

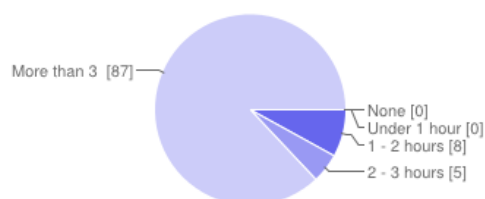
# 100 responses

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## Summary

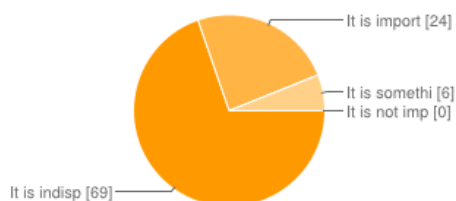
### Amount of Internet usage

On an average day, how much time do you spend online?



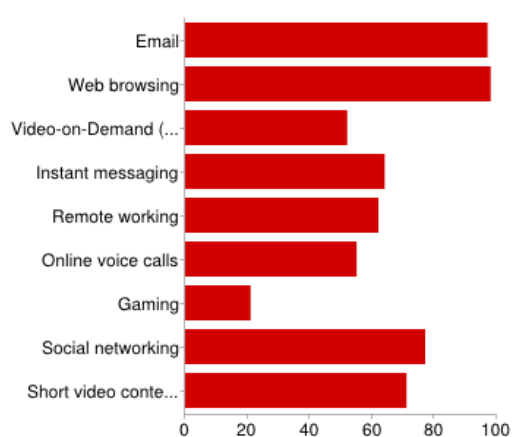
None	0	0%
Under 1 hour	0	0%
1 - 2 hours	8	8%
2 - 3 hours	5	5%
More than 3 hours	87	87%

What is your general opinion of the Internet?



It is indispensable to me	69	69%
It is important to me	24	24%
It is something I enjoy, but it is not vital	6	6%
It is not important to me	0	0%

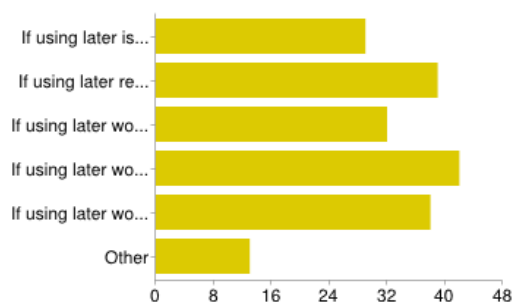
Which Internet applications do you use on a regular basis?



Email	97	97%
Web browsing	98	98%
Video-on-Demand (e.g. Netflix)	52	52%
Instant messaging	64	64%
Remote working	62	62%
Online voice calls	55	55%
Gaming	21	21%
Social networking	77	77%
Short video content (e.g. YouTube)	71	71%

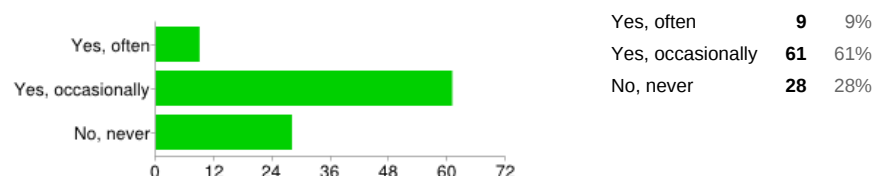
### Time Flexibility in Online Usage

Which of the following factors would encourage you to delay using Internet applications (e.g. web browser, video-on-demand)?

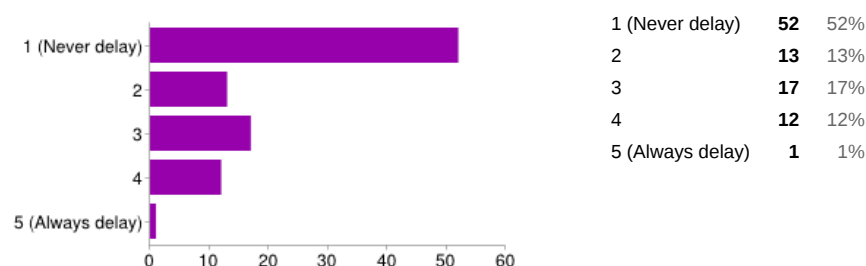


If using later is more environmentally friendly	<b>29</b>	29%
If using later reduces my Internet costs	<b>39</b>	39%
If using later would be rewarded with a points scheme that could be used to purchase things online	<b>32</b>	32%
If using later would give me a guaranteed faster Internet service	<b>42</b>	42%
If using later would be rewarded with cheaper access to other services (e.g. Netflix)	<b>38</b>	38%
Other	<b>13</b>	13%

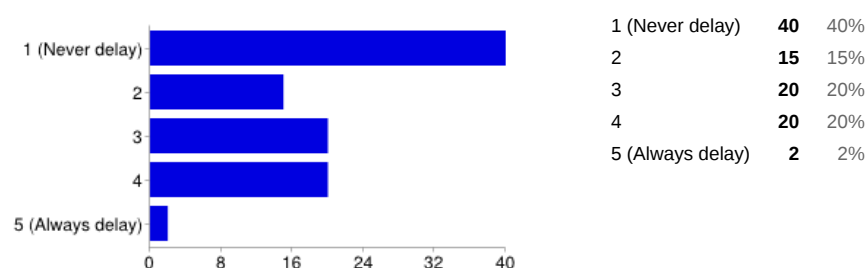
**Would you be prepared to change the time you use the Internet if given one or more of the above incentives?**



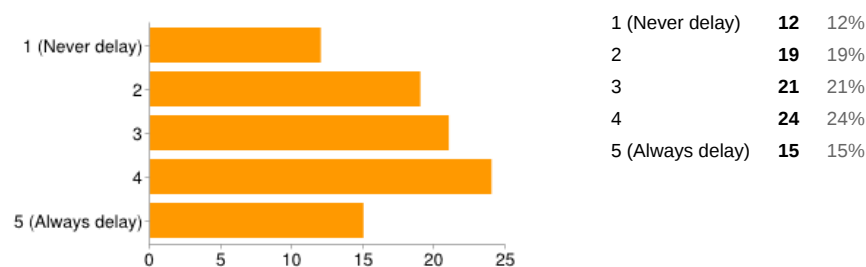
**Sending emails [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



