Current Location: Pune

Satna, Madhya Pradesh
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Udit Tiwari

Career Objective

Detail-oriented MCA graduate with hands-on experience in quality assurance and usability testing. Completed 150+ paid test cycles through platforms like uTest and UserTesting, working on real projects from Microsoft, Google, Instagram, and AWS. Specializing in payment flow testing, functional validation, and user experience analysis. Seeking a QA Trainee Associate role at Western Union to apply strong analytical and testing skills in a secure financial technology environment.

Experience

Aug 2023 – Present
Freelance QA & Usability Tester, *uTest, UserTesting.com*, Remote
- Executed over 150+ paid test cases on live websites, mobile apps, and desktop platforms.
- Delivered video-based usability reviews with detailed voice-over feedback.
- Identified critical issues in payment flows, navigation, sign-up/login, and onboarding journeys.
- Tested platforms/products from Microsoft, Instagram, Google, and AWS.
- Devices: Windows 11, Android 13, Chrome (Desktop/Mobile)

Sep 2023 – Present
UX Research Participant, *UserInterviews.com*, Remote
- Participated in paid UX studies on smartphone features, AWS, resume testing, and more.
- Provided actionable insights to product teams via surveys and task-based feedback.

Apr 2024 – Nov 2024
Trusted Tester – Confidential AI Chat Tool (India Programme), *Remote*
- Selected for a closed, long-term QA program involving a major AI chat assistant.
- Tested pre-release versions on mobile and desktop devices.
- Identified functional errors, glitches, and UX bottlenecks.
- Shared detailed improvement feedback for India-focused user experience.

Oct 2023 – Jan 2024
Data Science Intern, *Fintechedu*, Remote
- Applied Python, Pandas, and NumPy to clean and analyze datasets.
- Created visual dashboards and summary reports.

Education

2022 – 2024   **MCA - Master of Computer Applications**, *LNCT University*, Bhopal
2019 – 2022   **Bachelor in Defence and Strategic Studies**, *Model Science College*, Jabalpur

Skills

- Manual Testing (Web & Mobile)
- Functional & Exploratory Testing
- Bug Hunting & Payment Flow Testing
- Bug Reporting & Test Case Execution
- Usability Feedback & UX Analysis
- Python (Basics), Pandas, NumPy
- Sign-up/Login Flow Testing
- SDLC, STLC, Defect Life Cycle