

ALISON CONNELL
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PERSONAL PROFILE

i am a second year Business Management student at the university of Eirminham i have developed excellent analytical and leadership skills through my degvee, as well as key

customer service and communication skills through my part timeiob at The French Shop
My

determination and dedication is highlighted by my achievement of a black belt karate i am now looking to iurther develop and use my skills in a year in industry placement specifically in marketing

E D U C A T I O N

ssc BUSINESS MANAGEMENT | FIRST
YEAR AVERAGE: 53%
SEPTEMBER zeie , PRESENT

- 1st Year principles of Marketing (72%) HR (65%), Analytical Techniques (68%)

- 2nd year. international Marketing
Consumer Behaviour Organisational
Management

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HERTFORDSHIRE AL9 6NN

zmz . zme

- A level Business Studies. Economics,
General studies photography (AAAA)
- GCSE Maths. English. Science (AAB) 5
additional GCSES grade c or above

WORK EXPERIENCE

THE FRENCH SHOP ISALES

ASSISTANT/CASHIER

SEPT 2010, PRESENT

- Serving customers and dealing with their
requests

- Cash handling on the checkout and in the
cashing up of tills

- Dealing with customer queries customer
complaints, and refunds on the Customer
Service Desk

PIES n'us. IEAKERV PRODUCTION/

SALES ASSISTANT

SEPT 2000 , zoie

- Stock replenishment and packing pies
- Conducting duality tests
- Have to work efficiently and within a team to avoid a back log of stock
- Serving customers and dealing with their enquiries. orders and requests

ADDITIONAL SKILLS AND INTERESTS

- Linguistics can speak confidently in French and Spanish
- Special Needs Assistant , i have had training during my secondary education working with children aged between 5-11 years old with learning difficulties
- Trained for 7 years in karate qualified as a black belt
- Sign Language , basic level of sign language