

Important Notes & Terms

This section outlines essential information regarding pricing, availability, legal terms, and Velvera's approach to privacy and data protection. Please read carefully before making a purchase or using Velvera products and services.

General Terms

- **Inclusive Pricing:** All listed prices include **GST and other applicable taxes**.
- **Currency Disclaimer:** Any USD or foreign currency prices are **approximate conversions**, calculated using real-time exchange rates at time of publication. Final billing may differ slightly based on payment provider rates.
- **Product Availability:**
 - Stock levels may vary by **region, model, and color variant**.
 - Online availability may not reflect in-store inventory.
- **Specification Policy:**
 - Product features and technical specifications are **subject to change** without prior notice to improve performance, safety, or compliance.
 - Images shown on the website and marketing materials are **for illustrative purposes only**.
- **Promotional Offers:**
 - Limited-time offers may include pricing, cashback, or bundles.
 - **Cannot be combined** with other discounts unless explicitly stated.
 - All promotions are governed by Velvera's Promotional Terms.

Privacy & Data Security

Velvera is committed to safeguarding your digital rights, privacy, and data through a **privacy-first design philosophy** embedded in all our products and services.

Security Highlights

- **Hardware-Level Encryption:**
All Velvera devices include **secure enclaves and tamper-proof encryption modules**.
- **Local Data Processing:**
AI features like voice processing, photo indexing, and suggestions are executed **on-device by default**, reducing unnecessary data transmission to cloud servers.
- **Privacy Controls:**

- VelveraOS provides a **granular privacy dashboard** to control app permissions, background activity, and data access logs.
 - Mic/Camera indicators and hardware kill-switch options (Nexus series) enhance user control.
- **Data Compliance:**
 - Fully **GDPR, India PDP Act, and California Consumer Privacy Act (CCPA)** compliant.
 - Annual third-party audits and **white-hat bug bounty programs** ensure continuous hardening.
 - **No Ad Tracking Policy:**
 - Velvera **does not monetize user data** or permit third-party behavioral ads across its ecosystem.
 - Anonymous telemetry (if enabled) is used **solely for performance improvement**.
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Support & Legal

For complete legal policies and service terms: - Terms of Use - Privacy Policy - Return & Refund Policy

If you have questions, contact our legal team at **legal@velvera.com** or reach out via the Velvera Help Center.

Velvera — *Technology, Refined. Life, Elevated.*

Crafted with precision. Powered by innovation. Designed for tomorrow.