amazon

Amazon Information Request Report

This bi-annual report provides additional information on the types and volume of information requests we processed during the reporting period.

Types of Information Requests Received by Amazon

Subpoenas. Subpoenas are valid and binding legal demands for information or testimony issued by courts, lawyers, law enforcement agencies, or grand juries, usually without any substantive review by a judge or magistrate. We produce non-content information only in response to valid and binding subpoenas. We do not produce content information in response to subpoenas. Amazon objects to overbroad or otherwise inappropriate subpoenas as a matter of course.

Search warrants. Search warrants may be issued by local, state, or federal courts upon a showing of probable cause and must specifically identify the place to be searched and the items to be seized. We may produce non-content and content information in response to valid and binding search warrants. Amazon objects to overbroad or otherwise inappropriate search warrants as a matter of course.

Other court orders. Other court orders refers to valid and binding orders issued by local, state, or federal courts, other than search warrants or court-issued subpoenas. For example, we may receive a court order, obtained by a government entity, seeking to remove user content or accounts. Our responses to other court orders depend on the nature of the request. Amazon objects to overbroad or otherwise inappropriate orders as a matter of course.

National security requests. National security requests include National Security Letters ("NSLs") and court orders issued under the Foreign Intelligence Surveillance Act ("FISA"). Our responses to these requests depend on the nature of the request. Amazon objects to overbroad or otherwise inappropriate national security requests as a matter of course. Amazon is prohibited by law from reporting the exact number of NSLs and FISA orders it receives. Therefore, we report the numbers of such requests only within certain ranges set by the government.

Non-U.S. requests. Non-U.S. requests include legal demands from non-U.S. governments, including legal orders issued pursuant to the Mutual Legal Assistance Treaty process, the letters rogatory process, or the CLOUD Act. Our responses to these requests depend on the nature of the request. Amazon objects to overbroad or otherwise inappropriate non-U.S. requests as a matter of course.

<p style="text-align: center;">Content v. Non-Content Information</p>

Non-content. "Non-content" information means subscriber information such as name, address, email address, billing information, date of account creation, and certain purchase history and service usage information.

Content. "Content" information means the content of data files stored in a customer's account.

<p style="text-align: center;">How Amazon Responds to Requests</p>

Full response. Full response means that Amazon responded to valid legal process by providing all of the information requested.

Partial response. Partial response means that Amazon responded to valid legal process by providing only some of the information requested.

No response. No response means that Amazon responded to valid legal process by providing none of the information requested.

<p style="text-align: center;">For the period January 1, 2020, through June 30, 2020 (total):</p>

Subpoenas:	**2,416**
How Amazon responded:	
Full response:	907
Partial response:	792
No response:	717
Search warrants:	**543**
How Amazon responded:	
Full response:	214
Partial response:	216
No response:	113
Other court orders:	**146**
How Amazon responded:	
Full response:	67
Partial response:	41
No response:	38
National security requests:	**0-249**
Non-U.S. requests:	**177**
How Amazon responded:	
Full response:	4
Partial response:	10
No response:	163

For the period January 1, 2020, through June 30, 2020 (AWS only):

Subpoenas: **269**
How Amazon responded:
    Full response: 46
    Partial response: 146
    No response: 77

Search warrants: **37**
How Amazon responded:
    Full response: 8
    Partial response: 23
    No response: 6

Other court orders: **38**
How Amazon responded:
    Full response: 13
    Partial response: 15
    No response: 10

National security requests: **0-249**

Non-U.S. requests: **18**
How Amazon responded:
    Full response: 3
    Partial response: 5
    No response: 10

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