

## **Login Credentials:**

Link: <https://kpmgtrainingind.upsidelms.com/kpmgtrainingind/login/kpmg.jsp>

Id: Your Registered email ID

P/w: Kpmg@123 (K in capital rest small)

## **Site Access Issues:**

1. Use browser other than Internet Explorer (Chrome recommended)
2. Clear the caches
3. Try opening in incognito mode. (In case of any issue)

## **Login Issues:**

1. Type the login credentials manually rather than copying them from the mail
2. Mention the captcha correctly.

## **After Login Errors:**

1. In case learning content doesn't launch, log out clear the caches and login again
2. Even if the module states it is completed, you may read it as many times you want till the time you have e-Learning access
3. In case screen freezes while attempting assessment, logout < clear caches < login again and complete the same.

## **Note:**

1. Result will be announced within one week of submitting assessment via email.
2. Given COVID times we have discontinued to provide hard copy of the certificate, however E-certificate will be made available within 15 days after result declaration.
3. Please check your spam folder in case you haven't received the computerized mail.