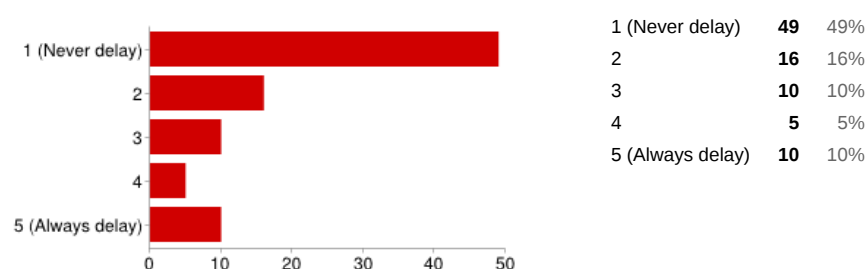
**Web browsing [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



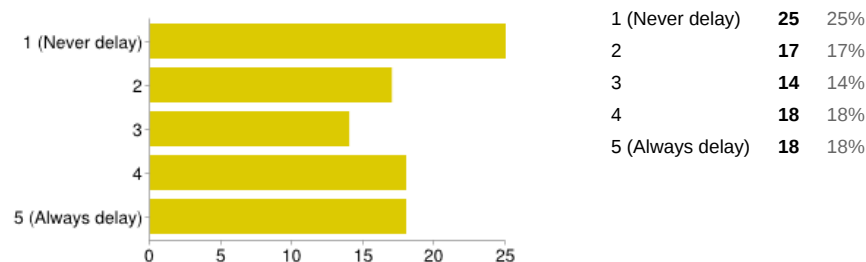
**Watching video-on-demand [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



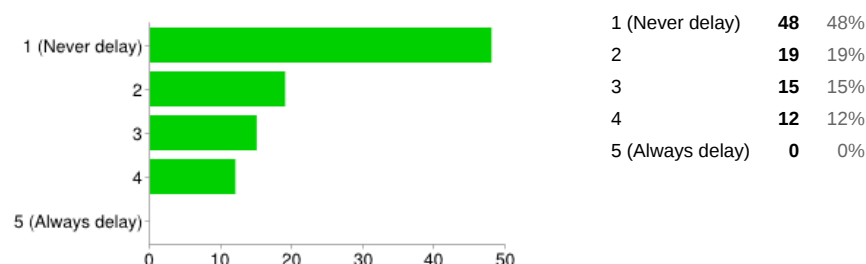
**Instant messaging [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



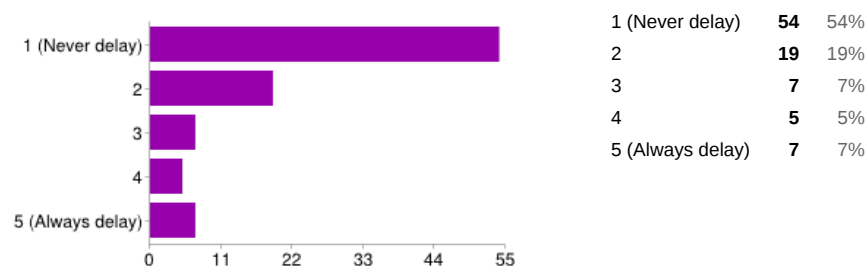
**Listening to audio streams [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



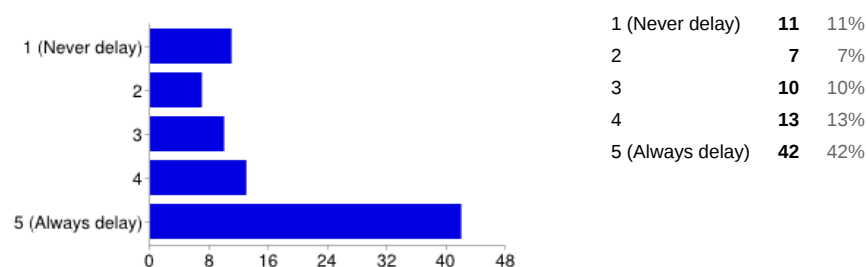
**Checking received emails [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



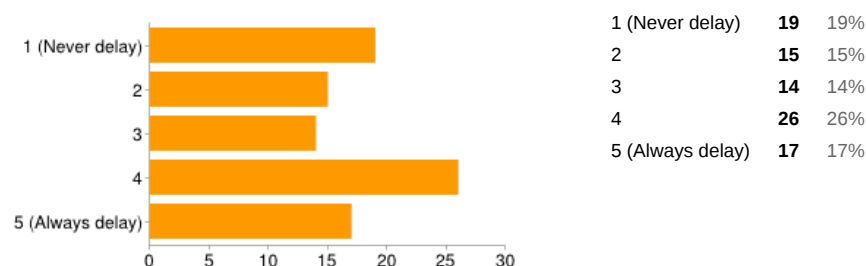
**Remote working [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



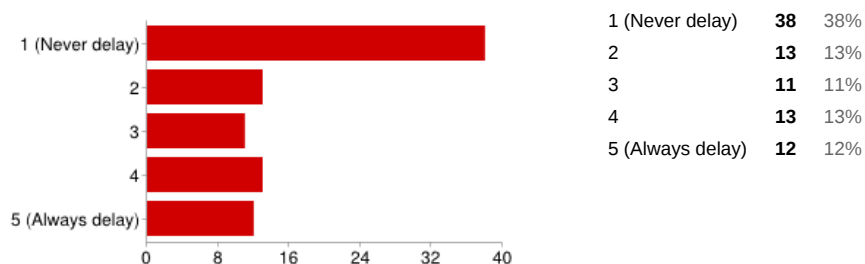
**Gaming [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



