|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **UDIT PATHAK** | | | | | | | | Indian Institute of Management Lucknow - Wikipedia |
| Customer Success, CitiusTech Healthcare | | | | | | | |
| 📧: [Pathak.Udit816@gmail.com](mailto:Pathak.Udit816@gmail.com) | | 📱: +91 757 9090 630 | | [LinkedIn Profile](https://www.linkedin.com/in/udit816/) | | | |
|  | |  | |  | | | |  |
| **Summary** | | | | | | | | |
| * A Solutions Architect with 7+ years of experience in defining, creating, and maintaining end to end development, deployment, and monitoring pipelines and frameworks, process automation, and build & release management. Worked in cross-functional roles across teams to support implementation of processes, policies, and technology with a high-level view of the system. I also have a good understanding of how cloud services such as those of Azure and AWS work and have a particular interest in gaining more insight into it. * I consider myself an ML enthusiast. I have now worked over two years in machine learning operationalization across different projects with the focus being on the aspects that can be automated. I designed development, deployment, and monitoring frameworks for ML models in production. I worked on validation framework for not just one project but generic blanket validations by defining rules developed across assessment dimensions of data and models. I worked for cloud and on-prem solutioning. * I have recently completed an exhaustive two-year executive MBA from IIM Lucknow with a personal interest in Strategy. My last job provided me with the exposure to the business end of the company where I contributed across business teams and client interactions to help identify areas of growth and develop assets and collaterals to help convert identified leads into project sign-ups. I did all this while working as an AI Architect and Project lead to help deliver our commitments. | | | | | | | | |
| **Professional experience** | | | **Designation** | | **(7+ years)** | | | |
| CitiusTech Healthcare Pvt. Ltd. | | | AI Architect | | September ‘21 - Present | | | |
| Denave India Pvt. Ltd. | | | Senior Software Engineer | | December ’20 – September ‘21 | | | |
| VCare Corporation | | | Build Release Engineer | | April ’18 – December ‘20 | | | |
| PIT Ventures Pvt. Ltd. | | | Technical Consultant | | August ’17 – April ‘18 | | | |
| Tata Consultancy Services Limited | | | Systems Engineer | | July ’15 – July ‘17 | | | |
| **Business Consulting:**   * Engage with customers and conduct kick-offs to give the client a perspective around the professional services scope, approach, and next steps * Work with customer to capture and consolidate their high priority as well as long term use cases, to be able to build a long-term roadmap * Support internal technical consultants, client's developers and third parties throughout the implementation process from a business perspective * Identify customer pain points and ideate with them for improving the offering's adoption across different projects * Work to educate clients on the best practices in relation to their specific industry and key business requirements * Manage multiple client engagements / portfolio of engagements simultaneously * Actively help in the recruitment process to fulfil client requisitions by participating in resume shortlisting and interviewing the candidates and training teams to do the same effectively * Devise training plans after studying the requisition trends for the previous quarter to ready resources as and when the clients are onboarded * Research on designing and then documenting solutions for on-cloud and on-premises requirements for multiple clients   **DevOps/MLOps:**  **Leadership:**   * Situation Management and negotiations skills with stakeholders at all levels. * Optimized process management for user-stories with reducing the risks, bottlenecks and increase efficiency. * Resolved the problems of CI/CD for 50+ micro services running in backend infrastructure. * Build and manage the teams for 6+ projects start from MVP level in 2-10 team size. * Organized and lead hiring drives for quality engineers with engineering and HR team | | | | | | | | |
| **Education** | | | | | | | | |
| **Degree/Certificate** | **Institute** | | | | | **Year** | **Score** | |
| MBA | Indian Institute of Management, Lucknow | | | | | 2022 | 6.26/10 | |
| PGD in Data Science | IIIT, Bengaluru | | | | | 2020 | 3.2/4 | |
| B. Tech (ECE) | Birla Institute of Applied Sciences, Bhimtal | | | | | 2015 | 67% | |
| HSC | St. Joseph’s College (ISC), Allahabad | | | | | 2010 | 79% | |
| SSC | St. Francis’ College (ICSE), Lucknow | | | | | 2008 | 87% | |