothill College— Los Altos, CA

Graduated 06/2018

Associate of Science: Computer Science

- Relevant Coursework: Java Basic-Advanced, Assembly code, Public speaking: Cross gender and group building.

Certifications

- Udemy SQL Course Certificate. Grow with Google IT Support Professional Certificate. CodePath iOS University Certification

Skills

- Programming: Java, HTML, Swift, Python, SQL, Django, 5 years of experience with Android, iOS
- Software: Word, Excel, Powerpoint, Final Cut, Dreamweaver, Photoshop, XCode, Google Suite

Awards

- Pursuit Of Excellence Scholarship
- Member of Phi Kappa Phi Honor Society
- Mountain View-Los Altos Scholarship

Hobbies & Interests

- Multi Genre Musician. Studio Artist (Painting, Drawing, Graphic Design). Film Production and Editing.