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# REQUIREMENTS AND DESIGN SPECIFICATION

Mobile Monitoring App

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# 1 Vision and Scope

## 1.1 Project Vision

Digital forensics is defined as the use of scientifically derived and proven methods towards the preservation, collection, validation, identification, analysis, interpretation and presentation of digital evidence derived from digital sources for the sole purpose of facilitating or furthering the reconstruction of events found to be criminal or helping to anticipate the unauthorized actions shown to be disruptive to planned operations. Readiness is considered as the process of being prepared for a digital investigation before an incident has occurred.

The proposal of a mobile monitoring application will promote readiness in digital forensics and protect mobile users from malicious entities and activities. It aims to provide a proactive measure that is undertaken by the mobile device user or mobile device owner. Having this application installed on mobile devices will proactively ensure that relevant digital evidence is made ready and available before an incident occurs. The mobile monitoring application is expected to monitor user activities on a mobile device and report application data/logs to a dashboard on a desktop computer. It will generate reports giving the investigator quick and comprehensive data/logs that provide a starting point during a mobile device investigation.

The objective of the mobile monitoring application is to collect data/logs and assist in understanding the activities performed by a mobile user as well as shedding more light into the behaviour of the mobile user. Combining activities from the various applications promotes a proactive approach which in turn enforces proactive (readiness) measures.

## 1.2 Project Scope

The high level modules of the iCrawler monitoring app are as indicated in the figure below. Additionally, the responsibilities of each module are noted.

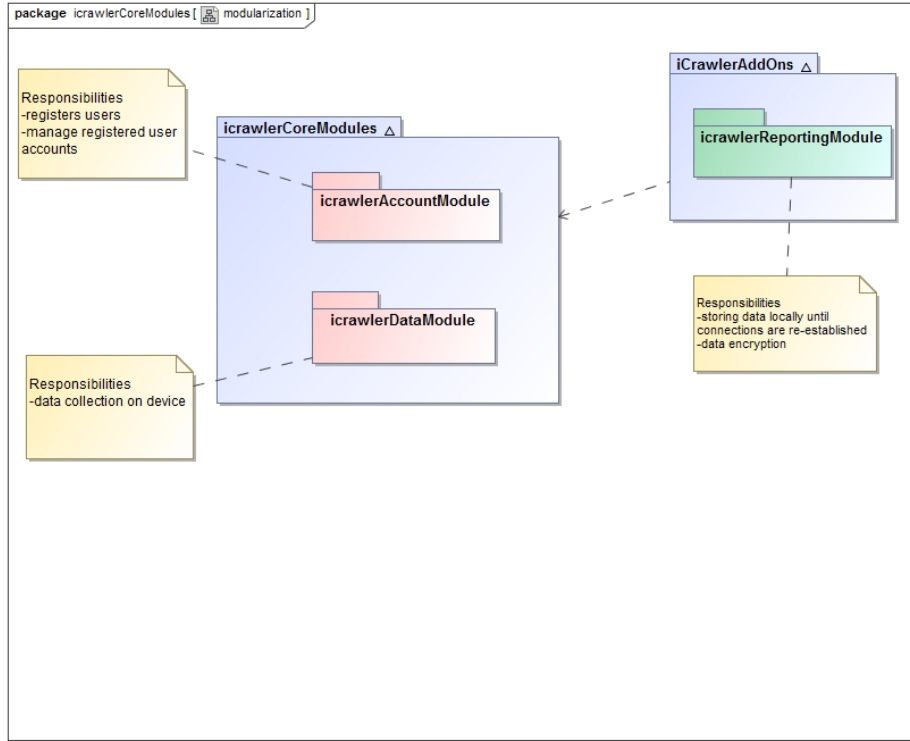


Figure 1: High Level App Modules

## 2 Application Requirements and Design

The following section will explain each module in the mobile monitoring app. The use-case design, functional requirements extracted from the use-case along with the selected service contracts will additionally be discussed.

## 2.1 Modular System

The application uses a modular design approach. This allows the following to be achieved:

- add new functionality in the future
- decouple the system

## 2.2 iCrawler - Account Module

### 2.2.1 Scope

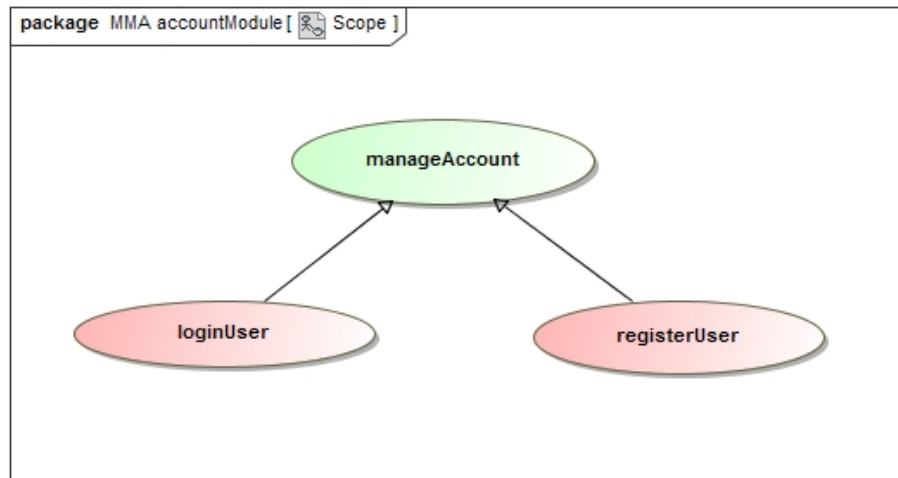


Figure 2: Scope - mmaAccounts module

### 2.2.2 Use-Cases

This section provides details on the use-case requirements for the use-cases offered by this module.

**2.2.2.1 registerUser - priority: important** This use-case registers a user on initial installation after user accepts terms and conditions of use.

**Service Contract:** The service contract for registerUser is shown in the figure below. The pre-conditions are enforced (raises an exception if not met) and on success the user is registered and the device and user data is persisted to the database.

