

TYLER TWITCHELL

FRONTEND WEB DEVELOPER

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I'm a Frontend Web Developer with a unique focus on user experience, having successfully worked as a Benefits Consultant at dynamic startups. I take pride in my creative approach to problem-solving and I value environments where empathy, self-awareness, and taking initiative are expected.

PROJECTS

State Leave Disability Map

React.js, Firestore Database

URL: <https://stateleavemap.netlify.app/> / Github: <https://github.com/tytwitchell/state-disability-map>

- One of the tasks for consultants in the group insurance industry is to manage Paid State Leave Policies for their clients. This application helps keep track of these policies and makes this task more manageable for consultants.
 - Displays details for each state that clients need to implement Paid State Leave requirements for.
 - Policy information can be saved and updated directly in the app.
 - The map renders different shades of blue to represent the number of employees in each state.
 - The user can search for state policies by client or consultant.

Van Morph Tool

React.js, React Router 6, Firestore Database

URL (Demo link): <https://vanmorph.netlify.app/> / Github: <https://github.com/tytwitchell/van-morph>

- This application streamlines one of my client's time-consuming daily tasks. He manages a daycare center and his employees drive shuttle vans to pick up the participants. When an employee is out of office, the application automatically reassigns their passengers to vans with similar routes and available seats. Version 1 of this app is saving my client approximately 2 hrs/day.
- Next Steps:
 - Enable functionality to delete vans
 - Allow selection of multiple Out of Office employees

Skiline

React.js, Weather API

URL: <https://skiline.netlify.app/> / Github: <https://github.com/tytwitchell/skiline>

- With my upcoming ski trips in mind, I built this app in a 'hackathon' style to display forecast details for any ski mountain located in the US.

TECHNICAL SKILLS

- React.js
- JavaScript
- Project Management: Atlassian Confluence / JIRA, Monday.com
- Version Control: Git, GitHub
- Code Collaboration: Code Reviews, Collaborative Projects
- Web Development Tools: VS Code, Chrome DevTools, Figma, Webflow
- HRIS Software: Rippling, Namely, Gusto, ADP, Ease, Workday
- CSS
- HTML

EDUCATION

Scrimba Bootcamp

Frontend Web Developer, October 2023

University at Buffalo

Bachelor of Science in Business Administration, December 2015

Concentration: Finance

PROFESSIONAL EXPERIENCE

Echelon, New York, NY

January 2024 - Current

Web Development Intern

- Current Projects
 - Tasked with connecting backend tools to the Echelon website for clients and employees to use.
- Completed Projects
 - Resolved technical WordPress issue for a client:
 - *Problem:* The 'add an image' feature on WordPress was not working as expected.
 - *Solution:* Added custom HTML to bypass the broken WordPress feature.
 - *Client Communication:* Created a step-by-step visual guide to make it easy for the client to add images to their site in the future using my solution. The client was not familiar with HTML or software development so I made sure that the guide was easy for non-developers to use.

Bennie Insurance LLC, New York, NY

November 2021 - July 2023

Benefits Consultant

- Communicated intricate benefit concepts to client stakeholders including CFOs, HR managers, and employees.
- Led Bennie App demonstrations for employees, enhancing understanding of app capabilities.
- Created reusable Excel templates, streamlining repetitive tasks and improving client service.
- Facilitated cross-departmental collaboration, ensuring timely project completion.
- Built and managed benefit plans efficiently on various HRIS software platforms.
- Developed and presented in-depth benefit marketing campaigns to mitigate insurance renewal premiums.

Namely Inc, New York, NY

March 2018 - November 2021

Benefits Consultant

- Provided technical troubleshooting of the HRIS and payroll platforms for HR managers.
- Created new systems and processes to better service clients using Excel.
- Collaborated with client human resource teams and finance departments to ensure compliance with government regulations and company policies.
- Proposed and implemented innovative strategies for enhancing client culture through Namely technology and benefit offerings.
- Led and prepared client renewal and benefit strategy presentations.
- Developed underwriting analysis based on the previous 12-24 months of client claims data.

Benefits Analyst

- Supported five consultants in maintaining relationships with over 30 clients.

Arthur J. Gallagher & Co., Jericho, NY

March 2016 – March 2018

Benefits Analyst

- One of three key employees to assist in the implementation of a branch-wide document management system.
- Discussed and implemented strategies to mitigate risk and enhance overall client business performance.