



# COMMAND LINE TRADING

First of its kind exploratory feature that empowers expert retail traders to execute multiple complex trades with a single command.

### Prototype Goals

- Create an immersive and interactive
  prototype on the testnet environment
- Support simple commands like navigation,
  simple buy/sell orders & more complex
  commands to execute multiple orders in a
  single line using market data
- \_ Show preview of the order as the user types the command

## Prototyping Stack

- \_ Tampermonkey, Chrome DevTools
- NodeJS, Postman API tool, VS Code
  debugger

### Design Wins

- High excitement in early user tests and
- SME feedback sessions
- \_ Retail traders saw this as the closest they
- can get to feel like a quant trader
- Task completion sped up by 46% in controlled test sessions
- Seeing the prototype working within
  testnet environment helped raise
  confidence in engineering counterparts on
  the feasibility of the idea

# **Security Centre**

#### Two-Factor Authentication (2FA)

Your Account is Not Secure

Without two-factor authentication (2FA) you are at an increased risk of stolen funds and unauthorised changes to password and email encryption settings.

Two-factor authentication prevents hackers with stolen passwords from logging into your account without additional verification from your phone or security device.

You can download TOTP (Time-based One-Time-Password) apps from Authy or Google (App Store, Google Play Store) to your existing devices. We also support YubiKey hardware devices.

Add TOTP...

Add YubiKey...

#### PGP Email Encryption

PGP (Pretty Good Privacy) is a protocol that encrypts and authenticates communication data. When you add your PGP public key, we will encrypt the emails we send you.

Add PGP Public Key

#### **IP-Based Access Restriction**

This setting automatically closes all sessions if a new IP address is detected. If you trade on a mobile browser this feature is not recommended.



#### Safe Session Duration

When enabled, the trading session expires 10 minutes after the browser tab is closed. You may disable this feature if you experience problems related to an unstable connection. When disabled, your sessions expire after 30 days, leaving you more vulnerable if your computer is left unattended. We strongly recommend that you do not disable this feature.



#### Password

Change Password



# SECURITY CENTRE

Idea initiated, proposed and executed by me working with program management, engineering, security and compliance teams.

### Customer Goals

 Safely trade on the platform without having to be worried about the safety of their funds or trading activities

### **Product Goals**

- Increase 2FA adoption on the platform from 18%
- Help users understand their options to keep their account and funds safe from account take-overs.
- \_ Make it easier for users to recover access to their accounts if they lose their 2FA mechanism.

Design Wins & Innovations

- Proposed a 4 phase strategy to increase 2FA on the platform that involved -
  - Consolidation of security features, Passive encouragement, Aggressive encouragement, and Enforcement of security standards
- Feature rollout reduced support tickets significantly within 2 weeks
- Increased 2FA adoption by 33%

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