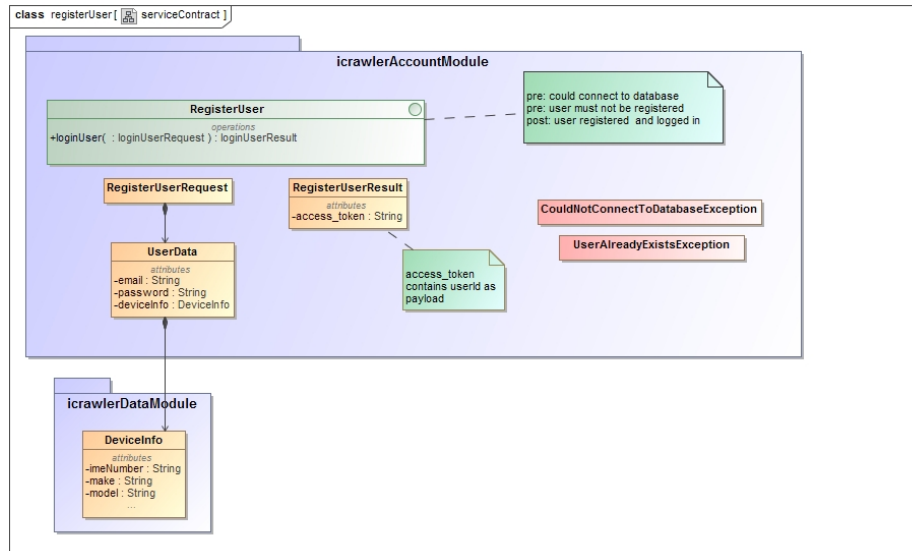


Figure 3: Service Contract - Register user

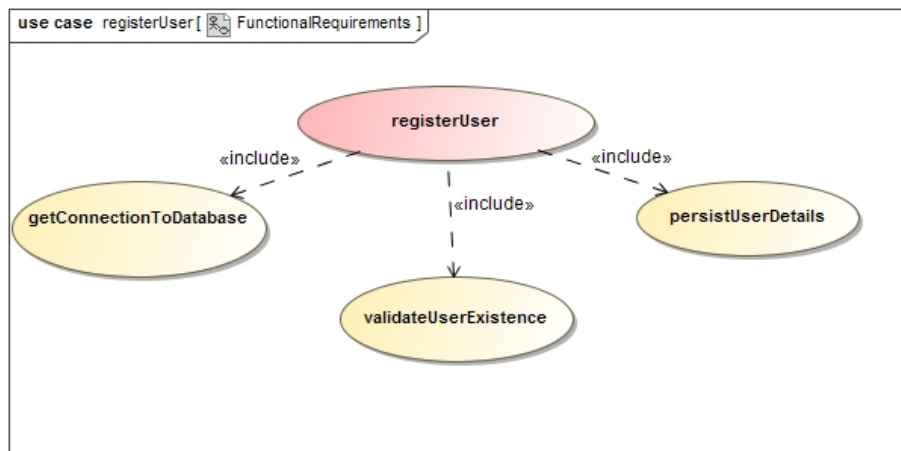


Figure 4: Functional Requirements - Register user

**2.2.2.2 Process specification:** When a request is made for a user to register, a connection to the database must be established. If no connection to the database can be made, then an exception is thrown. Alternatively, validateUserExistence is called to check if that user exists or not. If the user does exist then an exception is thrown, if not then that user is registered.

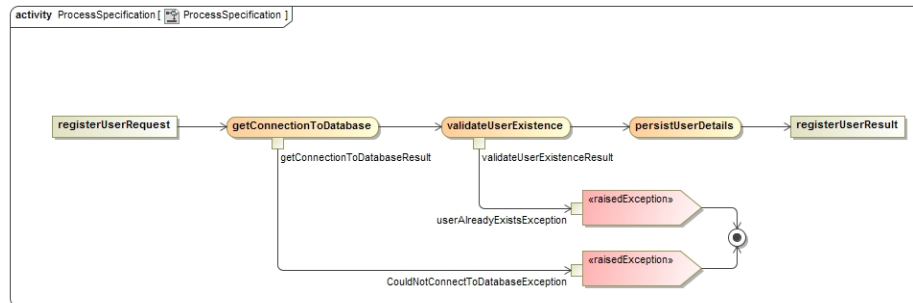


Figure 5: Process Specification - Register user

**2.2.2.3 loginUser - priority: important** This use-case logs in a user on initial installation after user accepts terms and conditions of use.

**Service Contract:** The service contract for loginUser is shown in the figure below. The pre-conditions that are enforced (raises an exception if not met) and on success the user is logged in and the device, including user data are persisted to the database.



