# Generalized Cross-Multi Domains Representations using User Sentiments

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## 1 Introduction

In today's day and age, people spend more time on social media and streaming apps like netflix, instagram, spotify, etc. than they do with their social circles. With over 5 billion users of e-commerce websites, social media websites and streaming platforms, providing the best user experience is key to these companies. Hence, to keep the user retention high, these companies need to continuously innovate and optimize their recommendation systems. The goal of a recommender system is to provide personalized recommendations to users by predicting what they are most likely to prefer among a large set of items. Recommendation systems often rely on user-item interactions to make recommendations. But data sparsity in recommendation systems is a common problem. It makes it challenging for the recommendation system to accurately predict the user's preferences and make relevant recommendations. This may arise due to a user interacting with an item (say, buying a dress) in a domain different from what they usually interact in (say, buying books). However, cross-domain representations can be used to transfer the knowledge of user-item interaction in interacted domains to a sparse domain. While work has been done on bi-domain models, generalizing them to k domains can help find the optimal number of domains to consider for representation learning. By considering multiple domains and user sentiments, the model can learn to generalize across a wider range of user-item interactions and make more informed recommendations. This method can help improve the accuracy and relevance of recommendations, even in sparser domains with limited user-item interaction data.

#### 2 Problem Statement

The main objective of the project is to carry out the task of generating generalized multi-cross-domains representations while taking into account user reviews and sentiments which would be useful in a cross-domain recommendation system. Since most of the cross-domain work has been done across two domains. Thus, in the proposed task, given an adjacency list T of items (from multiple K domains where  $K \geq 2$ ) and common users across k domains, along with their metadata

M about the user-item interactions such as comments, ratings, and item descriptions, we would generate cross-domain representations for recommender systems to capture the essence of user-item interaction in a better manner. To do so, we intend to make use of a weighted graph that would represent the user-item interactions along with their sentiment scores.

The problem statement we are trying to work on is novel since there's not much-existing literature on generalized multi-cross-domain representations. Also, adding user sentiments as a weighted graph would help provide a deeper insight into cross-domain recommendations.

# 3 Literature Survey

As part of existing work, various different techniques have been proposed to build an efficient cross-domain recommendation system based on user-item interactions.

Cao et al. [1] proposes a model to create disentangled cross-domain representations for the user given two different domains, a shared user set, and an adjacency list to determine user-item interaction. Their model, disenCDR, disentangles shared user information and domain specific information for the two domains. For this purpose, they use a variational bipartite graph encoder and carefully formulated mutual information based regularizers. The paper carries out its experiments on Amazon review dataset.

Liu et al. [5] have proposed a Joint Spectral Convolutional Network(JSCN) to capture the high-order connectivity information in the field of cross-domain recommendation. The



Figure 1. A basic recommender system's flowchart [2]

proposed JSCN model, extracts higher-order connections by carrying out multi-layer spectral convolutions on different user-item bipartite graphs to transfer information across domains by learning a domain-invariant user representation. Finally, it is evaluated on Amazon Review Dataset to achieve state-of-the art performance in terms of precision and MAP scores.

Another paper, proposed by Wang et al. [7] leverages sentiment analysis to bridge the gap between the source and target domains. At first, latent features are extracted in the source domain. Then, the sentiment features are mapped to the target domain using a cross-domain mapping function which is learned using a transfer learning approach. The proposed model is then evaluated against the Amazon Review dataset and achieved low RMSE values.

The work proposed by Li et al. [3] leveraged the use of latent embeddings of features and user preferences across domains instead of explicit information between the source and the target domain to capture hidden complex interactions. It also focuses on dual transfer learning mechanism to enable learning in both source and target domains based on learnt knowledge instead of trivial unidirectional learning. They've shown RMSE, MAE, ho, precision scores using a large-scale anonymized dataset obtained from a European online recommendation service.

Lu et al. [6] proposed a model to capture the consistency of source and target domains in collaborative filtering settings. The smaller the variance of the empirical prediction error produced by their model, the more likely this user is consistent with those from other domains.. Thus, they embed this criterion into a boosting framework to perform selective knowledge transfer.

Zhao et al. [8] proposed a unified multi-task model through the construction of a cross-domain preference matrix. It models the interactions of different domains as a whole. They added a propagation layer to their model Preference Propagation GraphNet which captures how user preferences propagated in the graph. They also defined a joint objective for different domains.

