


# Uday Chhina

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Recent computer studies graduate integrated with web development, my diploma in CS gives me the required knowledge to lead and flourish in web-related projects. I am seeking a position as an administrative professional that lets me lead, showcase my creativity & knowledge, and apply it in the real world.

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## Skills

- Over **4 years of customer service experience** with 2 years of web development experience.
- Experience working with large teams and customers on a day-to-day basis.
- Well-versed with **JavaScript, CSS, C++, Html & Python**.

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## Education

DECEMBER 2023

**Computer Information Technology/BCIT, Vancouver, BC**

- Programmed a python script to sort files from a folder into separate folders based on their extensions, which also allows to delete files older than a certain date.
- Following **Agile and SCRUM** concepts, defined requirements for a **CRUD application**. Programmed the backend for a Homework Tracker app with the **python Flask web** framework.
- Designed, using Visio, a **relational database** for managing a personal Anime database. Used **SSMS by Microsoft** to create & update tables and relationships for the database.
- Created a server with Node.js to host files over 2GB and serve them using data streams.
- Created multiple virtual machines with Ubuntu and managed multiple user accounts with their permissions. Created bash scripts to automate backups of specific folders using cron jobs.

DECEMBER 2022

**Diploma in Computer Studies/Langara College, Vancouver, BC**

Ending with a 3.5 GPA (final 30 credits), my degree had a special focus on **web development** and **systems development**, I also studied psychology and philosophy which I believe has developed and strengthened my knowledge & skills that attribute towards a successful career and life.

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## Work Experience

OCTOBER 2021 – DECEMBER 2021 (SEASONAL)

**Product Process Specialist/BestBuy Canada**

- Ensured the store floor stayed stocked with products at all times.
- Responsible for ensuring customers received their online orders on time.
- Packaged and shipped over 100 orders per day during the holidays.
- Received delivery 2 days a week, organized and stored all products in the warehouse efficiently.
- Trained & assisted new employees during their probation periods.

MARCH 2020 – JULY 2021

**Security Officer/Iron Excalibur Security**

- In charge of regulating and implementing COVID-19 protocols, safeguarding employees and customers.
- Entrusted with enforcing BC State Retail Store Laws and decreasing store liability.
- Handling administrative duties like inventory checks, store safety visits, and protecting the store's merchandise.
- Security-representative of the stores for all incidents and reports when dealing with local police departments.

JANUARY 2018 – JANUARY 2019

**Store Clerk/7-Eleven Inc.**

- Acted as a consultant for new and old customers in their purchasing, along with fostering a positive relationship translating in increased signage for our customer loyalty program.
- In charge of the day-to-day store management which included cash handling and taking on an advisory role for customers to facilitate tailored product purchases, enhancing customer retention.
- Resolving customer concerns at the first point of contact and ensuring a 100% customer satisfaction level for the store.
- Trained & assisted new employees during their probation periods.

References available upon request.