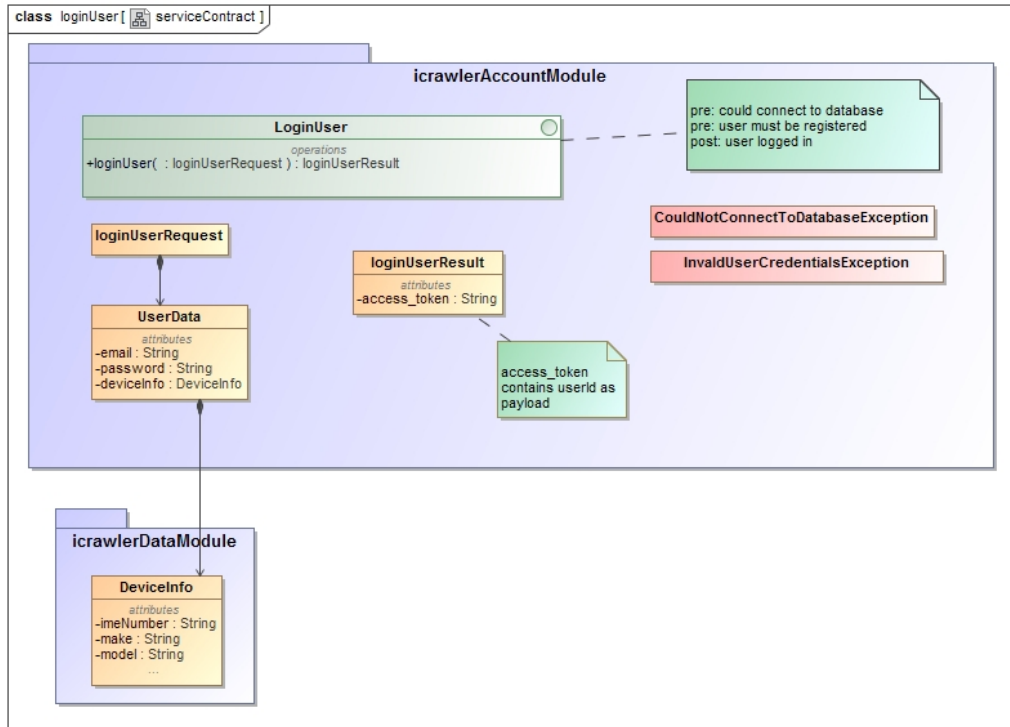


Figure 6: Service Contract - Login user

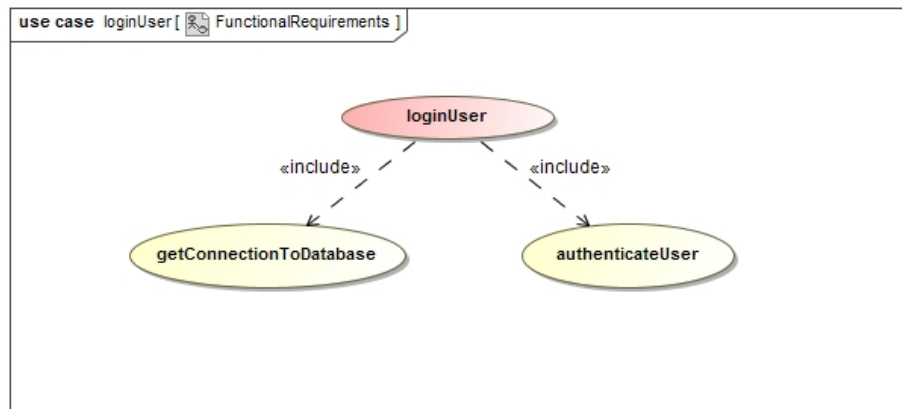


Figure 7: Functional Requirements - Login user

**2.2.2.4 Process specification:** When a request is made for a user to login a connection to the database must be established. If no connection to the database can be made then an exception is thrown. If a connection to the database is established, a login request is made, if user credentials are valid the user is logged in otherwise an exception is thrown.

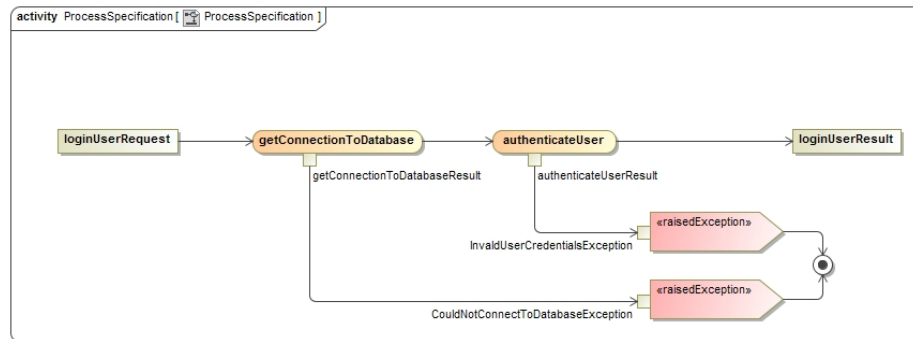


Figure 8: Process Specification - Login user

### 2.2.3 Domain Model

The domain model for iCrawlerAccountModule.

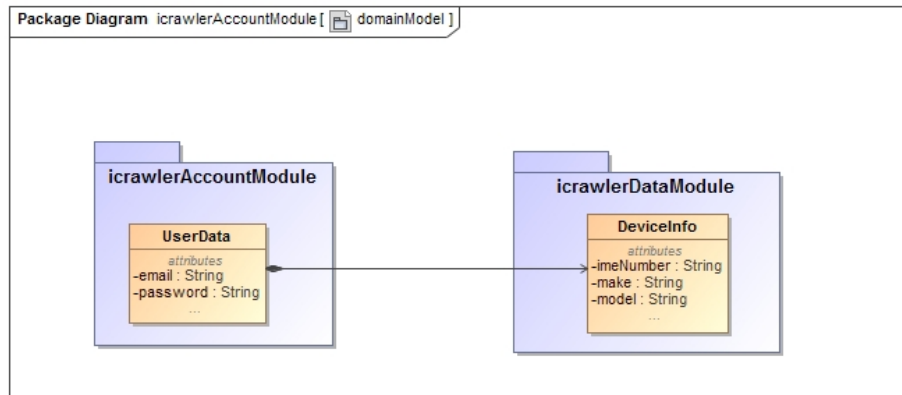


Figure 9: Domain Model - Account Module

## 2.3 MobileMonitoringApp - Data module

### 2.3.1 Scope

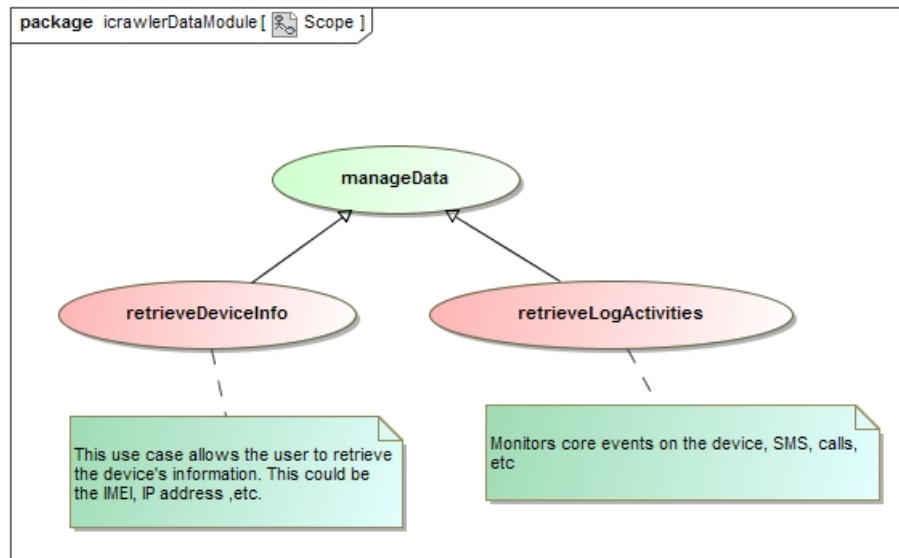


Figure 10: Scope - dataModule

### 2.3.2 Use-Cases

This section provides details on the use-case requirements for the use-cases offered by this module.

**2.3.2.1 retrieveDeviceInfo - priority: important** The retrieveDeviceInfo use case retrieves all the relevant device information from the device.

**Service Contract:** The service contract for retrieveDeviceInfo is shown in the figure below. The retrieveDeviceInfo receives a retrieveDeviceInfoRequest object that specifies the type of data to be retrieved and stored locally on to a database.

