

# Uyen Chu

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## EDUCATION

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**University of Massachusetts Amherst**, College of Informatics and Computer Science Amherst, MA  
Bachelor of Science, Informatics, Biology Expected: May 2026  
*Courses: Intro Programming, Object Oriented Programming, Intro Biology, General Chemistry, Intro Statistics* GPA: 4.0

## UPCOMING ROLES

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**Boston Children's Hospital**, Wagner Lab Boston, MA  
*Summer Research Intern* Expected: May 2024

- Exploration of how blood cells respond to stressful conditions, particularly platelet activity during cellular adhesion

## WORK EXPERIENCE

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**UMass Amherst Dining Services** Amherst, MA  
*Online Support Specialist* February 2024 - Present

- Management of educational site that aids English as Second Language employees in learning English
- Creation of modules that facilitate learning targeted words in English as well as training programs

**Baystate Interpreters** Remote  
*Vietnamese Interpreter* July 2023 - Present

- Expertise in educational and customer service jargon in both English and Vietnamese
- Advocating for non-English speakers in a culturally sensitive and confidential manner with language accuracy

**Office of State Representative Vanna Howard** Lowell, MA  
*Summer Legislative Intern* June 2023 - August 2023

- Assist with legislative research involving current laws, bills, and argument proposals for Representative
- Follow up with incoming constituent claims to be addressed by State Officials and drafting written remarks for hearings

## LEADERSHIP POSITIONS

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**UMass Amherst Vietnamese Student Association - Co Publicist** February 2024 - Present

- Facilitation of social media presence through data analytics, audience engagement, and public relations
- Digital creation and captioning of event promotion advertisements on social media platforms

**Dracut Boys Volleyball - Social Media Manager** September 2022 – May 2023

- Designing graphics using Canva software and managing public relations for veteran program
- Boosted social media traffic to 1K+ interactions in 30 days using integrative marketing techniques

**Dracut Yearbook Club - Editor in Chief** September 2022 – May 2023

- Designing page layouts in accordance with theme using Yearbook Avenue software
- Product manager who oversaw team members working together to meet publishing deadlines

**National Honors Society – President** September 2022 – May 2023

- Organized monthly meetings and event coordination of NHS related outreach events
- Advocated for members as an acting liaison between student body, supervisors, and community

**Dracut School Committee - Student Representative** October 2022 – May 2023

- Propose budget solutions to members at monthly school committee meetings
- Lobbied for student voting rights at statewide seminars at Massachusetts State House

## ADDITIONAL INFORMATION

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**Certifications:** Seal of Biliteracy in Vietnamese  
**Programming Languages:** Python, Java  
**Computer Skills:** Proficiency with Microsoft 365, Canva, Video Editing, Google Suite, Photo Editing  
**Interests:** Piano performance, Photography, Travel, Creative Writing, Graphic Design