

Topic	Description
Job description	A description of the tasks that the interviewee deals with. The purpose of this topic was to start the interview easy and give the interviewee the opportunity to explain what their job entails.
Number transcription	This includes questions on when and how people typically enter numbers for work.
Environment	This topic includes people's physical work environment, and the organisation they are a part of.
Demonstration	Interviewees were asked to give a demonstration of entering data into their system. The aim of this part of the interview is to see the type of data entry tasks people have to do, and also gives a chance to see the information sources and systems people currently use.