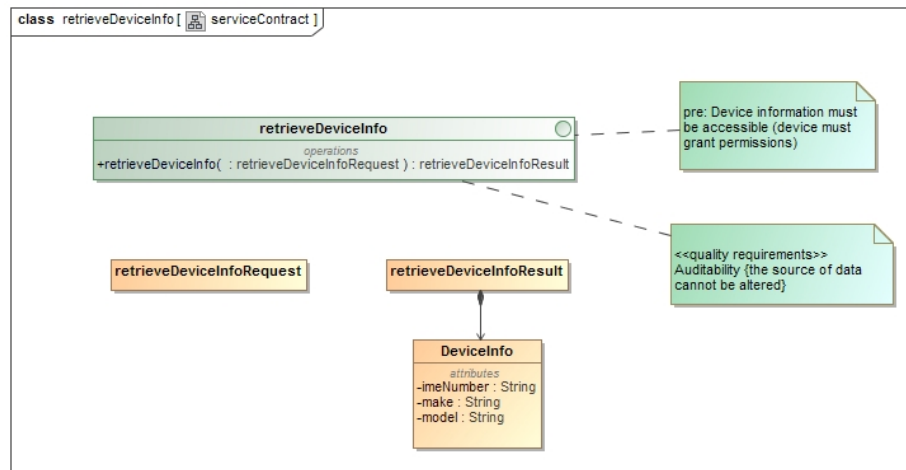


Figure 11: Service Contract - retrieveDeviceInfo

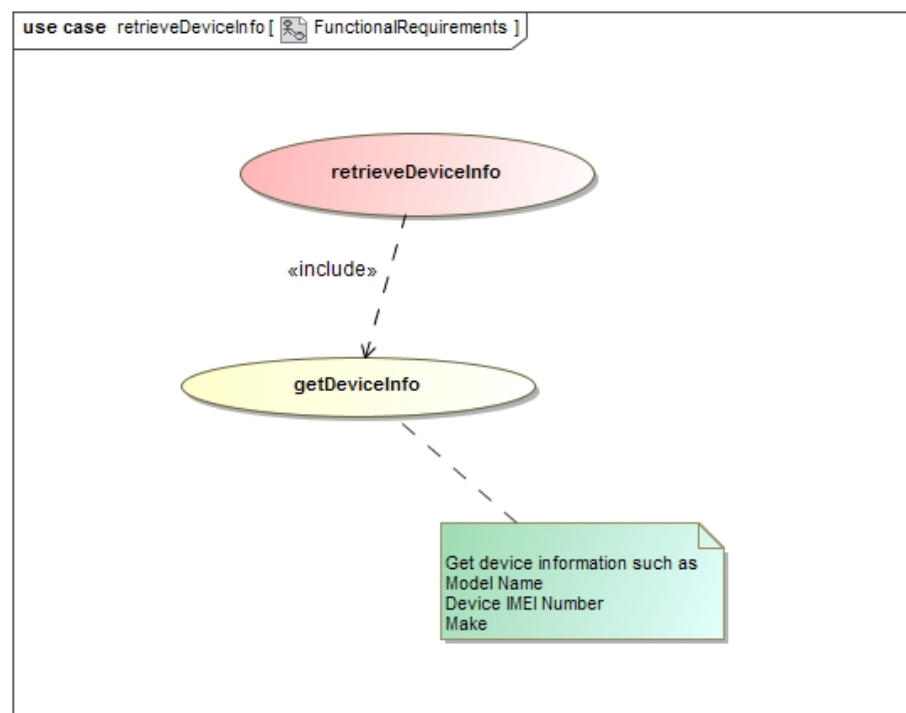


Figure 12: Functional Requirements - retrieveDeviceInfo

**2.3.2.2 Process specification:** This activity diagram depicts the process specification for retrieving device information which includes IMEI number, device make and model

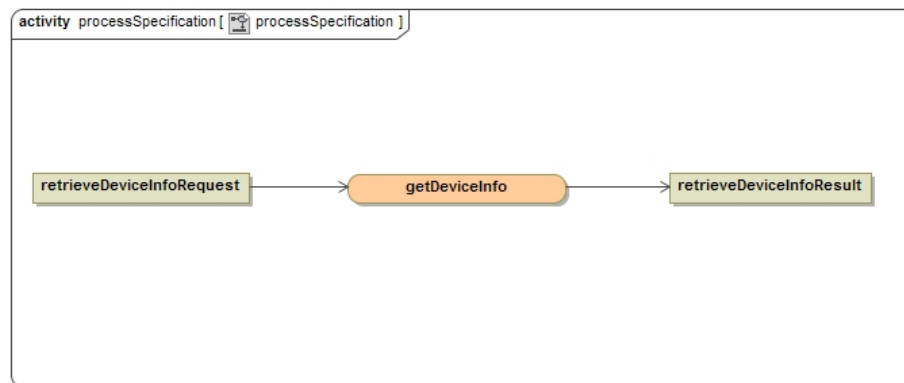


Figure 13: Process Specification - retrieveDeviceInfo

**2.3.2.3 retrieveLogActivities - priority: important** The retrieveLogActivities use-case retrieves all the users activity logs from the various apps on the device.

**Service Contract:** The service contract for retrieveLogActivities is shown in the figure below. The retrieveLogActivitiesRequest requests the data from the device's content provider and tries to send the data to the server.