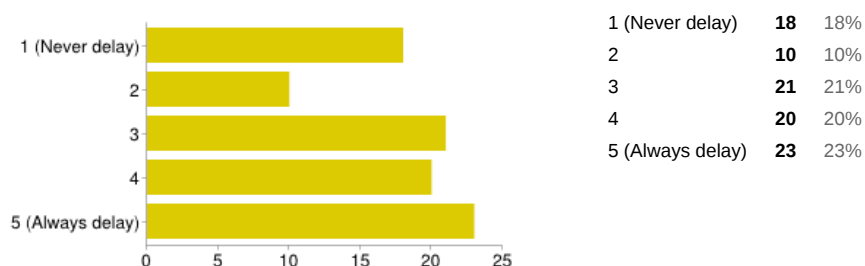
**Social networking [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



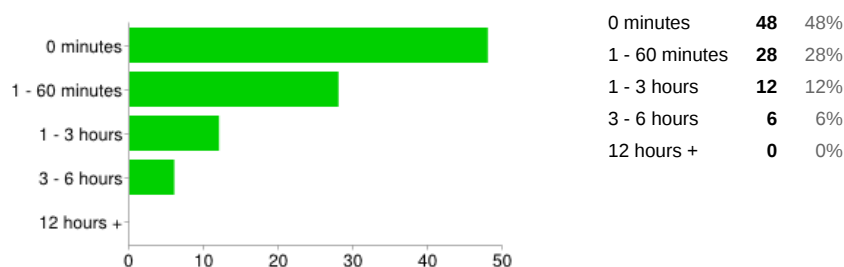
**Online voice calls [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



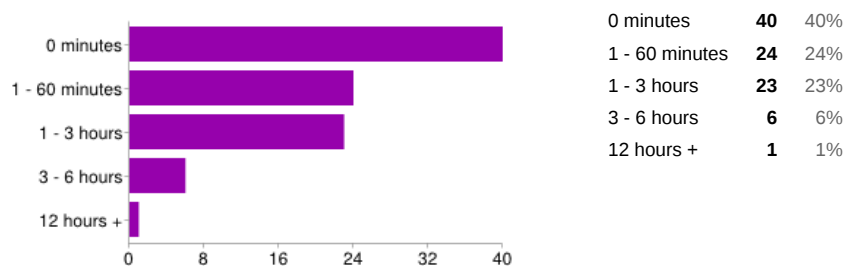
**Watching short video clips [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



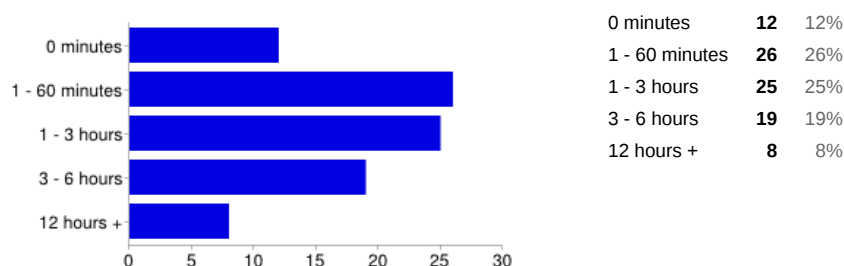
**Sending email [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



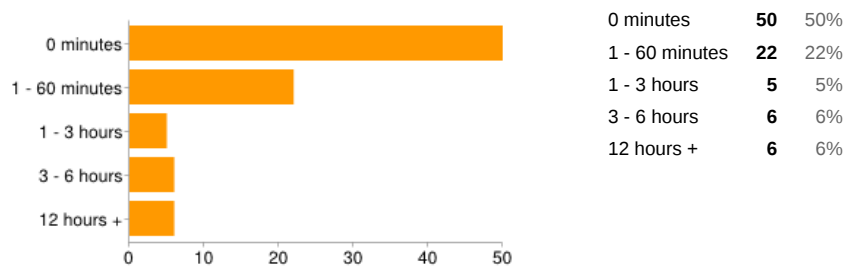
**Web browsing [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



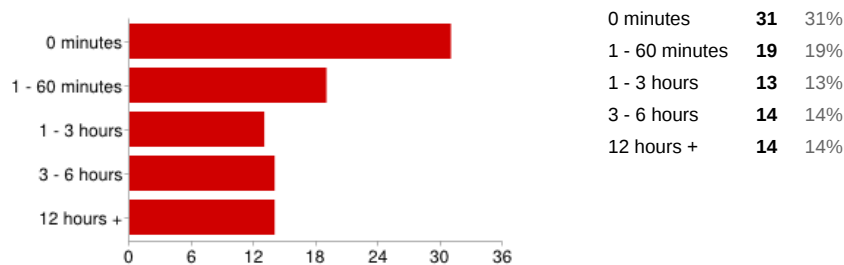
**Watching video [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



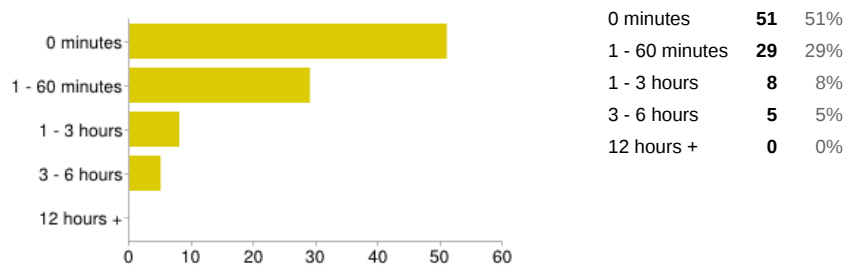
**Instant messaging [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



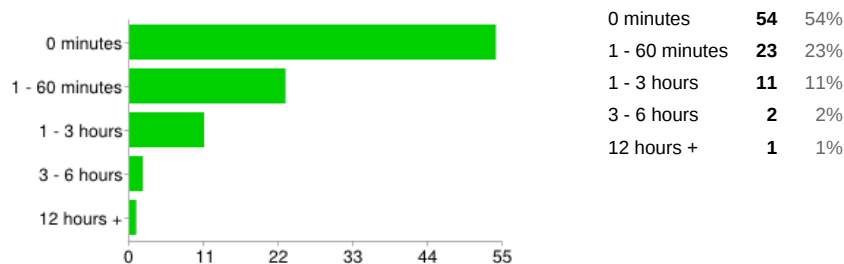
**Listening to audio streams [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



