

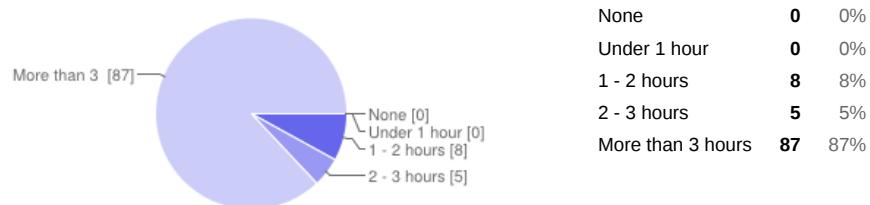
# 100 responses

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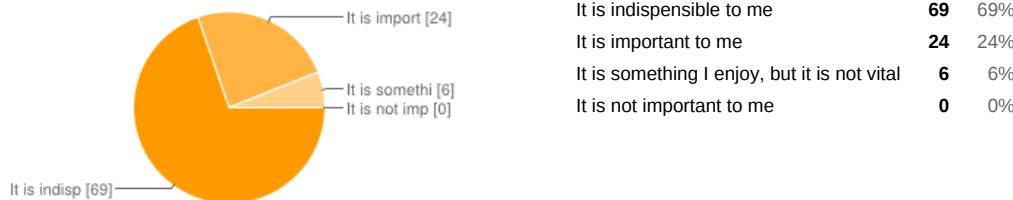
## Summary

### Amount of Internet usage

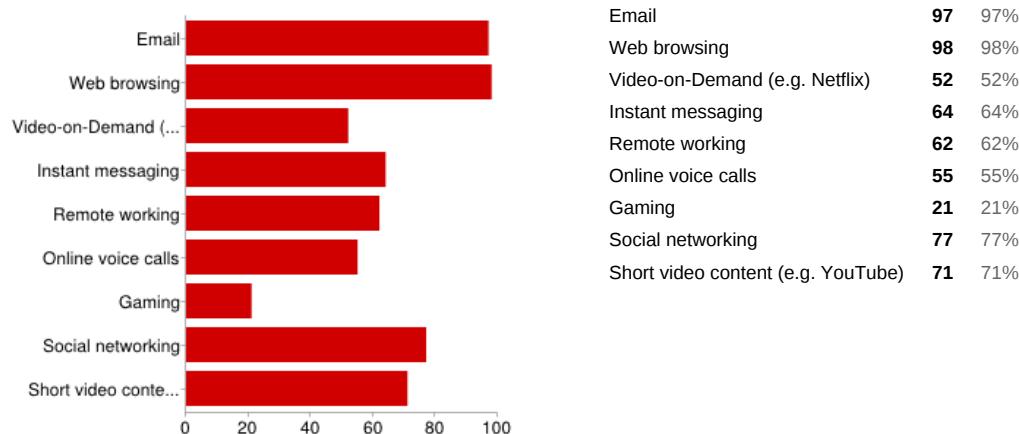
On an average day, how much time do you spend online?



What is your general opinion of the Internet?

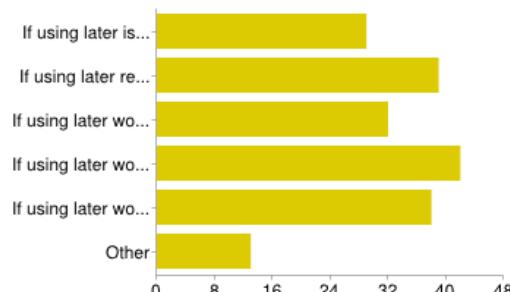


Which Internet applications do you use on a regular basis?



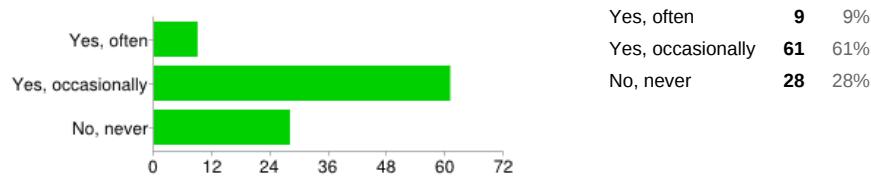
### Time Flexibility in Online Usage

Which of the following factors would encourage you to delay using Internet applications (e.g. web browser, video-on-demand)?

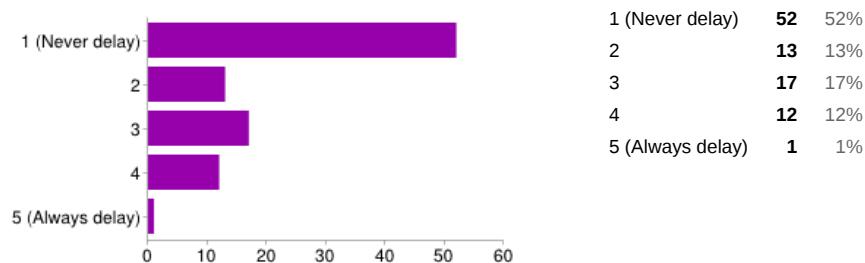


|  |           |     |
|--|-----------|-----|
| If using later is more environmentally friendly  | <b>29</b> | 29% |
| If using later reduces my Internet costs   | <b>39</b> | 39% |
| If using later would be rewarded with a points scheme that could be used to purchase things online | <b>32</b> | 32% |
| If using later would give me a guaranteed faster Internet service                                  | <b>42</b> | 42% |
| If using later would be rewarded with cheaper access to other services (e.g. Netflix)              | <b>38</b> | 38% |
| Other  | <b>13</b> | 13% |

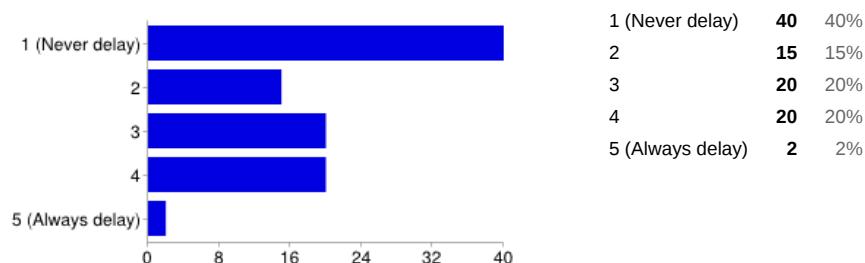
**Would you be prepared to change the time you use the Internet if given one or more of the above incentives?**