Lie et al. [4] The paper proposes a new method for cross-domain recommendation called BiTGCF, which is based on a Graph Collaborative Filtering network as the underlying model. BiTGCF uses a bi-directional transfer learning approach and achieves improved performance compared to existing state-of-the-art methods on several benchmark datasets.

## 4 Novelty Proposed

Our work will explore two new avenues. We will use a sentiment-weighted user-item interaction graph to train our model so that the feedback of the user is better captured in the representations learnt. We will also generalize cross-domain representation learning to K domains instead of being limited to just two. We shall propose methods to compare the performance of our multi domain models with differing number of source domains. This will aid in comparing our results with previous literature (predominantly on two domains).

Our research can help find a trend of performance with increasing number of source domains, as well as an optimal number of domains. It will help better identify possible roadblocks for research in multi-domain models for recommender systems.

# 5 Methodology

#### 5.1 Amazon Review Dataset

The Amazon review dataset is a collection of user reviews and ratings for products sold on Amazon. It contains product ID, user ID, review text, rating, and other metadata. It's commonly used in cross-domain recommendation systems as it provides a diverse set of products from various categories. It's a valuable resource for researchers and data scientists in the field of recommendation systems.

## 5.2 Data Preprocessing

For conducting the baseline experiments, two domains Digital Music and Cell Phones and Accessories, have been used. The above two domains have been used because of their smaller size and computation limitations. The Digital Music dataset contains 169,781 data samples, and the Cell Phones and Accessories dataset contains 10,063,255 data samples. The samples which don't have any review were removed from the dataset. Some users have rated the same item more than once, and only one of the ratings has been retained after removing the duplicate ratings. The above steps reduced the data samples to 1,120,011 for the Cell phones and accessories domain and 145,146 for the Digital music domain.

Preprocessing steps have been done on the reviews for each of the above domains, which include lowercasing, removal of HTML tags and URLs, punctuation removal, and extra white space removal. All the experiments have been conducted on the preprocessed dataset.

## 5.3 Solution Proposed

Figure [2] illustrates the methodology that we aim to follow. From the user-item pair in the dataset, a weighted bipartite graph containing two node classes User(u) and Item(i), is constructed by creating an edge u→i whenever user u interacts with the item i. The weight W(u->i) will represent the sentiment score S(u->i) of the user u to the item i. Thus incorporating this information in the form of graphs from different domains, we will finally get a shared cross-domain embedding containing three parts: shared user representation,

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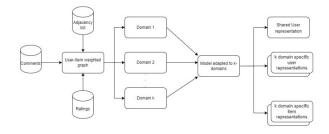


Figure 2. A flowchart of our proposed methodology

domain-specific user representations, and domain-specific item representations.

#### 5.4 Evaluation Metrics

To evaluate our learned representations, we will use HR (hit ratio) and NDCG (Normalized Discounted Cumulative Gain) to evaluate the quality of recommendations.

#### **NDCG Metric**

$$NDCG = \frac{DCG}{IDCG}$$

$$DCG = \sum_{i=1}^{R} \frac{Rel_i}{log(r_i + 2)}$$

where,  $Rel_i$  means Relevance score,  $r_i$  means rank and R means the total number of top K predictions.

And to compute IDCG we simply sort the relevance scores and extract the top K recommendations and use the same DCG metric.

#### **Hit Rate**

$$Hit-Rate = \begin{cases} 1, & \text{if relevant item lies in top-k recommendation} \\ 0, & \text{otherwise} \end{cases}$$

To measure the amount of disentanglement achieved by our model, a metric using KL divergence between the shared and domain specific representations is suggested by [[1]] which we can use to determine if our method improves the disentanglement of the representations. Since we will work with k domains, we will have to compare our metrics with all pairwise cross domain representations, since our model's performance might be intermediate between some pairs for bi-cross-domain representation models.

## 6 Experiments

## 6.1 K-Domains

## 6.1.1 Dataset Formulation.

Initially, we had datasets for three domains, i.e., cell phones, digital music, and movies. All three data sets had columns: UserID, ProductID, and the respective user's rating for that product. In the raw data sets, UserID was in the form of an

	No. of unique users	No. of unique items	No. of rows
Cell phones intersection dataset	335	2817	3517
Digital music intersection dataset	335	2461	4281
Movies intersection dataset	335	6009	9977

**Figure 3.** Statistics of the generated intersection datasets of each domain

alphanumeric string, ProductID was in the form of a 10-digit integer, and the rating for each product ranged from 1 to 5. Our aim was first to find the common users who had given ratings for products in each domain and then create datasets for each domain that had the intersection data of the common users and that specific domain, respectively. To achieve our aim, we first removed the tuples of the products with less than ten ratings from each data set. Then we found the common users by finding the common UserIDs that existed in the datasets of all domains. After all the iterations, we found 681 common users from all the domains.

