

# iThenticate API Guide

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## Introduction

This document is a technical reference specification for the iThenticate API. The API is based on the XML-RPC specification which may be referenced at <http://xmlrpc.com>. The xml examples shown in this document have added whitespace for readability.

To begin using the API you will need an account username and password to access the API. See your iThenticate account representative to obtain these credentials.

The url of the API resource is <https://api.ithenticate.com/rpc> (note that there is no trailing slash).

An example API client written in Perl is available as a guide and can be provided by your account representative.

A number of XML-RPC client libraries exist for various programming languages. These libraries typically provide a high-level interface for making XML-RPC requests. Some examples below will show the raw XML request and response "payload", but client libraries often allow you to work with your language's familiar data structures directly and not with the raw XML.

The XML examples shown in this document have added whitespace for readability.

## API Constraints

API requests are throttled to 60 requests/second per account. A user's account can not have more than 1000 folders and 100 folder groups. All XML-RPC data must be UTF-8 encoded. All requests are made via the HTTP POST method. All connections to the iThenticate API server must be made via an SSL connection via https. Requests made over http will be returned a 302 redirect code, which some XML-RPC clients may not handle appropriately.

## API Requests

Requests are sent in accordance with the XML-RPC specification (<http://www.xmlrpc.com/>). An XML-RPC "struct" element is used as the payload container for all iThenticate XML-RPC requests. This allows named parameters as input data. The order of the members within the struct element is not important.

Every API request must be encrypted via Secure Sockets Layer (SSL).

Every API request must include a session id (sid). The session id is obtained by an initial "login" API request that returns the session id in the XML-RPC response.

The iThenticate API will request validation but the user is encouraged to ensure that client side requests conform to the guidelines presented in the API. Requests which do not conform to the parameters and examples shown in this document cannot be guaranteed to return correct responses, nor can they be guaranteed to return errors or messages about what elements of the request were invalid. As with HTTP requests,

request parameters that are not designated for a certain method will be ignored rather than an error being thrown. See each method description for the required request parameters.


An example login request is shown here (whitespace inserted for readability). The username and password are passed in a *struct* element.

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>login</methodName>
  <params>
    <param>
      <value>
        <struct>
          <member>
            <name>password</name>
            <value><string>api_test_user_123</string></value>
          </member>
          <member>
            <name>username</name>
            <value><string>api_test_user@test.api.ithenticate.com</string></value>
          </member>
        </struct>
      </value>
    </param>
  </params>
</methodCall>
```

## API Responses

Responses are returned in accordance with the XML-RPC specification (<http://www.xmlrpc.com/>). An example successful login response is shown below. The session id used to authenticate subsequent requests is returned in the *sid* element.

All responses include a **api\_status** value, which may have the following values. The values use coding scheme similar to the familiar HTTP status codes.

 **Note:** the **api\_status** is NOT the HTTP status for your request.

- 200 - successful response, response may contain messages but not errors
- 401 - request failed to provide an authenticated session id (sid) for the resource
- 403 - access to the requested resource is not authorized
- 404 - requested resource was not found
- 500 - error in the request, response payload may contain errors or messages

The date and time format for any response data is `dateTime.iso8601`.

An example of a successful response from a login method request:

```
<struct>

  <member>
    <name>sid</name>
    <value><string>7c306332c88eab2842d83fe099585fceb2cd1e34</string></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>

</struct>
```

## Failed Responses

Responses can contain a list of one or more errors. These are strings describing the error condition. These are typically due to input data validation failures and thus associated with the specific input field.

See an example response from a failed login method call on the next page.

Below is an example of a response from a failed login method call where the password field was too short:

```
<struct>
  <member>
    <name>errors</name>
    <value>
      <struct>
        <member>
          <name>password</name>
          <value>
            <array><data>
              <value><string>Input must be at least 6 characters. You submitted 3</string></value>
            </data></array>
          </value>
        </member>
      </struct>
    </value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>500</int></value>
  </member>
</struct>
```



**Note:** These error messages may be localized based on the account's language preferences.

## Response Messages

Responses can also contain a list of one or more "messages". These are typically informational such as "record updated", but may also include error information about a failed request.

Below is an example response for a successful folder creation containing informational status message:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>374cfed6020ff134e36263e8c070a47aba50a757</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Folder Group Created</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>id</name>
    <value><int>109</int></value>
  </member>
</struct>
```

## Error Processing

XML-RPC is an HTTP-based protocol, and thus any client applications must look at the HTTP status code before attempting to parse the XML response. iThenticate API requests return 200 HTTP status code unless there is a serious error that prevents processing of the request. For example, attempting to contact the API with an invalid XML-RPC endpoint URL will result in a HTTP status code 404. Malformed XML-RPC requests (e.g. invalid XML) will likely generate a 500 HTTP status code.

The iThenticate XML-RPC response will include an **api\_status** element that indicates the success or failure of the API request. The **api\_status** for normal successful methods will be 200. Although the **api\_status** code is similar to canonical HTTP responses code, they should not be considered the same. Differences between values for **api\_status** and standardized HTTP response codes in the HTTP may be subtle and the user should remember that HTTP status codes and **api\_status** are separate entities and will almost always have different values for responses. Clients should check the HTTP response code before looking at the **api\_status** value returned in the XML-RPC response.

An **api\_status** code of 401 is returned for authorization failures. This can be due to invalid login credentials or a request coming from an IP address not authorized for API requests.

An **api\_status** code of 403 indicates that the user does not have access to the requested resource.

An **api\_status** code of 404 indicates that an object id in the response does not exist or is invalid.

An **api\_status** code of 500 indicates that the request was invalid in some way. This would typically be if the data passed in the XML-RPC request did not meet the requirements of the method. For example, not providing required elements in the XML-RPC request or submitting incorrectly formatted data.

Additional information about an error can be obtained by inspecting two additional elements other than the **api\_status** element.

As described above, the XML-RPC response may include a **messages** element. This element may provide an overall reason for the failure, for example "Failed to log in", or a specific failure condition not covered by the errors field.

The distinction between the **errors** and the **messages** elements may not be entirely clear to the end user. In the case where the documentation is unclear, the user is advised to discern the exact behavior of each element from the response given by the API web service itself.



Example of a response that includes an error condition with a explanation in the **messages** element:

```
<?xml version="1.0" encoding="utf-8"?>
<methodResponse>
  <params>
    <param>
      <value>
        <struct>

          <member>
            <name>messages</name>
            <value>
              <array>
                <data>
                  <value>
                    <string>Sorry, failed to log in.</string>
                  </value>
                </data>
              </array>
            </value>
          </member>

          <member>
            <name>api_status</name>
            <value>
              <int>401</int>
            </value>
          </member>

        </struct>
      </value>
    </param>
  </params>
</methodResponse>
```

The message list may contain more than one message. For example, in this case more detail is provided about the error condition:

```
<?xml version="1.0" encoding="utf-8"?>
<methodResponse>
  <params>
    <param>
      <value>
        <struct>

          <member>
            <name>messages</name>
            <value>
              <array>
                <data>
                  <value>
                    <string>Access denied from 127.0.0.1</string>
                  </value>
                  <value>
                    <string>Sorry, failed to log in.</string>
                  </value>
                </data>
              </array>
            </value>
          </member>

          <member>
            <name>api_status</name>
            <value>
              <int>401</int>
            </value>
          </member>

        </struct>
      </value>
    </param>
  </params>
</methodResponse>
```

iThenticate API requests require one or more parameters. For example, logging in requires two parameters: a username and a password. The **errors** element, if included in the XML-RPC response, will provide details about errors with these parameters. The **errors** element is an XML-RPC struct element with the keys being the names of the parameters, and the values an XML-RPC list of one or more messages related to that parameter. The **messages** element may also contain details about errors encountered during the login process.

