

Q: Do you have offices in other locations?

A: Currently, Nova is based in Hyderabad, India. For expansion updates, please contact us.

Q: Who are your partners or collaborators?

A: Nova partners with educational institutions and technology providers to deliver better solutions.

Q: Do you have any certifications or awards?

A: Yes, Nova holds industry recognition and awards for innovation in EdTech.

Q: Can you explain your product/service in detail?

A: Nova offers a range of features such as chat, bus tracking, weather updates, timetable, fees, and more to improve school efficiency.

Q: How is your product/service better than competitors?

A: Nova stands out with real-time updates, reliability, and a wide range of features designed for schools.

Q: What industries do you serve?

A: Nova mainly serves the education sector, including schools, colleges, and institutions.

Q: Can your product be customized?

A: Yes, Nova can be customized to meet the unique requirements of your institution.

Q: Do you have a portfolio or case studies?

A: Yes, Nova has case studies and success stories from multiple institutions.

Q: Do you have any free samples or trial versions?

A: Yes, please contact us to request a demo or trial version.

Q: Are your services available internationally?

A: Yes, Nova's services are available internationally. Please reach out for more details.

Q: Are you hiring?

A: Please visit our Careers page for current openings. You can also email your resume to careers@tagsol.tech.

Q: How can I apply for a job?

A: Apply via our Careers page or email your resume to careers@tagsol.tech with the subject 'Job Application - '.

Q: Do you offer internships?

A: Yes, we offer internships periodically. Check our Careers page or write to careers@tagsol.tech for current opportunities.

Q: What's your hiring process?

A: Our hiring process typically includes application screening, an HR conversation, technical/managerial interviews, and a final discussion.

Q: Do you have remote job opportunities?

A: Yes, we offer remote or hybrid options for certain roles depending on project needs. See the job description for details.

Q: What is your refund policy?

A: Our refund policy details can be found on our website or by contacting support.

Q: What is your privacy policy?

A: We value your privacy. Please check our privacy policy page for complete details.

Q: What is your warranty policy?

A: Our warranty policy depends on the product/service. Contact us for details.

Q: How do you handle customer data?

A: We handle customer data with strict security and compliance measures.

Q: How do I use your product/service?

A: We provide user guides and support to help you use our product/service effectively.

Q: I am facing a technical problem - what should I do?

A: If you are facing a technical problem, please contact our support team for assistance.

Q: Where can I download manuals or guides?

A: You can download manuals or guides from our website or support section.

Q: Can I request a quote?

A: Yes, you can request a quote by contacting our sales team.

Q: Can I book an appointment?

A: Yes, you can book an appointment through our contact page or customer service.

Q: Can I subscribe to the newsletter?

A: Yes, you can subscribe to our newsletter for regular updates.

Q: Do you have an affiliate or partnership program?

A: Yes, we do offer affiliate and partnership opportunities. Contact us for details.

Q: Do you comply with GDPR?

A: Yes, we comply with GDPR and follow strict data protection regulations.

Q: What are your terms and conditions?

A: Our terms and conditions are available on our website. They outline the rules of using our products/services.

Q: How do you protect customer data?

A: We use encryption, secure servers, and strict access controls to protect your data.

Q: Do you share my information with third parties?

A: We do not share personal information with third parties without your consent, unless required by law.

Q: Can I give feedback?

A: Yes, you can share feedback via our contact page or feedback form.

Q: Do you have a survey form?

A: Yes, we provide surveys from time to time. Please check our website or emails.

Q: Can I speak to a human agent?

A: Yes, you can request to speak with a support agent via our contact channels.

Q: How can I leave a review?

A: You can leave a review on our website or on trusted review platforms.

Q: Can I follow you on social media?

A: Yes, you can follow us on our official social media accounts for updates and news.

Q: What products/services do you provide?

A: We provide a variety of products and services tailored to customer needs.

Q: How much do they cost?

A: Our pricing varies depending on the product/service. Please check our pricing page.

Q: Do you offer free trials or demos?

A: Yes, we offer free trials/demos for selected products. Contact us for more details.

Q: What are the technical specifications or features?

A: You can find detailed specifications and features on our product pages.

Q: How can I place an order or book a service?

A: You can place an order or book a service directly through our website or contact our support team.

Q: Who are the founders of your company?

A: The founders of this company are Aman and Navya.

Q: What is your company name?

A: Nova

Q: What services or products do you offer?

A: We provide school management applications that connect parents, teachers, and administrators.

Q: When was your company founded?

A: The company was founded in 2024.

Q: Who are your founders/key team members?

A: The founders of this company are Aman and Navya.