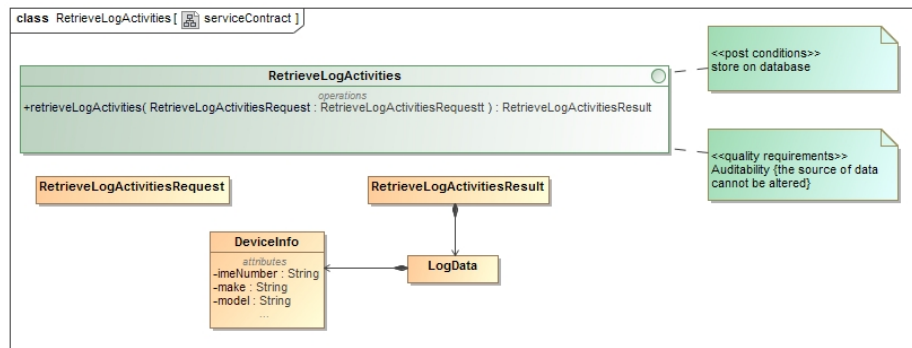


Figure 14: Service Contract - retrieveCommunicationActivities

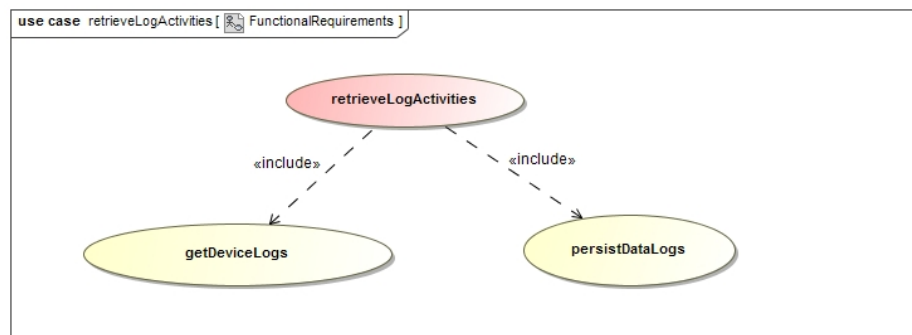


Figure 15: Functional Requirements - Retrieve Communication Activities

**2.3.2.4 Process specification:** The service receives a request that specifies the type of activity it needs to collect data from. The service will then try to retrieve the data from that activity. Upon retrieving the device logs, the service tries to persist the data logs to the database.

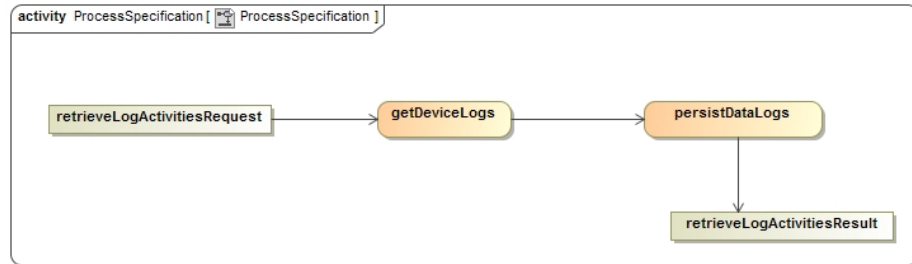


Figure 16: Process Specification - Retrieve Communication Activities



### 2.3.3 Domain Model

The diagram below depicts the domain model for the DataModule .

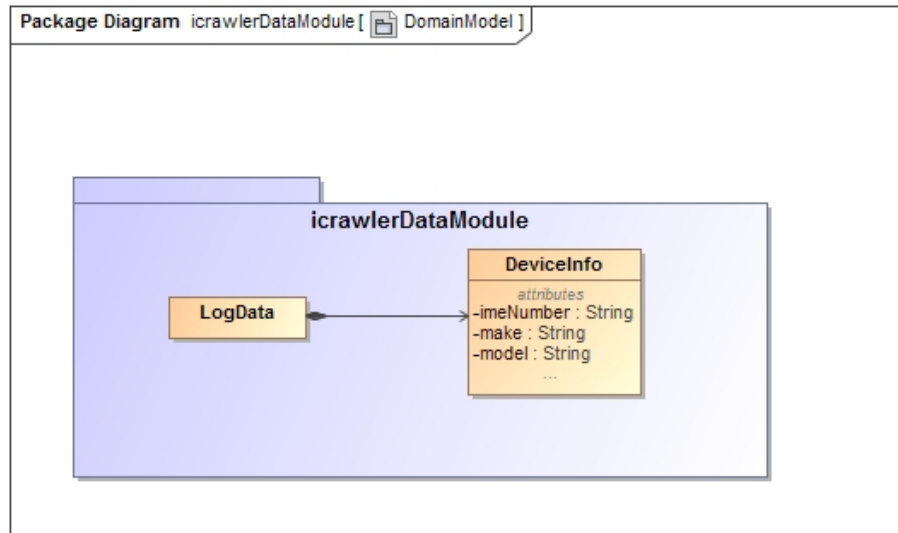


Figure 17: Domain Model - Data Module

## 2.4 MobileMonitoringApp - Reports module

### 2.4.1 Scope

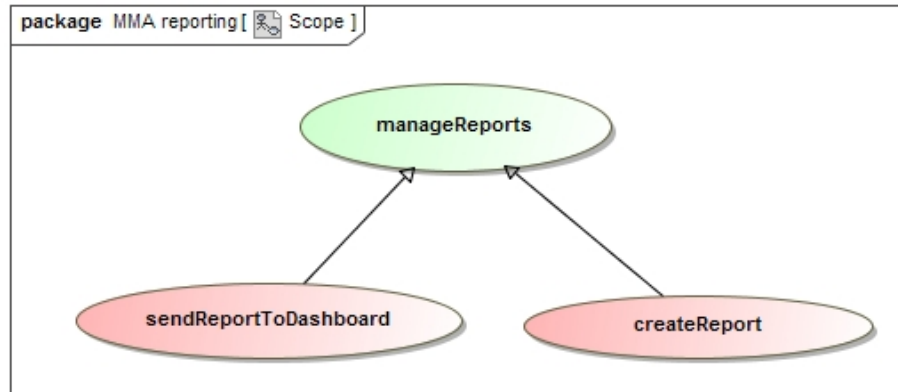


Figure 18: Scope - Reporting Module

### 2.4.2 Use-Cases

This section provides details on the use-case requirements for the use-cases offered by this module.

**2.4.2.1 createReport - priority: important** This use-case retrieves logs from the device's local database and creates a report from those specific logs.