Now to generate the intersection datasets, we, one by one, picked the dataset of each domain and found the intersection of it with the common users' data based on ProductID. This way, we could generate data sets for each domain with the intersection data of the common users and that specific domain, respectively. Each intersection dataset has three columns: [userID, itemID, rating]. All three entities are in the integer format as we converted the old format values to integral values in our code. 'rating' entity values range from 1 to 5. Figure[3] shows the statistics of the generated intersection datasets. The code that we have written can work for K domains. But, we currently have datasets available for three domains only. So, we have worked on them and generated our results from the presently available datasets.

## 6.1.2 K-Domains Architecture Formulation.

We have k interaction datasets  $D^{X_i} = (U, V^{X_i}, E^{X_i})$  where  $X_i \in X$ . U is the shared user set,  $V_i^X$  is the set of items in  $X_i$ , and  $E_i^X$  is the edge set in that domain. These graphs are represented by binary interaction matrices  $A_i^X \in \{0,1\}^{|U|\times|V_i^X|}$ . The objective is to learn  $Z_u^S$ , the shared user representation, the domain specific user representations  $Z_u^{X_i}$ , and the domain specific item representations  $Z_v^{X_i}$ , such that the representations are disentangled.

To do so, we make use of three modules.

**Embedding Layer** The first module is the Embedding layer. It initializes the shared feature matrix for the users,  $U^S \in \mathbb{R}^{|U|xF}$ , the domain specific feature matrices for the users,  $U_i^X \in \mathbb{R}^{|U|xF}$ , and the domain specific feature matrices

for the items,  $V_i^X \in \mathbb{R}^{|V_i^X|xF}$ .

Variational Bipartite Graph Encoder The user item graph is bipartite in nature. The users, therefore, are always connected by an even number of hops. We take into account the one-hop neighbours of the users while creating our representations in addition to the user-item interactions. First, we create intermediate representations for the users and items, using which we estimate the distributions from which to sample the final representations. The procedures to generate the domain specific user and item representations are analogous to one another, hence we will take the example of the domain specific user representations in  $X_i$ . Let  $\hat{U}^i$  be the intermediate domain specific user representation for  $X_i$ . Then,

$$\hat{U}_i^X = ReLU(Norm((A_i^X)^T)U_i^X W_u^{X_i})$$

, where Norm(.) refers to row normalization.  $W_u^{X_i} \in \mathbb{R}^{FxF}$  is a parameter matrix. To get the final embeddings, we estimate the mean and standard deviation for the representations.

$$\mu_u^{X_i} = ReLU((ReLU(Norm(A^{X_i})\hat{U}^{X_i}\hat{W}_{u,\mu}^{X_i}) \oplus U^{X_i})W_{u,\mu}^{X_i})$$

$$\sigma_{u}^{X_{i}} = SoftPlus((\textit{ReLU}(Norm(A^{X_{i}})\hat{U}^{X_{i}}\hat{W}_{u,\sigma}^{X_{i}}) \oplus U^{X_{i}})W_{u,\sigma}^{X_{i}})$$

The final representation is then sampled from the gaussian distribution as

$$Z_u^{X_i} \sim \mathcal{N}(\mu_u^{X_i}, (diag(\sigma_u^{X_i}))^2)$$

To estimate  $Z_u^S$ , we first generate  $\bar{\mu}_u^{X_i}$  and  $\bar{\sigma}_u^{X_i}$  by passing  $U^S$  as input. Then

$$\begin{split} \mu_u^S &= \sum_{i=1}^k \lambda_u^{X_i} \odot \bar{\mu}_u^{X_i} \\ \sigma_u^S &= \sum_{i=1}^k \lambda_u^{X_i} \odot \bar{\sigma}_u^{X_i} \\ \lambda_{u_i}^{X_j} &= \frac{N_{u_i}^{X_j}}{\sum_{l=1}^k N_{u_i}^{X_l}} \\ Z_u^S &\sim \mathcal{N}(\mu_u^S, (diag(\sigma_u^S))^2) \end{split}$$

where  $N_{u_i}^{X_j}$  denotes the number of 1-hop neighbours in domain  $X_j$  of user  $u_i$ . This controls the contribution ratios of different domains.