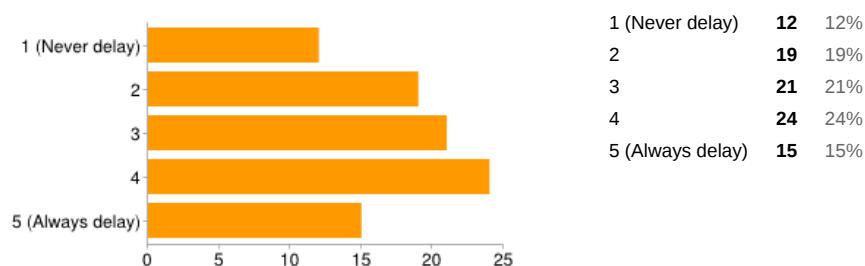
**Sending emails [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



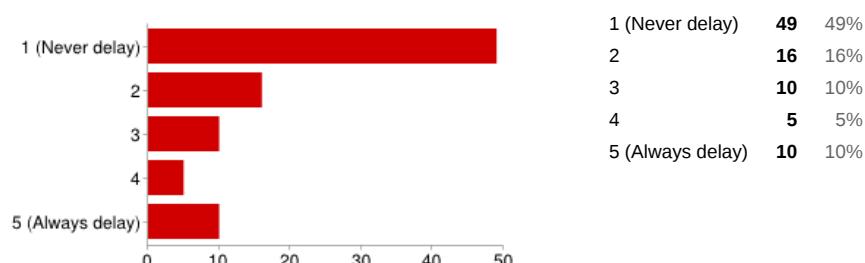
**Web browsing [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



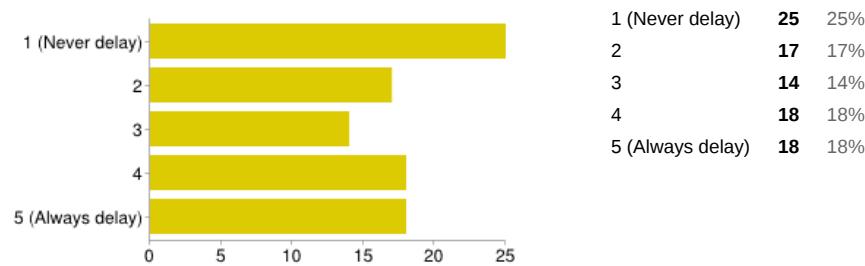
**Watching video-on-demand [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



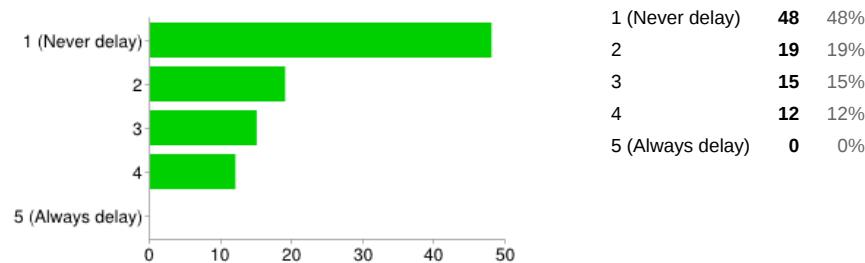
**Instant messaging [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



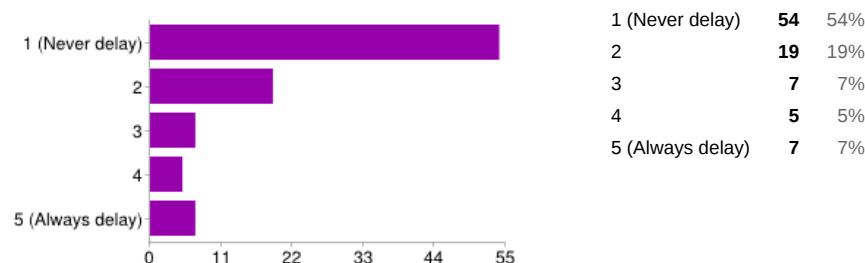
**Listening to audio streams [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



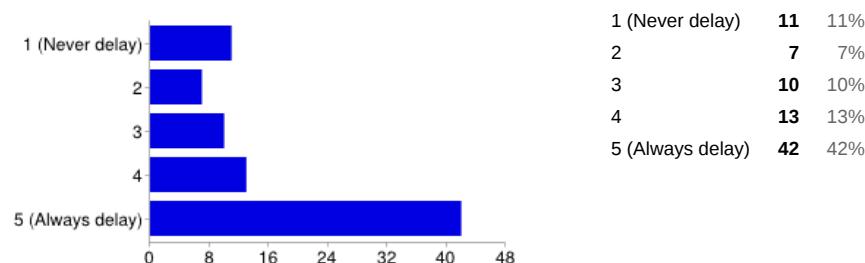
**Checking received emails [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



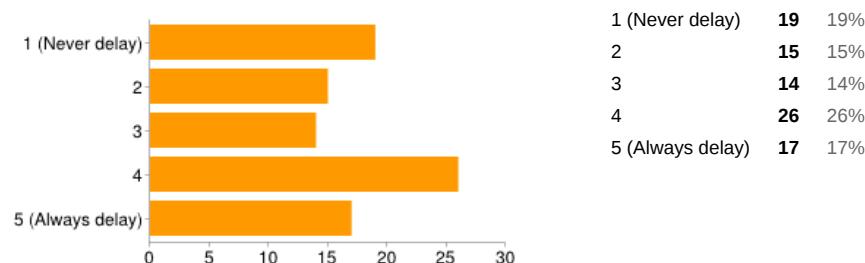
**Remote working [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



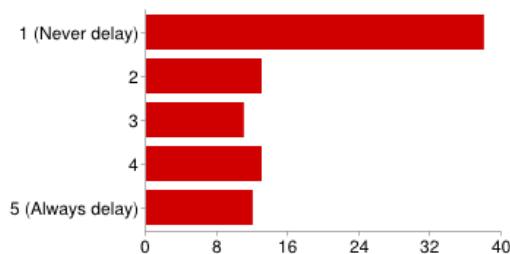
**Gaming [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