**Service Contract:** The service create report is shown in the figure below. The pre-condition is enforced.

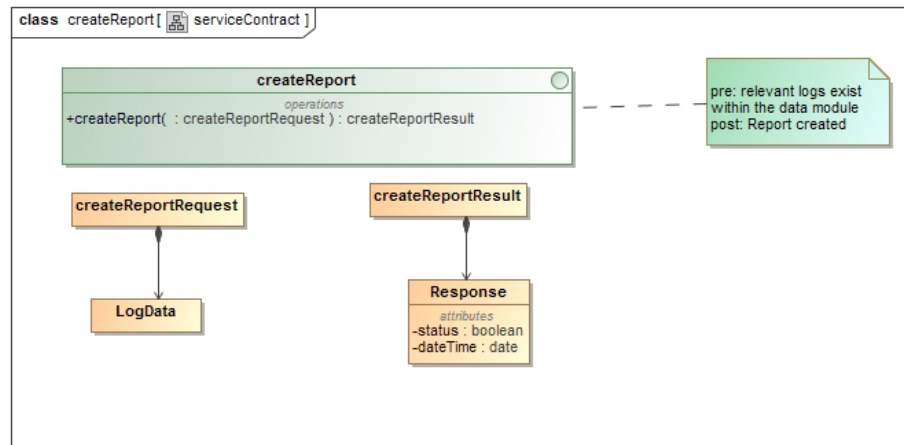


Figure 19: Service Contract - Create Report

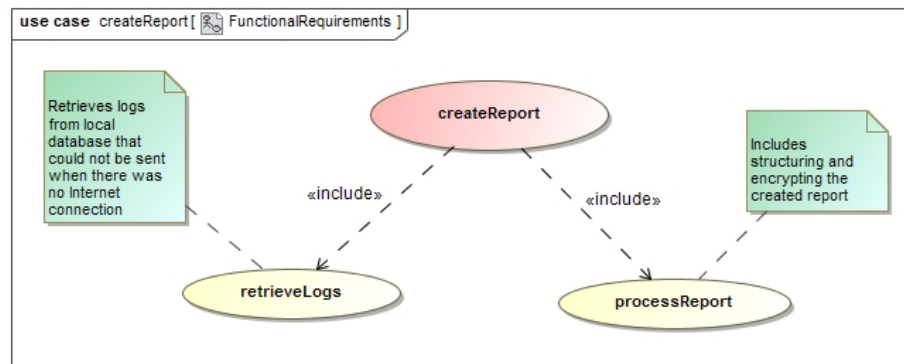


Figure 20: Functional Requirements - Create Report

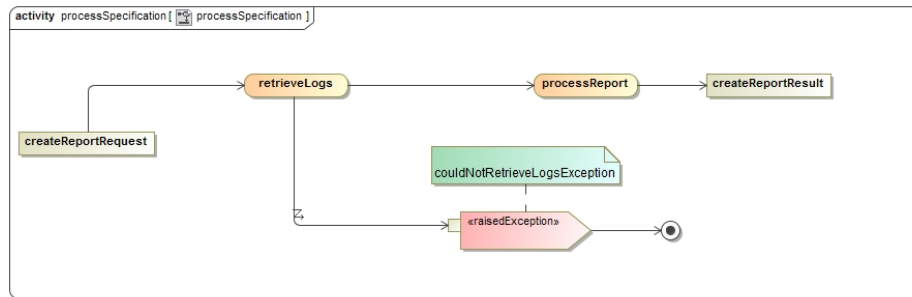


Figure 21: Process Specification - Create Report

**2.4.2.2 sendReportToDashboard - priority: important** This module sends the report onto a server where it will be saved on a database to be displayed later on a dashboard .

**Service Contract:** The service contract for sendReportToDashboard is shown in the figure below. The pre-condition is not enforced i.e. If the app fails to establish a connection with the server, the report will be saved temporarily on the device's local database until a connection is established.

