# Cognitive walkthrough for QR Encode and Decode App

**Operation:** Generating QR codes

#### **Questions:**

- 1. What does the user intend to achieve by using the application?
- Will the process of generating QR codes be clear to the user?
- 3. Can the user easily identify the buttons or sections for generating QR codes?
- 4. Will the user receive meaningful feedback during and after the QR code creation process?

## **Actions:**

- 1. Choose the "Create QR" button to generate a new QR code.
- 2. Enter the desired text or link to be encoded into the QR code.
- 3. Generate the QR code.
- 4. Save the generated QR code image or copy it to the clipboard.

## **Evaluation:**

1. Choosing the "Create QR" button:

**Question 1:** The user wants to create a new QR code. The "Create QR" button corresponds to this goal.

**Question 2:** Yes, the button is located in the section for creating QR codes, indicating its purpose.

**Question 3:** Yes, the button is labeled "Create QR," which aligns with the user's intention.

**Question 4:** Yes, clicking the button takes the user to a new screen where they can input text to encode.



## 2. Entering text or link for encoding:

**Question 1:** The user intends to input text or a link to be encoded.

Question 2: Yes, the user can type or paste text in the designated field.

Question 3: Yes, the text input field is clearly visible.

**Question 4:** Yes, entering text will paint the text field green signalizing that the text can be encoded.



## 3. Generating the QR code:

**Question 1:** The user wants to generate the QR code.

Question 2: Yes, the "Generate QR Code" button is present for this action.

**Question 3:** Yes, the button is labeled for QR code generation.

**Question 4:** Yes, clicking the button displays the generated QR code.



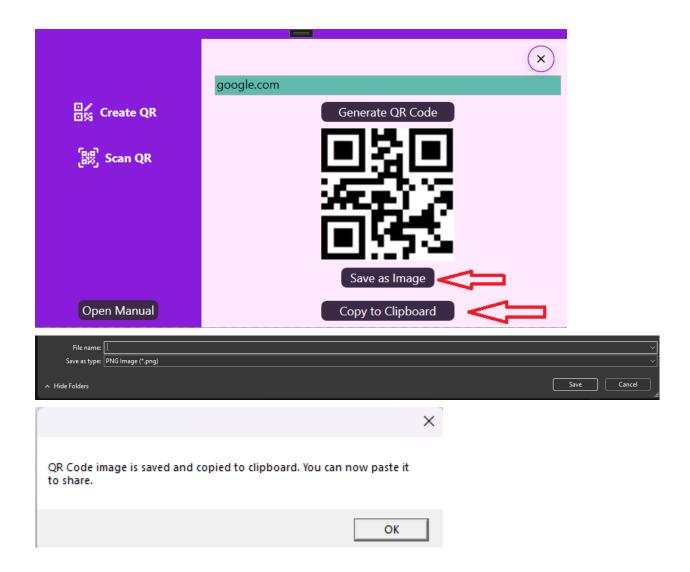
## 4. Saving or copying the QR code:

**Question 1:** The user aims to save or copy the QR code.

Question 2: Yes, there are options to save or copy the QR code.

Question 3: Yes, the "Save as Image" or "Copy to Clipboard" buttons are visible.

Question 4: Yes, using these options allows the user to save or copy the QR code successfully.



## **Usability issues:**

- 1. The user might not be able to immediately recognize the input text field.
- 2. The app cannot be minimized or resized.
- 3. The QR code background is not matching the app background (white vs light purple).
- 4. No high contrast option.
- 5. The images in the User manual might not be clear.