Nnedimma C. Ugochukwu

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Education

University of Pittsburgh, Bradford, PA   August 2013 – April 2018
Bachelor of Science Degree
Major: Computer Information Systems and Technology (CIST)
Minor: Digital Graphic Design
GPA: 3.5 | GPA in Major: 3.6

Fudan University (复旦大学), Shanghai, China   September 2015 – July 2016
Non-Degree Program (非学位课程)
Major: Chinese Language (汉语)

Relevant Coursework

Networking I, Networking II, The Technology of Computing, Fundamentals of Programming, Introduction to Web Programming, Computer Security, Systems Administration, Information Structures, Database Design & Management Game Design & Programming;

Technical Skills

- **Operating Systems:** Windows (2000, XP, Vista, 7, 8, Server 2012, 10), MacBook (Yosemite, El Capitan), Linux (Ubuntu), iOS, Android
- **Software:** Microsoft Office 2003, 2007, 2010, and 2013, Microsoft Visio, Microsoft Visual Studio 2012, Microsoft Expression Web, Boson Netsim, Adobe Creative Suite (Acrobat, Photoshop, illustrator, InDesign)
- **Server Configuration:** Windows Server 2012/2012r2
- **Programming:** HTML, CSS, JavaScript, Java, jQuery, PHP, C#, MySQL, Microsoft SQL Server
- **Hardware:** Basic PC upgrades/repairs, Connectivity Troubleshooting, Hard Drive Recoveries, Component Level Replacements

Technology Experience

***Information Technology Intern,* Google**, Mountain View, CA   May 2016 – August 2016
- Provided direct and remote support for Linux, OS X, Windows, Chrome OS and Android platforms in addition to network based applications and identify malfunctions that occur during shift
- Troubleshot Google's corporate resources and applications
- Provided support for services such as video conferencing, remote access and new internal products and mobile
- Developed and participate in local and world-wide IT projects and initiatives, of small to medium complexity

***Computer Aided Learning Center Operator,* University of Pittsburgh at Bradford**, Bradford, PA August 2014 – April 2015
- Provided assistance to CALC users on software problems
- Identified malfunctions that occur during shift
- Ensured maintenance of hardware and maintain cleanliness and security of workspace

***Web Design Intern,* Open Arms Community Church,** Bradford, PA   January 2014 – April 2015
- Updated Bradford's and Port Allegany's WordPress website http://openarms.tv weekly with latest news from the church community
- Designed advertisements for Bradford's local library and newspaper
- Monitored and post weekly on Bradford's and Port Allegany's Facebook pages

Coursework Projects
- Developed and recorded a tutorial/documentation on how to install a custom firewall along with custom configurations
- Configured an IIS Documentation Website to be administered through multiple machines
- Redesigned a website for the Pennsylvania Kinzua Pathways: An Historical Awareness Project
- Designed new signage for one of Google's Techstop
- Conducted a UX Study to find suggestions on improving Google's Technology Accessory Rack

Awards, Achievements, and Activities

Awards: *Inducted,* Alpha Lambda Delta Honor Society
Scholarships: Panther Scholarship, Gregory F. Powell Scholarship, Tiffany Scholarship, and Pearl and Ivy Scholarship
Activities: Alpha Phi Omega Service Fraternity, Student Activities Council *Publicist*, Fudan University Language Program