

ASK Zia – Your 24/7 Banking Assistant

Meet **ASK Zia**, ZX Bank’s intelligent AI-powered chatbot, designed to make your banking experience seamless, simple, and secure. Now available on both our website and WhatsApp!

ASK Zia on Website

- **Instant Answers:** Get real-time responses to your banking queries.
 - **Smart Assistance:** From locating branches and ATMs to product information (accounts, loans, credit cards, etc.).
 - **Secure Service Requests:** Request statements, check balances, or block lost cards—directly from your browser.
 - **Product Comparisons:** Let Zia guide you to the right savings account, loan, or card.
 - **24/7 Availability:** Zia is always online, ready to help whenever you visit www.zxbank.asia.
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ASK Zia on WhatsApp

- **Easy Onboarding:** Start a chat by saving our official number and saying “Hello Zia!”
 - **Quick Banking Tasks:** Balance checks, mini statements, fund transfers, bill payments—all from your WhatsApp chat.
 - **Bill Reminders & Alerts:** Receive timely reminders and transaction notifications.
 - **Personal Financial Insights:** Zia summarizes spending and gives savings tips.
 - **Language Support:** Interact in English, Hindi, Sinhala, Bengali, and Nepali.
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Safe & Private

ASK Zia uses **end-to-end encryption**, secure authentication, and never asks for sensitive data like your PIN or passwords.

All actions performed via Zia comply with ZX Bank’s privacy and security policies.

How to Use

On Website

1. Look for the Zia chat icon on www.zxbank.asia.
2. Start typing your question – Zia responds instantly!

On WhatsApp

1. Save our official WhatsApp number: **+91-XXX-XXX-XXXX**
 2. Send a message: **Hello Zia**
 3. Follow prompts to access banking features.
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Why Ask Zia?

- No queues, no waiting.
 - Simple answers for complex questions.
 - Personalized, friendly, and multilingual support.
 - Works anytime, anywhere in South Asia.
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Have a question? Just ASK Zia!
