

CloudWay 24 Special Baggage Policy

CloudWay 24 offers customized handling and allowances for special baggage items across all travel classes. Passengers are encouraged to review class-wise entitlements and guidelines for items such as sports equipment, musical instruments, hunting/sport rifles, and ammunition.

1. Eligible Special Baggage Categories

- **Sports Equipment**
 - Golf bags, skis, snowboards, bicycles, surfboards, cricket kits, etc.
 - **Musical Instruments**
 - Guitars, violins, cellos, musical keyboards, etc.
 - **Hunting & Sport Rifles**
 - Permitted only with valid licenses and prior airline approval.
 - **Ammunition**
 - Only as checked baggage, under strict regulatory compliance.
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2. Class-wise Special Baggage Allowance

Cabin Class	Free Special Baggage Allowance	Additional Fees	Priority Handling
CloudLux (First Class)	2 special items included	Additional items: Standard excess baggage fee	Yes
CloudElite (Business Class)	1 special item included	Additional items: Standard excess baggage fee	Yes
CloudComfort (Premium Economy)	No free inclusion	All items: Standard excess baggage fee	No
CloudSaver (Economy)	No free inclusion	All items: Standard excess baggage fee	No

Note: Size and weight limits apply. Items above permitted weight/size may attract oversize/overweight charges.

3. Packing & Handling Guidelines

Sports Equipment

- Should be securely packed and labeled.
- Oversized items (e.g. bicycles, surfboards) require advance notice.
- Fragile items: Passenger advised to insure against damage.

Musical Instruments

- Small instruments (up to 115 cm/45 in and 7kg): Allowed as cabin baggage (subject to space and safety).
- Larger instruments: Must be checked-in; special packing recommended; advance notification required.
- For extra protection, a paid seat may be booked for larger valuable instruments (subject to availability).

Hunting & Sport Rifles, Ammunition

- **Only permitted as checked baggage with:**
 - Valid firearm license(s) and documentation.
 - Prior notification (at least 72 hours before departure).
 - Approval at origin and destination as per local and international regulations.
 - **Packing:** Unloaded, dismantled if possible, in rigid locked cases.
 - **Ammunition:** Limited to 5 kg per passenger, packed separately from firearms, in manufacturer's packaging.
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4. Advance Arrangement & Approval

- **Advance notification is mandatory** for all firearms, ammunition, and oversized/fragile items.
 - Submit requests via “Manage My Flight” or contact CloudWay 24 Customer Service.
 - Confirmation required before travel.
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5. Fees and Charges

- **Refer to the CloudWay 24 Baggage Calculator for specific rates.**
 - Fees vary by route, item size/weight, and membership tier (SkyPoints 24 members may get fee waivers).
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6. Exclusions and Restrictions

- No carriage of explosive or incendiary items.
- Restrictions applied for travel to/from certain destinations due to local laws.
- Airline reserves the right to refuse any special baggage not meeting safety, security, or compliance requirements.

For any questions or to pre-arrange your special baggage: - Visit CloudWay24.com - Use the CloudWay 24 App (iOS/Android) - Or contact our 24x7 Customer Support

CloudWay 24 – Seamless Skies, Global Reach.