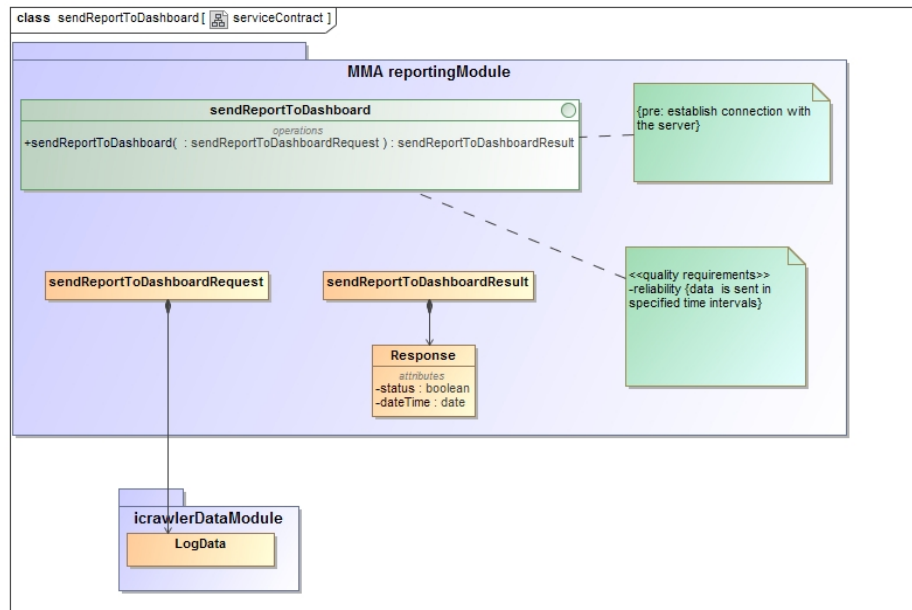


Figure 22: Service Contract - Send Report To Dashboard

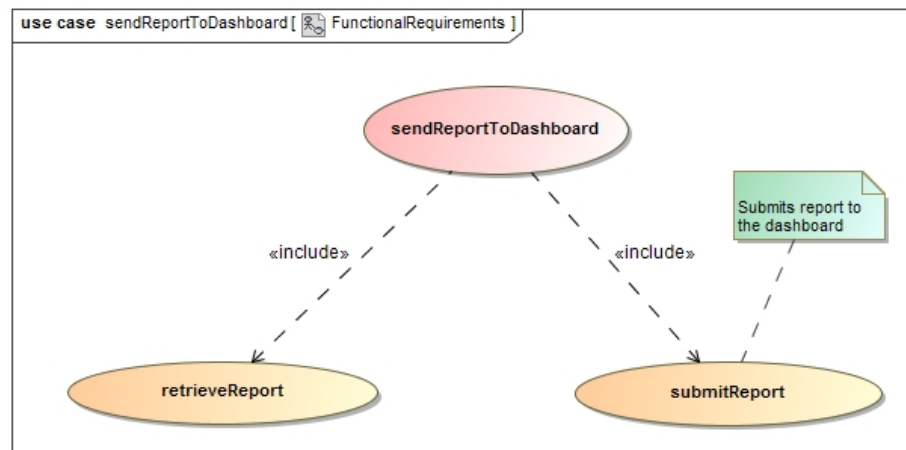


Figure 23: Functional Requirements - Send Report To Dashboard

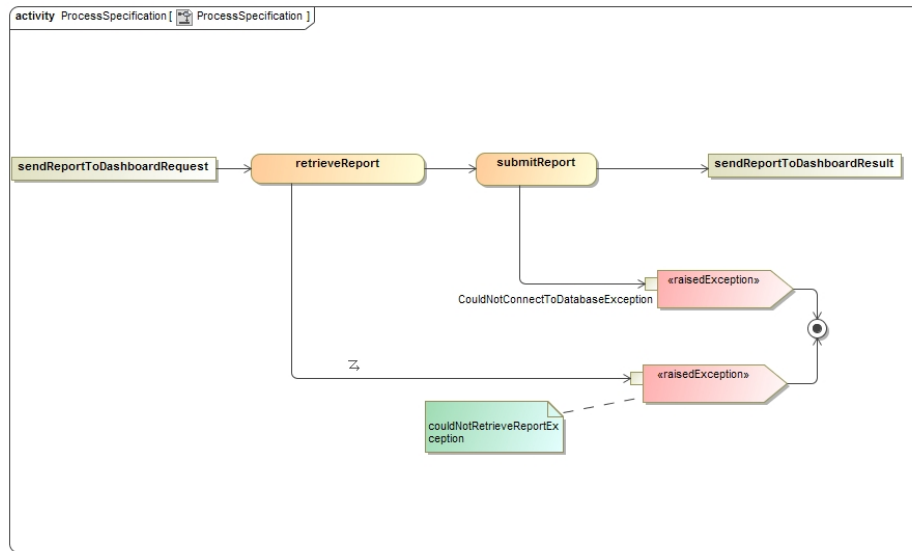


Figure 24: Process Specification - Send Report To Dashboard

## 3 Android Application Requirements

### 3.1 Architectural Requirements

#### 3.1.1 Critical Quality Requirements

##### Auditability

##### Description

Auditability refers to the ability to account for a system's usage by the user and be able to monitor events and create logs on what are the user's actions within the system.

##### Justification

iCrawler's main functionality is to monitor the user's device activities and report all logs of that particular device.

##### Mechanism

1. Strategy:

Auditability can be achieved by:

- Resource Monitoring: A tactic that registers all the events and resources that the application uses; a log of these resource usage is then created.

2. Architectural Pattern(s):

- To monitor the application events and resources a design pattern such as the *Observer* pattern can be implemented by the application that can register all events and resource usage.

## **Security**

### **Description**

Security is the degree of resistance to, or protection from, harm. It applies to any vulnerable and valuable asset, such as a person, dwelling, community, nation, or organization.

### **Justification**

Security is a critical aspect of any system that deals with critical and confidential data, the strategies used for security provides mechanisms to protect data from unauthorized access and modification. For our mobile monitoring application this means the following:

- No one (person or program) should be able to delete the data collected on device.
- When the data is transferred over the network, data should be protected from being intercepted or hacked.

### **Mechanism**

#### 1. Strategy:

Security can be achieved by:

- Authentication: This strategy is used to identify and confirm a user's identity.
- Encryption: Data is converted to a secure format that cannot be easily read by unauthorized individuals.

#### 2. Architectural Pattern(s):

- Layering: This pattern decouples the system by dividing it into components (layers) that communicate with each other through message requests and responses, this prevents direct requests to critical data from the application to the database.



### 3.1.2 Important Quality Requirements

#### Maintainability

##### Description

This is the ease with which a product can be maintained in order to isolate defects or their cause, maximize a product's useful life, meet new requirements, maximize efficiency, reliability, and safety.

##### Justification

A modular design decouples a system into components that are easy to maintain and makes the system more adaptable. Decoupling the system will also ensure that it is easy to do unit testing and integration testing.

##### Mechanism

1. Strategy:

Maintainability can be achieved by:

- Decoupling: This strategy breaks the system into manageable components to achieve a proper structure and maintainable system.

2. Architectural Patterns(s):

- Microkernel: The *Microkernel* pattern improves maintainability because it separates high level services from low level services that is, it divides the systems into components that are maintainable and also allow for components to be easily removed or added to the system.

## **Performance**

### **Description**

Performance is a measure of a system's responsiveness when executing some action.

### **Justification**

iCrawler needs to use the devices resources efficiently to increase the performance of the application which is an important quality requirement that will also make the system more reliable and increase throughput of the application.

### **Mechanism**

1. Strategy:

Performance can be achieved by:

- Dynamic code optimization: This strategy focuses on the code design, quality and efficiency to improve performance on the system.

2. Architectural Patterns(s):

- The best way to achieve performance is to manage the system's resources efficiently and use design patterns to optimize code and improve efficiency.

### 3.1.3 Nice-To-Have Quality Requirements

#### Testability

##### Description

Testability is a measure of how well a system allows one to test if a certain criteria is met by the system. This makes fault detection in the system easy and also the faults can be isolated in a timely manner.

##### Justification

It is vital that every component that is deployed on the system can be tested using unit testing and also integration testing so that faults can be detected as soon as possible and be fixed.

##### Mechanism

1. Strategy:

- White-box: This tactic is mainly used for unit testing and requires the knowledge of the internal structure to create test cases for the application components.
- Black-box: This tactic is mainly used for integration testing, it examines the functionality of the application against the specification and simplifies system components testing when plugged in a modular system.

2. Architectural Patterns(s):

- Model View Controller: This pattern promotes separation of concern in a system by decoupling the system into components that can be tested independently.

### **3.1.4 Architectural Patterns or Styles**

#### **Model View Controller (MVC)**

##### **Description**

Separates the applications concerns by separating the following responsibilities:

- Model: Provides business services and data.
- View: Provides a view for information.
- Controller: Reacts to user events.

##### **Justification**

This pattern separate the system's concerns into components that can evolve independently which reduces the application's complexity. The iCrawler mobile monitoring application is intended to have low complexity, to be a modular system and it also needs to be maintainable which can all be achieved best by using the MVC pattern.

##### **Benefits**

- Simplification
- Improve maintainability
- Improve reuse
- Improve testability

### **3.1.5 Layered Architecture**

#### **Description**

Partitions the application's concerns into a stacked group of layers.

#### **Justification**

It will provide a high level of abstraction which will allow the application components to vary; this decouples the system, reduce complexity and improve the systems performance which is the objective for the mobile monitoring application.

#### **Benefits**

- Improve cohesion
- Reduce complexity
- Improve maintainability
- Loose coupling
- Improve testability
- Improve reuse

## **3.2 Access and Integration Channels**

### **3.2.1 Access Channels**

#### **Human Access Channel**

Human access channels addresses all the different ways in which a human can interact with the Mobile Monitoring Application.

- Mobile device: The application only runs on android mobile devices, only minimal user-interaction is presented to the user as the application runs on the background.

### **3.2.2 Integration Channels**

#### **Channels**

The mobile monitoring application will need to access a MySQL database to store user information and data logs collected from the device.