**Social networking [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**

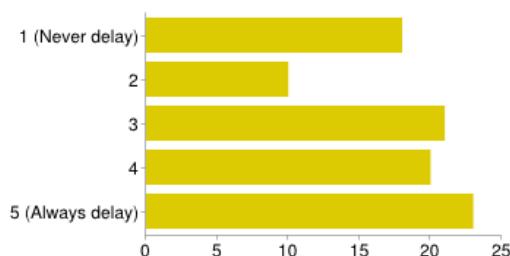


**Online voice calls [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



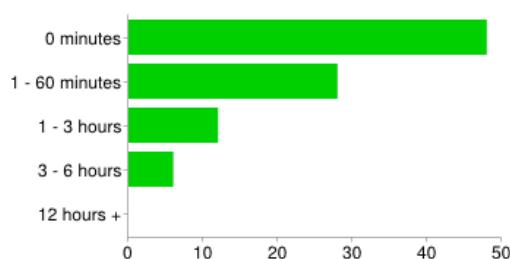
|                  |           |     |
|------------------|-----------|-----|
| 1 (Never delay)  | <b>38</b> | 38% |
| 2                | <b>13</b> | 13% |
| 3                | <b>11</b> | 11% |
| 4                | <b>13</b> | 13% |
| 5 (Always delay) | <b>12</b> | 12% |

**Watching short video clips [Which Internet applications would you be prepared to change the time you use if given one or more of the above incentives?]**



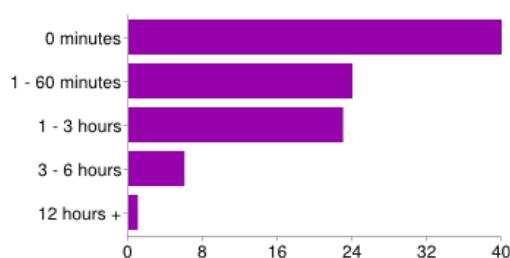
|                  |           |     |
|------------------|-----------|-----|
| 1 (Never delay)  | <b>18</b> | 18% |
| 2                | <b>10</b> | 10% |
| 3                | <b>21</b> | 21% |
| 4                | <b>20</b> | 20% |
| 5 (Always delay) | <b>23</b> | 23% |

**Sending email [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



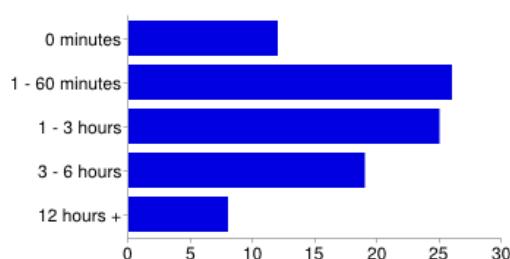
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>48</b> | 48% |
| 1 - 60 minutes | <b>28</b> | 28% |
| 1 - 3 hours    | <b>12</b> | 12% |
| 3 - 6 hours    | <b>6</b>  | 6%  |
| 12 hours +     | <b>0</b>  | 0%  |

**Web browsing [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



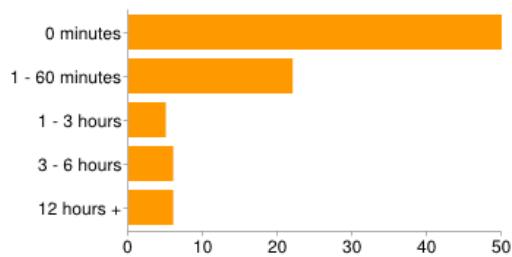
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>40</b> | 40% |
| 1 - 60 minutes | <b>24</b> | 24% |
| 1 - 3 hours    | <b>23</b> | 23% |
| 3 - 6 hours    | <b>6</b>  | 6%  |
| 12 hours +     | <b>1</b>  | 1%  |

**Watching video [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**

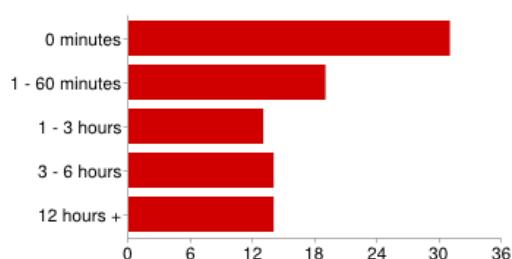


|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>12</b> | 12% |
| 1 - 60 minutes | <b>26</b> | 26% |
| 1 - 3 hours    | <b>25</b> | 25% |
| 3 - 6 hours    | <b>19</b> | 19% |
| 12 hours +     | <b>8</b>  | 8%  |

**Instant messaging [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**

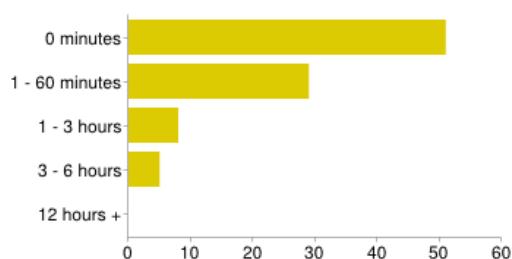


**Listening to audio streams [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



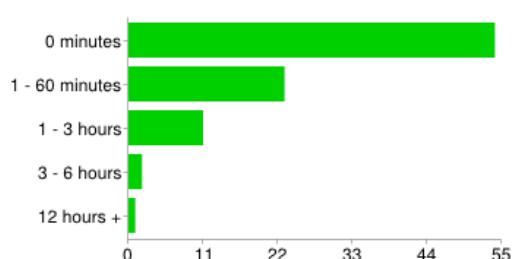
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>31</b> | 31% |
| 1 - 60 minutes | <b>19</b> | 19% |
| 1 - 3 hours    | <b>13</b> | 13% |
| 3 - 6 hours    | <b>14</b> | 14% |
| 12 hours +     | <b>14</b> | 14% |

**Checking received emails [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



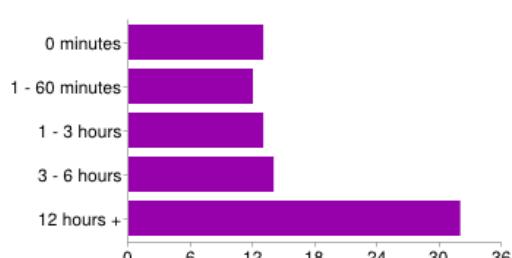
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>51</b> | 51% |
| 1 - 60 minutes | <b>29</b> | 29% |
| 1 - 3 hours    | <b>8</b>  | 8%  |
| 3 - 6 hours    | <b>5</b>  | 5%  |
| 12 hours +     | <b>0</b>  | 0%  |

