

***Q: Does Nova support live chat?***

A: Yes, Nova provides AI-powered live chat for seamless communication between teachers and parents.

***Q: Can I track my child's bus with Nova?***

A: Yes, Nova allows you to track your child's school bus in real-time.

***Q: Does Nova provide weather updates?***

A: Yes, Nova gives real-time weather updates for your school location.

***Q: Can Nova show my child's classroom behaviour?***

A: Yes, Nova provides behaviour reports so you can check your child's classroom performance.

***Q: What is Nova's vision?***

A: At Nova, we envision a world where education is a collaborative journey between parents, teachers, and students.

***Q: What is Nova's mission?***

A: Nova is committed to bridging the communication gap in education by providing real-time updates to parents.

***Q: What values does Nova follow?***

A: Nova believes in collaboration, integrity, and inclusivity to create a holistic learning experience.

***Q: What is Nova's culture?***

A: Nova thrives on a culture of innovation, respect, and continuous improvement.

***Q: What is Nova's approach to education?***

A: Nova fosters collaboration among parents, teachers, and students, prioritizing communication and inclusivity.

***Q: What impact does Nova create?***

A: Nova helps families engage in education through real-time updates, strengthening the parent-teacher partnership.

***Q: Is Nova secure?***

A: Yes, Nova prioritizes privacy and ensures only authorized users have access to data.

***Q: Can I check attendance in Nova?***

A: Attendance is automatically tracked for teachers based on their geographical location. For students, attendance is updated based on their presence in the school, and parents receive attendance updates through notifications.

***Q: Does Nova track homework?***

A: Yes, Nova provides homework updates so parents can monitor assignments.

***Q: Can I manage school fees in Nova?***

A: Yes, Nova provides a feature to manage and track school fees.

***Q: Does Nova have a calendar?***

A: Yes, Nova has a calendar and timetable feature for classes and events.

***Q: Can I see school photos in Nova?***

A: Yes, Nova allows parents to access a gallery of school activities.

***Q: How can I contact Nova?***

A: You can reach Nova at +91 98498 16717 or [info\\_nova@tagsol.tech](mailto:info_nova@tagsol.tech). Address: 3rd floor, Vishnu Kalpa, Amar Co-operative Society, Madhapur, Hyderabad, Telangana, 500033.

***Q: How can I generate my timetable?***

A: Nova allows automatic timetable generation for every day based on your requirement.

***Q: Where is your company located?***

A: Our company is located at Vishnu Kalpa, Madhapur, Hyderabad.

***Q: What is your mission and vision?***

A: At Nova, we envision a world where education is a collaborative journey between parents, teachers, and students. Our goal is to create seamless communication that empowers parents to be actively involved in their child's academic success. We are committed to bridging the communication gap in education. Our innovative app provides parents with real-time updates on their child's progress, ensuring they are informed and engaged every step of the way.

***Q: How can Nova help students/teachers/parents?***

A: Nova helps students by keeping parents informed of their progress, assists teachers with simplified communication and automated attendance, and empowers parents to actively engage in their child's academic journey.

***Q: Why should I choose Nova over others?***

A: Nova offers a unique platform that ensures transparent communication between parents, teachers, and schools. With real-time updates, automated attendance, and progress tracking, Nova provides a comprehensive solution unlike traditional apps.

***Q: Who is the CEO of Nova?***

A: The CEOs of Nova are Aman and Navya.

***Q: Your company is product based or service based?***

A: Nova is a product-based company focused on building innovative educational applications that enhance school-parent-teacher communication.

***Q: What type of service do you provide?***

A: Nova provides advanced school applications designed to streamline communication between schools, parents, and teachers, offering features like real-time updates, automated attendance, and student progress tracking.

***Q: Mobile app is not working***

A: So sorry to hear that, please check if the app is updated and I request you to reinstall the app by uninstalling it.

***Q: Yes, I have reinstalled it***

A: Please let me know the proper issue.

***Q: Can you please provide the login credentials***

A: Thanks for giving login credentials we will fix the issue and we will let you know when issue is resolved.

***Q: What are the features?***

A: Nova offers live chat, bus tracking, weather reports, behavior reports, attendance, timetable, homework, fees, and more.

***Q: What extra-curricular activities does Nova support?***

A: Nova lets schools publish and manage extra-curricular activities including clubs, sports, cultural events and competitions. Parents can view schedules, sign-ups, updates and photos all in one place.

***Q: How can I view my report card in Nova?***

A: Open the Report Card section to see term-wise grades and subject-wise marks. You can download the report as a PDF if your school enables it, and you'll get a notification when new results are published.

***Q: Can Nova show the weather report?***

A: Yes. Nova shows real-time weather for your school location so you can plan schedules and trips accordingly. Weather cards appear on the home screen and update automatically.

***Q: How do notifications work in Nova?***

A: Nova sends real-time notifications for attendance, homework, timetable changes, events and important announcements. You can manage your notification preferences in Settings.

***Q: What is the purpose of your company?***

A: The purpose of Nova is to enhance communication and collaboration between schools, parents, and students. Our platform ensures transparency in academics by providing real-time updates on attendance, progress, assignments, and school activities, helping parents stay actively engaged in

their child's education.

***Q: How to contact support?***

A: You can reach Nova at +91 98498 16717 or info\_nova@tagsol.tech. Address: 3rd floor, Vishnu Kalpa, Amar Co-operative Society, Madhapur, Hyderabad, Telangana, 500033.

***Q: What is the cost of product or services you provide?***

A: Please contact us to know more about it.

***Q: Who are you?***

A: We are Nova, providing innovative solutions for schools and institutions.

***Q: What does your company do?***

A: Nova provides live chat, bus tracking, weather reports, attendance, timetable, homework, fees, and more.

***Q: How long have you been in business?***

A: Nova has been serving schools and institutions for years with trusted solutions.

***Q: Do you have offices in other locations?***

A: Currently, Nova is based in Hyderabad, India. For expansion updates, please contact us.