

Contact Us



Phone
Emergency Service 24/7

1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.



Web
Make payments and access your account at [ColumbiaGasOhio.com](#)



Payments 24/7
Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo. Call 1-866-694-1828 (Paymentus convenience fee may apply)



Mail Payments
Columbia Gas of Ohio
PO BOX 4629
Carol Stream IL 60197-4629



Authorized Payment Locations
Find locations online at [ColumbiaGasOhio.com](#)

Account Profile

Customer Name:
Kokosing Construction Company Inc

Your Contact Information:
PO Box 6345
Cincinnati OH 45206-0345

Type of Customer:
Commercial
Standard Choice Offer
Paperless Billing

Account Number:
11950735 002 000 9

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 01/03/2025	\$1,893.99
Payments Received by 01/03/2025 Thank you	-\$1,893.99
Balance on 01/17/2025	\$0.00
Charges for Gas Service This Period	+\$2,450.87

Current Charges Due by 02/03/2025 **\$2,450.87**

- If paid after 02/03/25, a late payment charge of 1.5% may be applied to your utility balance.
- For more information regarding these charges, see the Detail Charges section.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit [ColumbiaGasOhio.com](#) or call 1-800-344-4077 to learn about payment arrangements and/or financial assistance programs.

We are required to include your name, address, and usage information on lists of eligible customers that are made available to retail natural gas suppliers or governmental aggregators. If you wish to be excluded from this list, call 1-800-344-4077 or write Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

Budget Payment Plan

Remember winter heating bills? Get a jump on next winter and spread the cost of heating more evenly over the year. Just pay \$1,109.00 for your natural gas service, plus any charges for a security deposit, Optional Services, or HeatShare contribution instead of the amount due this month, and you'll be enrolled in the Budget Payment Plan automatically.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

- Leave the area immediately.
- Leave windows and doors in their positions and avoid doing anything that could cause a spark.
- From a safe area, call **911** and Columbia Gas at **1-800-344-4077**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call O.U.P.S. at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

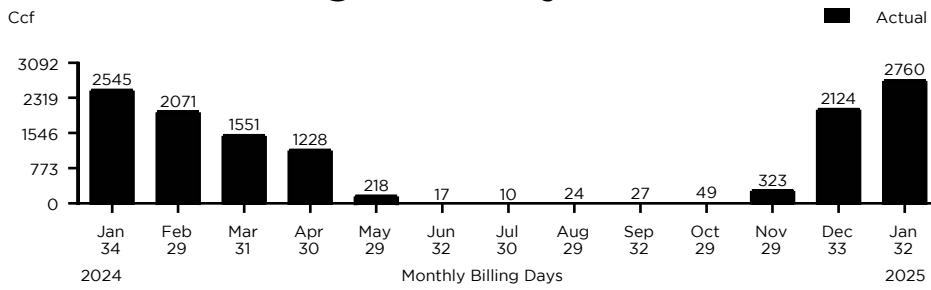
Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at [ColumbiaGasOhio.com](#).
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to [ColumbiaGasOhio.com](#) and search Choice for more information.

13 Month Usage History



13 Month Usage History continued on next page



Cut on the dotted line and include payment coupon in the envelope with your payment. Please do not use staples or tape.



Account Number: 11950735 002 000 9
Amount Due by 02/03/2025: \$2,450.87

Amount Enclosed: \$.

KOKOSING CONSTRUCTION COMPANY INC
PO BOX 6345
CINCINNATI OH 45206-0345

P.O. BOX 16581
Columbus, OH 43216-6581

Columbia Gas
of Ohio
A NiSource Company

066227 E

KOKOSING CONSTRUCTION COMPANY INC
PO BOX 6345
CINCINNATI OH 45206-0345

Make check payable to:
COLUMBIA GAS
PO BOX 4629
CAROL STREAM IL 60197-4629



1195073500200090000024508791325

Helpful Definitions

Ccf is equal to 100 cubic feet and is used to measure your gas usage.

Conversion Factors are applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Fixed Monthly Delivery Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Usage Based Charges are basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

Legal Information

Public Utilities Commission of Ohio (PUCO)
 If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the PUCO for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel (OCC)
 The OCC represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities
 A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. You may obtain a copy of the full minimum gas service standards at the PUCO website or phone numbers shown above.

Apples to Apples
 When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO at 1-800-686-7826.

Bankruptcy Notices
 Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasOhio.com.

Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call/text you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed calls/texts and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address

City

State

Zip Code

Phone Number

Add or Edit Email

13 Month Usage History *continued*

Meter Number:

14900022

Service Address:

1539 Lowell St
 Elyria OH 44035-4868

Meter Readings - 32 Billing Days

Actual Reading on 1/17	96826
Actual Reading on 12/16	- 94361

Gas Used (Ccf)	2465
Conversion Factor	X 1.1198

Total Gas Used (Ccf)	2760
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Usage Comparison - Ccf

Month	Ccf	Avg Temp	Ccf Per Day
Jan 24	2,545	35.4°	74.9
Dec 24	2,124	38.2°	64.4
Jan 25	2,760	30.9°	86.3

Your Average Monthly Usage = 867 Ccf.

Your Total Annual Usage = 10402 Ccf.

Your next meter reading date is

02/17/2025.

Detail Charges

Customer Charge	\$150.00
Infrastructure Replacement Program Rider	\$31.74
PHMSA Infrastructure Replacement Program Rider	\$0.71
Capital Expenditure Program Rider	\$30.42
Infrastructure Development Rider	\$1.50
Delivery Charge	\$354.56
Usage Based Charges	\$316.92

Delivery - Columbia Gas of Ohio **+\$885.85**

Gross Receipts Tax @ 4.987% **\$44.18**

Taxes & Fees **+\$44.18**

Standard Choice Offer
 Gas Supply Cost Incl Sales Tax **\$1,520.84**

Supply - Direct Energy Services LLC **+\$1,520.84**

Total Current Utility Charges **\$2,450.87**

- Current Charges include gas supply costs of \$1,428.02 at the SCO rate of \$0.51740 per Ccf and sales tax of \$92.82. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.66 divided by 10.

Standard Choice Offer

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Direct Energy Services LLC. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Direct Energy Services LLC, 12 Greenway Plz Ste 600, Houston TX 77046, at 1-888-566-9988. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) toll free number(s) listed under Legal Information in the left column of your bill.

HeatShare Contribution

HeatShare, Columbia Gas of Ohio's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is administered by The Salvation Army and is supported through donations from Columbia Gas customers.

* Your donation is tax-deductible.

Monthly Contribution

\$10 \$5 \$1

One-Time Contribution