# Credit Card Default Prediction

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**Abstract-** In this project, we have given a classification-based problem. The aim of this project is to build a predictive model using various machine learning algorithms to predict the case of customers' default payments in Taiwan. Here for making a prediction model, a dataset of credit card defaults was provided. In this dataset, there is a total of 25 features in which "defaulter\_payer" is our target variable.

Keywords- Machine learning algorithm, Classification, Python.

#### **Problem Statements:**

- 1. Introduction
- 2. Data Wrangling
- 3. Data Visualization
- 4. Pairplot
- 5. Correlation between features of the dataset
- 6. Sample Data
- 7. Data cleaning
- 8. Feature Scaling
- 9. Applying train test split
- 10. Applying Machine Learning Algorithm for Classification Problem
  - Logistic regression
  - Decision tree
  - Random Forest
  - Stochastic Gradient Descent
  - K-Nearest Neighbor
  - Support Vector Machine
- 11. Grid Search CV on all Models
- 12. Conclusion

#### Introduction:

In 2005, Taiwan's credit card firms experienced a cash and debt crisis, with the third quarter of 2006 being predicted to be the delinquent peak. (Chou). In an effort to dominate the market, Taiwan's card-issuing banks supplied excessive amounts of cash and credit cards to illegitimate applicants. In addition, the majority of cardholders utilised their credit cards improperly for consumption and accrued substantial amounts of both cash and credit card debt, regardless of their ability to pay it back. This crisis, which also presented significant difficulties for cardholders and banks, harmed consumer financial trust.

#### 1. Data Descriptions

This research employed a binary variable, default payment (Yes = 1, No = 0), as the response variable. This study reviewed the literature and used the following 23 variables as explanatory variables:

- X1: Amount of the given credit (NT dollar): it includes both the individual consumer credit and his/her family (supplementary) credit.
- X2: Gender (1 = male; 2 = female).
- X3: Education (1 = graduate school; 2 = university; 3 = high school; 4 = others).
- X4: Marital status (1 = married; 2 = single; 3 = others).
- X5: Age (year).
- X6 X11: History of past payment. We tracked the past monthly payment records (from April to September, 2005) as follows: X6 = the repayment status in September, 2005; X7 = the repayment status in August, 2005; . . .;X11 = the repayment status in April, 2005. The measurement scale for the repayment status is: -1 = pay duly; 1 = payment delay for one month; 2 = payment delay for two months; . . .; 8 = payment delay for eight months; 9 = payment delay for nine months and above.
- X12-X17: Amount of bill statement (NT dollar). X12 = amount of bill statement in September, 2005; X13 = amount of bill statement in

- August, 2005; . . .; X17 = amount of bill statement in April, 2005.
- X18-X23: Amount of previous payment (NT dollar). X18 = amount paid in September, 2005; X19 = amount paid in August, 2005; . . .;X23 = amount paid in April, 2005.

#### Steps involved in this Project

#### Step 1:

In the first step, we wrote the code for data wrangling. Data Wrangling is the process of gathering, collecting, and transforming Raw data into another format for better understanding, decision-making, accessing, and analysis in less time. Data Wrangling is also known as Data Munging.

#### Step 2:

In the second step, we wrote the python programming to find some of the results. We had different types of datasets in which there were different columns. So we extracted outcome insight from those data.. Then we wrote the programming to draw the graph.

### Step 3:

In the third step, we divided the dataset into sampling data. We took 6000 datasets for sampling in this project. We took a total of 20 percent of the dataset.

## Step 4:

In the fourth step, we cleaned our dataset for getting better insight from the given data.

### Step-5:

In this step, we wrote the program for feature scaling.

It refers to putting the values in the same range or same scale so that no variable is dominated by the other. It is mostly used in categorical data where the categories are assigned simple integers such as 0,1,2... which might represent different categories. Here, we are using Z score normalisation. It calculates the

z-score of each value and replaces it with the calculated Z-score.

#### Step-6:

In the sixth step, we split our whole dataset into training and test dataset. We take 70 percent of the data for training and 30 percent for the test dataset.

#### Step-7:

In the last step, we applied different machine learning algorithms.

- We applied here a total of six machine learning algorithms. The names of those algorithms are given below-
  - Logistic regression
  - Decision tree
  - Random Forest
  - Stochastic Gradient Descent
  - K-Nearest Neighbor
  - Support Vector Machine

We also used GridsearchCV for hyperparameter tuning to get a better result.

#### **Conclusions:**

- 1)Using a Logistic Regression classifier, we can predict with 81.6% accuracy, whether a customer is likely to default next month.
- 2)Using a Decision Tree classifier, we can predict with 81.5% accuracy, whether a customer is likely to default next month.
- 3)Using a Random Forest classifier, we can predict with 81.33% accuracy, whether a customer is likely to default next month.
- 4)Using a Stochastic Gradient Descent classifier, we can predict with 81.7% accuracy, whether a customer is likely to default next month.
- 5)Using a K-Nearest Neighbor classifier, we can predict with 80.7% accuracy, whether a customer is likely to default next month.
- 6)Using a Support Vector Machine classifier, we can predict with % accuracy, whether a customer is likely to default next month.
- The strongest predictors of default are the PAY\_X (i.e. the repayment status in previous months), the LIMIT\_BAL & the PAY\_AMTX (amount paid in

- previous months).
- We found that we are getting the best results from Stochastic Gradient Descent and Logistic regression.
- The credit limit is a good indicator of financial stability. Whatever
  mechanism the bank is currently using works well and some of the features
  that go into choosing the credit line can be used directly in the model for
  default prediction.

<u>Demographics:</u>- we see that being Female, More educated, Single and between 30-40 years old means, a customer is more likely to make payments on time.