**Remote working [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



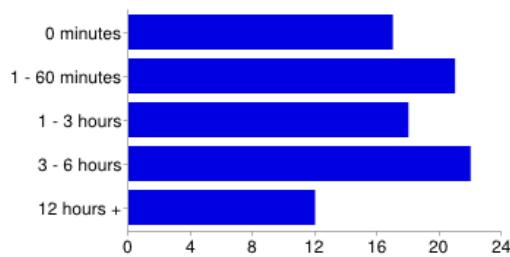
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>54</b> | 54% |
| 1 - 60 minutes | <b>23</b> | 23% |
| 1 - 3 hours    | <b>11</b> | 11% |
| 3 - 6 hours    | <b>2</b>  | 2%  |
| 12 hours +     | <b>1</b>  | 1%  |

**Gaming [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



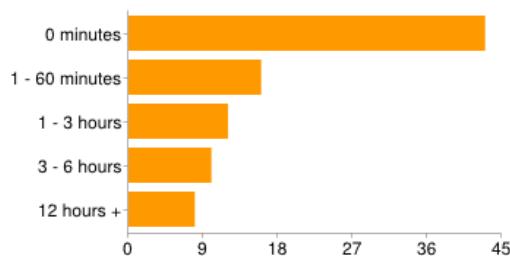
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>13</b> | 13% |
| 1 - 60 minutes | <b>12</b> | 12% |
| 1 - 3 hours    | <b>13</b> | 13% |
| 3 - 6 hours    | <b>14</b> | 14% |
| 12 hours +     | <b>32</b> | 32% |

**Social networking [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



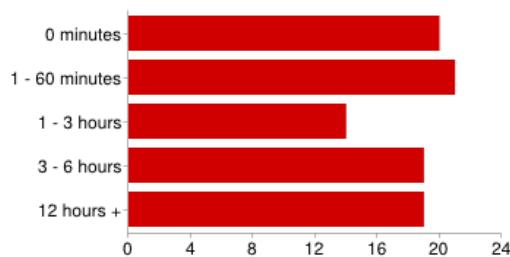
|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>17</b> | 17% |
| 1 - 60 minutes | <b>21</b> | 21% |
| 1 - 3 hours    | <b>18</b> | 18% |
| 3 - 6 hours    | <b>22</b> | 22% |
| 12 hours +     | <b>12</b> | 12% |

**Online voice calls [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>43</b> | 43% |
| 1 - 60 minutes | <b>16</b> | 16% |
| 1 - 3 hours    | <b>12</b> | 12% |
| 3 - 6 hours    | <b>10</b> | 10% |
| 12 hours +     | <b>8</b>  | 8%  |

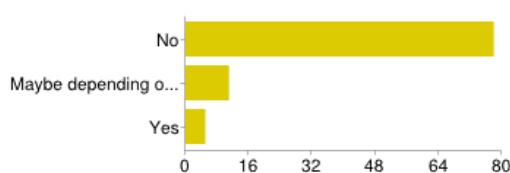
**Watching short video clips [For how long would you be prepared to delay using the following Internet applications if given one or more of the above incentives?]**



|                |           |     |
|----------------|-----------|-----|
| 0 minutes      | <b>20</b> | 20% |
| 1 - 60 minutes | <b>21</b> | 21% |
| 1 - 3 hours    | <b>14</b> | 14% |
| 3 - 6 hours    | <b>19</b> | 19% |
| 12 hours +     | <b>19</b> | 19% |

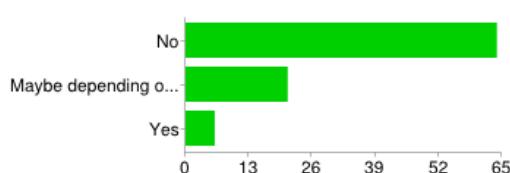
## Application Flexibility in Online Usage

**Sending email [Would you be prepared to stop using an application for one week if given the right incentives?]**



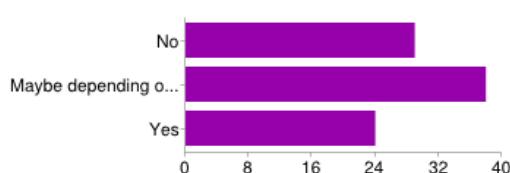
|                               |           |     |
|-------------------------------|-----------|-----|
| No                            | <b>78</b> | 78% |
| Maybe depending on incentives | <b>11</b> | 11% |
| Yes                           | <b>5</b>  | 5%  |

**Web browsing [Would you be prepared to stop using an application for one week if given the right incentives?]**



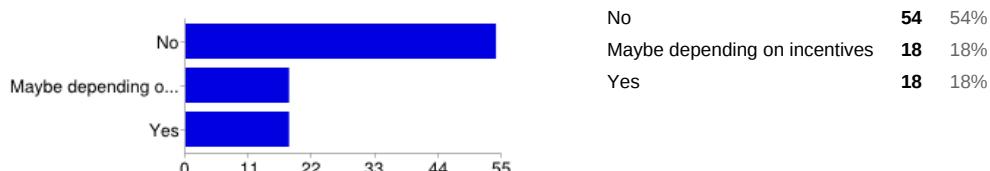
|                               |           |     |
|-------------------------------|-----------|-----|
| No                            | <b>64</b> | 64% |
| Maybe depending on incentives | <b>21</b> | 21% |
| Yes                           | <b>6</b>  | 6%  |

**Watching video [Would you be prepared to stop using an application for one week if given the right incentives?]**

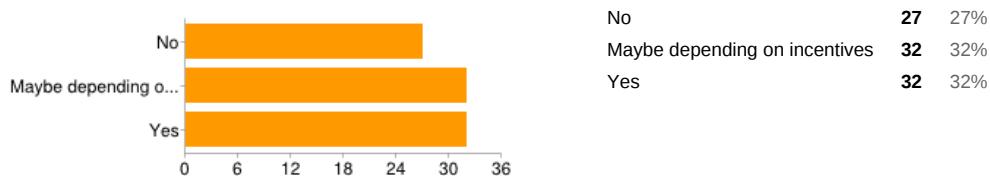


|                               |           |     |
|-------------------------------|-----------|-----|
| No                            | <b>29</b> | 29% |
| Maybe depending on incentives | <b>38</b> | 38% |
| Yes                           | <b>24</b> | 24% |