#### **Protocols**

The protocols the application will use are the following:

- HTTPS: This protocol will be used for security to ensure that a secure connection is maintained between the device and server and also that transported data cannot be easily intercepted.
- SMTP: Notifications for a user who forgets his/her password will use this protocol to allow that user to recover their credentials.

### **3.3 Technologies**

#### **3.3.1 Platform and IDE**

- Android Device(s)
- Android Studio IDE

#### **3.3.2 Programming Languages**

- Java

#### **3.3.3 Frameworks**

- JUnit

#### **3.3.4 Databases**

- MySQL Relational Database

#### **3.3.5 Web services**

- REST

#### **3.3.6 Others**

- AJAX
- JSON

## 4 Web Application (Dashboard) Requirements

### 4.1 Architectural Requirements

#### 4.1.1 Critical Quality Requirements

##### Scalability

##### Description

Scalability refers to the ability of a system to easily accommodate and handle a large amount of work at a single instance

##### Justification

The iCrawler mobile monitoring application dashboard needs to be able to handle as many concurrent users as possible without breaking.

##### Mechanism

##### 1. Strategy:

Scalability can be achieved by:

- Clustering: Ensures that resources are not strained by running or maintaining many instances of the application over a cluster of servers.
- Caching: Will reduce database workload by maintaining database query results on the application within a user session to avoid querying the database every time.



## **Security**

### **Description**

Security is a critical aspect of any system that deals with critical and confidential data, the strategies used for security provides mechanisms to protect data from unauthorized access and modification; this means the following for our application dashboard:

- Only authorized individuals may have access to the relevant data.
- Users should strictly be restricted by access levels

### **Justification**

Security is a high priority feature for any system that deals with critical and confidential data, this is the case with the iCrawler application. User collected data needs to be protected from being tampered with and accessed by unauthorized individuals to maintain its integrity and confidentiality.

### **Mechanism**

#### 1. Strategy:

Security can be achieved by:

- Authentication: The strategy is used to identify and confirm a user's identity.
- Encryption: Data is converted to a secure format that cannot be easily read by unauthorized individuals.

#### 2. Architectural Pattern(s):

- Layering: This pattern decouples the system by dividing it into components (layers) that communicate with each other through message requests and responses, this control the access of the user level layer from directly make request to lower layers that provides critical data.

### 4.1.2 Important Quality Requirements

#### Maintainability

##### Description

This is the ease with which a product can be maintained in order to isolate defects or their cause, maximize a product's useful life, meet new requirements, maximize efficiency, reliability, and safety.

##### Justification

The dashboard application must be decoupled into components that are easy to maintain and make the system more adaptable.

##### Mechanism

1. Strategy:

Maintainability can be achieved by:

- Readability: The dashboard code should be easy to read for whoever is maintaining it. This means that it should be indented properly and make use of comments.

2. Architectural Patterns(s):

- Microkernel: The *Microkernel* pattern improves maintainability because it separates high level services from low level services that is, it divides the systems into components that are maintainable and also allow for components to be easily removed or added to the system.

## **Performance**

### **Description**

Performance is a measure of a system responsiveness when executing some action.

### **Justification**

The dashboard application needs to use resources efficiently to increase its performance and provide quality experience to the user.

### **Mechanism**

1. Strategy:

Performance can be achieved by:

- Dynamic code optimization: This strategy focuses on the code design, quality and efficiency to improve performance on the dashboard system.

### 4.1.3 Nice-To-Have Quality Requirements

#### Testability

##### Description

Testability is a measure of how well a system allows one to test if a certain criteria is met by the system. This makes fault detection in the system easy and also the faults can be isolated in a timely manner.

##### Justification

It is vital that every component that is deployed on the dashboard system can be tested in some way so that faults can be detected as soon as possible and be fixed.

##### Mechanism

1. Strategy:

- Userbility testing: This is a technique used in user-centered interaction design to evaluate a product by testing it on users. This can be seen as an irreplaceable usability practice, since it gives direct input on how real users use the system.

2. Architectural Patterns(s):

- Model View Controller: This pattern promotes separation of concern in a system by decoupling the system into components that can be tested independently.

## **4.2 Architectural Patterns or Styles**

### **4.2.1 Model View Controller (MVC)**

#### **Description**

Separates the applications concerns by separating the following responsibilities:

- Model: Provide business services and data.
- View: Provide view for information.
- Controller: Reacts to user events.

#### **Justification**

This pattern separate the system's concerns into components that can evolve independently which reduce the dashboard systems complexity.

#### **Benefits**

- Simplification
- Improve maintainability
- Improve reuse
- Improve testability

### **4.2.2 Layered Architecture**

#### **Description**

Partitions the dashboard system's concerns into a stacked group of layers.

#### **Justification**

Provides high level of abstraction which allows the dashboard components to vary, this decouples the system, reduces its complexity and improve the systems performance which is also the objective for the iCrawler mobile monitoring application dashboard

#### **Benefits**

- Improve cohesion
- Reduce complexity
- Improve maintainability
- Loose coupling
- Improve testability
- Improve reuse

## **4.3 Access and Integration Channels**

### **4.3.1 Access Channels**

#### **Human Access Channel**

Human access channels addresses all the different ways in which a human can interact with the iCrawler dashboard system.

The dashboard is accessible through a web browser but it is restricted to only the following:

- Desktop Computer
- Tablet
- Laptop

### **4.3.2 Integration Channels**

#### **Channels**

The dashboard will need to access a MySQL database to read user information and data logs from the device.

#### **Protocols**

The dashboard system will use the following protocols:

- HTTPS: This protocol will be used for security to ensure that a secure connection is maintained between the application and server and also that transported data cannot be easily intercepted.
- SMTP: Notifications for a user who has forgotten his/her password will use this protocol to allow the user to recover their login information.

## **4.4 Technologies**

### **4.4.1 Platform**

- JavaEE

### **4.4.2 APIs**

- JAX-RS 2.0
- JPA (Java Persistence API)
- JTA (Java Transaction API)

### **4.4.3 Persistence Provider**

- Hibernate

### **4.4.4 Application Server**

- GlassFish

### **4.4.5 Programming Languages**

- Java

### **4.4.6 Frameworks**

- JUnit

### **4.4.7 Dependency Injector**

- CDI (Context and Dependency Injector)

### **4.4.8 Dependency Management**

- Apache Maven

### **4.4.9 Databases**

- MySQL Relational Database



#### **4.4.10 Web services**

- REST

#### **4.4.11 Others**

- JSON
- Java Server Faces
- Servlets