Business Analytics Centre Symposium (BACS) 2020

26 September 2020 | Singapore

Automated Financial Commentary Generation

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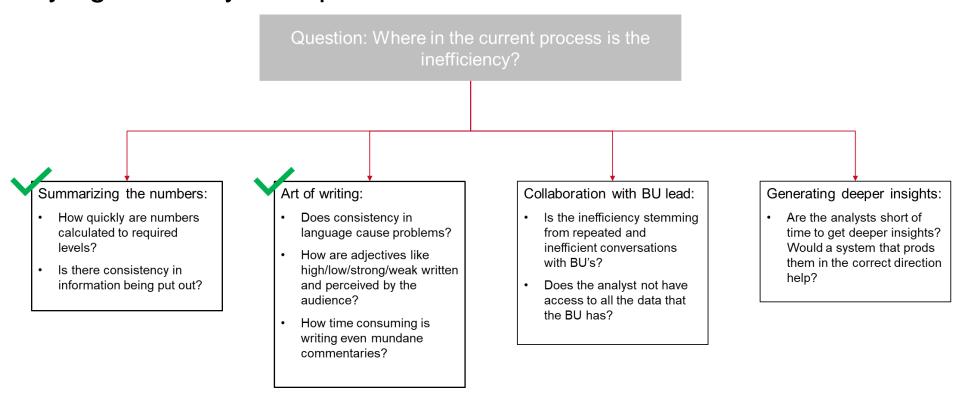
Supervised by: Prof. Teo Thompson



NUS Business Analytics Centre

What was the business problem?

 To help financial analysts increase their efficiency by automating the task of writing lower level commentaries and re-directing their efforts on identifying causality of important financial numbers

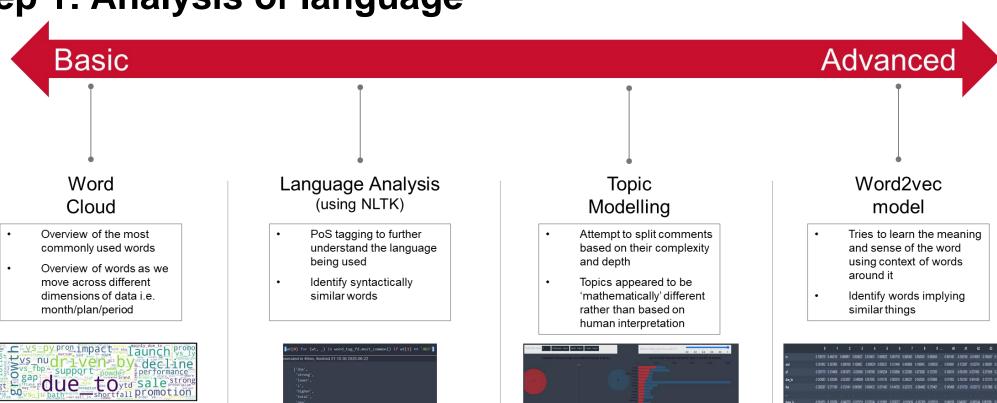


What was the solution approach?

The process was broken down to 4 separate components:

- 1. Analysis of the language
- 2. Building codes to ensure flexibility of usage across product hierarchies, geographies and BU's
- 3. Using NLG tools to realise the language
- 4. A front-end to facilitate ease-of-use of product