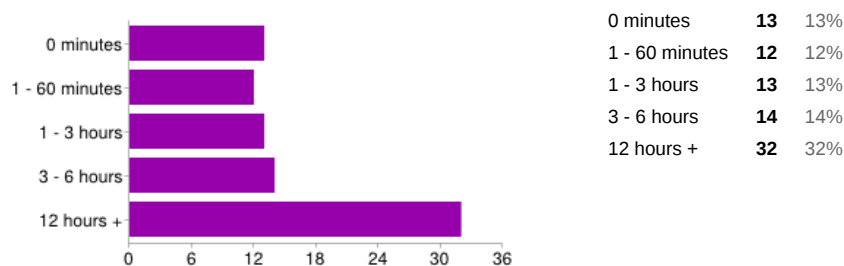
**Checking received emails [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



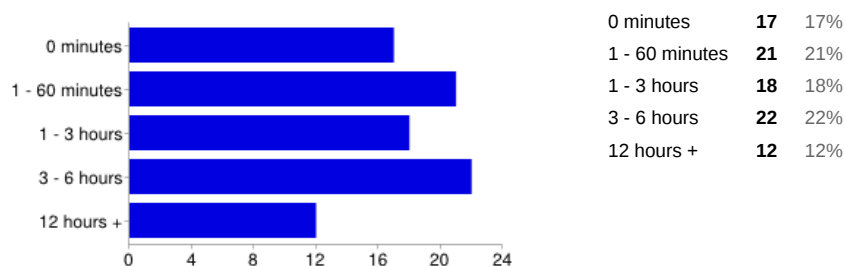
**Remote working [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



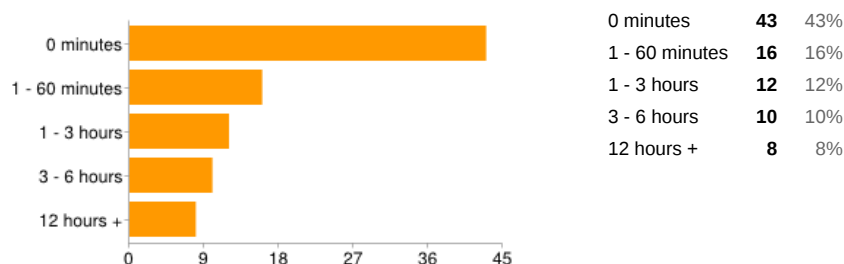
**Gaming [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



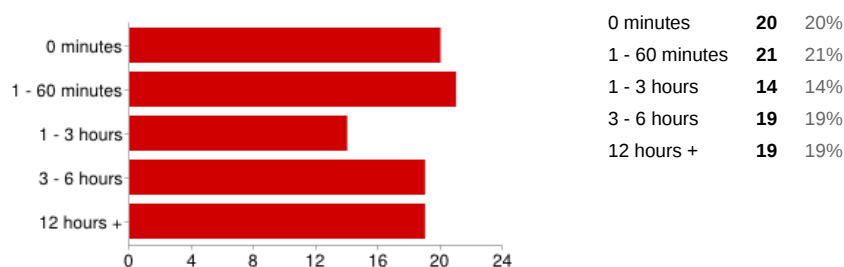
**Social networking [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



**Online voice calls [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**

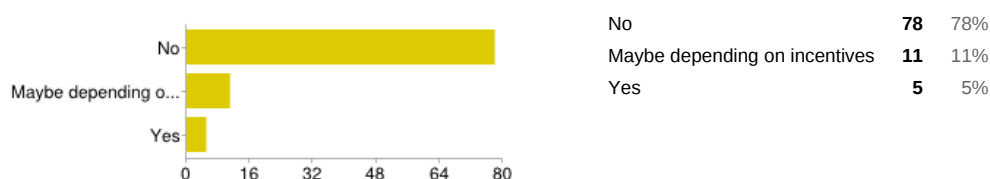


**Watching short video clips [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**

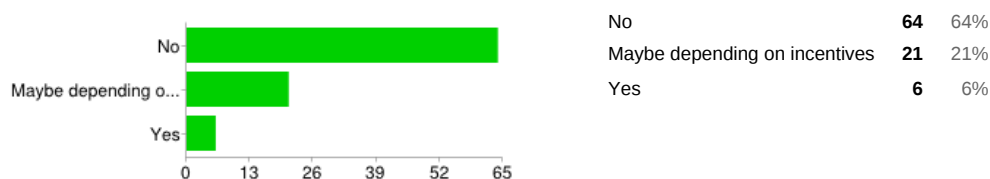


## Application Flexibility in Online Usage

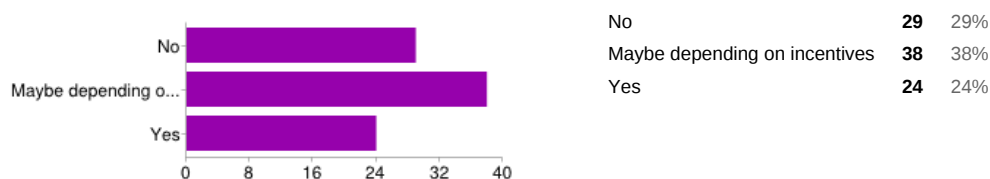
**Sending email [Would you be prepared to stop using an application for one week if given the right incentives?]**



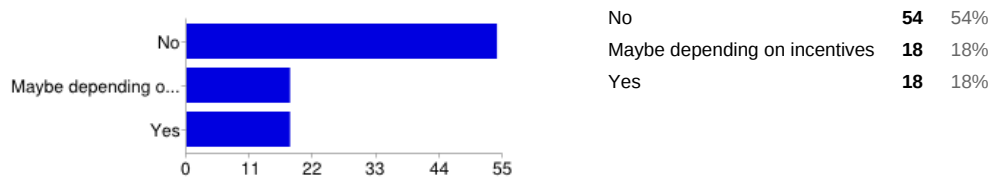
**Web browsing [Would you be prepared to stop using an application for one week if given the right incentives?]**



