UMER AHMED

WORK EXPERIENCE

CCS Student Consultant May 2019 - Present University of Guelph Guelph, ON

- Responsible for being the first line of support for any IT Help in the University of Guelph.
- Consulted Client over tickets, phone and in person to solve a variety of technical issues, as well as communicating with internal teams such as in networking, manage servers, and IT Analysts.

Lifeguard / Swimming Instructor 2016- 2019
University of Guelph Guelph, ON
Cassie Campbell Community Centre Brampton, ON

- Worked with a team to insure a safe environment for swimmers as well as being a first responder to emergency situations.
- Instructed swimmers of various ages and background on swimming techniques and water safety.

PROFESSIONAL SKILLS

- -Code
 - C, Java, JS, Node JS, SQL, Git (proficient)
 - Python, React (Novice)
- -Strong at Problem solving under time constrain and thinking on my feet
- -Communication skills gain through over three years over customer service and team collaboration in my work experience.

PROJECTS

iCalendar Web app.

- Developed a Web application to create, change, and display calendar properties such as events, alarms, date/time, etc.
- Created C libraries to parse iCal (.ics) files and store all the data from valid files into an SQL database.
- Used HTML, JavaScript and the NodeJS framework to create a client and server side to allow users to interact with .ics files in a user-friendly interface.

Student Planner

- Developed an application in Java to assist students to plan their path through the B.Comp program.
- Allowed user to track credits, prerequisite requirement, marks, and graduation requirements.
- Used Java swing framework to create a GUI.

EDUCATION

University of Guelph Computer Science Honors, B.Comp. Expected Graduation: April 2022