

Do's & Don'ts — Ververa Usage Guide

A quick guide to help you get the best out of your Ververa products, while ensuring long-term reliability, safety, and compliance with warranty and privacy policies.

DO's

- **Register Your Product**
Register your Ververa device on the Ververa Care App within 30 days to activate extended warranty benefits.
 - **Use Certified Accessories**
Always use **Ververa-certified chargers, cables, and cases** to maintain optimal device performance and ensure safety.
 - **Update Regularly**
Keep your device updated with the latest **VerveraOS releases and security patches** to benefit from new features and critical fixes.
 - **Back Up Your Data**
Use Ververa Cloud or local backup options to safely store contacts, media, and documents.
 - **Clean Responsibly**
Clean your device using **microfiber cloths and non-abrasive cleaning agents**. Ensure ports remain dry and lint-free.
 - **Use Privacy Features**
Explore and customize your **VerveraOS Privacy Dashboard** for complete control over permissions and tracking.
 - **Utilize Ververa Trade-in & Recycling**
When upgrading, recycle your old device through Ververa's **TakeBack+** program to earn green credits and reduce e-waste.
 - **Contact Authorized Support**
Always reach out to **Ververa-authorized service centers** or customer support for diagnostics, repairs, or technical issues.
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DON'Ts

- **Don't Use Third-Party Fast Chargers**
Avoid using non-certified high-wattage chargers. This may **void your warranty** and cause internal damage.

- **Don't Jailbreak or Root Devices**
Modifying VolveraOS disables key security features and **invalidates all warranty and Care+ protection plans**.
- **Don't Ignore Overheating or Swelling**
Discontinue use and **immediately contact support** if you notice battery swelling, overheating, or performance drops.
- **Don't Install Unverified Apps**
Use only trusted sources (Volvera Store, Google Play) to avoid security risks and data compromise.
- **Don't Expose to Water Beyond Rated Depth**
Even with IP68/IP69K ratings, **avoid prolonged water submersion**, especially in salt water or soapy environments.
- **Don't Disassemble Your Device**
DIY repairs or tampering with internals will **void your warranty** and may cause further damage.
- **Don't Delay Warranty Claims**
Initiate warranty claims promptly. Devices showing **signs of neglect or post-damage usage** may be rejected.
- **Don't Share Your Volvera ID Credentials**
Your Volvera ID gives access to cloud services, backups, and AI features — keep it secure and enable 2FA.

For full warranty, care, and usage terms, visit:
velvera.com/warranty
velvera.com/privacy
velvera.com/support

Volvera — *Technology, Refined. Life, Elevated.*

Crafted with precision. Powered by innovation. Designed for tomorrow.