

11. Staff Performance

| Staff Performance by Day  |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       | Day<br>All                 |  |
|---|----------------------------|----------|-------------------------|-------------------------|-----------------|--------------------|-------------------------|---------------------|-------------------------|-------------------------|-----------------------|----------------------------|--|
| Session Date  | Svc Area                   | Branch   | Staff                   | First Login             | Last Logout     | Ttl Login (hh:mm)  | Ttl Svc Time (hh:mm:ss) | Visits Served       | Avg Prod (hh:mm:ss)     | Avg Svc Time (hh:mm:ss) | Ttl Idle Time (hh:mm) |                            | Idle (%)   |
| 7/17/2025   | DCSM                       | Largo    | Baylor, Anitra          | 08:55                   | 11:58           | 03:02              | 01:20                   | 24                  | 00:07:36                | 00:03:21                | 01:42                 | 56.0%                      |  |
|   |                            |          | Bolden-Davis, Christina | 06:08                   | 14:29           | 07:44              | 03:41                   | 34                  | 00:13:40                | 00:06:31                | 04:03                 | 52.3%                      |  |
|   |                            |          | Fauntleroy, Nichole     | 18:50                   | 19:14           | 00:23              | 00:23                   | 5                   | 00:04:47                | 00:04:41                | 00:00                 | 2.1%                       |  |
|   |                            |          | Frazier, Larry          | 10:12                   | 19:13           | 08:59              | 03:52                   | 30                  | 00:17:59                | 00:07:46                | 05:06                 | 56.8%                      |  |
|   |                            |          | Hayes, Danalisa         | 20:31                   | 20:48           | 00:16              | 00:00                   | 0                   |                         |                         | 00:16                 | 100.0%                     |  |
|   |                            |          | Jones, Angelia          | 07:53                   | 11:56           | 04:02              | 02:17                   | 21                  | 00:11:33                | 00:06:33                | 01:44                 | 43.3%                      |  |
|   |                            |          | Kena, Turi              | 07:59                   | 17:13           | 09:13              | 05:26                   | 60                  | 00:09:14                | 00:05:26                | 03:47                 | 41.1%                      |  |
|   |                            |          | Merriman, London        | 08:03                   | 16:23           | 08:19              | 04:32                   | 55                  | 00:09:05                | 00:04:57                | 03:47                 | 45.6%                      |  |
|   |                            |          | Miah, Youlana           | 06:10                   | 14:28           | 08:01              | 06:22                   | 62                  | 00:07:46                | 00:06:11                | 01:38                 | 20.4%                      |  |
|   |                            |          | Moise, Farah            | 11:20                   | 20:01           | 08:41              | 04:11                   | 45                  | 00:11:35                | 00:05:35                | 04:29                 | 51.7%                      |  |
|   |                            |          | Pikington, Shannon      | 13:59                   | 22:43           | 07:46              | 04:12                   | 53                  | 00:08:48                | 00:04:46                | 03:34                 | 45.9%                      |  |
|   |                            |          | Saint Phirin, Anne      | 09:01                   | 18:13           | 08:30              | 02:30                   | 30                  | 00:17:00                | 00:05:00                | 06:00                 | 70.6%                      |  |
|   |                            |          | Bolden-Davis, Christina | 06:06                   | 13:58           | 07:52              | 05:12                   | 42                  | 00:11:16                | 00:07:27                | 02:40                 | 33.8%                      |  |
|   |                            |          | Dodson, Stephanie       | 11:31                   | 20:13           | 08:41              | 05:59                   | 45                  | 00:11:35                | 00:07:59                | 02:42                 | 31.1%                      |  |
|   |                            |          | Frazier, Larry          | 08:12                   | 16:32           | 08:19              | 04:41                   | 37                  | 00:13:30                | 00:07:37                | 03:37                 | 43.6%                      |  |
| 7/16/2025   | DCSM                       | Largo    | Kena, Turi              | 07:59                   | 17:13           | 08:10              | 05:26                   | 60                  | 00:08:11                | 00:05:26                | 02:44                 | 33.5%                      |  |
