**Udit Pathak**

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**AI Architect – Customer Success | CitiusTech Healthcare**

Total 7 years of experience. Looking for a change of pace and technology in a techno-functional role. Recently completed a Master’s in Business Administration from IIM Lucknow. Currently working in a cross-functional role of Business Consultant and a Technical Architect in the domain of Data Science Consulting.

**TECHNICAL SKILLS**

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| **• Environments** | Cloud (Azure, AWS and GCP), On-premises (Windows, Linux) |
| **Languages** | Python3.7, Java8, HTML5/CSS3, SQL (MySQL5.6), Scripting (Bash/PowerShell) |
| **Office Tools** | MS Excel, MS PowerPoint, MS Word |
| **Data** | MySQL, MSSQL, Snowflake |
| **Web/App Servers** | Apache HTTP, IBM WAS, Apache Tomcat, Nginx |
| **Development Tools** | Visual Studio Code, Jupyter Notebook |
| **Management Tools** | Apache SVN, GitLab, Jenkins, SonarQube |
| **Domains** | E-Governance, Digital Media and Marketing, Telecom, Sales Consulting, HealthCare |
| **AI/ML** | GCP Vertex AI, AWS Sagemaker Studio, Azure ML Studio, Azure DevOps |
| **Data Science** | Linear/Logistic regression, Decision trees, ANN/CNN/RNN |

**KEY SKILLS**

• Training and Development • Team Leadership • Project Management • Process Improvement • Cross-functional Coordination • Data Visualization • Operations management • Process Automation • Predictive Modelling & Analytics • Web Development

**EDUCATION**

* **Master’s in Business Administration** | **IIM Lucknow |** May ’20 – May ’22 | Noida, IN
* Post Graduate Diploma in Data Science | IIIT Bangalore | Mar ’19 – April ’20 | Noida, IN
* B. Tech – Electronics & Communication Engineering | Birla Institute of Applied Sciences | Bhimtal, IN | Jun ’11 – May ‘15

**PROFESSIONAL EXPERIENCE**

**AI Architect – Customer Success** Sep ’21 – Present

**CitiusTech Healthcare Private Limited** Bengaluru, IN

**Responsibilities**

* Engage with customers and conduct kick-offs to give the client a perspective around the professional services scope, approach, and next steps
* Work with customer to capture and consolidate their high priority as well as long term use cases, to be able to build a long-term roadmap
* Support internal technical consultants, client's developers and third parties throughout the implementation process from a business perspective
* Identify customer pain points and ideate with them for improving the offering's adoption across different projects
* Work to educate clients on the best practices in relation to their specific industry and key business requirements
* Manage multiple client engagements / portfolio of engagements simultaneously
* Actively help in the recruitment process to fulfil client requisitions by participating in resume shortlisting and interviewing the candidates and training teams to do the same effectively
* Devise training plans after studying the requisition trends for the previous quarter to ready resources as and when the clients are onboarded
* Research on designing and then documenting solutions for on-cloud and on-premises requirements for multiple client

**Senior Build Release Engineer** Dec ’19 – Sep ‘21

**Denave India Private Limited** Noida, IN

**Responsibilities**

* GitLab in-house server setup for versioning code and Issue tracking and management.
* Python API deployment using Docker container through Jenkins.
* Jenkins and GitLab-runners with gitlab-ci for CI/CD pipelines.
* Azure DevOps CI/CD pipeline implementation.
* SonarQube for code quality check and reporting.
* Automation of complete build and release lifecycle to reduce time to app deployment.
* Automated Android app APK build and deployment to Google Play store.
* Tomcat setup for JNDI data sources for separation of concerns of app and DB.

**Software Engineer (Build and Release)** Apr ’18 – Dec ‘19

**VCare Corporation** Noida, IN

**Responsibilities**

* Subversion server setup. Automation scripting for project integration and deployment from development environment to production.
* Secondary Linux administration. User creation and management.
* Setting up and hosting of newly acquired projects and their deployment maintenance.
* Assisted in code migration of Online Charging System from PHP to Python.

**Technical Consultant** Aug ’17 – Apr ‘18

**PIT Ventures Private Limited** Lucknow, IN

**Responsibilities**

* Implemented and restructured WordPress theme-based websites.
* Created digital marketing content including YouTube videos, promotional content for Facebook and Twitter. Facebook, Google, and Twitter Advertising.
* Managed VPS of 3 different news and media websites (indianletter.com, jioraja.com, hindnews24x7.com).
* Set-up live feeding of articles to different content curation platforms (UCNews, Facebook IA, NewsHunt).

**System Engineer** Jul ’15 – July ‘17

**Tata Consultancy Services Limited** Noida, IN

**Responsibilities**

* Primary Admin for the build, release & deployment team at Passport Seva Project.
* Primary SVN admin. Primary Release Manager. Primary Admin for the internal ticket management tool, also maintained its database (MySQL).
* Designed and managed CI/CD scripts for development environments.
* Created & designed JAVA based Reports Generation Tool for the project’s Biz Team.
* Created interactive dashboards for different collaborating teams to report on bug fixes and local builds by environment.
* Conducted monthly BCP drills, scripted most of the tasks to achieve automation.
* Automated various processes of different tools for the build, release and deployment activity.
* Managed the Project live events for major/minor releases.