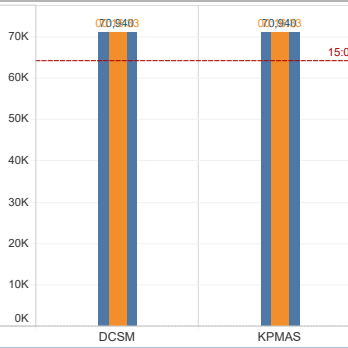
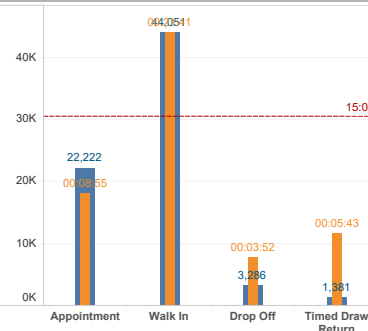


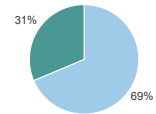
Total volume and average wait time by service area



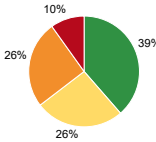
Total volume and average wait time by queue type



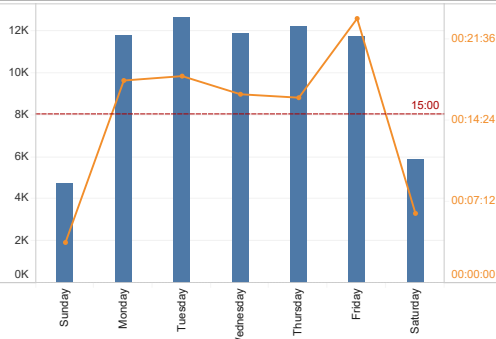
% of scheduled visits



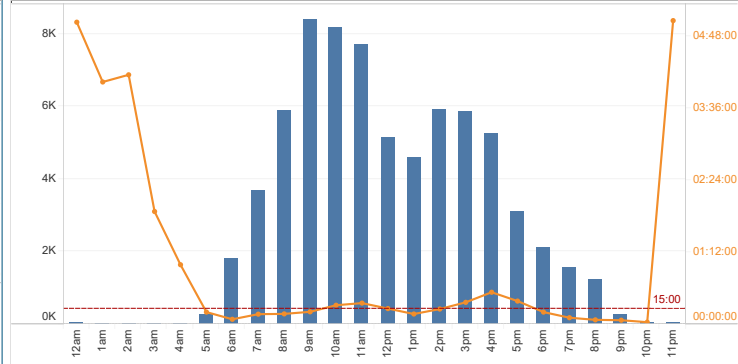
% of wait time grid

Visit count
Wait TimeScheduled flag
N
YWait time grid
<5 min
5-15 min
15-45 min
>45 minYear
2025Month
All

Total volume and average wait time by day of the week



Total volume and average wait time by hour of the day

Week
AllDay
AllSvc Area
DCSMBranch
LargoQueue
Multiple valuesTarget
15 min