An example of the **login** method above shows an XML-RPC response where an invalid **password** parameter was submitted.

The following example shows an XML-RPC response that includes two **messages**. One begins with a generic message saying login did not succeed, and another message gives the reason for the failed login attempt.

```
<?xml version="1.0" encoding="utf-8"?>
<methodResponse>
  <params>
    <param>
      <value>
        <struct>

          <member>
            <name>messages</name>
            <value>
              <array>
                <data>
                  <value>
                    <string>Access denied from 127.0.0.1</string>
                  </value>
                  <value>
                    <string>Sorry, failed to log in.</string>
                  </value>
                </data>
              </array>
            </value>
          </member>

          <member>
            <name>status</name>
            <value>
              <int>401</int>
            </value>
          </member>

        </struct>
      </value>
    </param>
  </params>
</methodResponse>
```

# Request and Response Parameter Tables

## API Request Parameters

Element	XML-RPC DATA TYPE	DESCRIPTION	API METHODS
<b>sid</b>	string	Session Identifier, 40 characters (a-z, 0-9)	All except login
<b>username</b>	string	The username for the account, must be a valid email address	login
<b>password</b>	string	Account password, minimum 6 characters, no spaces, only word characters (alphanumerics and underscores), cannot be all numbers	login
<b>name</b>	string	Alphanumeric name for an entity, maximum length 4096 characters	group.add folder.add
<b>folder_group</b>	int	id of the folder group, user must own the folder group	folder.add group.folders
<b>description</b>	string	An alphanumeric description, maximum length 4096 characters	folder.add
<b>id</b>	int	An id of an existing folder group, folder, user, or document.	folder.get folder.trash user.drop document.get document.trash report.get group.get group.drop document_remove_from_index
<b>exclude_quotes</b>	boolean	Exclude quotes from the folder	folder.add report.get report.get_document
<b>exclude_biblio</b>	boolean	Exclude bibliographies from the folder or report	folder.add folder.put report.get
<b>exclude_phrases</b>	boolean	Exclude phrases from the folder or report	folder.add folder.put report.get
<b>exclude_small_matches</b>	boolean	Exclude small matches from the folder or report	folder.add folder.put report.get
<b>exclude_abstract</b>	boolean	Exclude the abstract section from the folder or report	folder.add folder.put

Element	XML-RPC DATA TYPE	DESCRIPTION	API METHODS
<b>exclude_methods</b>	boolean	Exclude the methods and materials section from the folder or report	folder.add folder.put
<b>shared_with</b>	array on integers	Ids of users the folder is to be shared with	folder.sharing
<b>add_to_index</b>	boolean	Adds the folder to the search index Required if the account has a private node	folder.add
<b>first_name</b>	string	First name for a user, maximum 4096 characters	user.add
<b>last_name</b>	string	Last name for a user, maximum 4096 characters	user.add
<b>timezone</b>	int	Numeric timezone ID, defaults to 126 'America/Los_Angeles'. See the appendix for available timezones	user.add
<b>submit_to</b>	int	1=> 'Generate Report Only' 2=> 'to Document Repository Only' (private storage node required) 3=> 'to Document Repository & Generate Report' (private storage node required)	document.add
<b>uploads</b>	array of arrays	An array of document data. Each array element contains an elements as follows: <b>title, author_first, author_last, filename, upload</b>	document.add
<b>title</b>	string	The title of the document, maximum 256 characters	document.add
<b>author_first</b>	string	The document author's first name, maximum 200 characters	document.add
<b>author_last</b>	string	The document author's last name, maximum 200 characters	document.add
<b>upload</b>	base64	The base64 encoded document content	document.add
<b>callback_url</b>	string	A url which will be fetched with the document id when the report is generated. For asynchronous uploading.	document.add
<b>o</b>	string	Order by parameter, accepts a folder, group, or user attribute to order the results by	folder.list group.list user.list
<b>p</b>	string	Specify which page of a pager results set to return	folder.list group.list user.list
<b>r</b>	string	Specify number of rows to return	folder.list group.list user.list
<b>d</b>	string	Reverse the sort order for a record list	folder.list group.list user.list

## API Response Parameters

Element	XML-RPC DATA TYPE	DESCRIPTION	API METHODS
<b>sid</b>	string	Session identifier, 40 characters (a-z, 0-9)	login
<b>api_status</b>	int	200: Success 500: Application error 401: Authentication failure 403: Authorization failure 404: Does not exist or has been deleted	all
<b>messages</b>	array	List of one or more informational messages. These messages may or may not contain error conditions not listed in the <b>errors</b> field.	all
<b>errors</b>	struct	List of one or more error messages. These are typically due to input data validation failures and thus associated with the specific input field, but may general in nature and require inspection of the <b>messages</b> field.	all
<b>response_timestamp</b>	dateTime. iso8601	An iso8601 XMLRPC field in UTC (with a 'Z' appended), returned only for responses that have a 200 api_status code	all
<b>id</b>	int	Id of the newly created element	group.add folder.add document.add group.list group.folders user.add
<b>groups</b>	array	An array of <b>group</b> elements	group.list
<b>group</b>	struct	A struct of group element attributes <b>id, name</b>	all that return groups
<b>folders</b>	array	An array of <b>folder</b> elements	folder.list group.list
<b>folder</b>	struct	A struct of folder element attributes <b>id, name</b>	folder.get folder.list group.list

Element	XML-RPC DATA TYPE	DESCRIPTION	API METHODS
<b>pager</b>	struct	Contains the following members: <b>entries_per_page</b> , <b>total_entries</b> , <b>current_page</b>	folder.list group.list
<b>entries_per_page</b>	int	Number of entries per <b>pager</b> page	any that return a pager
<b>total_entries</b>	int	Total number of records returned by the <b>pager</b> element	any that return a pager
<b>current_page</b>	int	Current page of result set	any that return a pager
<b>account</b>	struct	Contains members describing the account status	account.get
<b>users</b>	array	An array of user elements	user.list
<b>user</b>	struct	A struct of user element attributes ( <b>id</b> , <b>email</b> , <b>first_name</b> , <b>last_name</b> )	user.list user.get
<b>report_url</b>	string	A url to view the report which requires user authentication	report.get
<b>view_only_url</b>	string	A view only report url which expires in a set amount of time	report.get
<b>view_only_expires</b>	dateTime. iso8601	The expiration time in minutes from the <b>response_timestamp</b> field at which the <b>view_only_url</b> expires.	report.get
<b>documents</b>	array	An array of document structs. Each document struct has the following attributes: <b>id</b> , <b>is_pending</b> , <b>author_first</b> , <b>author_last</b> , <b>uploaded_time</b> , <b>processed_time</b> , <b>percent_match</b> , <b>title</b> , <b>parts</b>	document.get
<b>parts</b>	array	An array of document <b>part</b> (section) structs. Each document <b>part</b> (section) struct has the following attributes: <b>doc_id</b> , <b>score</b> , <b>words</b> , <b>folder</b> , <b>group</b> , <b>id</b> , <b>name</b>	document.get