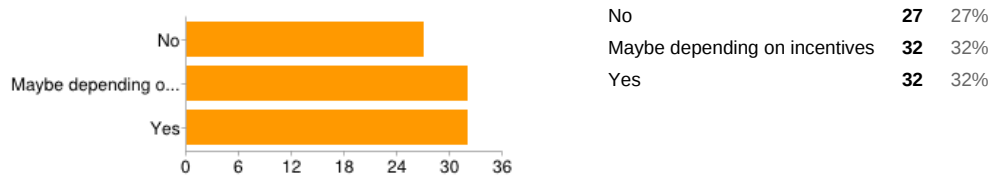
**Watching video [Would you be prepared to stop using an application for one week if given the right incentives?]**



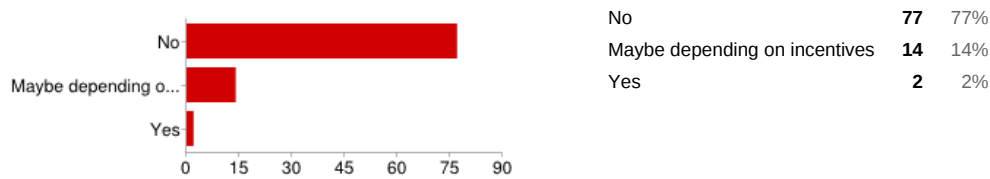
**Instant messaging [Would you be prepared to stop using an application for one week if given the right incentives?]**



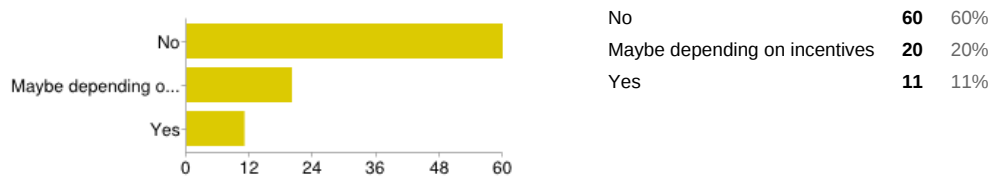
**Listening to audio streams [Would you be prepared to stop using an application for one week if given the right incentives?]**



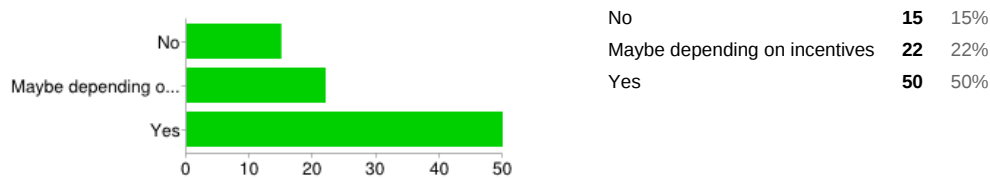
**Checking received emails [Would you be prepared to stop using an application for one week if given the right incentives?]**



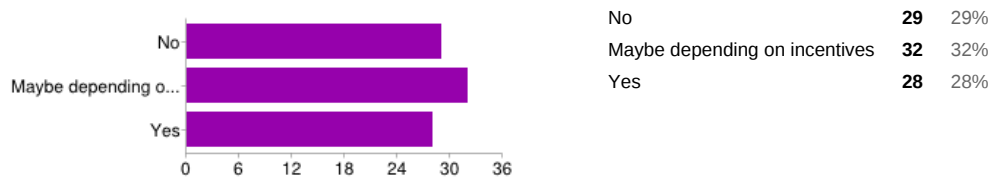
**Remote working [Would you be prepared to stop using an application for one week if given the right incentives?]**



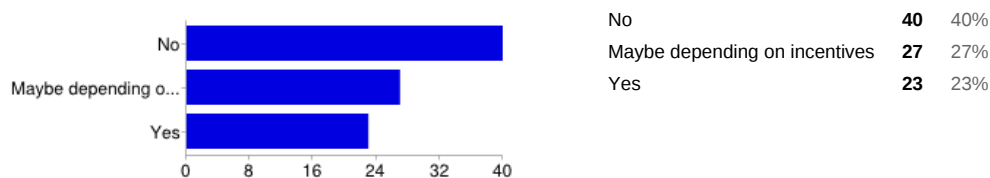
**Gaming [Would you be prepared to stop using an application for one week if given the right incentives?]**



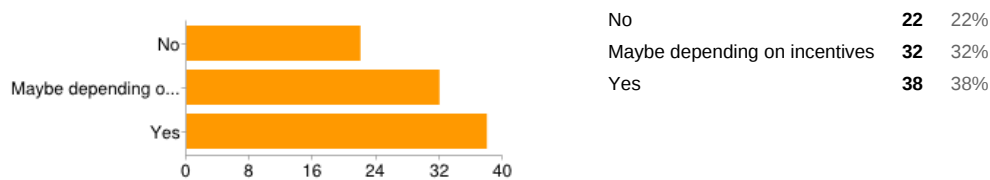
**Social networking [Would you be prepared to stop using an application for one week if given the right incentives?]**



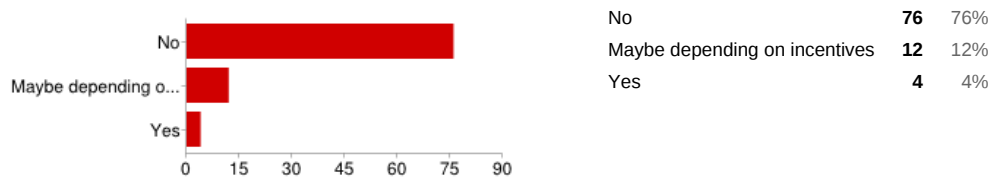
**Online voice calls [Would you be prepared to stop using an application for one week if given the right incentives?]**



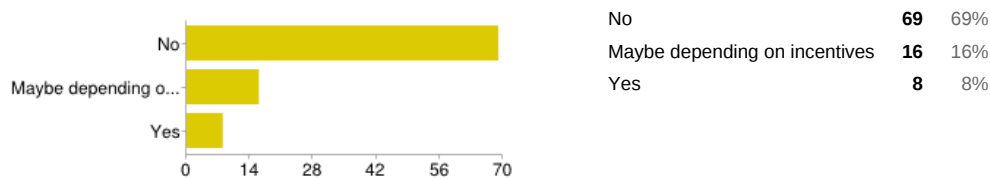
**Watching short video clips [Would you be prepared to stop using an application for one week if given the right incentives?]**