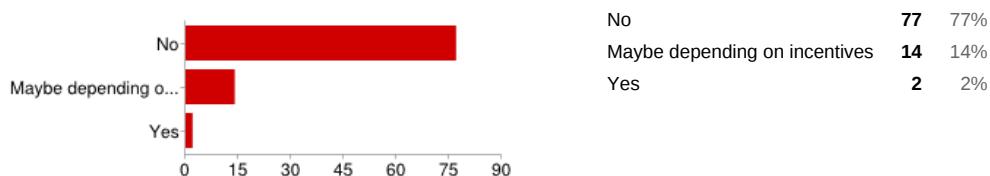
**Instant messaging [Would you be prepared to stop using an application for one week if given the right incentives?]**



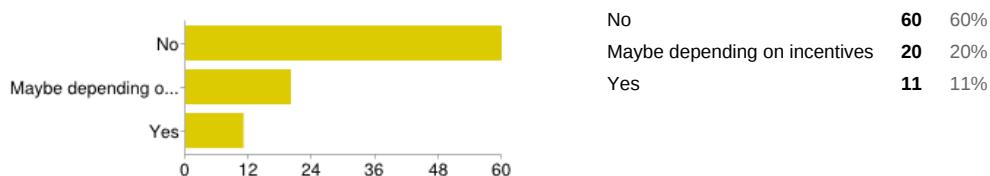
**Listening to audio streams [Would you be prepared to stop using an application for one week if given the right incentives?]**



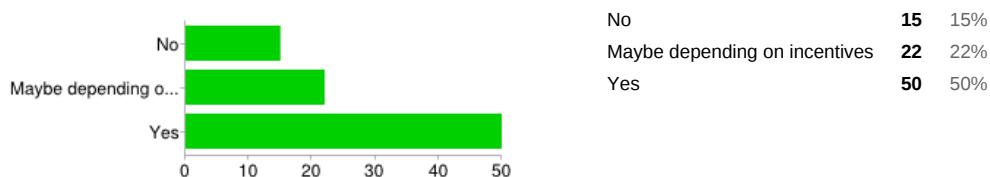
**Checking received emails [Would you be prepared to stop using an application for one week if given the right incentives?]**



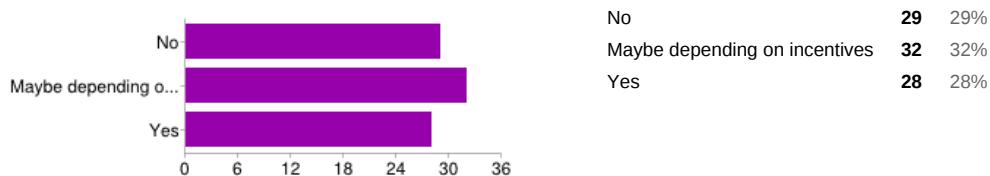
**Remote working [Would you be prepared to stop using an application for one week if given the right incentives?]**



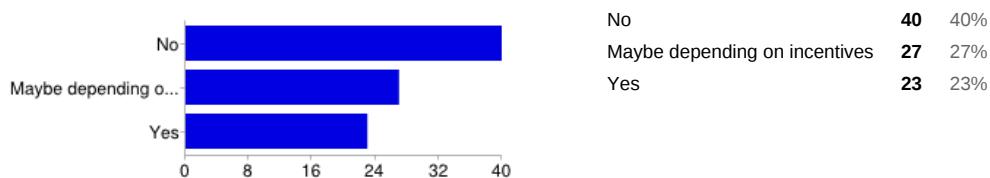
**Gaming [Would you be prepared to stop using an application for one week if given the right incentives?]**



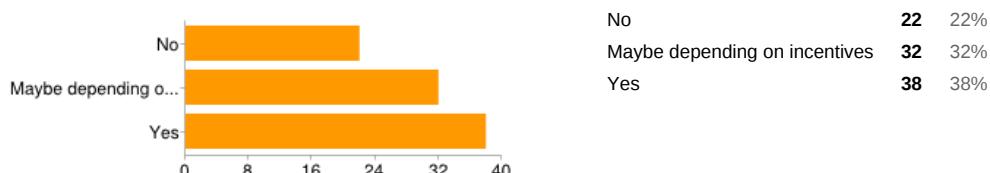
**Social networking [Would you be prepared to stop using an application for one week if given the right incentives?]**



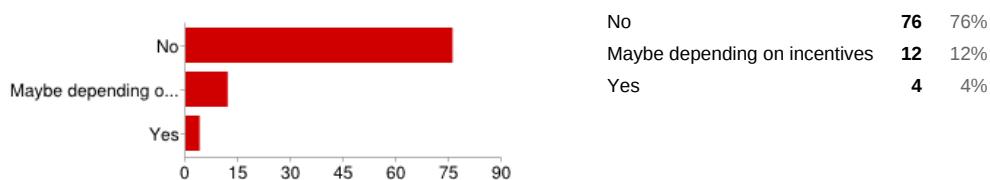
**Online voice calls [Would you be prepared to stop using an application for one week if given the right incentives?]**



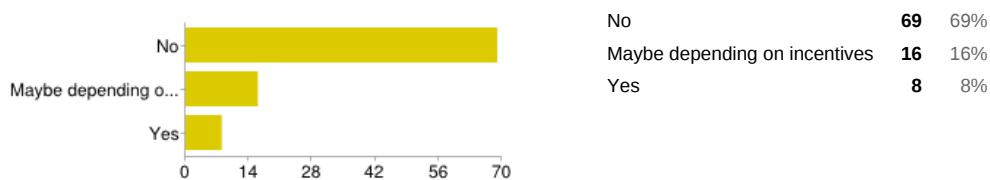
**Watching short video clips [Would you be prepared to stop using an application for one week if given the right incentives?]**



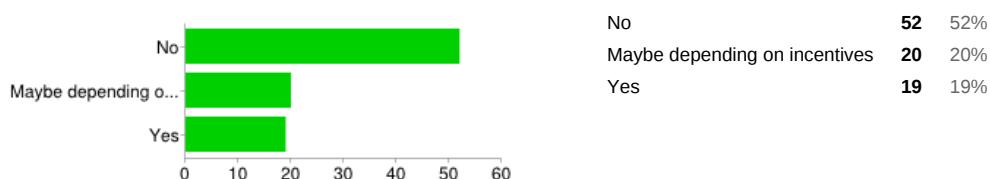
**Sending a large email [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