**Generation and Inference** The decoders aim to reconstruct observed interactions(user-item map). Given a user-items tuple  $(u_i, v_1, v_2 \dots v_k)$ , the likelihood of the joint distribution to be maximized is:

$$p_{\theta}(u, v^{X_{1}}, \dots, v^{X_{k}}) = \int \dots \int p_{\theta^{X_{1}}}(A^{X_{1}}|Z_{u}^{S}, Z_{u}^{X_{1}}, Z_{v}^{X_{1}}) \dots$$

$$p_{\theta^{X_{k}}}(A^{X_{k}}|Z_{u}^{S}, Z_{u}^{X_{k}}, Z_{v}^{X_{k}})p(Z_{u}^{S})p(Z_{u}^{X_{1}}) \dots p(Z_{u}^{X_{k}})$$

$$p(Z_{u}^{X_{1}}) \dots p(Z_{v}^{X_{k}}) dZ_{u}^{S} dZ_{u}^{X_{1}} \dots dZ_{u}^{X_{k}} dZ_{u}^{X_{1}} \dots dZ_{v}^{X_{k}}$$

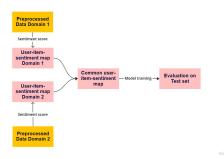


Figure 4. A flowchart of Sentiment-based methodology

Here, the prior distributions are assumed to be normal Gaussian distributions, and the remaining conditional probability terms are obtained as decoder outputs.

$$p_{\theta^{X_i}}(A^{X_i}_{j,k}|z^S_{u_j},z^{X_i}_{u_j},z^{X_i}_{v_k}) = Sigmoid(< z^{X_i}_{v_k},z^S_{u_j} + z^{X_i}_{u_j} >)$$

where < . > refers to inner product. Then in the inference step as explained in DisenCDR we try to factorize the approximated posterior distribution as:

$$\begin{split} q_{\phi}(Z_{u}^{S},Z_{u}^{X_{1}},\ldots,Z_{u}^{X_{k}},Z_{v}^{X_{1}},\ldots,Z_{v}^{X_{k}}|X_{1},\ldots,X_{k}) = \\ q_{\phi_{u}^{X_{1}}}(Z_{u}^{X_{1}}|X_{1})\ldots q_{\phi_{u}^{X_{k}}}(Z_{u}^{X_{k}}|X_{k})q_{\phi_{v}^{X_{1}}}(Z_{v}^{X_{1}}|X_{1})\ldots \\ q_{\phi_{v}^{X_{k}}}(Z_{v}^{X_{k}}|X_{k})q_{\phi_{u}^{S}}(Z_{v}^{S}|X_{1},\ldots,X_{k}) \end{split}$$

For disentanglement, the last term must encode the domainshared information while the others encode the domainspecific information.

#### **Objective Function**

$$L = \sum_{i=1}^{k} (D_{KL}(q(Z_{u}^{X_{i}}|X_{i}) \parallel p(Z_{u}^{X_{i}}))) + D_{KL}(q(Z_{u}^{S}|X_{1}, ... + I_{i})) + \sum_{i=1}^{k} (D_{KL}(q(Z_{u}^{X_{i}}|X_{i}) \parallel p(Z_{u}^{X_{i}}))) - \sum_{i=1}^{k} E_{q(Z_{u}^{X_{i}}, Z_{v}^{X_{i}}|X_{i})} (logp(A^{X_{i}}|Z_{u}^{S}, Z_{u}^{X_{i}}, Z_{v}^{X_{i}})) + \beta \sum_{i=1}^{k} D_{KL}(q(Z_{u}^{S}|X_{1}, ..., X_{k}) \parallel q(\hat{Z}_{u}^{S}|X_{i}))$$

The first two summations encourage the generated posterior distributions to be close to the prior distributions. The third summation aims to maximize the log likelihood of the decoders. Finally, the last summation encourages  $Z_u^S$  to learn the shared information in k domains.  $\hat{Z}_u^S|X_i$  are variational distributions attained from k additional VBGEs.