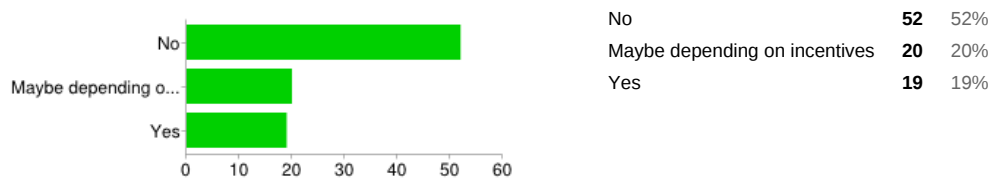
**Sending a large email [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



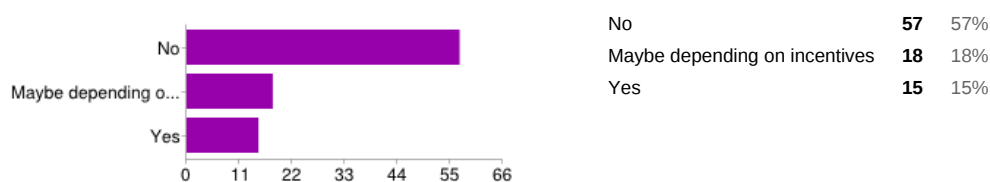
**Viewing a particular website [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



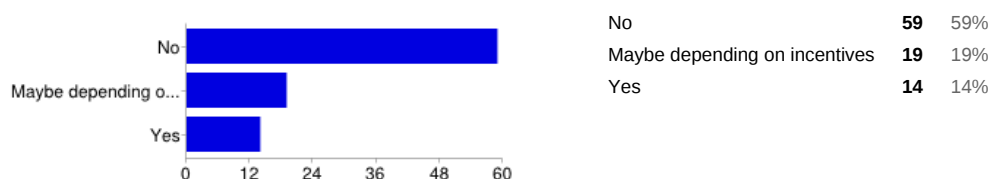
**Watching a particular video [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



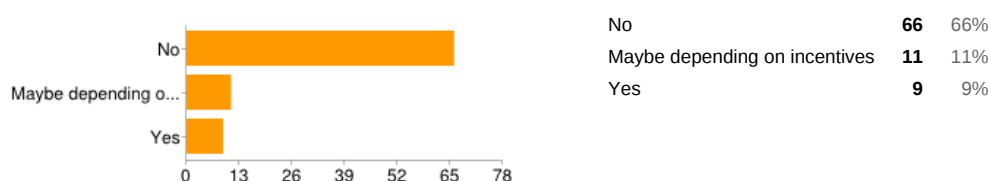
**Listening to a particular audio stream [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



**Uploading a large file [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**

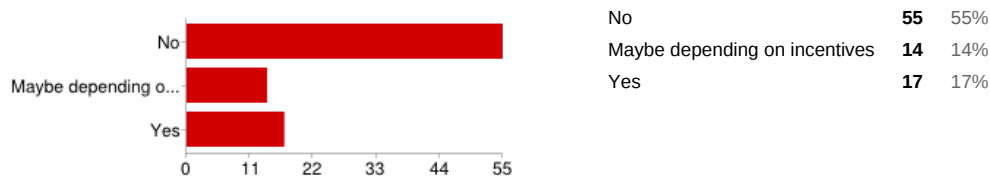


**Viewing news [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



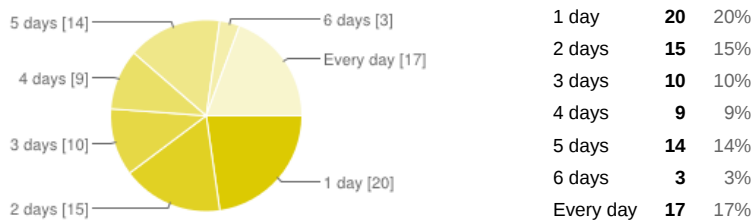
**Posting to a picture/video to a social network [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



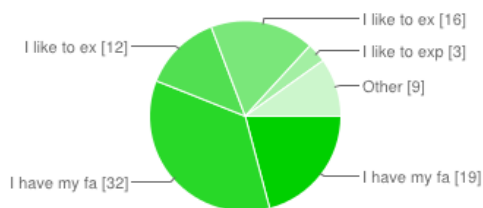


## Flexibility in online video consumption

In an average week, how many days do you watch Video-on-Demand (e.g. Netflix, BBC iPlayer)?

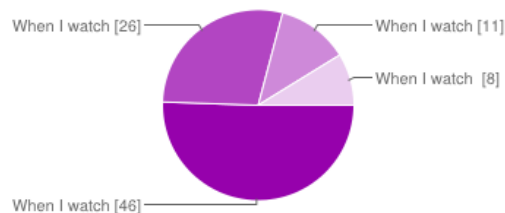


When selecting what to watch, which of the following kind of user best describes you?



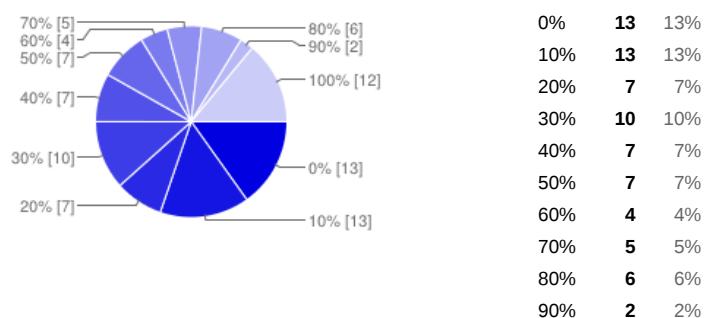
I have my favourite shows that I like to watch regularly	19	19%
I have my favourite shows that I watch when I can	32	32%
I like to explore different shows under the same genre	12	12%
I like to explore different shows under different genres	16	16%
I like to explore shows that are recommended to me (e.g. via Facebook)	3	3%
Other	9	9%

How flexible are you when choosing what to watch?

