

Add New Incident



URN:

SOC-AS-200722-001

Nature of Call:

Theft

Select Department

All Departments

Reported By:

Contact Number:

Comments:

Time of Incident:

12:00

Value:

£ 0.00

Footage Status:

Footage Saved

NSV?



Save

Add New Incident



URN:
SOC-AS-200722-002

Nature of Call:

Missing Products

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Last Seen:

HH:MM

Stock Lost:

☒

Value:

£ 0.00

CAD Number:

Stock Lost Status:

Awaiting Stock Lost Request

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-003

Nature of Call:

Detained

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

HH:MM

Time of Selection:

HH:MM

Time of Concealment:

HH:MM

Time of Leaving the building:

HH:MM

Confirm Non-payment:



Route of exit:

Time of Detention:

HH:MM

Time to holding room:

HH:MM

Time of goods recovered:

HH:MM

Value:

£ 0.00

☒ Polic Called:

Time of Call (police):

HH:MM

CAD Ref Number:

☒ MGT1 Statement Provided:

☒ Footage provided as evidence:

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-005

Nature of Call:

Recovery

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Time of Selection:

HH:MM

Time of Concealment:

HH:MM

Recovery Value:

£ 0.00

Comments (Time of Selection):

Comments (Time of Concealment):

Comments (Time of Observation):

Comments (Time of Recovery & Escort):

Time of
Observations:



Is Suspect Known:



Is Suspect
Banned:



Is Suspect
Escorted Out:



Footage Status:

Footage Saved



Save

Add New Incident



URN:

SOC-AS-200722-006

Nature of Call:

Stand out

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Time of Selection:

HH:MM

Time of Concealment:

HH:MM

Recovery Value:

£ 0.00

Comments (Time of Selection):

Comments (Time of Concealment):

Comments (Time of Observation):

Comments (Time of Recovery & Escort):

Time of
Observations:



Is Suspect Known:



Is Suspect
Banned:



Is Suspect
Escorted Out:



Footage Status:

Footage Saved



Save

Add New Incident



URN:

SOC-AS-200722-007

Nature of Call:

Banned person

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Name of Suspect:

Confirm Verbal Banned:



Confirm Written Banned:



Date of Banning:

DD-MM-YYYY

Method of Escort:

Footage Status:

Confirm Footage & Saved

Save

Add New Incident



URN:

SOC-AS-200722-008

Nature of Call:

Theft other

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending Theft:

Nature of Theft:

Theft Location:

Time of Selection:

HH:MM

Comments About TOS:

Time of Concealment:

HH:MM

Comments About TOC:

☒ Time of Observations:

Description of Suspect:

Footage Status:

Footage Saved

Save

Add New Incident



Date Reported (From)

Date Reported (To)

Select Agent Name

URN:
SOC-AS-200722-009

Nature of Call:
First aid

Select Department
All Departments

Reported By:

Contact Number:

Generate Report

Add Incident

SEARCH

SEARCH

Time of Incident:
12:00

Person Recieving The Aid:
NATURE OF CALL DEPARTMENT

Person Administrating The Aid:
AIDEE CALLER NAME CALLER NUMBER

Reference Number:
CONFIRM FOOTAGE ES CALLED

Comments:

Save

Add New Incident



URN:

SOC-AS-200722-012

Nature of Call:

Pre alarm

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Call Point Number:

Location of Alarm:

Officer Attending:

Property Service Attendants:

Time Cleared:

HH:MM

Reason of Alarm:

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-013

Nature of Call:

Fire alarm

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Call Point Number:

Location of Alarm:

Officer Attending:

Property Service Attendants:

Time Cleared:

HH:MM

Reason of Alarm:

Location Evacuated:

Ref Number:

CAD Ref Number:

ESR Comment:

Emergency Services Required?



Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-014

Nature of Call:

Customer Relation

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Customer Complain:

Customer Escort:

Personal Attending:

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-015

Nature of Call:

Customer Lift Entrapment

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Personal Attending:

Property Service Attendants:

Time Cleared:

HH:MM

Reference Number:

Further Action Required:

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-016

Nature of Call:

Missing person

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Description of Person:

Last Seen:

HH:MM

Last Seen Location:

Officer Attending:

Ref Number:

CAD Number:

Footage Status:

Footage Saved

Additional Comments:

Save

Add New Incident



URN:

SOC-AS-200722-017

Nature of Call:

Harassment

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Nature of Harassment:

Victim Name:

Description of Suspect:

Location of Incident:

CAD Ref Number:

CAD Number:

Further Action Required:

Banning Notice
Issued:



Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-018

Nature of Call:

Anti social behaviour

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Nature of Harassment:

Victim Name:

Description of Suspect:

Location of Incident:

CAD Ref Number:

CAD Number:

Further Action Required:

Banning Notice
Issued:



Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-019

Nature of Call:

Aggressive costumer

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Nature of Aggression:

Level Of Aggression:

Victim Name:

Description of Suspect:

Location of Incident:

Reported to Emergency
Services?



CAD Ref Number:

CAD Number:

Further Action Required:

Banning Notice
Issued:



Footage Status:

Footage Saved

Save

Add New Incident



URN:
SOC-AS-200722-020

Nature of Call:
Intoxicated Person

Select Department
All Departments

Reported By:

Contact Number:

Time of Incident:
12:00

Officer Attending:

Type of Intoxication:
Intoxication 1

Description of Suspect:

Reported to Emergency Services?
☒

CAD Ref Number:

CAD Number:

Further Action Required:

☒ Banning Notice Issued:

Footage Status:
Footage Saved

Save

Add New Incident



URN:
SOC-AS-200722-021

Nature of Call:
Car park

Select Department
All Departments

Reported By:

Contact Number:

Time of Incident:
12:00

Officer Attending:

Description of Incident:

Reported to Other Services:
☒

☒ Reported to Emergency Services?

CAD Ref Number:

CAD Number:

Further Action Required:

Date of Banning:
DD-MM-YYYY

Footage Status:
Footage Saved

Save

Add New Incident



URN:

SOC-AS-200722-022

Nature of Call:

Loading bay

Select Department

All Departments

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Description of Incident:

Reported to Other Services:



Reported to Emergency Services?



CAD Ref Number:

CAD Number:

Further Action Required:

Date of Banning:

DD-MM-YYYY

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

External activity

Select Department

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Description of Incident:

Reported to Other Services:



Reported to Emergency Services?



CAD Ref Number:

CAD Number:

Further Action Required:

Date of Banning:

DD-MM-YYYY

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Internal activity

Select Department

Reported By:

Contact Number:

Time of Incident:

12:00

Officer Attending:

Description of Incident:

Reported to Other Services:



Reported to Emergency Services?

CAD Ref Number:

CAD Number:

Further Action Required:



Date of Banning:

DD-MM-YYYY

Footage Status:

Footage Saved

Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Emergency services required or call out

Select Department



Reported By:

Contact Number:

Time of Event:

12:00

Type of Emergency Services Requested:

ES Type 1



Personal Details:

Reason for Calling Emergency Services:

Time Emergency Services Responded:

HH:MM

Action Taken:

Action Required from SOC:

CAD Ref Number:

CAD Number:

Footage Status:

Footage Saved



Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

CCTV Monitoring request

Select Department



Reported By:

Contact Number:

Nature of Monitoring:

Time From:

HH:MM

Time To:

HH:MM

Additional Comments

CAD Ref Number:

CAD Number:

Approved By:

Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Events

Select Department



Reported By:

Contact Number:

Time of Event:

12:00

Nature of Event:

Store Event



Organiser Details:

CAD Ref Number:

CAD Number:

Action Required from SOC:

Footage Status:

Footage Saved



Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Protests

Select Department



Reported By:

Contact Number:

Time of Event:

12:00

Nature of Event:

Store Event



Organiser Details:

CAD Ref Number:

CAD Number:

Action Required from SOC:

Footage Status:

Footage Saved



Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Staff Incident

Select Department

Reported By:

Contact Number:

Time of Incident:

12:00

Nature of Incident:

Staff Incident 1

Staff Name 1:

Staff Name 2:

Staff Name 3:

Staff Name 4:

Staff Name 5:

Action Taken:

Further Action Required:

Reported to Emergency Services?



CAD Ref Number:

CAD Number:

Comments:

Approved By:

Save

Add New Incident



URN:

SOC-NS-160522001

Nature of Call:

Footage request

Select Department

Reported By:

Contact Number:

Nature of Monitoring:

Date of Footage Request:

Time From:

Time To:

Further Action Required:

Additional Comments:

CAD Ref Number:

CAD Number:

Save