# **Tan Zong Hong**

https://www.linkedin.com/in/tan-zong-hong t-zonghong@hotmail.com | Mobile No.: +65 92983323

#### **EXPERIENCE**

## Land Transport Authority (LTA)

Executive Engineer (Fare System - System Architecture)

Apr 2021 – Present

- Initiated the use of simulation software to perform feasibility studies of the proposed system architecture which improves architecture design and saves on re-design costs.
- Produced and maintained application interfaces (message queue and web service calls) and system design specifications for development teams and ensured smooth and secure end-to-end integration of the different fare systems.
- Took the lead as System Architect in the project lifecycle by assessing requirements, designing architecture, conducting walkthrough, and supporting development teams.

Engineer (Fare System - Test Automation and System Architecture)

Aug 2019 – Mar 2021

- Involved in automated regression throughput test for contactless card by making use of robotic arm.
- Created test plans and test cases for software application, conducted manual test and participated in System Integration Test and User Acceptance Test.
- Involved in the architecture design of fare system in public transportation from frontend devices, payment gateway, acquirer, issuer and backend systems.
- Coordinated with requirements, software development, project, security team and external stakeholders to provide technical solutions and designs in order to implement business and system requirements of fare system.

## Pepperl+Fuchs Pte. Ltd.

Sep 2017 – Aug 2018

Internship – Process Engineer

- Played an active role in processes such as preventive maintenance and repair. A
  handbook on "Total Preventive Maintenance and Repair" was created for
  Pepperl+Fuchs global reference.
- Took on the lead for a project on design of experiment (DOE) on hot embossing
  process for surge protection devices. This led to a quality assurance process and
  criteria on the manufacturing process of the surge protection device.

# **Singapore Armed Forces**

Jun 2013 – Jun 2015

Subject Military Expert, Infantry Leader - Sergeant

- Trained batches of recruits to become competent and confident soldiers through conducting military lessons and protocol.
- Liaised with at least 4 other teams in subject military expert (SME) training protocol.

### **EDUCATION**

# Singapore Institute of Technology and DigiPen Institute of Technology (Singapore)

CGPA: 4.31 / 5.0, Honours with Distinction (Second Class, Upper) Sep 2015 – May 2019 Bachelor of Engineering with Honours in Systems Engineering (ElectroMechanical Systems)

- A multidisciplinary degree programme that incorporates the fields of mechanical, electrical, electronic, and computer engineering with a holistic approach to system development.
- Recipient of Dual Studies Sponsorship Award, a collaboration with Economic Development Board (EDB) and German Companies, which aims to empower students to integrate knowledge and skills gained in SIT by working with the sponsor companies.

 Trained as an international standard system engineer: completed Systems and Software Engineering (INCOSE <sup>1</sup> ISO 15288), Requirements Engineering (ISO 29148), System Architecture (INCOSE-TP-2010-006-02.1) and Project Management (PMBOK<sup>2</sup> standard)

## **Temasek Polytechnic**

CGPA: 3.31/4.0

Apr 2010 - Feb 2013

Diploma in Electronics

• Equipped with the knowledge of electronic devices, circuits and systems with a strong emphasis on embedded systems, networking, communications and control.

#### **SELECTIVE PROJECTS**

System Model for Hardware Aquisition

Sep 2018 - Apr 2019

- Development of a System Model using Model Based System Engineering methodology that facilitates the incorporation of System Engineering practices into PSA's acquisition process.
- Fabricated scaled model of a yard crane, used laser sensors, smart servo motors with C language for software programming (GPIO, Multicore, UART)
- Elicited and refined stakeholder/systems requirements, transform requirement statements into requirement model and generate requirement documents from the model.

Automated Luggage Check-in System

Sep 2016 - Apr 2017

- Development of a life-sized luggage trolley system that can transport user's luggage autonomously with obstacle detection and avoidance.
- Integrated obstacle avoidance, Wi-Fi/Bluetooth positioning, Inertial Measurement Unit (IMU), Proportional–Integral–Derivative (PID) controller.

A Quadcopter Project

Jan 2016 – Apr 2016

- Development of a quadcopter having a kill switch and parachute to deliver packages
- Fabricated and designed quadcopter body including calculation of shroud length, parachute shape, materials with folding method to form into safety system with Embedded ARM C language for software programming (Timer, UART, interrupts and more interfaces)
- Futaba remote controller, servo motors (to trigger parachute), ARM LPC1769 MCU were used with Keil microVision IDE.

## **CERTIFICATION**

Associate Systems Engineering Professional (ASEP), INCOSE

Apr 2019

#### **TECHNICAL SKILLS**

Software: Autodesk EAGLE (PCB Design), Creo Parametric (CAD), Flexsim (Simulation), Sparx Enterprise Architect

Programming Language: Assembly (ARM core), C, C++, JavaScript

Modelling Language: Business Process Modelling Notation (BPMN), Unified Modelling

Language (UML), Systems Modelling Language (SysML)

<sup>1</sup> International Council on Systems Engineering

<sup>&</sup>lt;sup>2</sup> Project Management Body of Knowledge