**Viewing a particular website [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



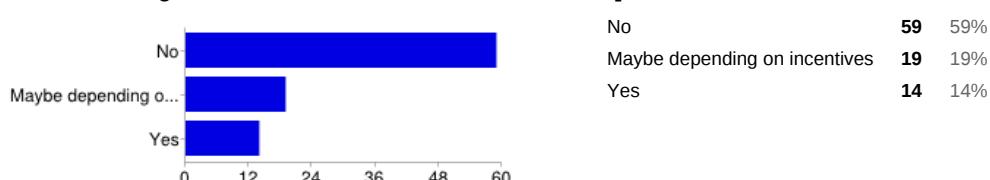
**Watching a particular video [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



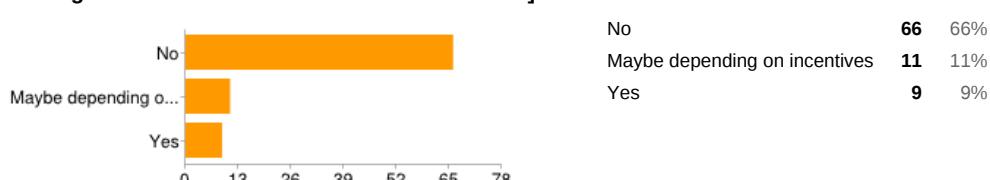
**Listening to a particular audio stream [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



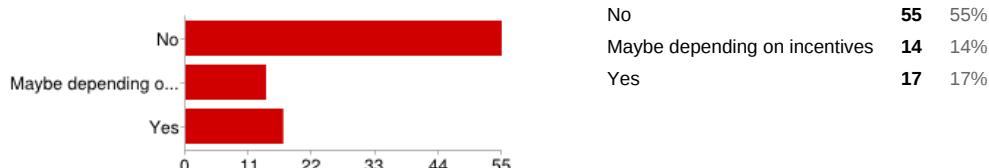
**Uploading a large file [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**



**Viewing news [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**

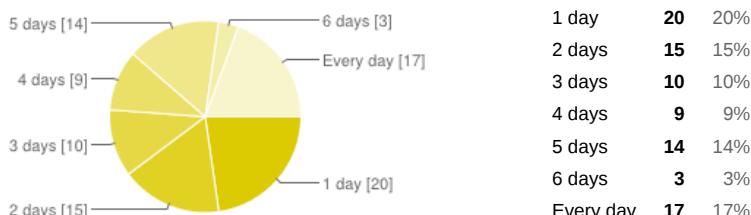


**Posting to a picture/video to a social network [Would you be prepared to give your ISP 12 hours advance notice for performing the following Internet tasks given one or more of the above incentives?]**

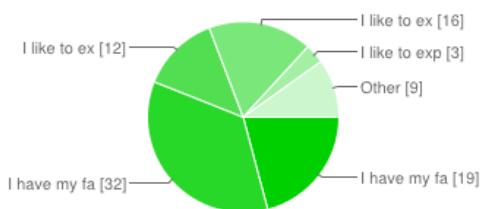


## Flexibility in online video consumption

In an average week, how many days do you watch Video-on-Demand (e.g. Netflix, BBC iPlayer)?

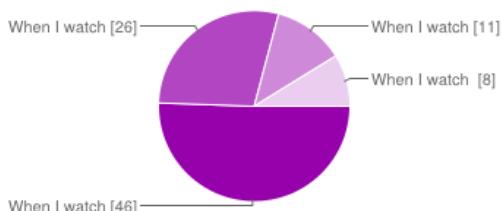


When selecting what to watch, which of the following kind of user best describes you?



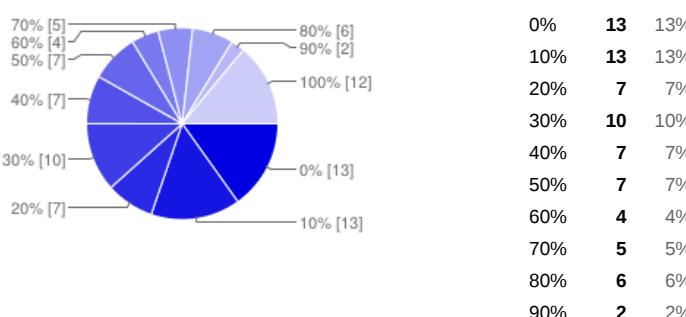
|  |           |     |
|--|-----------|-----|
| I have my favourite shows that I like to watch regularly               | <b>19</b> | 19% |
| I have my favourite shows that I watch when I can                      | <b>32</b> | 32% |
| I like to explore different shows under the same genre                 | <b>12</b> | 12% |
| I like to explore different shows under different genres               | <b>16</b> | 16% |
| I like to explore shows that are recommended to me (e.g. via Facebook) | <b>3</b>  | 3%  |
| Other  | <b>9</b>  | 9%  |

How flexible are you when choosing what to watch?



|   |           |     |
|---|-----------|-----|
| When I watch online videos, I usually have in mind a specific show that I want to watch   | <b>46</b> | 46% |
| When I watch online videos, I usually have in mind a specific genre to watch (e.g. comedy)  | <b>26</b> | 26% |
| When I watch online videos, I am quite flexible and will watch shows from any genre   | <b>11</b> | 11% |
| When I watch online videos, I am highly flexible and willing to watch whatever is available (e.g. videos highlighted on the frontpage of the website) | <b>8</b>  | 8%  |

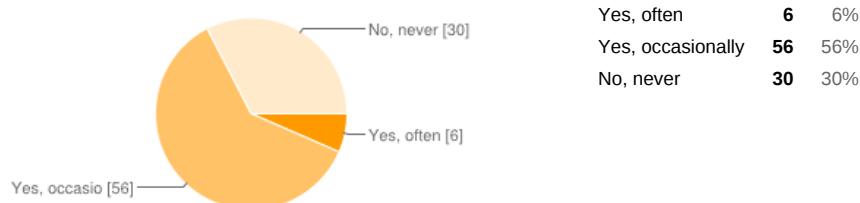
What percentage of videos you watch would you be prepared to delay viewing?