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#### Sentiment

#### **Sentiment Calculation**

On the preprocessed dataset, sentiment for each review has been calculated using the VADER sentiment analyzer. VADER sentiment analyzer gives four scores for each text namely negative, positive, neutral, and compound. We have used compound score for our experiments. The compound score ranges from -1 to +1, we have transformed the compound score to 0 to +1. This results in a user-item map that is then used for model training.

After getting the user-item map along with their scaled sentiment scores, we find the common users-intersection dataset among the 2 domains and divide it into train and test splits for each cross-domain pair(source and target) using the methodology proposed in [4].

## **Sentiment Architecture Formulation**

We have 2 interaction datasets  $D^X = (U, V^X, E^X)$  and  $D^{Y} = (U, V^{Y}, E^{Y})$ . U is the shared user set between the two domains X and Y,  $V^X$  and  $V^Y$  is the set of items in the domains X and Y respectively, and  $E^X$  and  $E^Y$  is the edge set in the domains X and Y respectively. These graphs are represented by sentiment-based interaction matrices  $A^X \in [0,1]^{(|U|x|V^X|)}$ and  $A^Y \in [0,1]^{(|U|x|V^Y|)}$  for the domains X and Y respectively, where  $A_{ii}$  represents the sentiment corresponding to the interaction of user i with the item j. The objective is to learn  $Z_u^S$ , the shared user representation, the domain specific user representations  $Z_u^X$  and  $Z_u^Y$ , and the domain specific item representations  $Z_v^X$  and  $Z_v^Y$ , such that the representations are disentangled.

To do so, we make use of three modules.

Embedding Layer The first module is the Embedding layer. It initializes the shared feature matrix for the users,  $U^{S} \in \mathbb{R}^{|U|xF}$ , the domain specific feature matrices for the users,  $U^X \in \mathbb{R}^{|U|xF}$  and  $U^Y \in \mathbb{R}^{|U|xF}$ , and the domain specific feature matrices for the items,  $V^X \in \mathbb{R}^{|V^X|xF}$  and  $V^Y \in \mathbb{R}^{|V^Y|xF}$ .

Variational Bipartite Graph Encoder The user item graph is bipartite in nature. The users are indirectly connected by an even number of hops. We take into account the two-hop neighbours of the users while creating our representations in addition to the user-item interactions. First, we create intermediate representations for the users and items, using which we estimate the distributions from which to sample the final representations. The procedures to generate the domain specific user and item representations are analogous to one another, hence we will take the example of the domain specific user representations in X. Let  $\hat{U}$  be the intermediate domain-specific user representation for X. Then,

$$\hat{U}^X = ReLU(Norm((A^X)^T)U^XW_u^X)$$

, where Norm(.) refers to row normalization.  $W_u^X \in \mathbb{R}^{FxF}$  is a parameter matrix. To get the final embeddings, we estimate the mean and standard deviation for the representations.

$$\mu_{u}^{X} = ReLU((ReLU(Norm(A^{X})\hat{U}^{X}\hat{W}_{u,\mu}^{X}) \oplus U^{X})W_{u,\mu}^{X})$$

 $\sigma_{u}^{X} = SoftPlus((ReLU(Norm(A^{X})\hat{U}^{X}\hat{W}_{u,\sigma}^{X}) \oplus U^{X})W_{u,\sigma}^{X})$ 

The final representation is then sampled from the gaussian distribution as

$$Z_u^X \sim \mathcal{N}(\mu_u^X, (diag(\sigma_u^X))^2)$$

 $Z_u^X \sim \mathcal{N}(\mu_u^X, \, (diag(\sigma_u^X))^2)$  To estimate  $Z_u^S$ , we first generate  $\bar{\mu}_u^X, \, \bar{\sigma}_u^X$  and  $\bar{\mu}_u^Y, \, \bar{\sigma}_u^Y$  by passing  $U^S$  as input. Then

$$\mu_u^S = \lambda_u \odot \bar{\mu}_u^X + [1 - \lambda_u] \odot \bar{\mu}_u^Y$$

$$\sigma_u^S = \lambda_u \odot \bar{\sigma}_u^X + [1 - \lambda_u] \odot \bar{\sigma}_u^Y$$

$$\lambda_{u_i} = \frac{N_{u_i}^X}{N_{u_i}^X + N_{u_i}^Y}$$

$$Z_u^S \sim \mathcal{N}(\mu_u^S, (diag(\sigma_u^S))^2)$$

where  $N_{u_i}^X$  denotes the number of 1-hop neighbours in domain X of user  $u_i$ . This controls the contribution ratios of different domains.

