Velvera Smartphone Usage Guide

Welcome to your new Velvera smartphone. This guide will help you get started and make the most of your device, whether you have a high-performance flagship, a compact model, an AI-centric powerhouse, a reliable core phone, or a budget-friendly starter model.

Getting Started

1. **Unbox Your Device**
   - Carefully remove your new Velvera phone, charging adapter, USB-C cable, SIM ejector tool, and quick start leaflet from the box.
2. **Insert SIM Card**
   - Locate the SIM slot on your device. Use the ejector tool to open the tray and insert a nano SIM card.
3. **Power On**
   - Press and hold the side power button until the Velvera logo appears.
4. **Initial Setup**
   - Follow the on-screen prompts to select language, connect to Wi-Fi, sign in to your Velvera or Google account, and complete essentials like fingerprint or face lock setup (available on most models).

Charging and Battery Care

- **Fast Charging**: Use the included 65W charger (One series and up) or the provided adapter for your model. Some models support up to 50W wireless charging.
- **Battery Tips**: For longer lifespan, avoid letting the battery drop below 10% or charging constantly to 100%.
- **Power Saving**: Enable battery saver mode in VelveraOS settings.

Understanding Your Model

Flagship Series   Velvera One / Pro / Ultra

- **Performance**: Top-tier speed with up to 20GB RAM and storage up to 2TB.
- **Display**: Smooth AMOLED or advanced LTPO 2.0 display (up to 144Hz refresh rate).
- **Cameras**: Dual, triple, or quad-lens setups — pro photography modes, periscope zoom (Ultra).
- **Colors**: Titanium Gray, Deep Ocean Blue, Rose Gold, Midnight Black.

- **Best Use**: Demanding apps, gaming, detailed photography, multitasking.

Compact Series   Velvera Edge

- **Compact Yet Powerful**: 6.1" OLED screens, Octa-core V5 or V5+ processors.
- **Battery Life**: 4400–4600mAh for all-day use.
- **Colors**: Cloud Gray, Midnight Ocean, Sage Green, Coral Pink, Arctic White.
- **Best Use**: Daily carry, one-hand operation, portability.

AI-Centric Series   Velvera Nexus

- **AI First**: Powerful NeuralCore X/X+ engines. Real-time transcription, captioning, translation, and auto-summary.
- **Velvera Studio**: Pre-installed productivity suite: notes, smart edit, code inference.
- **Best Use**: Creators, students, frequent note-takers, multilingual users.

Reliable Series   Velvera Core

- **Enduring Design**: Large batteries (up to 6500mAh). Rugged with flagship durability, water/dust resistant.
- **VelveraOS Lite**: Streamlined OS for simplicity and performance.
- **Best Use**: Families, field work, users needing extended uptime.

Budget-Friendly Series   Velvera Start

- **Essentials Covered**: Reliable basics, strong battery, quality camera.
- **Colors**: Classic Black, Pearl White, Sky Blue, Forest Green.
- **Best Use**: First smartphone users, minimalists, backup phone.

Key Features and Settings

- **OS & Updates**
  - All models receive 4 years OS upgrades and 5 years security updates (Core and up).
- **Security**
  - Biometric unlock: Face and fingerprint recognition available on most models.
  - App Lock and Private Space can be enabled in Security Settings.
- **Customizing**
  - Change wallpapers, themes, and display refresh rate in Display Settings.
  - Choose battery and performance modes from the Battery menu.

- **AI Tools** (Nexus and flagship models)
  - Activate Smart Assistant, live transcription, translation, and auto-summary from the AI Hub app.

Camera and Photography

- **Flagship / Ultra**: Pro mode, Night mode, Portrait, RAW capture, periscope super-zoom (Ultra).
- **Edge/Core/Start**: HDR, Panorama, filters, and beauty tools.
- **Quick Snapshot**: Double-press the power button to open the camera instantly.

Connectivity & Accessories

- **Dual SIM**: Most models support dual nano SIMs.
- **5G/4G LTE**: All models support at least 4G; flagship and Nexus support 5G bands.
- **Bluetooth & Wi-Fi**: Enable via quick settings for accessories and fast internet.
- **Peripheral Support**: USB-C supports fast data transfer and OTG accessories.

Troubleshooting & Support

- **Common Issues**
  - *Device won't turn on*: Charge with official Velvera charger for 15 minutes, then try powering on.
  - *Connectivity issues*: Restart device, check SIM, ensure airplane mode is off.
- **Contact Velvera Support**
  - Visit the Velvera Support app, open Help & Feedback in VelveraOS, or call the regional hotline from your warranty leaflet.

Warranty & Care

- **Warranty Period**: All devices include a 1-year manufacturer warranty; extended warranty available on purchase.
- **Care Tips**
  - Use a certified case and screen protector.

- Avoid extreme temperatures and water submersion beyond IP rating limits.
- Clean with a soft, dry cloth.

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Velvera — Elevate your experience. For detailed FAQs, visit https://velvera.com/support or refer to your model's official manual.