

Availability & Purchase Options

Velvera devices are accessible through a wide network of online and offline channels, supported by a variety of financing, exchange, and promotional programs to suit every kind of buyer — from individual consumers to corporate clients.

Where to Buy

- **Official Website:**

Purchase directly from Velvera.com and enjoy exclusive online-only deals, custom configurations, and early access to new releases.

- **Retail Partners:**

Available across **2,500+ authorized stores** in India including Croma, Reliance Digital, Vijay Sales, and select Apple Premium Resellers.

- **Flagship Experience Centers:**

Try before you buy at our premium showrooms in:

- **Mumbai** – Phoenix Palladium, Lower Parel
- **Delhi** – Select Citywalk, Saket
- **Bangalore** – UB City
- **Chennai** – Express Avenue
- **Hyderabad** – Jubilee Hills
- **Pune** – Phoenix Market City
- **Kolkata** – South City Mall

- **Express Delivery:**

- **Same-Day:** Available in **45 major metro cities** including Mumbai, Delhi, Bengaluru, and Hyderabad.
 - **Next-Day:** Delivered in **120+ tier-2 and tier-3 cities** with real-time tracking.
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Payment & Financing Options

Velvera offers flexible payment solutions designed for affordability and accessibility.

EMI & Financing

Tenure	Interest Rate	Availability
6 Months	0%	All models
12 Months	0%	Flagship & Edge series
24 Months	4.99% APR	Select premium variants

- Partners include **HDFC Bank, ICICI Bank, Axis Bank, Bajaj Finserv**, and more.
- Instant approval on most credit cards and select debit cards.

Exchange Program

- Get **up to 15,000 off** when exchanging your old smartphone.
- Instant quote available via Velvera Trade-in Portal.
- Eligible for both doorstep pickup and in-store drop-off.

Corporate & Enterprise Deals

- Custom pricing for orders of **10+ units**.
- Priority support, centralized billing, and volume-based discounts.
- Get in touch at **enterprise@velvera.com**.

Student Benefits

- Exclusive **5% student discount** on Velvera One and Nexus series.
- Requires verification through UniDays or student ID upload.
- Limited to 2 devices per academic year.

Cashback & Offers

Payment Method	Cashback %	Max Cashback	Eligibility Conditions
HDFC Credit Cards	10%	5,000	Min. transaction optional
Paytm Wallet	5%	2,000	For prepaid orders only
Velvera e-Gift Cards	7%	3,000	Applicable on select flagship models

- Offers updated monthly — check Velvera Offers for current deals.

Shipping & Delivery

- **Free Standard Delivery:** 2–5 business days nationwide.
 - **Same-Day Delivery:** Available in top 45 cities for orders placed before 2 PM.
 - **Eco-Packaging:** All shipments use 100% recyclable packaging with no plastic fillers.
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Invoicing & GST Benefits

- GST-compliant invoices provided for all purchases.
 - Input tax credit available for business accounts.
 - Option to generate invoice with company GSTIN during checkout.
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Purchase Assistance

Need help choosing the right Velvera device?

- **Live Chat:** 9 AM – 10 PM IST on Velvera.com
- **Phone Support:** 1800-123-VELVERA (toll-free)
- **WhatsApp:** Message us at +91 91234 56789

Let our advisors assist you in finding the perfect fit.

Velvera — Technology, Refined. Life, Elevated.

Crafted with precision. Powered by innovation. Designed for tomorrow.