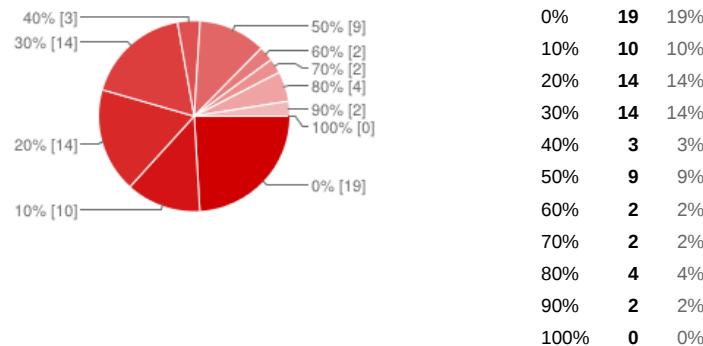
|     |           |     |
|-----|-----------|-----|
| 0%  | <b>13</b> | 13% |
| 10% | <b>13</b> | 13% |
| 20% | <b>7</b>  | 7%  |
| 30% | <b>10</b> | 10% |
| 40% | <b>7</b>  | 7%  |
| 50% | <b>7</b>  | 7%  |
| 60% | <b>4</b>  | 4%  |
| 70% | <b>5</b>  | 5%  |
| 80% | <b>6</b>  | 6%  |
| 90% | <b>2</b>  | 2%  |

100% 12 12%

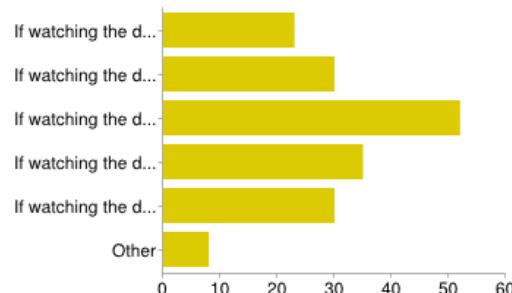
If, before watching a video, you were offered an alternative, would you be prepared to watch it rather than the one you initially wanted?



Assuming you wanted to watch the alternative, what percentage of videos you watch would you be prepared to replace with another video?

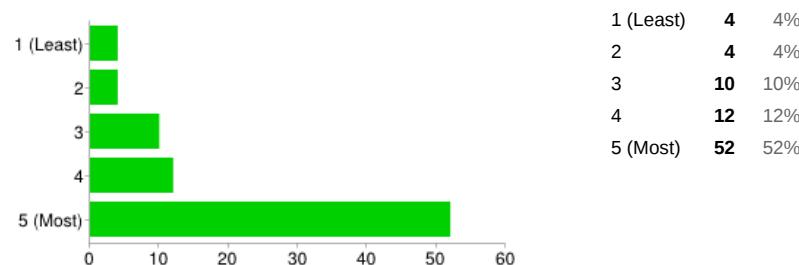


Which of the following factors would encourage you to watch a different video?

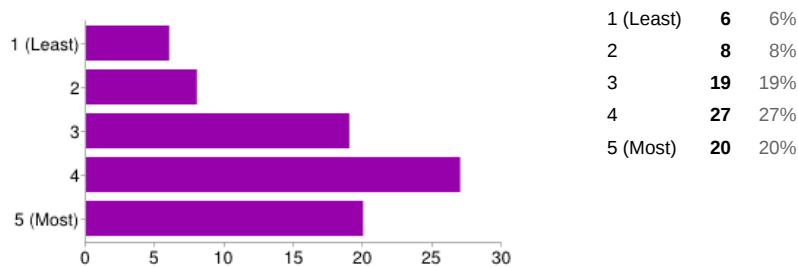


|   |    |     |
|---|----|-----|
| If watching the different one is more environmentally friendly  | 23 | 23% |
| If watching the different one reduces your Internet costs   | 30 | 30% |
| If watching the different one would mean no interruption by TV ads.   | 52 | 52% |
| If watching the different one would be rewarded with a points scheme that could be used to purchase things online | 35 | 35% |
| If watching the different one would be rewarded with a higher quality of Internet service (e.g. HD video)         | 30 | 30% |
| Other   | 8  | 8%  |

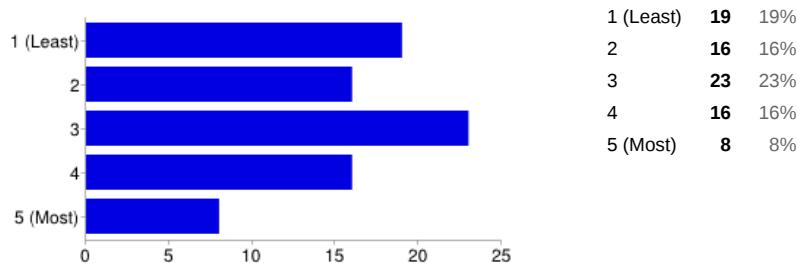
How much I want to watch the ideal video [What would the biggest consideration be when deciding if you will watch an alternative video?]



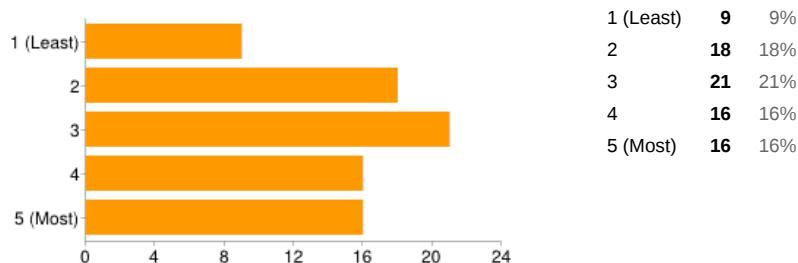
How much I want to watch the alternative video [What would the biggest consideration be when deciding if you will watch an alternative video?]



