SOC - Changes: 13/08

Contact number should have a 4 digit extension it is either Or

Guard attended? - Yes or No

If Yes, then Title & Name of the guard

Manager/Store Lead Informed? Yes or No

If Yes, Name of Manager/Store Lead

Ability to enter time manually and add seconds in the time selection

Time of Incident: to be rename Time of Incident Reported:

Give View Option

Excel Export

Missing Products - Add NSV checkbox

Detained: Add comments for all the 8 Times

Banned Person: Add comments for Time of Incident

Add Verbal Banned Date

Add Previous Banning Notice Date

Date of Banning: Populate today's date.

Security Response Required rename to <!--Security Response Required--!>

Theft Others

Time of Incident needs a comment box

Comments should be below the Time input box

Add CAD Ref number

Add CAD number

Remove Time of Observation

Pre Alarm

Add comments for Time of Incident and Time cleared

Fire Alarm

Add comments for Time of Incident and Time cleared

Customer Relation

Customer Complain: should be rename to Nature of Customer Complain:

Time of incident add comment box

Lift Entrapment

Add comments for Time of Incident and Time cleared

Missing Person

Add comments for Time of Incident and Last Seen

Harassment

Add comments for Time of Incident

Anti Social Behaviour

Rename Nature of Harassment: to Nature of Anti Social Behaviour:

Add comments for Time of Incident

Aggressive Customer

Add comments for Time of Incident

Intoxicated Person

Type of intoxication

Alcohol

Influence of Drugs

Medication

Add comments for Time of Incident

Car Park

Remove Description of Incident

Add comments for Time of Incident

Date of Banning: rename to Date of Banning Vehicel Or Other:

Loading Bay

Remove Description of Incident

Add comments for Time of Incident

Date of Banning: rename to Date of Banning Vehicel Or Other:

External Activity

Remove Description of Incident

Add comments for Time of Incident

Internal Activity

Remove Description of Incident

Add comments for Time of Incident

Emergency Servics

Type of Emergency Servics Requested options are

Police

Ambulance

Fire Services

Rename Time of Event to Time of Event/Incident

Add comments for Time of Event/Incident

Add comments for Time Emergency Services Responded

CCTV Monitoring

Missing Footage Saved, add it

Events

Add comments for Time of Event

Protest

Rename Time of Event to Time of Protest

Nature of Event: to Nature of Protest

Nature of event should be a text box not a selection

Add comments for Time of Event

Staff Incident

Nature of Incident: change to text box

Staff Name 1-5 should be in one row

Add comment for Time of Incident:

Footage Request

Remove CAD Number

Add One Number Call (New Nature call) above Theft

Time of Incident Reported - Time box

Comment for Time of Incident Reported - Text box

Location of Incident - Text box

Nature of Call - Text box

Emergency Services Required - Drop down

Police

Ambulance

Fire

Time of ES called: - Time box

CAD Ref Number: Text box

Action Taken: Text box

Personal Informed - Text box

Time of Personal Informed: Time box

Comment for Time of Personal informed: Text box

Further Action Required - Text box