Element	XML-RPC DATA TYPE	DESCRIPTION	API METHODS
<b>doc_id</b>	int	Document part (section) <b>id</b>	document.get
<b>max_percent_match</b>	int	The largest source match percentage for the document	document.get
<b>score</b>	int	Document part (section) score	document.get
<b>words</b>	int	Number of words in document part (section)	document.get
<b>uploaded</b>	array	An array of upload structs corresponding to uploads. Each upload struct has the following attributes: <b>id, mime_type, filename, folder</b>	document.add
<b>mime_type</b>	string	The MIME type determined for an uploaded document	any that return an <b>uploaded</b> struct
<b>is_pending</b>	int	The number of document sections/parts remaining to be processed by the document processing system after a document is uploaded.	document.get
<b>filename</b>	string	The document filename	any that return an <b>uploaded</b> struct



## API Method Reference

### Login

The login method is used to authenticate a session. A session is initiated by supplying valid authentication credentials (**username** and **password**) to the login method and a session id (sid) is returned that must be included when making additional requests.

Method Name: login

Arguments: **username**, **password**

Returns: **sid**, **api\_status**, **response\_timestamp**

Errors: Returns errors on unsuccessful login attempts. The error handling is split between the errors field and the messages field. Some possible combinations are:

- If the password is too short, an error will be present in the **errors** element indicating the password was too short, and no informational message will exist in the messages element.
- If the username was not a valid email address, an **errors** element will be presented indicating that fact, and no informational message will exist.
- The existence of errors is usually accompanied by a status code of '500'.

Messages: Unsuccessful login attempts may also return error messages in this messages element. Some possible messages are as follow:

- If the username was of the correct form, but does not exist in the system, the generic message "Sorry, failed to log in." will be returned in the **messages** element. This error message (in the **messages** element, **NOT** the **errors** element) will also be returned if the username was valid and the password was incorrect (note that this will not be the case for an **INVALID** password, one that is too short or does not contain the characters needed for a valid password).
- If the API client has not been authorized to connect with the IP address it is using, the error message (in the **messages** element, **NOT** the **errors** element) will be "Access denied from 127.0.0.1", with the invalid IP address presented in the message (127.0.0.1 used as an example).
- Multiple messages may be presented, for situations where invalid username/password combinations are submitted, as well as invalid access attempts. However, both errors and messages will not be presented simultaneously (the API client **MUST** examine all possible combinations of messages and errors, except for messages and errors simultaneously, to determine if an error condition exists). However, as a convenience approach, checking for the existence of the **sid** element is usually sufficient to guarantee a successful login.
- The existence of (error) messages is usually accompanied by an **api\_status** element value of '401'.

## Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>login</methodName>
  <params>
    <param><value><struct>
      <member>
        <name>password</name>
        <value><string>bar</string></value>
      </member>
      <member>
        <name>username</name>
        <value><string>foo@example.com</string></value>
      </member>
    </struct></value></param>
  </params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>ce22ce7de1963cc838c29869eec81a46fec4d847</string></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Create Folder Group

Use this method to create a folder group.

Method Name: `group.add`

Arguments: **sid, name**

Returns: **sid, api\_status, response\_timestamp, id**

Errors: None

Messages: Message indicating successful folder creation

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>group.add</methodName>
  <params>
    <param><value><struct>
      <member>
        <name>sid</name>
        <value><string>7f5257b23706f66a3484df1078daaddf78f3a435</string></value>
      </member>
      <member>
        <name>name</name>
        <value><string>2627_test_group_314</string></value>
      </member>
    </struct></value></param>
  </params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>7f5257b23706f66a3484df1078daaddf78f3a435</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Folder Group Created</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>id</name>
    <value><int>119</int></value>
  </member>
</struct>
```

## List Folder Groups

Use this method to list all folder groups owned by this user.

Method Name: `group.list`

Arguments: **sid**

Returns: **sid, api\_status, response\_timestamp, groups**

Errors: None

Messages: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>group.list</methodName>
  <params>
    <param><value><struct>
      <member>
        <name>sid</name>
        <value><string>52d868fce4a8f16db1c69a5918cc1affc4b61b19</string></value>
      </member>
    </struct></value></param>
  </params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>52d868fce4a8f16db1c69a5918cc1affc4b61b19</string></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value></member>
  <member>
    <name>groups</name>
    <value>
      <array>
        <data>
          <value>
            <struct>
              <member>
                <name>name</name>
                <value><string>13073_test_group_947</string></value>
              </member>
              <member>
                <name>id</name>
                <value><int>120</int></value>
              </member>
            </struct>
          </value>
          <value>
            <struct>
              <member>
                <name>name</name>
                <value><string>2531_test_group_633</string></value>
              </member>
              <member>
                <name>id</name>
                <value><int>116</int></value>
              </member>
            </struct>
          </value>
        </data>
      </array>
    </value>
  </member>
</struct>
```

## List Folders

Use this method to list all folders owned by this user.

Method Name: `folder.list`

Arguments: **sid**

Returns: **sid, api\_status, response\_timestamp, folders, groups, pager**

Errors: None

Messages: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.list</methodName>
  <params>
    <param><value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
    </struct></value></param>
  </params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>folders</name>
    <value><array><data>
      <value><struct>
        <member>
          <name>group</name>
          <value><struct>
            <member>
              <name>name</name>
              <value><string>2531_test_group_633</string></value>
            </member>
            <member>
              <name>id</name>
              <value><int>116</int></value>
            </member>
          </struct></value>
        </member>
        <member>
          <name>name</name>
          <value><string>2531_testfolder_438</string></value>
        </member>
        <member>
          <name>id</name>
          <value><int>259</int></value>
        </member>
      </struct></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>pager</name>
    <value><struct>
      <member>
        <name>total_entries</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>current_page</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>entries_per_page</name>
        <value><int>25</int></value>
      </member>
    </struct></value>
  </member>
</struct>
```

## Create Folder

Use this method to create a new folder.

Method Name: `folder.add`

Arguments: **sid, name, folder\_group, description, exclude\_quotes, add\_to\_index, exclude\_biblio, exclude\_phrases, exclude\_small\_matches, exclude\_abstracts, exclude\_methods**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error message if an invalid folder group is specified

Message: Returns a message on folder creation success, no message on errors

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.add</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>folder_group</name>
        <value><int>123</int></value>
      </member>
      <member>
        <name>name</name>
        <value><string>6016_testfolder_773</string></value>
      </member>
      <member>
        <name>description</name>
        <value><string>API client test folder</string></value>
      </member>
      <member>
        <name>exclude_quotes</name>
        <value><boolean>1</boolean></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```



## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Folder created</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>id</name>
    <value><int>262</int></value>
  </member>
</struct>
```

## Adjust Folder Settings

Use this method to adjust a folder's settings.

