

Empowering non-profit healthcare for dialysis center

Al Takaful Dialysis Centers, a non-profit healthcare organization committed to providing free dialysis services for those in need, embarked on a transformative journey with Odoo.

The organization faced numerous operational challenges and sought a comprehensive solution to enhance patient care and optimize resource management. The company grappled with inefficient manual processes, fragmented data management, and limited operational visibility. Coordinating patient appointments, managing medical supplies, and tracking finances were labor-intensive, hindering the medical centers ability to deliver high-quality care.

Transforming healthcare operations

Al Takaful turned to Odoo to address the situation, choosing to simultaneously implement key modules such as CRM, Purchase, Sales, Inventory, Accounting, and Payroll while customizing the solution to meet its specific needs.

The new solution lets the organization enhance the admission and assessment process with a digital form, improve patient care and record-keeping thanks to a unique medical record number system and generate official reports.

With Odoo's multi-currency support and average costing method, Al Takaful effectively managed different currencies and simplified cost tracking. Moreover, setting up a proper product structure allowed the organization to track and control inventory, ensuring high-quality dialysis treatment is efficiently delivered. Odoo also facilitates a smooth procurement process, ensuring timely medical products' delivery and enhanced accuracy and transparency in vendor transactions.

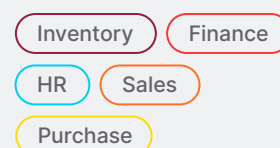
Finally, the localization features and standardized Chart of Accounts ensured compliance with local regulations (EOS and GOSI), while efficient time-off management provided transparency and peace of mind.



At a glance

Size	Industry
<50	NGOs, Health & Science
Users	Country
<30	Saudi Arabia

Apps installed





Since implementing Odoo, Al Takaful has achieved operational efficiency and is, therefore, better accomplishing its core mission: improving the lives of patients in need. The Dialysis center now has the tools it needs to provide its community with free dialysis treatment, medical tests, and financial aid.