Generation and Inference The decoders aim to reconstruct observed interactions(user-item map). Given a useritems tuple  $(u_i, v_1, v_2 \dots v_k)$ , the likelihood of the joint distribution to be maximized is:

$$\begin{split} p_{\theta}(u, v^X, v^Y) &= \int \!\! p_{\theta^X}(A^X | Z_u^S, Z_u^X, Z_v^X) p_{\theta^Y}(A^Y | Z_u^S, Z_u^Y, Z_v^Y) \\ & p(Z_u^S) p(Z_u^X) p(Z_u^Y) p(Z_v^X) p(Z_v^Y) \\ & dZ_u^S dZ_u^X dZ_u^Y dZ_n^X dZ_v^Y \end{split}$$

Here, the prior distributions are assumed to be normal Gaussian distributions, and the remaining conditional probability terms are obtained as decoder outputs.

$$p_{\theta^X}(A_{i,j}^X|z_{u_i}^S, z_{u_i}^X, z_{v_i}^X) = Sigmoid(\langle z_{v_i}^X, z_{u_i}^S + z_{u_i}^X \rangle)$$

$$p_{\theta^{Y}}(A_{i,k}^{Y}|z_{u_{i}}^{S},z_{u_{i}}^{Y},z_{v_{k}}^{Y}) = Sigmoid(< z_{v_{k}}^{Y},z_{u_{i}}^{S} + z_{u_{i}}^{Y} >)$$

 $p_{\theta Y}$  and  $p_{\theta X}$  both have a range from 0 to 1 similar to the sentiment score for any user-item interaction. We apply the logistic unit (Logit) function to obtain the following:

$$L_{\theta^X}(A^X_{i,j}|z^S_{u_i},z^X_{u_i},z^X_{v_j}) = Logit(p_{\theta^X})$$

$$L_{\theta^Y}(A_{ik}^Y|z_{ui}^S, z_{ui}^Y, z_{vk}^Y) = Logit(p_{\theta^Y})$$

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We create two matrices  $L_{\theta_{A^X}}$  and  $L_{\theta_{A^Y}}$  containing the logit of the elements of the interaction matrices  $A^X$  and  $A^y$ 

$$L_{\theta_{AX}} = Logit(A^X)$$
$$L_{\theta_{AY}} = Logit(A^Y)$$

Then in the inference step as explained in DisenCDR we try to factorize the approximated posterior distribution as:

$$\begin{split} q_{\phi}(Z_u^S, Z_u^X, Z_u^Y, Z_v^X, Z_v^Y | X, Y) &= \\ q_{\phi_u^X}(Z_u^X | X) q_{\phi_u^Y} Z_u^Y | Y) \\ q_{\phi_n^X}(Z_v^X | X) q_{\phi_n^X} Z_v^Y | Y) q_{\phi_u^S}(Z_v^S | X, Y) \end{split}$$

For disentanglement, the last term must encode the domainshared information while the others encode the domainspecific information.

## **Objective Function**

$$\begin{split} L &= D_{KL}(q(Z_u^X|X) \parallel p(Z_u^X)) + D_{KL}(q(Z_v^X|X) \parallel p(Z_v^X)) + \\ &D_{KL}(q(Z_u^Y|Y) \parallel p(Z_u^Y)) + D_{KL}(q(Z_v^Y|Y) \parallel p(Z_v^Y)) + \\ &D_{KL}(q(Z_u^S|X,Y) \parallel p(Z_u^S)) + \beta D_{KL}(q(Z_u^S|X,Y) \parallel q(\hat{Z}_u^S|X)) + \\ &\beta D_{KL}(q(Z_u^S|X,Y) \parallel q(\tilde{Z}_u^S|X)) + MSE(L_{\theta^X}, L_{\theta_{A^X}}) + \\ &MSE(L_{\theta^Y}, L_{\theta_{A^Y}}) \end{split}$$

The first four terms encourage the generated posterior distributions to be close to the prior distributions for both domain specific and shared case. The fifth term, encourages  $Z_u^S$  to learn the shared information in the 2 domains domains. The sixth and seventh terms are variational distributions attained from the 2 VBGEs. Finally, the last two terms aim to minimize the MSE loss of the decoders.

## Change in the NDCG Metric

DisenCDR [1] has made use of the NDCG metric to test the relevance of the recommendations made by their proposed model. In this metric, they assumed the relevance score to be binary, i.e., 0 or 1, where 0 signifies an irrelevant item and 1 signifies a relevant item. However, it do not take into account the user sentiments while testing their model's performance.