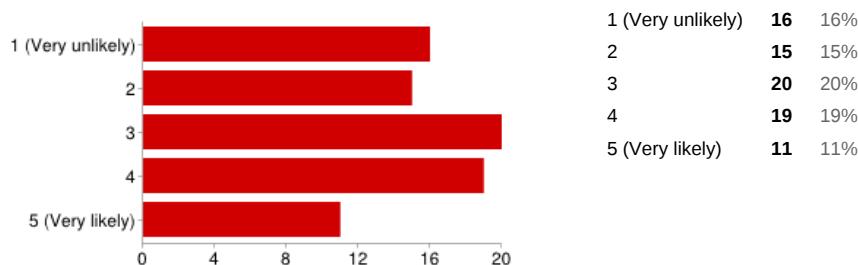
**The size of the reward for watching the alternative video [What would the biggest consideration be when deciding if you will watch an alternative video?]**



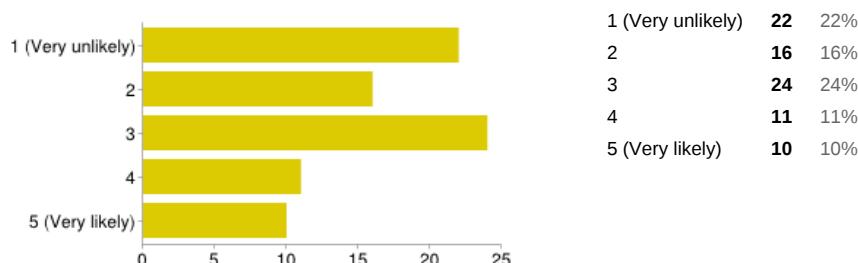
**The urgency of viewing the show [What would the biggest consideration be when deciding if you will watch an alternative video?]**



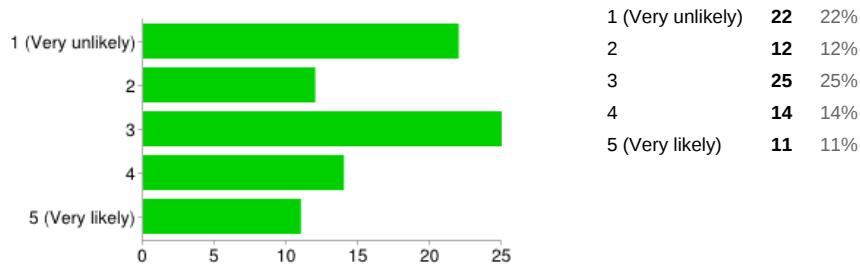
**Comedy [How likely would you be to watch an alternative show for each of the following genres]**



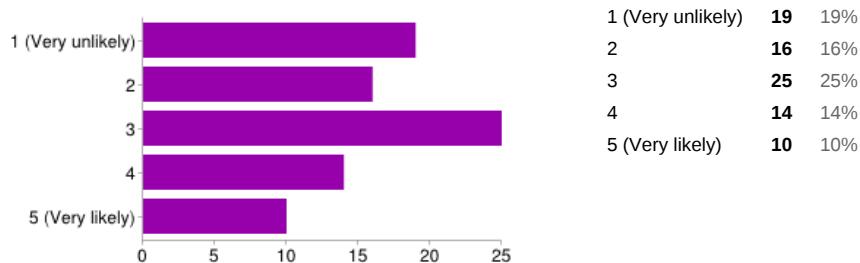
**News and weather [How likely would you be to watch an alternative show for each of the following genres]**



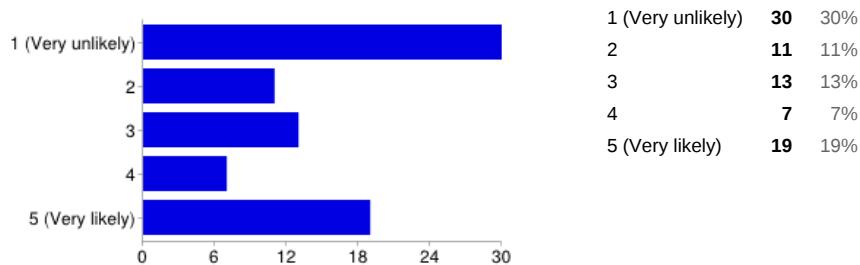
**Documentaries [How likely would you be to watch an alternative show for each of the following genres]**



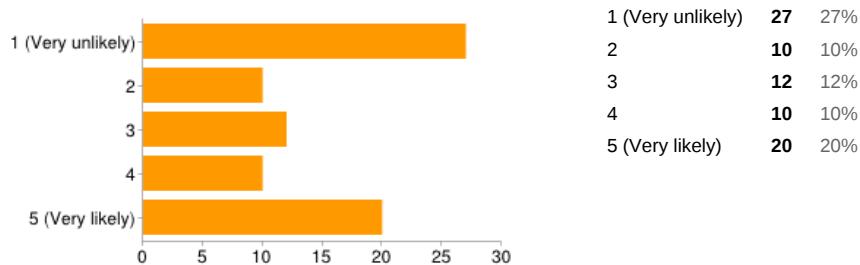
#### Movies [How likely would you be to watch an alternative show for each of the following genres]



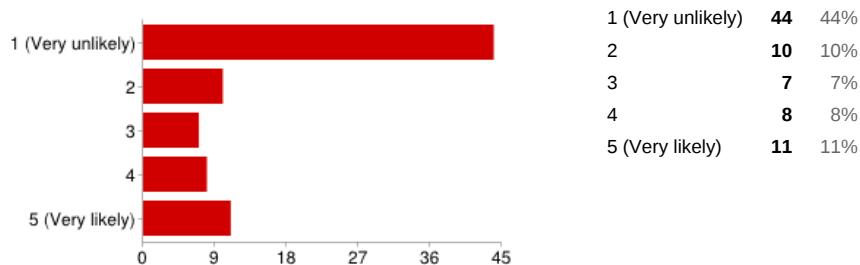
#### Children's [How likely would you be to watch an alternative show for each of the following genres]



#### Soap operas [How likely would you be to watch an alternative show for each of the following genres]

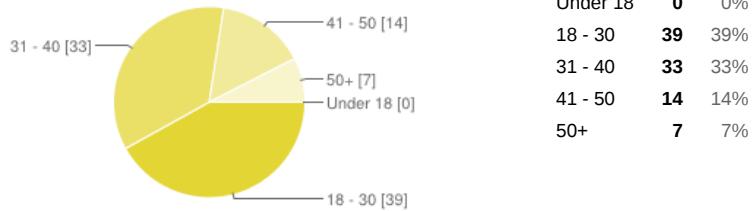


#### Sport [How likely would you be to watch an alternative show for each of the following genres]

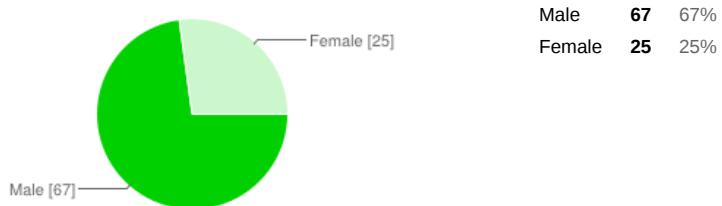


## Demographics

### What is your age



#### What is your gender



#### Number of daily responses