Method Name: `folder.put`

Arguments: **sid, id, name, description, exclude\_quotes, add\_to\_index, exclude\_biblio, exclude\_phrases, exclude\_small\_matches, exclude\_abstracts, exclude\_methods**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error message if an invalid folder group is specified

Message: Returns a message on folder creation success, no message on errors

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.put</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>262</int></value>
      </member>
      <member>
        <name>name</name>
        <value><string>6016_testfolder_773</string></value>
      </member>
      <member>
        <name>description</name>
        <value><string>API client test folder</string></value>
      </member>
      <member>
        <name>exclude_quotes</name>
        <value><boolean>0</boolean></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Folder created</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>id</name>
    <value><int>262</int></value>
  </member>
</struct>
```

## Share Folder

Set folder sharing.

Method Name: folder.sharing

Arguments: **sid, id, shared\_with**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error message if an errors occurs

Message: Returns a message on folder sharing success

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.sharing</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>262</int></value>
      </member>
      <member>
        <name>shared_with</name>
        <value><array><data>
          <int>262</int>
          <int>263</int>
        </data></array></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>

  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>

  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Your sharing preferences have been updated</string></value>
    </data></array></value>
  </member>
</struct>
```

## List Group Folders

Use this method to list the folders in a folder group.

Method Name: `group.folders`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp, groups, folders, pager**

Errors: Returns an error message if an invalid folder\_group id is specified

Messages: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>group.folders</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>123</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>folders</name>
    <value><array><data>
      <value><struct>
        <member>
          <name>group</name>
          <value><struct>
            <member>
              <name>name</name>
              <value><string>6016_test_group_169</string></value>
            </member>
            <member>
              <name>id</name>
              <value><int>123</int></value>
            </member>
          </struct></value>
        </member>
        <member>
          <name>name</name>
          <value><string>6016_testfolder_773</string></value>
        </member>
        <member>
          <name>id</name>
          <value><int>262</int></value>
        </member>
      </struct></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>pager</name>
    <value><struct>
      <member>
        <name>total_entries</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>current_page</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>entries_per_page</name>
        <value><int>25</int></value>
      </member>
    </struct></value>
  </member>
</struct>
```

## Get Folder

Use this method call to get a folder and it's associated objects.

Method Name: `folder.get`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp, folder, group, documents, pager**

Errors: Returns an error message if an invalid folder id is specified

Messages: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.get</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>262</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```



## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>documents</name>
    <value><array><data></data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>pager</name>
    <value><struct>
      <member>
        <name>total_entries</name>
        <value><int>0</int></value>
      </member>
      <member>
        <name>current_page</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>entries_per_page</name>
        <value><int>25</int></value>
      </member>
    </struct></value>
  </member>
  <member>
    <name>folder</name>
    <value><struct><member>
      <name>group</name>
      <value><struct>
        <member>
          <name>name</name>
          <value><string>6016_test_group_169</string></value>
        </member>
        <member>
          <name>id</name>
          <value><int>123</int></value>
        </member>
      </struct></value>
    </member>
    <member>
      <name>name</name>
      <value><string>6016_testfolder_773</string></value>
    </member>
    <member>
      <name>id</name>
      <value><int>262</int></value>
    </member>
  </struct></value>
</member>
</struct>
```

## Account Status

Use this method to get the current account status.

Method Name: `account.get`

Arguments: **sid**

Returns: **sid, api\_status, response\_timestamp, account**

Errors: None

Messages: None

Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>account.get</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>account</name>
    <value><struct>
      <member>
        <name>words_per_Page</name>
        <value><int>1500</int></value>
      </member>
      <member>
        <name>report_limit</name>
        <value><int>10000</int></value>
      </member>
      <member>
        <name>report_count</name>
        <value><int>1534</int></value>
      </member>
      <member>
        <name>user_limit</name>
        <value><int>10000</int></value>
      </member>
      <member>
        <name>resubmission_limit</name>
        <value><int>10000</int></value>
      </member>
      <member>
        <name>resubmission_count</name>
        <value><int>1050</int></value>
      </member>
      <member>
        <name>valid_until</name>
        <value><string>2009-04-19T00:00:00</string></value>
      </member>
      <member>
        <name>user_count</name>
        <value><int>8</int></value>
      </member>
      <member>
        <name>unit_name</name>
        <value><string>Page</string></value>
      </member>
    </struct></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Add User

Use this method to add a user to the account. Only the administrator user is authorized to use this method.

Method Name: `user.add`

Arguments: **sid**, **email**, **first\_name**, **last\_name**,

Optional arguments: **timezone**, **report\_group**, **can\_submit\_documents**, **share\_folders**, **can\_index\_documents\***, **is\_admin**, **password** (optional - if no password is specified users will receive an activation email with a temporary password)

\***can\_index\_documents** is an option only for accounts that have a customer repository enabled for the account.

Returns: **sid**, **api\_status**, **response\_timestamp**, **id**

Errors: Returns an error message if invalid arguments are passed, detailing which arguments were invalid

Messages: Returns a message indicating the user was added. No messages will be present if errors occurred in the transaction

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>user.add</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>email</name>
        <value><string>joe@user.com</string></value>
      </member>
      <member>
        <name>password</name>
        <value><string>swizzlestick123</string></value>
      </member>
      <member>
        <name>timezone</name>
        <value><int>126</int></value>
      </member>
      <member>
        <name>last_name</name>
        <value><string>User</string></value>
      </member>
      <member>
        <name>first_name</name>
        <value><string>Joe</string></value>
      </member>
    </struct>
  </param>
</params>
</methodCall>
```

```
    </struct></value>
  </param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Joe User Created</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>id</name>
    <value><int>22</int></value>
  </member>
</struct>
```

## List Users

This method lists users in the account. Only the administrator user is authorized to use this method.

Method Name: `user.list`

Arguments: **sid**

Returns: **sid, api\_status, response\_timestamp, users**

Errors: None

Message: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>user.list</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

See the next page for an example response.

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>users</name>
    <value><array><data>
      <value><struct>
        <member>
          <name>email</name>
          <value><string>api_test_user@test.api.ithenticate.com</string></value>
        </member>
        <member>
          <name>id</name>
          <value><int>17</int></value>
        </member>
        <member>
          <name>last_name</name>
          <value><string>User</string></value>
        </member>
        <member>
          <name>first_name</name>
          <value><string>API Test</string></value>
        </member>
      </struct></value>
    </data></array></value>
  </member>
  <member>
    <name>email</name>
    <value><string>joe@user.com</string></value>
  </member>
  <member>
    <name>id</name>
    <value><int>22</int></value>
  </member>
  <member>
    <name>last_name</name>
    <value><string>User</string></value>
  </member>
  <member>
    <name>first_name</name>
    <value><string>Joe</string></value>
  </member>
</struct></value>
</data></array></value>
</member>
</struct>
```

## **Submit Document**

This method is used to submit a document to a given folder for submission to the document processing system.

