ZX Bank – NetBanking Guide

What is NetBanking?

ZX Bank NetBanking is a secure online banking platform for individuals and businesses to manage accounts, perform transactions, pay bills, and access banking services anytime, anywhere.

Features

- **Account balance & statement viewing**
- **Fund transfers (within ZX Bank & other banks)**
- **Bill payments & mobile/DTH recharge**
- **Open/close Fixed Deposits & Recurring Deposits**
- **Loan & Credit Card management**
- **Utility features**: Stop cheque, request cheque book, manage beneficiaries

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How to Activate ZX Bank NetBanking

1. Self-Registration (Online)

1. Visit ZX Bank Asia Website
2. Click on **'NetBanking Login'** and select **'New User/Register'**
3. Enter:
   - Customer ID (from passbook/account statement)
   - Registered mobile number
   - Verification via OTP
4. Set your NetBanking username and password.
5. Login and set transactional password & security questions.

2. Activation via Branch

- Visit any ZX Bank branch.
- Fill NetBanking registration form.
- Receive welcome kit/activation link on mobile/email.
- Set your login and transaction password.

3. Activation via Mobile App

- Download the **ZX Bank Asia** app (Android/iOS).
- Select 'Register for NetBanking'.
- Follow in-app instructions (similar to online self-registration).

Daily Transaction Limits (Indicative)

Service	Per day Limit
NEFT/RTGS (Fund transfer)	10,00,000
IMPS/UPI	2,00,000
Bill Payments	1,00,000
Own ZX Bank account Txns	20,00,000

Note: Corporate/priority customers may request for higher limits. Limits can be customized via branch or customer support, subject to approval and enhanced security.

Security Tips

- Never share your NetBanking password/OTP.
- Update password regularly.
- Login only via official website or ZX Bank Asia app.
- Enable two-factor authentication.

Support

- **Helpdesk:**
  - Toll-Free India: 1800-123-4567
  - Sri Lanka: +94-11-2345678
  - Bangladesh: +880-17-12345678
  - Bhutan: +975-2-123456
  - Nepal: +977-1-1234567

- **Email:** netbanking.support@zxbank.asia
- **Chat:** 24×7 Zia AI Assistant via app/website

- **Branch Support:** Visit any branch for in-person assistance.

For more information visit: www.zxbank.asia/netbanking