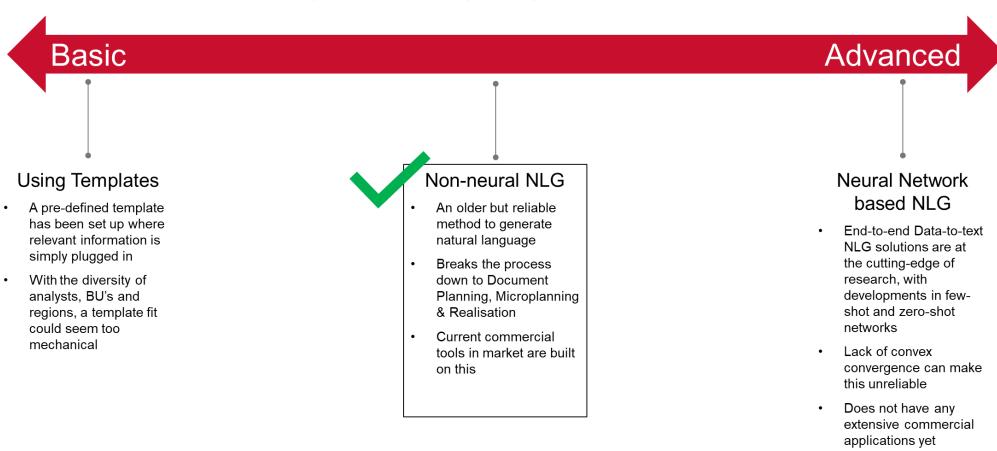
Step 1: Analysis of language



Step 2: A technical coding challenge

- The solution was built with a key requirement of being flexible and robust to variations in data input structure, product and geographical hierarchies across business-units and ease-of-use to analysts
 - As a result, there could be no-hardcoded columns or values within the entire code

Step 3(i): Generating the language



Step 3(ii): Non-neural NLG - how does it work?

- Content planning and outline
- e.g. what numbers do we want to show and how do we want to express it (tense etc.)?

Document Planning

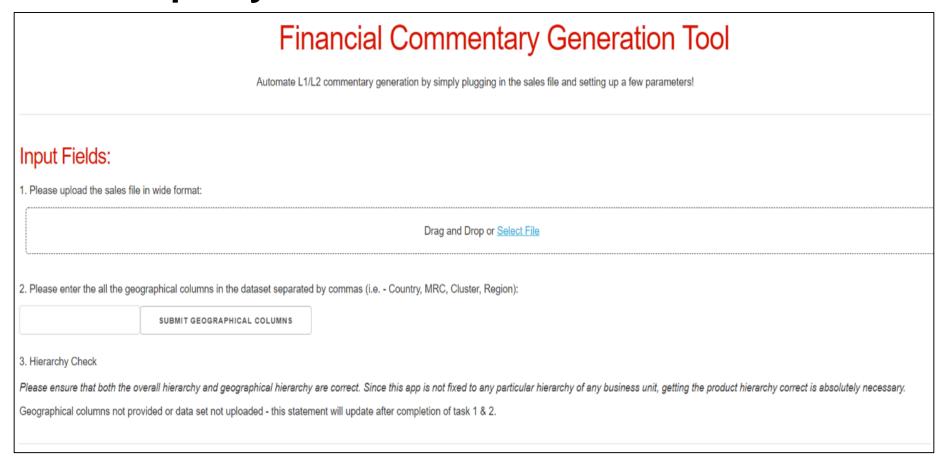
Microplanning

- Referring expressions, word choice & aggregations
- e.g. Words like 'due to', 'mainly', 'underperform', 'increase' and more

- Taking in all the inputs from previous components and writing a sentence
- User-defined subject, verb, object, predicate, adverb etc.

Realisation

Step 4: Dash-plotly based web-tool



Features of the tool:

- 1. Flexibility to user
 - a) No hard-coded features or columns* user can use any columns names/hierarchies provided data some bare necessary columns such as NTS/Period/Month are present
- 2. Easy to modify front-end for different needs across BU's/geographies
- 3. Modular function-based backend allowing for easy modifications in further iterations
 - The current codes have been written to ensure that further feature addition takes minimal effort

What next?

- 1. Showcase current capabilities and try to incorporate feedback from the end-user(s)
 - Set up meetings with multiple stakeholders to raise awareness and get their buy-in
- Diversify data sources and work towards generating advanced level commentaries
 - a) Need to have further discussions with the analyst on the sources of information and how it is processed to arrive at the comment











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