RBS (Fusion) - Confluence UAT Acceptance Form

Purpose of this UAT is to verify that all elements of the test system have been checked by RBS (Fusion) and that there is agreement that the Upgrade can proceed into the production environment

Project Name	⚡ **PS-19439** - RBS (Fusion): Enterprise Engineering Future Tools: Upgrade Add-on (2020/2021) IN PROGRESS
Effective Date	13 Aug 2020
Customer Name	RBS (Fusion)
Customer Key Contact(s)	Mohit Bansal <Mohit.Bansal1@rbs.co.uk>

Confluence Test Elements	Result	Date	Name	Comments
Check the service is up and ok:				
Check Confluence service is running				
Inspect Confluence log at <confluence->/logs/atlassian-confluence.log (Linux) or <confluence-home>\logs\atlassian-confluence.log for errors				
Login to Confluence via the URL usually either http(s)://'server-name':8090 or http(s)://'server-name':8090/confluence or the URL defined in DNS				
Once on the Service as an admin user:				
Check spaces exist and are available				
Drill down into a couple of spaces to ensure pages are available				
Open some pages to make sure they are available and have correct content				
Click on attachments and links in pages to ensure they are loading correctly				
Check the base URL is correct (From Admin Screen)				
Run a few searches to make sure a search re-index is not required, if it is it can take several hours and affect performance				
Check the mail server configuration OS correctly set up				
Make sure add-ons are up to date and still compatible with the version you are running				
If on a version of 6+ ensure collaborative editing is set as the business requires				
Check under content indexing that the queue contents are processing or idle				
Check the cache's are performing as expected and flush as necessary				
Check the application links are connected and click the link to make sure it's active				
Check the analytics are enabled/disabled as required				
Click the support tools and check the instance health and log analyser and take any necessary actions				
Check the user directories to ensure they are in the correct order and are available				
Ensure space and global permissions are setup as expected				
Move to user management and ensure all expected users are on the system and are enabled				

Make sure performance is as expected and change the java setting as required. (https://confluence.atlassian.com/adminjiraserver071/increasing-jira-application-memory-802592945.html)				
Once on the service as a normal service user:				
Check Space directory to ensure the expected spaces are available				
Drill down into a couple of spaces to make sure the pages are available and accessible				
Click on any links or attachments within the spaces to make sure they are accessible				
Ensure the profile looks as it should				
Check all the spaces that could be accessed can still be accessed				
Test Search				
Create a Space				
Create Page				
Add Attachment				
Test and Macros/Plugins expected				
Delete Page and Space				
Logout				

Declaration

By signing-off this document RBS (Fusion) agrees to allow Clearvision to further progress to the next stage of the production. *The customer* now agrees that any subsequent defects that discovered during the live migration and may require further time and materials, may be chargeable

Customer Name	
Position	
Signature	
Date	
Any further comments	