

## Upgrade Your Seat with CloudWay 24

CloudWay 24 is committed to providing exceptional comfort and flexibility for all our passengers. Whether you seek additional legroom or wish to experience our top-tier service and amenities, upgrading your seat is seamless with CloudWay 24.

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### Why Upgrade?

- **Enhanced Comfort:** Enjoy wider seats, additional legroom, and premium cabin amenities.
  - **Exclusive Services:** Priority check-in, extra baggage allowance, gourmet meals, and lounge access (varies by cabin).
  - **Personalized Experience:** Dedicated crew and a curated selection of entertainment and dining options.
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### Cabin Classes Available for Upgrade

- **CloudSaver (Economy) → CloudComfort (Premium Economy)**
  - **CloudComfort (Premium Economy) → CloudElite (Business Class)**
  - **CloudElite (Business Class) → CloudLux (First Class)**
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### How to Upgrade Your Seat

1. **Visit Us Online or Use Our App**
  - Go to CloudWay24.com or open the *CloudWay24* app.
  - Login to your account.
2. **Access “Manage My Flight”**
  - Select the booking you want to upgrade.
  - Click on “Upgrade Your Seat.”
3. **Choose Your Preferred Cabin Class**
  - View available seats across higher classes.
  - Review upgrade costs in your preferred currency or pay with your SkyPoints 24 points.
4. **Make Payment**
  - Options: Credit card, Debit card, Netbanking, or SkyPoints 24 points.
  - Confirm your upgrade.
5. **Receive Confirmation**
  - An updated e-ticket will be sent to your email and app.

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## Additional Ways to Upgrade

- **Airport Upgrade Desk:** Ask at the CloudWay 24 counter during check-in (subject to availability).
  - **Upgrade Offers:** Look out for special upgrade emails or in-app notifications before your flight.
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## SkyPoints 24 Members

- Use your accumulated points for full or partial upgrades.
  - Tier status may offer complimentary or discounted upgrades on select flights (check your benefits).
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## Important Notes

- Upgrades are subject to seat availability.
  - Upgrade fees and points required are non-refundable, unless the airline initiates the downgrade.
  - Terms and conditions apply; refer to our website for details.
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## Need Help?

Contact our 24x7 customer support via: - Chat on the CloudWay24 app - Email: support@cloudway24.com - Phone: (Toll-free numbers available on the website)

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**CloudWay 24 — Seamless Skies, Global Reach.**