

Change Your Seat with CloudWay 24

CloudWay 24 offers a simple and flexible process for changing your seat to suit your comfort and preference. Whether you want extra legroom, prefer a window or aisle seat, or wish to sit closer to the front, you can manage your seat selection seamlessly through our website or mobile app.

How to Change Your Seat

1. Log in to Your Account

- Visit CloudWay24.com or open the **CloudWay24 App** (iOS & Android).
- Log in using your registered email or mobile number.

2. Navigate to “Manage My Flight”

- Select **Manage My Flight** from the main menu/dashboard.
- Enter your booking reference (PNR) and last name to access your reservation.

3. Select “Change Your Seat” Option

- Find your upcoming journey from the list.
- Click on **Change your seat** under your flight details.

4. Choose Your Preferred Seat

- View the interactive seat map for your selected flight.
- Choose your new seat based on availability and cabin class:
 - **CloudLux** (*First Class*)
 - **CloudElite** (*Business Class*)
 - **CloudComfort** (*Premium Economy*)
 - **CloudSaver** (*Economy*)
- Note: Some seats (such as extra legroom or preferred locations) may carry an additional charge.

5. Review & Confirm

- Review any price difference, if applicable.
 - Confirm your new seat selection.
 - Receive instant confirmation and updated boarding pass.
-

Payment Options

- Credit Card

- **Debit Card**
 - **Netbanking**
 - **SkyPoints 24 Points** (loyalty rewards)
-

Useful Information

- You can change your seat up until online check-in closes (generally 1 hour before departure).
 - Seat changes are subject to availability.
 - Loyalty members may have complimentary or discounted seat change options depending on SkyPoints 24 tier status.
-

Need Help?

If you have any trouble changing your seat, contact our **24/7 Customer Support** via live chat, email, or phone through the CloudWay 24 app or website.

Fly your way—choose your preferred seat with CloudWay 24 for a journey tailored to you!