

Udit Aswal | Software Engineer

New Delhi – India

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Professional Summary

Motivated Production Support Engineer at HCL Tech with 2+ years of experience in application monitoring, incident resolution, and cloud support. Currently pursuing a Bachelor of Computer Applications (BCA). Passionate about software development, eager to build efficient and scalable applications, and committed to continuous learning and improvement.

Education

Amity University <i>Bachelor of Computer Applications (BCA)</i> CGPA: Pursuing	Noida 2022–Present
HCL Tech <i>HCL TechBee Programme</i>	Noida 2021–2022
New Green Field School, Saket <i>Senior Secondary (12th Grade)</i> Percentage: 86%	New Delhi 2020–2021
New Green Field School, Saket <i>Secondary (10th Grade)</i> Percentage: 80%	New Delhi 2018–2019

Work Experience

HCL Technologies Ltd. <i>Production Support Engineer @ Western Union</i>	New Delhi Aug 2022–Present
<ul style="list-style-type: none">Provided Level-2 application support under Western Union Project.Monitored critical applications using Splunk, Dynatrace, BigPanda, OpenSearch Kibana, and AWS CloudWatch.Analyzed Java code integrated with TIBCO Business Events (BE) and BusinessWorks (BW), reported bugs via JIRA.Managed deployments and release cycles for TIBCO BE/BW applications.Utilized PuTTY and WinSCP for remote server management and file transfers.Handled incident tickets and customer issues using ServiceNow.Worked with databases such as Oracle SQL, Snowflake, and Couchbase Capella.	

Technical Skills

Programming: Java (Core), JavaScript (Node.js, Express.js)

Frontend: HTML, CSS, Tailwind CSS, React.js

Databases: MongoDB, Oracle SQL, Snowflake, Couchbase Capella

Cloud & Monitoring: Microsoft Azure (basic), AWS CloudWatch, Splunk, Dynatrace
Tools: PuTTY, WinSCP, ServiceNow, OpenSearch Kibana, JIRA

Certifications

2023: Microsoft Certified: Azure Fundamentals (AZ-900)
2024: Microsoft Certified: Azure AI Fundamentals (AI-900)

Achievements

2023: Certificate of Recognition: Rising Star
2024: Certificate of Recognition: Star Performer
2025: Certificate of Recognition: ERS Star Champion

Languages

English: Professional Working Proficiency
Hindi: Native Speaker

Interests

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|-------------------|----------------------------|
| - Web Development | - Cloud Technologies |
| - Problem Solving | - Open-Source Contribution |