Thus, to incorporate sentiments, we have updated the binary relevance scores to the user-sentiment scores that we get from the VADER sentiment analyzer leading to an updated sentiment-based NDCG metric.

Using the updated NDCG metric, we are able to establish a baseline where we test the DisenCDR model which has not been trained using user sentiments. Thus, we hypothesize that once we incorporate the sentiment scores during the training phase, then we will be able to get better NDCG scores in comparison to the above-explained baseline.

Furthermore, in the testing phase, the original paper developed non-existing 999 user-item edges apart from the

Model	Source NDCG	Source Hit Rate	Target NDCG	Target Hit Rate
DisenCDR Sentiment Baseline	0.0010	0.0032	0.0082	0.0149
DisenCDR with Sentiment weights = 1	0.0037	0.0093	0.0040	0.0085
DisenCDR with unscaled User Ratings (1-5)	0.0046	0.0127	0.0077	0.0123
DisenCDR with normalized User Ratings (0-1)	0.0019	0.0053	0.0013	0.0031

**Figure 5.** Sentiment Model Results for 2 domain case with Cell phones as Source and Digital music as target domains

Domain	cross domains used	NDCG	Hit-Rate
Cell_Phones(C)	C, M (10 epochs)	0.004065	0.00876
	C, D (50 epochs)	0.001092	0.0030674
	C, D, M (50 epochs)	0.0027873	0.009259
Digital-Music(D)	D, M (12 epochs)	0.0052899	0.0108822
	D, C (50 epochs)	0.00461531	0.010434
	C, D, M (50 epochs)	0.008021	0.01421
Movies(M)	M, C (10 epochs)	0.0047355	0.010295
	M, D (12 epochs)	0.0038634	0.0092186
	C, D, M (50 epochs)	0.00358966	0.009661

**Figure 6.** K-Domain Results with 3 domains - Cellphones (C), Digital Music (D), and Movies (M). In the cross-domain column, the first two rows for every domain represents baseline results. The third row represents the results for the domain obtained using our generalized K-domains model trained on the three domains C, D, and M. The values in the parentheses after the list of domains in "cross domains used" column denotes the number of epochs the model was run for.

original user-item edge. Now since they didn't take into account the user sentiments, so these non-existing edges had a relevance score of 0. But in the sentiment-based NDCG metric, these edge weights can be between 0 and 1. Thus, making it as a hyperparameter for our case. (For this deadline we have kept this hyperparameter as 0, i.e., the worst possible sentiment score).

## **Training and Testing Phase**

Finally, using the train and test files we trained the DisenCDR model; however, while testing we have changed the NDCG metric to incorporate user sentiments by using the sentiments as relevance scores.

## 7 Results

On our dataset of 713 users and 3230 target items, and 4355 source items, we ran the DisenCDR model for 50 epochs with a learning rate of 0.001 to establish baseline results for both sets of methodologies, i.e., for k-domain-based and sentiment based.

#### 7.1 Sentiment Results

The results for baseline with our new metric which take into consideration the sentiment scores in the NDCG metric and the Modified DisenCDR model which combines sentiment scores as edge weights for interaction matrix are shown in Figure(5).

#### 7.2 K-Domains Results

The results when we consider K-domains for the DisenCDR model are shown in Figure (6). For Figure 6 results we considered 3 domains namely Cell Phones, Digital Music and Movies. For every domain, we have two 2-domain models, since that domain can be paired up with any of the remaining two. The 3-domain model provides results for all three domains. Some of the 2 domain models were run for lesser number of epochs because of huge computational time (~ 1000 seconds per epoch). This will be fixed after the code is made cuda compatible. We can see that the 3-domain model outperforms the 2-domain models for some of the domains, given a comparable time for computations. The most significant improvement is seen for the Digital-Music domain, where our 3-domain model outperforms both the 2-domain models.

## 8 Future Work

We plan to compare our algorithm with three other existing algorithms from different research papers. As of now, we have compared our K-Domain results (NDCG and hit values) with the results from the algorithm proposed in Cao et al [1]. In the future, we will be comparing our K-domain & sentiment results with the ones from Liu et al. [4] and Zhao et al.[8]. Another objective in our future timeline is to run our sentiment-based model using our proposed loss function as well and compare its results with the same comparable models as we will do for k-domains.

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