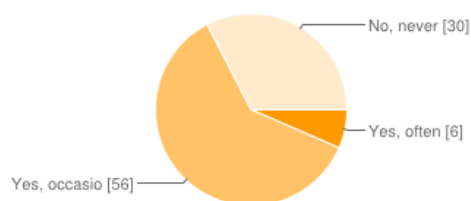


When I watch online videos, I usually have in mind a specific show that I want to watch	46	46%
When I watch online videos, I usually have in mind a specific genre to watch (e.g. comedy)	26	26%
When I watch online videos, I am quite flexible and will watch shows from any genre	11	11%
When I watch online videos, I am highly flexible and willing to watch whatever is available (e.g. videos highlighted on the frontpage of the website)	8	8%

What percentage of videos you watch would you be prepared to delay viewing?

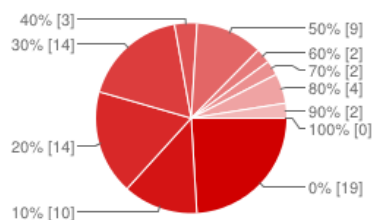


If, before watching a video, you were offered an alternative, would you be prepared to watch it rather than the one you initially wanted?



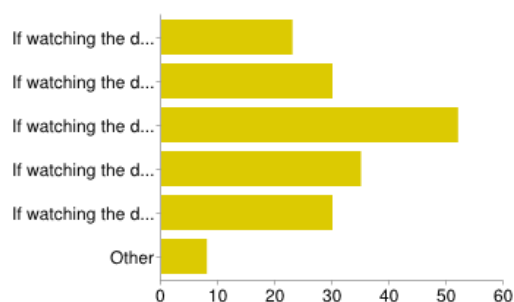
Yes, often	6	6%
Yes, occasionally	56	56%
No, never	30	30%

Assuming you wanted to watch the alternative, what percentage of videos you watch would you be prepared to replace with another video?



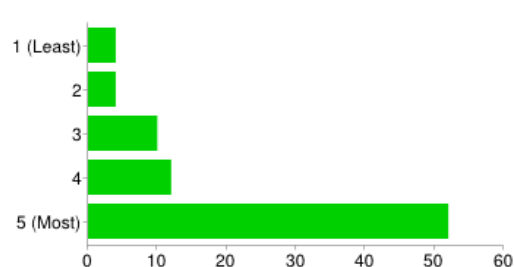
0%	19	19%
10%	10	10%
20%	14	14%
30%	14	14%
40%	3	3%
50%	9	9%
60%	2	2%
70%	2	2%
80%	4	4%
90%	2	2%
100%	0	0%

Which of the following factors would encourage you to watch a different video?



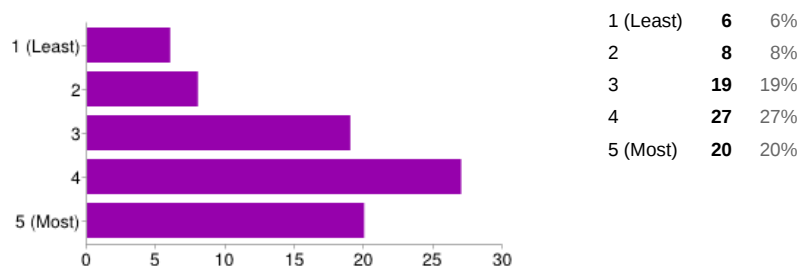
If watching the different one is more environmentally friendly	23	23%
If watching the different one reduces your Internet costs	30	30%
If watching the different one would mean no interruption by TV ads.	52	52%
If watching the different one would be rewarded with a points scheme that could be used to purchase things online	35	35%
If watching the different one would be rewarded with a higher quality of Internet service (e.g. HD video)	30	30%
Other	8	8%

How much I want to watch the ideal video [What would the biggest consideration be when deciding if you will watch an alternative video?]

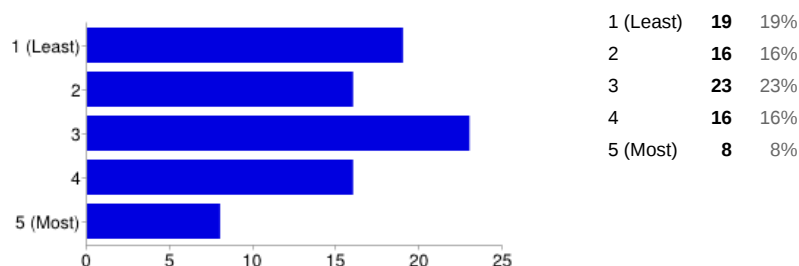


1 (Least)	4	4%
2	4	4%
3	10	10%
4	12	12%
5 (Most)	52	52%

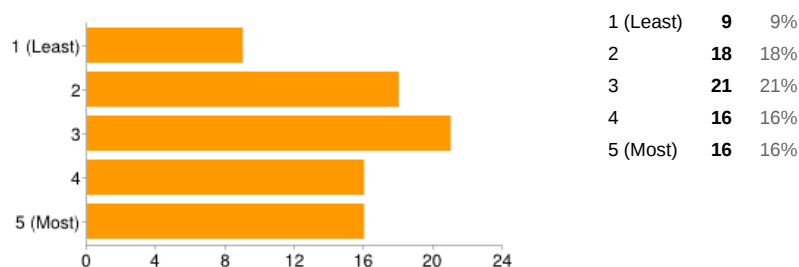
How much I want to watch the alternative video [What would the biggest consideration be when deciding if you will watch an alternative video?]