Method Name: `document.add`

Arguments: **sid**, **folder**, **submit\_to**, **uploads**

Returns: **sid**, **api\_status**, **response\_timestamp**, **uploaded**

Errors: Returns an error message if invalid input arguments are passed

Messages: Returns messages indicating successful document submission. No messages will be present if errors occurred

### Submission Requirements:

- File must be less than 20 MB
- The maximum document length is 400 pages.
- File Types allowed: MS Word, WordPerfect, PostScript, PDF, HTML, RTF, OpenOffice (ODT) and plain text.

See the next two pages for an example request and an example response.



**Example Request:**

```

<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>document.add</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>f6ebaf325cfec9f69b5a68f3a77d9d0b57b29b96</string></value>
      </member>
      <member>
        <name>uploads</name>
        <value><array><data>
          <value><struct>
            <member>
              <name>filename</name>
              <value><string>/tmp/CVxcXdk3IT.txt</string></value>
            </member>
            <member>
              <name>author_last</name>
              <value><string>Neuman</string></value>
            </member>
            <member>
              <name>upload</name>
              <value><base64>Zm9vIGJhcnBiaXo=</base64></value>
            </member>
            <member>
              <name>title</name>
              <value><string>6016 ithenticate test doc 509</string></value>
            </member>
            <member>
              <name>author_first</name>
              <value><string>Alfred</string></value>
            </member>
          </struct></value>
        </data></array></value>
      </member>
      <member>
        <name>submit_to</name>
        <value><int>1</int></value>
      </member>
      <member>
        <name>folder</name>
        <value><int>262</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>

```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Uploaded 1 document successfully</string></value>
    </data></array></value>
  </member>
  <member>
    <name>uploaded</name>
    <value><array><data>
      <value><struct>
        <member>
          <name>filename</name>
          <value><string>/tmp/0dxBM2vB3i.txt</string></value>
        </member>
        <member>
          <name>id</name>
          <value><int>2161</int></value>
        </member>
        <member>
          <name>folder</name>
          <value><struct>
            <member>
              <name>name</name>
              <value><string>7497_testfolder_199</string></value>
            </member>
            <member>
              <name>id</name>
              <value><int>265</int></value>
            </member>
          </struct></value>
        </member>
        <member>
          <name>mime_type</name>
          <value><string>text/plain</string></value>
        </member>
      </struct></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Get Document Status

This method is used to retrieve status information regarding a document and all its parts.

Method Name: `document.get`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp, id, pager, documents, folder**

Errors: Returns an error message if an invalid document id is passed

Message: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>document.get</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>2161</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

Example Response: This response contains match data from a document being processed

```
<struct>

  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>

  <member>
    <name>documents</name>
    <value><array><data><value><struct>

      <member>
        <name>uploaded_time</name>
        <value><dateTime.iso8601>2008-06-05T15:13:11</dateTime.iso8601></value>
      </member>
```

```
<member>
  <name>author_last</name>
  <value><string>Neuman</string></value>
</member>

<member>
  <name>is_pending</name>
  <value><int>1</int></value>
</member>

<member>
  <name>processed_time</name>
  <value><dateTime.iso8601>2008-06-05T15:30:02</dateTime.iso8601></value>
</member>

<member>
  <name>parts</name>
  <value><array><data>
    <value><struct>

      <member>
        <name>doc_id</name>
        <value><int>1210614</int></value>
      </member>

      <member>
        <name>score</name>
        <value><int>40</int></value>
      </member>

      <member>
        <name>max_percent_match</name>
        <value><int>10</int></value>
      </member>

      <member>
        <name>id</name>
        <value><int>1234465</int></value>
      </member>

      <member>
        <name>words</name>
        <value><int>15000</int></value>
      </member>

    </struct></value>
  </array></value>
</member>

<member>
  <name>doc_id</name>
  <value><int>1210614</int></value>
</member>

<member>
  <name>score</name>
  <value><int>100</int></value>
</member>

<member>
  <name>id</name>
  <value><int>1234466</int></value>
</member>
```

```
<member>
  <name>words</name>
  <value><int>15000</int></value>
</member>

</struct></value>
<value><struct>

  <member>
    <name>doc_id</name>
    <value><int>1210614</int></value>
  </member>

  <member>
    <name>score</name>
    <value><int>100</int></value>
  </member>

  <member>
    <name>id</name>
    <value><int>1234468</int></value>
  </member>

  <member>
    <name>words</name>
    <value><int>12150</int></value>
  </member>

</struct></value>
</data></array></value>
</member>

<member>
  <name>percent_match</name>
  <value><int>73</int></value>
</member>

<member>
  <name>title</name>
  <value><string>fasc0b</string></value>
</member>

<member>
  <name>id</name>
  <value><int>2161</int></value>
</member>

<member>
  <name>author_first</name>
  <value><string>Alfred</string></value>
</member>

</struct></value></data></array></value>
</member>

<member>
  <name>api_status</name>
  <value><int>200</int></value>
</member>

<member>
  <name>pager</name>
  <value><struct>
```

```
<member>
  <name>total_entries</name>
  <value><int>1</int></value>
</member>

<member>
  <name>current_page</name>
  <value><int>1</int></value>
</member>

<member>
  <name>entries_per_page</name>
  <value><int>25</int></value>
</member>

</struct></value>
</member>

<member>
  <name>folder</name>
  <value><struct>

    <member>
      <name>group</name>
      <value><struct>

        <member>
          <name>name</name>
          <value><string>9133_test_group_858</string></value>
        </member>

        <member>
          <name>id</name>
          <value><int>1497</int></value>
        </member>
      </struct></value>
    </member>

    <member>
      <name>name</name>
      <value><string>9133_testfolder_858</string></value>
    </member>

    <member>
      <name>id</name>
      <value><int>46266</int></value>
    </member>

    </struct></value>
  </member>
</struct>
```

## Get Similarity Report

This method returns a set of urls to report data for a document section.

Method: report.get

Arguments: **id** (document part/section id), **sid**, **exclude\_biblio**, **exclude\_quotes**, **exclude\_small\_matches**

Returns: **sid**, **api\_status**, **response\_timestamp**, **report\_url**, **view\_only\_url**, **view\_only\_expires**, **exclude\_quotes**, **exclude\_biblio**, **exclude\_small\_matches**

Errors: Returns an error if an invalid document id is passed

Message: None

**Note:** When retrieving the view\_only\_url for a report you may add a query parameter "report\_type" to specify which report viewing mode to open the Similarity Report in. The available report types are: similarity, content, largest, and summary. Here is an example of the view\_only url with the addition of a report\_type query parameter:

[https://app.ithenticate.com/view\\_report/0E536A44-9C7F-11E1-B447-E7A05B115896?report\\_type=content](https://app.ithenticate.com/view_report/0E536A44-9C7F-11E1-B447-E7A05B115896?report_type=content)

If the report\_type parameter is not used the Similarity Report will open in the default report viewing mode that was set for the account.

