

Chapter 1

Introduction

Chapter 2

Background

Chapter 3

Study 1 and 2

Research questions

- Which information sources do people need for entering expenses?
- Where do people need information from?
- How do they address those needs?

Chapter 4

Study 3, 4, and 5

Research questions

- Does IAC influence the number and duration of switches to look up information from a single source?
- Does IAC influence the number, duration and timing of switches from multiple sources?

Chapter 5

Design considerations

Chapter 6

Study 6 and 7

Research question

- Does time feedback influence the number, duration and timing of switches to look up information for data entry?

Chapter 7

General discussion