



Comments and assumptions:

- user type is a multivalued attribute that must be created with enum('customer','staff')
- for user specialisation:
  - **Overlapping**:A user can be *both* a customer and staff at the same time. So, the subclasses are not mutually exclusive.
- calc review is derived by calculating the average of all the reviews for one product
- Explanation of participation:**
  - "Has": Every review **must** be linked to a product but Not every product must have a review
  - "Supplied\_By":Every RETAILER does not need to supply a product (A retailer may or may not supply any products). We can have a retailer registered in the system who hasn't started supplying yet: Prevents deletion anomalies.The cardinality should is Many-to-Many (M:N) since multiple retailers can supply the same product.
  - "writes": not every customer must write a review but every review needs to be written by a customer.