

# Ergo Usability Test Questionnaire

This is a questionnaire to gather insight into user satisfaction with the prototype. By completing this questionnaire, you are giving your consent and understand that you can stop at any time. This data will not be shared with anyone outside of our team.

\*Please note, some questions are required.

The respondent's email (**arnaudd@discovery.co.za**) was recorded on submission of this form.

Email \*

arnaudd@discovery.co.za

How often do you watch movies/series? \*

- ☒ Daily
- ☐ Several times a week
- ☐ Once a week
- ☐ A few times a month
- ☐ Rarely (once a month or less)
- ☐ I don't watch movies or series

Overall, how satisfied are you with the usability of the movie/series tracker prototype? \*

- ☒ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

How useful is this application with regards to tracking movies/series? \*

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

How easy was it to navigate through the app? \*

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Did you encounter any issues while performing the tasks? If so, please describe them.

No

.....

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☒ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

Cannot see series titles on search page results.

What did you like most about the app? \*

To the point.

What did you like least about the app? \*

Search page

What could be added to improve this app?

How likely are you to use this app if it were fully developed? \*

- ☐ Very Likely
- ☒ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☐ Very Likely
- ☒ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

Any additional comments or suggestions?

.....

Your response will be recorded, however your data will not be shared. By ticking this box, you consent to the recording and use of your information. Please tick the box as an acknowledgement of consent. \*



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The respondent's email (**kim.dhdv@gmail.com**) was recorded on submission of this form.

Email \*

kim.dhdv@gmail.com  
.....

How often do you watch movies/series? \*

- ☐ Daily
- ☒ Several times a week
- ☐ Once a week
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How useful is this application with regards to tracking movies/series? \*

- |                       |                       |                       |                       |                                  |
|-----------------------|-----------------------|-----------------------|-----------------------|----------------------------------|
| 1                     | 2                     | 3                     | 4                     | 5                                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

How easy was it to navigate through the app? \*

- |                       |                       |                       |                       |                                  |
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Did you encounter any issues while performing the tasks? If so, please describe them.

None

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☐ Very satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

None

What did you like most about the app? \*

Basic not too complicated

What did you like least about the app? \*

Nothing at this stage

What could be added to improve this app?



How likely are you to use this app if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☐ Very Likely
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Any additional comments or suggestions?

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The respondent's email (**jenna@etapath.com**) was recorded on submission of this form.

Email \*

jenna@etapath.com

How often do you watch movies/series? \*

- ☐ Daily
- ☒ Several times a week
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| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |

Did you encounter any issues while performing the tasks? If so, please describe them.

No

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☒ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

No

What did you like most about the app? \*

The intuitive design.

What did you like least about the app? \*

n/a

What could be added to improve this app?

A rating system.

How likely are you to use this app if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☒ Very Likely
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- ☐ Neutral
- ☐ Unlikely
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Any additional comments or suggestions?

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The respondent's email (**rvdwesthuizen007@gmail.com**) was recorded on submission of this form.

Email \*

rvdwesthuizen007@gmail.com

How often do you watch movies/series? \*

- ☐ Daily
- ☐ Several times a week
- ☒ Once a week
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Did you encounter any issues while performing the tasks? If so, please describe them.

No

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☐ Very satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

No

What did you like most about the app? \*

Helpfull

What did you like least about the app? \*

Did not enjoy the navigation

What could be added to improve this app?

More clear navigation

How likely are you to use this app if it were fully developed? \*

- ☐ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☒ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☐ Very Likely
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- ☐ Unlikely
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Any additional comments or suggestions?

.....

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The respondent's email (**Kyarah25@gmail.com**) was recorded on submission of this form.

Email \*

Kyarah25@gmail.com

How often do you watch movies/series? \*

- ☐ Daily
- ☒ Several times a week
- ☐ Once a week
- ☐ A few times a month
- ☐ Rarely (once a month or less)
- ☐ I don't watch movies or series

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1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

How easy was it to navigate through the app? \*

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Did you encounter any issues while performing the tasks? If so, please describe them.