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>report.get</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>8896</int></value>
      </member>
      <member>
        <name>exclude_quotes</name>
        <value><boolean>1</boolean></value>
      </member>
      <member>
        <name>exclude_biblio</name>
        <value><boolean>1</boolean></value>
      </member>
      <member>
        <name>exclude_small_matches</name>
        <value><boolean>1</boolean></value>
      </member>
    </struct>
  </param>
</params>
</methodCall>
```

```
</member>
</struct></value>
</param></params>
</methodCall>
```

## Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>432d8b581da65ae89f9683803e750884d022c568</string></value>
  </member>
  <member>
    <name>status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>view_only_expires</name>
    <value><dateTime.iso8601>2008-06-27T20:54:24Z</dateTime.iso8601></value>
  </member>
  <member>
    <name>response_timestamp_</name>
    <value><dateTime.iso8601>2008-06-27T20:34:24Z</dateTime.iso8601></value>
  </member>
  <member>
    <name>report_url</name>
    <value><string>http://api.ithenticate.com/report/1233814/similarity</string></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
  <member>
    <name>view_only_url</name>
    <value><string>https://api.ithenticate.com/view_report/6DE5D6A2-4488-11DD</string></value>
  </member>
</struct>
```



## Get Similarity Report for first Document Section

This method returns the "report\_url" data for the first document section

Method: report.get\_document

Arguments: **id** (document part/section id), **sid**, **exclude\_biblio**, **exclude\_quotes**, **exclude\_small\_matches**

Returns: **sid**, **api\_status**, **response\_timestamp**, **report\_url**, **view\_only\_url**, **view\_only\_expires**, **exclude\_quotes**, **exclude\_biblio**, **exclude\_small\_matches**

Errors: Returns an error if an invalid document id is passed

Message: None

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>report.get_document</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>

      <member>
        <name>id</name>
        <value><int>8896</int></value>
      </member>

      <member>
        <name>exclude_quotes</name>
        <value><boolean>1</boolean></value>
      </member>

      <member>
        <name>exclude_biblio</name>
        <value><boolean>1</boolean></value>
      </member>

      <member>
        <name>exclude_small_matches</name>
        <value><boolean>1</boolean></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>432d8b581da65ae89f9683803e750884d022c568</string></value>
  </member>

  <member>
    <name>status</name>
    <value><int>200</int></value>
  </member>

  <member>
    <name>view_only_expires</name>
    <value><dateTime.iso8601>2008-06-27T20:54:24Z</dateTime.iso8601></value>
  </member>

  <member>
    <name>response_timestamp</name>
    <value><dateTime.iso8601>2008-06-27T20:34:24Z</dateTime.iso8601></value>
  </member>

  <member>
    <name>report_url</name>
    <value><string>https://api.ithenticate.com/report/1233814/similarity</string></value>
  </member>

  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>

  <member>
    <name>view_only_url</name>
    <value><string>https://api.ithenticate.com/view_report/6DE5D6A2-4488-11DD</string></value>
  </member>
</struct>
```

## Drop User

A method call to drop a user from the account. Only the administrator user is authorized to use this method.

Method Name: `user.drop`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error if an invalid user id was passed

Message: Returns a message indicating the user was deleted. No message will be returned if errors occurred

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>user.drop</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>23</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>User Joe User Deleted</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Trash a Document

This method moves a document to the trash folder.

Method: `document.trash`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error if an invalid document id was passed

Message: Returns a message indicating the document was trashed. No message will be present if errors occurred

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>document.trash</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>2161</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Document moved to trash</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Trash a Folder

This method moves a folder to the trash folder group. The folder must be empty of documents.

Method: `folder.trash`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp**

Errors: An error will be returned if the folder is not empty

Message: Returns a message indicating the group was deleted.

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>folder.trash</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>265</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Folder "7497_testfolder_199" Moved to Trash</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Delete a Folder Group

This method deletes a folder group. The group must be empty of folders to be deleted.

Method: `group.drop`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp**

Errors: An error will be returned if the folder is not empty

Message: Returns a message indicating the group was deleted

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>group.drop</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>126</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Group "7497_test_group_794" removed</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Remove Documents from Private Node

This method removes document/s from the private node. This method only applies to accounts that have purchased the private node.

Method: `document.remove_from_index`

Arguments: **sid, id**

Returns: **sid, api\_status, response\_timestamp**

Errors: Returns an error if an invalid document id was passed

Message: Returns a message indicating the document was removed from the private node. No message will be present if errors occurred

### Example Request:

```
<?xml version="1.0" encoding="UTF-8"?>
<methodCall>
  <methodName>document.remove_from_index</methodName>
  <params><param>
    <value><struct>
      <member>
        <name>sid</name>
        <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
      </member>
      <member>
        <name>id</name>
        <value><int>126</int></value>
      </member>
    </struct></value>
  </param></params>
</methodCall>
```

### Example Response:

```
<struct>
  <member>
    <name>sid</name>
    <value><string>5d58f1491c3355c6dfbdeccd76429a6c3a94cdc1</string></value>
  </member>
  <member>
    <name>messages</name>
    <value><array><data>
      <value><string>Document queued for removal from your index</string></value>
    </data></array></value>
  </member>
  <member>
    <name>api_status</name>
    <value><int>200</int></value>
  </member>
</struct>
```

## Appendixes

### Appendix A - Timezones

#### ID | Timezone

1	Europe/Andorra	45	Europe/Mariehamn
2	Asia/Dubai	46	Asia/Baku
3	Asia/Kabul	47	Europe/Sarajevo
4	America/Antigua	48	America/Barbados
5	America/Anguilla	49	Asia/Dhaka
6	Europe/Tirane	50	Europe/Brussels
7	Asia/Yerevan	51	Africa/Ouagadougou
8	America/Curacao	52	Europe/Sofia
9	Africa/Luanda	53	Asia/Bahrain
10	Antarctica/McMurdo	54	Africa/Bujumbura
11	Antarctica/South_Pole	55	Africa/Porto-Novo
12	Antarctica/Rothera	56	America/St_Barthelemy
13	Antarctica/Palmer	57	Atlantic/Bermuda
14	Antarctica/Mawson	58	Asia/Brunei
15	Antarctica/Davis	59	America/La_Paz
16	Antarctica/Casey	60	America/Noronha
17	Antarctica/Vostok	61	America/Belem
18	Antarctica/DumontDUrville	62	America/Fortaleza
19	Antarctica/Syowa	63	America/Recife
20	America/Argentina/Buenos_Aires	64	America/Araguaina
21	America/Argentina/Cordoba	65	America/Maceio
22	America/Argentina/Jujuy	66	America/Bahia
23	America/Argentina/Tucuman	67	America/Sao_Paulo
24	America/Argentina/Catamarca	68	America/Campo_Grande
25	America/Argentina/La_Rioja	69	America/Cuiaba
26	America/Argentina/San_Juan	70	America/Porto_Velho
27	America/Argentina/Mendoza	71	America/Boa_Vista
28	America/Argentina/Rio_Gallegos	72	America/Manaus
29	America/Argentina/Ushuaia	73	America/Eirunepe
30	Pacific/Pago_Pago	74	America/Rio_Branco
31	Europe/Vienna	75	America/Nassau
32	Australia/Lord_Howe	76	Asia/Thimphu
33	Australia/Hobart	77	Africa/Gaborone
34	Australia/Currie	78	Europe/Minsk
35	Australia/Melbourne	79	America/Belize
36	Australia/Sydney	80	America/St_Johns
37	Australia/Broken_Hill	81	America/Halifax
38	Australia/Brisbane	82	America/Glace_Bay
39	Australia/Lindeman	83	America/Moncton
40	Australia/Adelaide	84	America/Goose_Bay
41	Australia/Darwin	85	America/Blanc-Sablon
42	Australia/Perth	86	America/Montreal
43	Australia/Eucla	87	America/Toronto
44	America/Aruba	88	America/Nipigon
		89	America/Thunder_Bay
		90	America/Iqaluit
		91	America/Pangnirtung
		92	America/Resolute
		93	America/Atikokan
		94	America/Rankin_Inlet
		95	America/Winnipeg



96	America/Rainy_River	147	Pacific/Fiji
97	America/Regina	148	Atlantic/Stanley
98	America/Swift_Current	149	Pacific/Truk
99	America/Edmonton	150	Pacific/Ponape
100	America/Cambridge_Bay	151	Pacific/Kosrae
101	America/Yellowknife	152	Atlantic/Faroe
102	America/Inuvik	153	Europe/Paris
103	America/Dawson_Creek	154	Africa/Libreville
104	America/Vancouver	155	Europe/London
105	America/Whitehorse	156	America/Grenada
106	America/Dawson	157	Asia/Tbilisi
107	Indian/Cocos	158	America/Cayenne
108	Africa/Kinshasa	159	Europe/Guernsey
109	Africa/Lubumbashi	160	Africa/Accra
110	Africa/Bangui	161	Europe/Gibraltar
111	Africa/Brazzaville	162	America/Godthab
112	Europe/Zurich	163	America/Danmarkshavn
113	Africa/Abidjan	164	America/Scoresbysund
114	Pacific/Rarotonga	165	America/Thule
115	America/Santiago	166	Africa/Banjul
116	Pacific/Easter	167	Africa/Conakry
117	Africa/Douala	168	America/Guadeloupe
118	Asia/Shanghai	169	Africa/Malabo
119	Asia/Harbin	170	Europe/Athens
120	Asia/Chongqing	171	Atlantic/South_Georgia
121	Asia/Urumqi	172	America/Guatemala
122	Asia/Kashgar	173	Pacific/Guam
123	America/Bogota	174	Africa/Bissau
124	America/Costa_Rica	175	America/Guyana
125	America/Havana	176	Asia/Hong_Kong
126	Atlantic/Cape_Verde	177	America/Tegucigalpa
127	Indian/Christmas	178	Europe/Zagreb
128	Asia/Nicosia	179	America/Port-au-Prince
129	Europe/Prague	180	Europe/Budapest
130	Europe/Berlin	181	Asia/Jakarta
131	Africa/Djibouti	182	Asia/Pontianak
132	Europe/Copenhagen	183	Asia/Makassar
133	America/Dominica	184	Asia/Jayapura
134	America/Santo_Domingo	185	Europe/Dublin
135	Africa/Algiers	186	Asia/Jerusalem
136	America/Guayaquil	187	Europe/Isle_of_Man
137	Pacific/Galapagos	188	Asia/Calcutta
138	Europe/Tallinn	189	Indian/Chagos
139	Africa/Cairo	190	Asia/Baghdad
140	Africa/El_Aaiun	191	Asia/Tehran
141	Africa/Asmara	192	Atlantic/Reykjavik
142	Europe/Madrid	193	Europe/Rome
143	Africa/Ceuta	194	Europe/Jersey
144	Atlantic/Canary	195	America/Jamaica
145	Africa/Addis_Ababa	196	Asia/Amman
146	Europe/Helsinki	197	Asia/Tokyo

198	Africa/Nairobi	249	America/Mexico_City
199	Asia/Bishkek	250	America/Cancun
200	Asia/Phnom_Penh	251	America/Merida
201	Pacific/Tarawa	252	America/Monterrey
202	Pacific/Enderbury	253	America/Mazatlan
203	Pacific/Kiritimati	254	America/Chihuahua
204	Indian/Comoro	255	America/Hermosillo
205	America/St_Kitts	256	America/Tijuana
206	Asia/Pyongyang	257	Asia/Kuala_Lumpur
207	Asia/Seoul	258	Asia/Kuching
208	Asia/Kuwait	259	Africa/Maputo
209	America/Cayman	260	Africa/Windhoek
210	Asia/Almaty	261	Pacific/Noumea
211	Asia/Qyzylorda	262	Africa/Niamey
212	Asia/Aqtobe	263	Pacific/Norfolk
213	Asia/Aqtau	264	Africa/Lagos
214	Asia/Oral	265	America/Managua
215	Asia/Vientiane	266	Europe/Amsterdam
216	Asia/Beirut	267	Europe/Oslo
217	America/St_Lucia	268	Asia/Katmandu
218	Europe/Vaduz	269	Pacific/Nauru
219	Asia/Colombo	270	Pacific/Niue
220	Africa/Monrovia	271	Pacific/Auckland
221	Africa/Maseru	272	Pacific/Chatham
222	Europe/Vilnius	273	Asia/Muscat
223	Europe/Luxembourg	274	America/Panama
224	Europe/Riga	275	America/Lima
225	Africa/Tripoli	276	Pacific/Tahiti
226	Africa/Casablanca	277	Pacific/Marquesas
227	Europe/Monaco	278	Pacific/Gambier
228	Europe/Chisinau	279	Pacific/Port_Moresby
229	Europe/Podgorica	280	Asia/Manila
230	America/Marigot	281	Asia/Karachi
231	Indian/Antananarivo	282	Europe/Warsaw
232	Pacific/Majuro	283	America/Miquelon
233	Pacific/Kwajalein	284	Pacific/Pitcairn
234	Europe/Skopje	285	America/Puerto_Rico
235	Africa/Bamako	286	Asia/Gaza
236	Asia/Rangoon	287	Europe/Lisbon
237	Asia/Ulaanbaatar	288	Atlantic/Madeira
238	Asia/Hovd	289	Atlantic/Azores
239	Asia/Choibalsan	290	Pacific/Palau
240	Asia/Macau	291	America/Asuncion
241	Pacific/Saipan	292	Asia/Qatar
242	America/Martinique	293	Indian/Reunion
243	Africa/Nouakchott	294	Europe/Bucharest
244	America/Montserrat	295	Europe/Belgrade
245	Europe/Malta	296	Europe/Kaliningrad
246	Indian/Mauritius	297	Europe/Moscow
247	Indian/Maldives	298	Europe/Volgograd
248	Africa/Blantyre	299	Europe/Samara

300	Asia/Yekaterinburg	351	Africa/Kampala
301	Asia/Omsk	352	Pacific/Johnston
302	Asia/Novosibirsk	353	Pacific/Midway
303	Asia/Krasnoyarsk	354	Pacific/Wake
304	Asia/Irkutsk	355	America/New_York
305	Asia/Yakutsk	356	America/Detroit
306	Asia/Vladivostok	357	America/Kentucky/Louisville
307	Asia/Sakhalin	358	America/Kentucky/Monticello
308	Asia/Magadan	359	America/Indiana/Indianapolis
309	Asia/Kamchatka	360	America/Indiana/Vincennes
310	Asia/Anadyr	361	America/Indiana/Knox
311	Africa/Kigali	362	America/Indiana/Winamac
312	Asia/Riyadh	363	America/Indiana/Marengo
313	Pacific/Guadalcanal	364	America/Indiana/Vevay
314	Indian/Mahe	365	America/Chicago
315	Africa/Khartoum	366	America/Indiana/Tell_City
316	Europe/Stockholm	367	America/Indiana/Petersburg
317	Asia/Singapore	368	America/Menominee
318	Atlantic/St_Helena	369	America/North_Dakota/Center
319	Europe/Ljubljana	370	America/North_Dakota/New_Salem
320	Arctic/Longyearbyen	371	America/Denver
321	Europe/Bratislava	372	America/Boise
322	Africa/Freetown	373	America/Shiprock
323	Europe/San_Marino	374	America/Phoenix
324	Africa/Dakar	375	America/Los_Angeles
325	Africa/Mogadishu	376	America/Anchorage
