

Merchandise Return Policy

LEGAL NOTICE AND TERMS OF OPERATION

THIS DOCUMENT CONSTITUTES A BINDING AGREEMENT GOVERNING THE SUBJECT MATTER HEREIN. PLEASE REVIEW THE FOLLOWING TECHNICAL SPECIFICATIONS AND LEGAL STIPULATIONS CAREFULLY. FAILURE TO COMPLY WITH THESE PROTOCOLS MAY RESULT IN NULLIFICATION OF SERVICE OBLIGATIONS.

SECTION 1: DEFINITIONS AND INTERPRETATIONS

For the purposes of this document, 'Vendor' refers to the operating entity, and 'Client' refers to the end-user. All timeframes are calculated in business days unless otherwise specified.

SECTION 2: OPERATIONAL PROTOCOLS

SUBSECTION A: RETURN AUTHORIZATION WINDOWS

The Client must initiate return protocols within the temporal bounds defined by the jurisdiction of the delivery address ('Situs').

Schedule of Jurisdictional Periods:

- New York (NY) & California (CA): 90 calendar days.
- Texas (TX): 45 calendar days.
- All other United States jurisdictions: 30 calendar days.
- International Jurisdictions: 60 calendar days.

SUBSECTION B: CONDITION AND RESTOCKING

1. Asset Integrity: All returned merchandise must be in its original, unadulterated condition.
2. Defective Merchandise: Return logistics costs are absorbed by the Vendor for verified manufacturing defects.
3. Discretionary Returns: For returns not attributed to defect, a restocking levy of \$5.00 USD will be deducted from the remittance.

SECTION 3: LIABILITY AND INDEMNIFICATION

The Vendor assumes no liability for force majeure events, carrier delays, or data transmission errors. By engaging with these services, the Client agrees to indemnify the Vendor against incidental or consequential damages. This policy is subject to change without prior notice pending regulatory review.

CONFIDENTIALITY: The information contained herein is proprietary to the Vendor.