



# SECURITY CENTRE

Idea initiated, proposed and executed by me working with  
program management, engineering, security and  
compliance teams.

## Product Goals

- \_ Increase 2FA adoption on the platform from 18%
- \_ Help users understand their options to keep their account  
and funds safe from account take-overs.
- \_ Reduce support tickets due to users lack of  
understanding the restrictions and repercussions of  
updating security settings on the users account
- \_ Make it easier for users to recover access to their  
accounts if they lose their 2FA mechanism.

## Design Wins & Innovations

- \_ Proposed a 4 phase strategy to increase 2FA on the  
platform that involved -
  - \_ Consolidation of security features to make them  
easy to find and setup
  - \_ Passive encouragement - Messaging at right spots  
in the UI following critical actions by the user
  - \_ Aggressive encouragement - Messaging at  
prominent spots in the UI and sending our emailers  
encouraging users to setup 2FA
  - \_ Enforcement - Accounts beyond a certain age and  
having more than X amounts of funds in their wallet  
will be forced to setup 2FA to continue using the  
platform.
- \_ Feature rollout reduced support tickets significantly within  
2 weeks
- \_ Increased 2FA adoption by 33%

## Security Centre

### Two-Factor Authentication (2FA)

#### Your Account is Not Secure

Without two-factor authentication (2FA) you are at an increased risk of stolen funds and unauthorised changes to password and email encryption settings.

Two-factor authentication prevents hackers with stolen passwords from logging into your account without additional verification from your phone or security device.

You can download TOTP (Time-based One-Time-Password) apps from [Authy](#) or Google ([App Store](#), [Google Play Store](#)) to your existing devices. We also support [YubiKey](#) hardware devices.

Add TOTP...

Add YubiKey...

### PGP Email Encryption

PGP (Pretty Good Privacy) is a protocol that encrypts and authenticates communication data. When you add your PGP public key, we will encrypt the emails we send you.

Add PGP Public Key

### IP-Based Access Restriction

This setting automatically closes all sessions if a new IP address is detected. If you trade on a mobile browser this feature is not recommended.

☐ OFF

### Safe Session Duration

When enabled, the trading session expires **10 minutes** after the browser tab is closed. You may disable this feature if you experience problems related to an unstable connection. When disabled, your sessions expire after **30 days**, leaving you more vulnerable if your computer is left unattended. We strongly recommend that you do not disable this feature.

☒ ON

### Password

Change Password



Thank you

<http://udays.xyz>