Velvera Technologies

Corporate Booking Plan — Frequently Asked Questions

Can I customize device configurations for different departments?

Yes, configurations (apps, settings, asset tags) can be department or region-specific, managed via the booking portal or through your Account Manager.

Are there any minimum order quantities for customizations?

Custom configurations (firmware, asset labeling, packaging) are available for orders starting at 25 units per model.

Does the plan support post-purchase add-ons?

Yes, you can purchase add-ons (accessories, service packs) at any time, with invoicing integrated into the main account.

What reporting options are available?

The Enterprise Dashboard provides real-time device status, deployment tracking, warranty remainder, and support ticket history.

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