326	America/Paramaribo	377	America/Juneau
327	Africa/Sao_Tome	378	America/Yakutat
328	America/El_Salvador	379	America/Nome
329	Asia/Damascus	380	America/Adak
330	Africa/Mbabane	381	Pacific/Honolulu
331	America/Grand_Turk	382	America/Montevideo
332	Africa/Ndjamena	383	Asia/Samarkand
333	Indian/Kerguelen	384	Asia/Tashkent
334	Africa/Lome	385	Europe/Vatican
335	Asia/Bangkok	386	America/St_Vincent
336	Asia/Dushanbe	387	America/Caracas
337	Pacific/Fakaofu	388	America/Tortola
338	Asia/Dili	389	America/St_Thomas
339	Asia/Ashgabat	390	Asia/Saigon
340	Africa/Tunis	391	Pacific/Efate
341	Pacific/Tongatapu	392	Pacific/Wallis
342	Europe/Istanbul	393	Pacific/Apia
343	America/Port_of_Spain	394	Asia/Aden
344	Pacific/Funafuti	395	Indian/Mayotte
345	Asia/Taipei	396	Africa/Johannesburg
346	Africa/Dar_es_Salaam	397	Africa/Lusaka
347	Europe/Kiev	398	Africa/Harare
348	Europe/Uzhgorod		
349	Europe/Zaporozhye		
350	Europe/Simferopol		

## **Appendix B - PHP Development Notes**

### **SSL**

All connections to the iThenticate web service must be made using SSL. The recommended base module is IXR\_Library.inc.php version 1.7.1 (beta). It provides an SSL client implementation in the IXR\_ClientSSL constructor.

### **Curl Options**

On some implementations, notably Windows running Apache with mod\_php, curl calls may return false. The CURLOPT\_CAINFO curl option must be set to the location of the curl certificate bundle file, example 'C:\windows\system32\ca-bundle.crt'. It may be necessary to install a standalone curl package, as the php implementation does not always provide the certificate bundle.

It is not recommended to set the curl option CURLOPT\_SSL\_VERIFYPEER to 0. This disables peer SSL certificate verification, and makes your connection susceptible to interception via a man in the middle attack. Although many web resources give this as an example of how to overcome connection issues with PHP and curl, we strongly advise against disabling peer certificate verification.

## **Appendix C - Perl Development Notes**

### **Perl Client Libraries**

The perl module `WebService::iThenticate` can be found on the Comprehensive Perl Archive Network (CPAN).

<http://search.cpan.org/dist/WebService-iThenticate>

This library contains all the necessary examples and methods to develop in Perl using the iThenticate API.

## **Appendix D - Manual Changes**

### **October 3, 2013**

- Added new method (folder.put) for updating a folder's settings after folder creation
- Added new exclusion parameters (exclude\_abstract and exclude\_methods) for the folder.add, folder.put, and report.get methods

### **November 7, 2012**

- Added new method (document.remove\_from\_index) for removing a document from the private node for an account

### **September 14, 2011**

- Add exclude\_biblio and exclude\_small\_matches to folder.add and report.get
- Add callback\_url to document.add
- Add folder.sharing method
- Add report.get\_document method





# Glossary

## Definitions

**account** - is a class name that represents the iThenticate account. This class name has the following read only attributes: *report\_count*, *report\_limit*, *resubmission\_count*, *resubmission\_limit*, *unit\_name*, *user\_name*, *user\_count*, *user\_limit*, *valid\_until*, *words\_per\_page*

**account administrator** - an account administrator (referred to as the account admin) has access to the manage users tab on the iThenticate homepage

**add** - this function adds a new object. The available classes this function can be used with are: *group*, *folder*, *document*, *user*. An example API method name is *folder.add*

### API method variables:

**author\_first** - A string value representing the document author's first name

**author\_last** - A string value representing the document author's last name

**description** - A string value representing the users comments about a folder

**email** - A string value representing the associated email address

**exclude\_quotes** - A boolean value determining whether quoted material is excluded from Similarity Reports

**filename** - A string value representing an optional file source reference for the document

**first\_name** - A string value representing the associated user first name

**folder** - An integer value representing the associated folder id

**id** - An integer value unique to the group, read only

**last\_name** - A string value representing the associated user last name

**name** - A string value representing the name of the associated folder or group

**report\_count** - Integer value representing the number of reports generated

**report\_limit** - Integer value representing the allowed number of reports

**resubmission\_count** - Integer value representing the number of current resubmissions

**resubmission\_limit** - Integer value representing the number of allowed resubmissions

**title** - A string value representing the document title

**unit\_name** - String value, set to Page

**upload** - A base64 encoded value containing the word content of the document

**user\_count** - Integer value, number of registered users

**user\_limit** - Integer value, number of allowed users

**url** - A string value representing the url where the report may be accessed

**valid\_until** - Date Time value, expiration date for account

**words\_per\_Page** - Integer value, number of words per page

**class** - the general format for method invocation (excluding login) is of the form *class.method*. There are six available classes: *account*, *document*, *folder*, *group*, *report*, and *user*

**document** - this class name represents a document containing words. This class has the following attributes: *id*, *title*, *author\_first*, *author\_last*, *filename*, *upload*, *folder*



**drop** - is a function name that deletes an object. This function can be used with the *user* and *group* classes. An example API method name is *user.drop*

**folder** - this class name represents a folder, a container of documents. This class has the following attributes: *id*, *folder\_group*, *name*, *description*, *exclude\_quotes*

**function** - function names are added to a class using the period '.' operator to create a string which represents the API method name. The list of standard function names are the following: *add*, *drop*, *get*, *list*, and *trash*

**group** - this class represents a folder group, a container for folder. Groups have the following attributes: *id*, *name*

**get** - is a function name that gets an object. The available classes this method can be used with are: *group*, *folder*, *document*, *account*, *user*, *report*. An example API method name is *folder.get*

**list** - is a function name that returns a list of the objects for a specific user. The available classes this method can be used with are: *group*, *folder*, and *user*. An example API method name would look like this: *group.list*

**method** - each class may be combined with one of several standard method (function) names using the period '.' operator to create a string which represents the API method name. The general format for a method name is: *class.method*

**report** - represents an iThenticate Similarity Report. The report class

name has the following read only attribute: *url*

**trash** - is a function name that moves an object to the trash. The available classes this function can be used with are: *document* and *folder*. An example API method name is *document.trash*

**user** - represents an iThenticate user. The user class name contains the following attributes: *id*, *email*, *first\_name*, *last\_name*