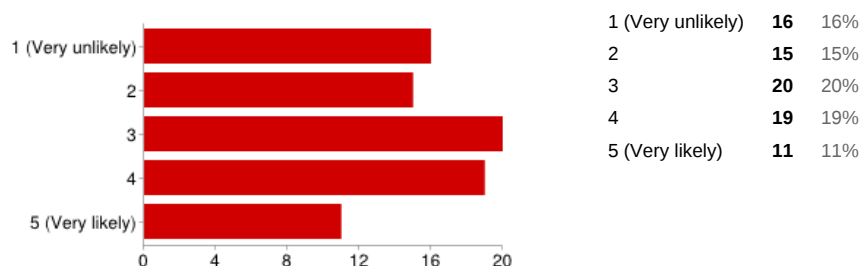
**The size of the reward for watching the alternative video [What would the biggest consideration be when deciding if you will watch an alternative video?]**



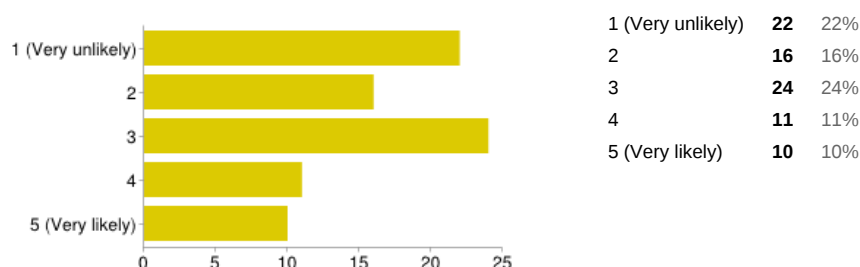
**The urgency of viewing the show [What would the biggest consideration be when deciding if you will watch an alternative video?]**



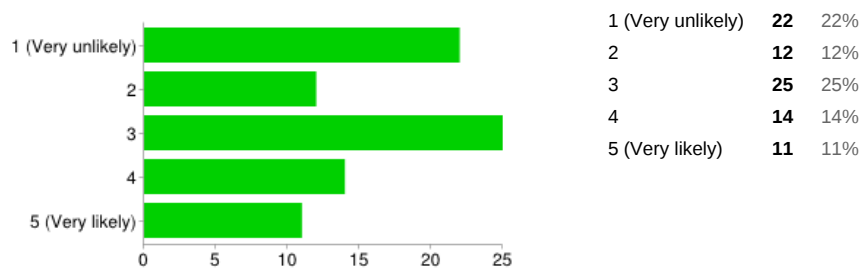
**Comedy [How likely would you be to watch an alternative show for each of the following genres]**



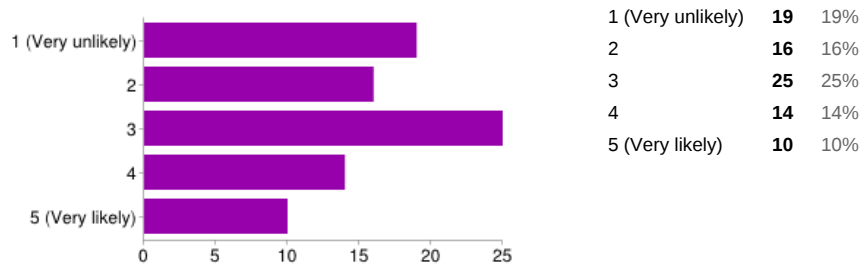
**News and weather [How likely would you be to watch an alternative show for each of the following genres]**



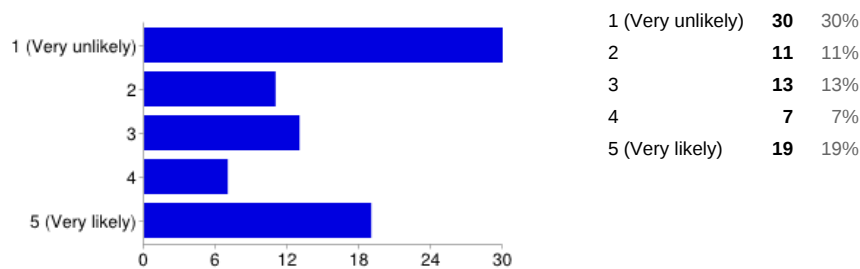
**Documentaries [How likely would you be to watch an alternative show for each of the following genres]**



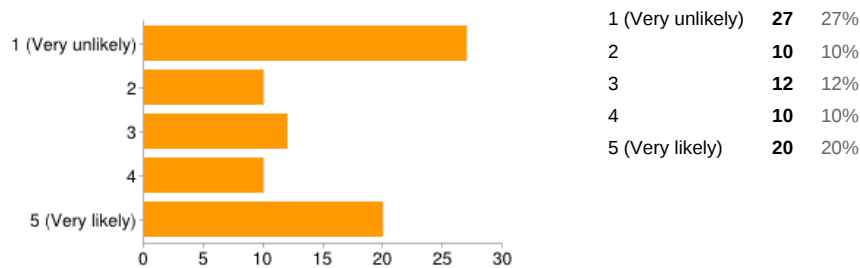
#### Movies [How likely would you be to watch an alternative show for each of the following genres]



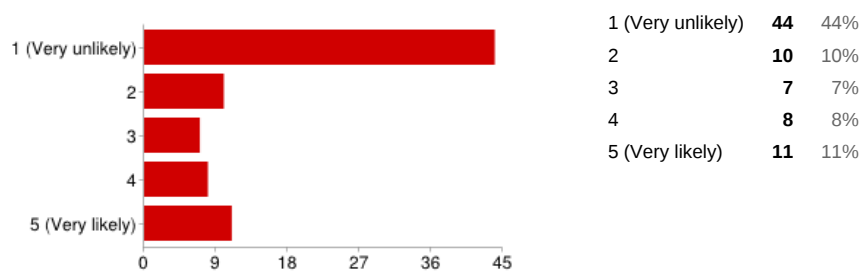
#### Children's [How likely would you be to watch an alternative show for each of the following genres]



#### Soap operas [How likely would you be to watch an alternative show for each of the following genres]

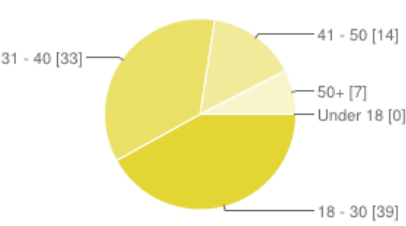


#### Sport [How likely would you be to watch an alternative show for each of the following genres]



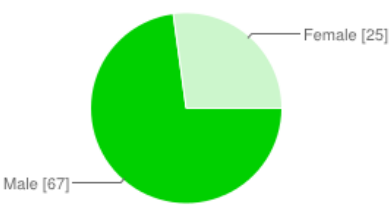
## Demographics

What is your age



Under 18	0	0%
18 - 30	39	39%
31 - 40	33	33%
41 - 50	14	14%
50+	7	7%

What is your gender



Male	67	67%
Female	25	25%

Number of daily responses