I struggled to change my username and email

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☐ Very satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

no

What did you like most about the app? \*

the statistics about the watch time and how far I watched the series

What did you like least about the app? \*

It feels a bit stiff, dont know how to explain

What could be added to improve this app?

connect with friends and see how much of what they have wastched

How likely are you to use this app if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

Any additional comments or suggestions?

no



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The respondent's email (**holdendarius18@gmail.com**) was recorded on submission of this form.

Email \*

holdendarius18@gmail.com

How often do you watch movies/series? \*

- ☒ Daily
- ☐ Several times a week
- ☐ Once a week
- ☐ A few times a month
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- ☐ I don't watch movies or series

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| 1                     | 2                     | 3                     | 4                     | 5                                |
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| 1                     | 2                     | 3                     | 4                     | 5                                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

Did you encounter any issues while performing the tasks? If so, please describe them.

None whatsoever, the application works well and I am happy with the way it works.

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☒ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

None.

What did you like most about the app? \*

The ability it gives the user to track the series/movie, adding/removing from your watchlists, and the free will the user has to mark the episodes as watched for easier tracking.

What did you like least about the app? \*

Nothing. The app is perfectly crafted and the user has more freedom than most applications in today's era.

What could be added to improve this app?

Auto tracking for watched episodes.

How likely are you to use this app if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

Any additional comments or suggestions?

Nope.

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The respondent's email (**justin.dhotman1@gmail.com**) was recorded on submission of this form.

Email \*

justin.dhotman1@gmail.com

How often do you watch movies/series? \*

- ☐ Daily
- ☐ Several times a week
- ☐ Once a week
- ☒ A few times a month
- ☐ Rarely (once a month or less)
- ☐ I don't watch movies or series

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How useful is this application with regards to tracking movies/series? \*

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| 1                     | 2                     | 3                     | 4                                | 5                     |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |

How easy was it to navigate through the app? \*

- |                       |                       |                       |                       |                                  |
|-----------------------|-----------------------|-----------------------|-----------------------|----------------------------------|
| 1                     | 2                     | 3                     | 4                     | 5                                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

Did you encounter any issues while performing the tasks? If so, please describe them.

My own stupidity



Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☐ Very satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

No

What did you like most about the app? \*

The interface is aesthetically pleasing

What did you like least about the app? \*

Nothing.

What could be added to improve this app?

I don't know.

How likely are you to use this app if it were fully developed? \*

- ☐ Very Likely
- ☒ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☒ Very Likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

Any additional comments or suggestions?

.....

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The respondent's email (**maxine.dhotman@gmail.com**) was recorded on submission of this form.

Email \*

maxine.dhotman@gmail.com

How often do you watch movies/series? \*

- ☒ Daily
- ☐ Several times a week
- ☐ Once a week
- ☐ A few times a month
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| 1                     | 2                     | 3                     | 4                     | 5                                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

How easy was it to navigate through the app? \*

- |                       |                       |                       |                       |                                  |
|-----------------------|-----------------------|-----------------------|-----------------------|----------------------------------|
| 1                     | 2                     | 3                     | 4                     | 5                                |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

Did you encounter any issues while performing the tasks? If so, please describe them.

Under My Profile, it gives the impression that you can change your Preferences but you actually need to go to Settings to do that and not Edit Profile.

---

Overall, how satisfied are you with the design of the movie/series tracker prototype? \*

- ☐ Very satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

Did you encounter any issues with the design? If so, please describe them.

No issues.

What did you like most about the app? \*

It is simple and easy to navigate.

What did you like least about the app? \*

There is no option to browse all on the main page, you can only browse horror or drama etc.

What could be added to improve this app?

When browsing all the movies/series in the search/discover tab, it would be great if they were maybe listed in alphabetical order or something like that.

How likely are you to use this app if it were fully developed? \*

- ☐ Very Likely
- ☒ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

How likely are you to recommend this app to people who enjoy movies/series if it were fully developed? \*

- ☐ Very Likely
- ☒ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very Unlikely

Any additional comments or suggestions?

No, everything is in order.

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