

TUTORIAL

FORGOT YOUR PASSWORD?



SOLAR

Ambiente Virtual de Aprendizagem da
Universidade Federal do Ceará

FORGOT YOUR PASSWORD TUTORIAL	
Forgot your password?	▼
Accessing the Forgot your password screen	
Informing the email	
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Sign In

Sign Up

User

Password

Sign In

[Forgot your password?](#)

Assistência ao SOLAR

Accessing the Forgot your password screen

Click on **Forgot your password?** to be redirected to recovering password page at Solar.

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Forgot your password?

To regain access, type your e-mail address that you use to access your Solar account.

We will shortly send you some directions to create a new password.

Enter your E-mail

Back

Send



Informing the email

During registration on Solar, an email is informed. This email will be used to Solar find your user, verify your registration and send an automatic email to create a new password.

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Back

Send



Informing the email

Inform the registered email and click on Send.

Send

Forgot your password?

To regain access, type your e-mail address that you use to access your Solar account.

We will shortly send you some directions to create a new password.

Back

Send

E-mail must be filled



Email required

Remember that the email must be filled to recover access data. If you don't remember your registered email, contact **atendimento@virtual.ufc.br** and enter name, CPF and desired email for use on Solar so we can locate your registration and change your email.

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To recover your access data, go to the address:

<https://www.moduloacademico.ufc.br/moduloacademico>

Assistência ao SOLAR



Academic Module

If the email address you entered is associated with a linked account to the Academic Module, this message will appear.

If you have access to the Academic Module, recover your password on:
<https://www.moduloacademico.ufc.br/moduloacademico>.

If you don't have access to the Academic Module, contact **atendimento@virtual.ufc.br** to correct your situation. Remember to provide name, CPF and information about your situation.

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Forgot your password?

To regain access, type your e-mail address that you use to access your Solar account.

We will shortly send you some directions to create a new password.

regina@email.



"." está sendo usado em uma posição incorreta em "email.".



Invalid email

The email address you entered must be valid.



Forgot your password?

To regain access, type your e-mail address that you use to access your Solar account.

We will shortly send you some directions to create a new password.

Back

Send

E-mail not found



Email not found

The email address you entered wasn't found. This can happen because you don't have registration on Solar 2.0 or your register was done with a different email.

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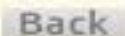
Sign In

Sign Up

User



Email not found

To verify if you are registered at Solar 2.0, click on **Back**  and click on the **Sign Up** tab. Then, enter your CPF number and click on **Verify**.

If your register doesn't exist, you will be forwarded to the registration screen and must complete the required fields and submit it.

Otherwise, contact the **atendimento@virtual.ufc.br** informing name, CPF and email intended for use on Solar, so we can locate it and change your email.

Assistência ao SOLAR

 Like 593

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Sign In

[Forgot your password?](#)

You will receive an email with instructions about how to reset your password in a few minutes.

Assistência ao SOLAR

 Like 596

Email found

The email address you entered was found and soon you will receive an automatic Solar 2.0 email with instructions.

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Sign In

[Forgot your password?](#)


You will receive an email with instructions about how to reset your password in a few minutes.

Assistência ao SOLAR

 Like 596

Receiving the email

Solar 2.0 will send an automatic email to the informed email.

 solar2

Reset password Instructions -

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[Forgot your password?](#)

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Assistência ao SOLAR

Hello regina@email.com!

Someone has requested a link to change your password.

Your username is: regina.

You can do this through the link below.

[Change](#)

If you didn't request this, please ignore this email.

Your password won't change until you access the link above and create a new one.

This message is sent automatically, please don't reply. Any doubts or suggestions must be sent to: atendimento@virtual.ufc.br

Receiving the email

The email you receive will have this format. It will contain your email, your username and a link to create a new password. Every e-mail to create a new password will have as sender solar2@virtual.ufc.br. Solar 2.0 doesn't send emails to create new password from other emails except atendimento@virtual.ufc.br and when requested.

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This message is sent automatically, please don't reply. Any doubts or suggestions must be sent to: atendimento@virtual.ufc.br

Receiving the email

To create a new password, you must click on the Change link. This link is generated automatically and contains a valid token which lasts 24 hours. After this period, you must repeat the entire procedure.

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Change your password

New password

Confirm new password

Back

Change

Creating a new password

By clicking on the link at the email, you'll be redirected, on a new browser tab, to a screen where you should inform your new password.

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Change your password

 **Creating a new password**
Inform the desired new password.

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Change your password

Creating a new password

Check out the new desired password to prevent that mistyping are registered and to confirm that the informed password is the desired one.


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Change your password

Creating a new password

Click on Change  confirm the action. After change your password successfully, you will automatically sign in Solar 2.0.



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To get more information:
atendimento@virtual.ufc.br