

## Change Your Seat with CloudWay 24

CloudWay 24 offers a simple and flexible process for changing your seat to suit your comfort and preference. Whether you want extra legroom, prefer a window or aisle seat, or wish to sit closer to the front, you can manage your seat selection seamlessly through our website or mobile app.

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### How to Change Your Seat

#### 1. Log in to Your Account

- Visit CloudWay24.com or open the **CloudWay24 App** (iOS & Android).
- Log in using your registered email or mobile number.

#### 2. Navigate to “Manage My Flight”

- Select **Manage My Flight** from the main menu/dashboard.
- Enter your booking reference (PNR) and last name to access your reservation.

#### 3. Select “Change Your Seat” Option

- Find your upcoming journey from the list.
- Click on **Change your seat** under your flight details.

#### 4. Choose Your Preferred Seat

- View the interactive seat map for your selected flight.
- Choose your new seat based on availability and cabin class:
  - **CloudLux** (*First Class*)
  - **CloudElite** (*Business Class*)
  - **CloudComfort** (*Premium Economy*)
  - **CloudSaver** (*Economy*)
- Note: Some seats (such as extra legroom or preferred locations) may carry an additional charge.

#### 5. Review & Confirm

- Review any price difference, if applicable.
  - Confirm your new seat selection.
  - Receive instant confirmation and updated boarding pass.
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### Payment Options

- **Credit Card**

- **Debit Card**
  - **Netbanking**
  - **SkyPoints 24 Points** (loyalty rewards)
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## Useful Information

- You can change your seat up until online check-in closes (generally 1 hour before departure).
  - Seat changes are subject to availability.
  - Loyalty members may have complimentary or discounted seat change options depending on SkyPoints 24 tier status.
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## Need Help?

If you have any trouble changing your seat, contact our **24/7 Customer Support** via live chat, email, or phone through the CloudWay 24 app or website.

**Fly your way—choose your preferred seat with CloudWay 24 for a journey tailored to you!**