

# Shana Kleiner

MSW

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## EDUCATION

### **Skidmore College, Saratoga Springs, New York**

Social Work Major and Sociology Minor, Magna Cum Laude, Dean's List Honors  
September 2016 - May 2020

### **Columbia University College of Social Work, New York, New York**

Masters in Social Work; Advanced Generalist Practice and Programming, Summa Cum Laude  
August 2020-April 2021

## RELEVANT WORK EXPERIENCE

### **Penn Center for Inclusive Innovation & Technology, Philadelphia, PA – Assistant Director**

July 2024-present

- Responsible for event coordination for community activations
- Lead strategic development for the Center, including project management and partnership collaborations with Philadelphia-based organizations

### **SAFELab, Philadelphia, PA – Research Fellow, Program Coordinator, Lab Manager, & Assistant Director**

September 2020-present

- Project coordinator for research team identifying expressions of Black grief online (funded by NSF and still in progress)
- Project coordinator for *Tools and Connections: Strengthening Support for COVID-19 Bereavement in Black Communities in Harlem* (funded by CWP; finished in spring 2023)
- MSW supervisor for all SAFELab interns, RA's, and students
- Creative research dissemination and collaboration with community members, stakeholders, and additional organizations

### **Partners', Bloomfield, NJ – Policy Analyst**

May 2021-November 2022

- Co-author and co-leader of *In Their Own Words*: police interaction project and policy brief
- Interviewed domestic violence survivors about interactions with police & thematically analyzed all interviews
- Conducted communications outreach to LGBTQ+ and sexual assault organizations

### **Columbia University, New York, NY – Research assistant for Social Work Department**

October 2020-April 2021

- Researched PROP (power, race, oppression, & privilege) resources regarding Black resilience, joy, and self-care
- Assisted with event planning, organizational, and administrative tasks

## SKILLS

Adobe Creative Cloud

Microsoft Office

Final Cut Pro

SPSS

## AWARDS

2020 Recipient of  
Hilda & Morris Betten  
Social Work Award

2020 Skidmore College  
CIRCLE scholar

2016 New Jersey  
Governor's Award for  
Arts and Education

2016 Outstanding  
Distinction for  
National Speech and  
Debate League

## PROGRAMS & FELLOWSHIPS

2023 Executive Program  
for Social Innovation  
Design (XSD) | Stuart  
Weitzman School of  
Design

2022 eCornell Project  
Management Program

2020 MDOCS  
Storytellers'  
Institute Fellow

## RESEARCH PUBLICATIONS

- Patton, D.U., Kleiner, S., Deas, N., Grieser, J., Shepard, J., Vente, B., McKeown, K. (2025) AI with Heart: A Joy-Centered Framework for Ethical AI Development & Implementation. In proceedings for 2025 Paris Conference on AI & Digital Ethics.
- Patton, D. U., Kleiner, S., Miller, S., Deas, N., Edwards, F. J., Grieser, J. A., ... & McKeown, K. (2025, July). Digital Narratives of Grief and Resilience: Insights from the Integrating Emotional Stories Online (IESO) Platform. In [International Conference on Disruptive Technologies, Tech Ethics and Artificial Intelligence](#) (pp. 368-378). Cham: Springer Nature Switzerland.
- Deas, N., Vente, B., Ananthram, A., Grieser, J. A., Patton, D., Kleiner, S., ... & McKeown, K. (2025). [Data Caricatures: On the Representation of African American Language in Pretraining Corpora](#). *arXiv preprint arXiv:2503.10789*.
- Patton, D., Kleiner, S., Miller, S., Deas, N., Grieser, J., Shepherd, J., ... & McKeown, K. (2025). Detecting Grief Online Among Black Harlem Residents. *Biological Psychiatry*, 97(9), S44.
- Kleiner, S., Grieser, J.A., Miller, S., Shepard, J., Garcia-Perez, J., Deas, N., Patton, D.U., Turcan, E., McKeown, K. (2024) Unmasking Camouflage: Exploring the Challenges of Large Language Models in Deciphering African American English & Online Performativity. [AI and Ethics](#).
- Aguilar, N., Landau, A. Y., Taylor, K. A., Kleiner, S., Patton, D.U. (2024). "Digital Mourning in Tweets: Multi-Modal Analysis of Image-Based Grieving Practices among Gang-Affiliated Black Youth" [New Media and Society](#).
- Deas, N., Grieser, J., Hou, X., Kleiner, S., Martin, T., Nandanampati, S. Patton, D.U., McKeown, K. (2024). [PhonATE: Impact of Type-Written Phonological Features of African American Language on Generative Language Modeling Tasks](#). In proceedings for COLM 2024 conference.
- Deas, N., Grieser, J., Kleiner, S., Patton, D., Turcan, E., & McKeown, K. (2023). [Evaluation of African American Language Bias in Natural Language Generation](#). *arXiv preprint arXiv:2305.14291*.
- Kleiner, S., Perlmutter, T. (2022) [In their own words](#): Surviving Domestic Violence, Law Enforcement, and access to safety.
- Mathiyazhagan, S., Kleiner, Patton, D.U. (2021). [To Make Good Policy on AI, Talk to Social Workers](#).
- Melekis, K. & Kleiner, S. (2020) Elder Self-Neglect: Reporting and Response. Accepted to Aging in America Conference.
- Kleiner, S. (2019). Like Mother, Like Daughter: The Intergenerational Link Between Mother Activists and their Daughters in Kwazulu-Natal, South Africa. [SIT Digital Collections](#).

## FILM & AUDIO WORK

[ah, Teng](#) (2020) Short film, MDOCS Storytellers' Institute.

[Life of Abundance](#) (2024) Short film, SAFELab.

[To Give Them Hope](#) (2023) Audio piece, Listening Lab Series.

[Hurt People Heal](#) (2023) Audio piece, Listening Lab Series.