|   |                            |          | Middleton, Rowshae      | 08:05                   | 16:29           | 08:24              | 05:17                   | 55                  | 00:09:10                | 00:05:46                | 03:06                 | 37.0%                      |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       |                            |  |
| <div>Select Date level</div> <div><input type="radio"/> Year</div> <div><input type="radio"/> Quarter</div> <div><input checked="" type="radio"/> Month</div> <div><input type="radio"/> Week</div> | Staff Performance by Month |          |                         |                         |                 |                    |                         |                     |                         |                         |                       |                            | Year<br><input checked="" type="checkbox"/> 2025 |
|   | Date Level                 | Svc Area | Branch                  | Staff                   | Ttl Login (hrs) | Ttl Svc Time (hrs) | Visits Served           | Avg Prod (hh:mm:ss) | Avg Svc Time (hh:mm:ss) | Ttl Idle Time (hrs)     | Idle (%)              |                            |  |
|   | 7/1/2025                   | DCSM     | Largo                   | Asgedom, Seble          | 4.1             | 1.8                | 26                      | 00:09:31            | 00:04:09                | 2.3                     | 56.3%                 |                            |  |
|   |                            |          |                         | Babsa, Getu             | 4.0             | 2.6                | 38                      | 00:06:15            | 00:04:08                | 1.3                     | 33.8%                 |                            |  |
|   |                            |          |                         | Baylor, Anitra          | 32.6            | 16.0               | 261                     | 00:07:30            | 00:03:41                | 16.6                    | 51.0%                 |                            |  |
|   |                            |          |                         | Bolden-Davis, Christina | 77.0            | 41.1               | 381                     | 00:12:07            | 00:06:28                | 35.9                    | 46.6%                 |                            |  |
|   |                            |          |                         | Brown, Angel            | 9.1             | 5.1                | 44                      | 00:12:27            | 00:06:56                | 4.0                     | 44.3%                 |                            |  |
|   |                            |          |                         | Davis, Raven            | 4.7             | 1.7                | 24                      | 00:11:47            | 00:04:15                | 3.0                     | 63.9%                 |                            |  |
|   |                            |          |                         | Dodson, Stephanie       | 100.2           | 66.9               | 434                     | 00:13:51            | 00:09:15                | 33.2                    | 33.2%                 |                            |  |
|   |                            |          |                         | Fauntleroy, Nichole     | 32.7            | 14.9               | 114                     | 00:17:11            | 00:07:49                | 17.8                    | 54.5%                 |                            |  |
|   |                            |          |                         | Frazier, Larry          | 80.7            | 37.0               | 337                     | 00:14:22            | 00:06:36                | 43.7                    | 54.1%                 |                            |  |
|   |                            |          |                         | Gray, Cheryl            | 8.5             | 5.8                | 52                      | 00:09:48            | 00:06:43                | 2.7                     | 31.5%                 |                            |  |
|   |                            |          |                         | Grayson, Raquel         | 18.0            | 9.5                | 93                      | 00:11:39            | 00:06:09                | 8.5                     | 47.2%                 |                            |  |
|   |                            |          |                         | Hayes, Danalisa         | 2.1             | 0.4                | 10                      | 00:12:24            | 00:02:17                | 1.7                     | 81.6%                 |                            |  |
|   |                            |          |                         | HOWELL, BRANDI          | 31.9            | 8.9                | 97                      | 00:19:44            | 00:05:30                | 23.0                    | 72.1%                 |                            |  |
|   |                            |          |                         | Jones, Angelia          | 44.8            | 25.6               | 241                     | 00:11:09            | 00:06:22                | 19.2                    | 42.9%                 |                            |  |
|   |                            |          |                         | Jones, Jamaal           | 32.3            | 13.1               | 148                     | 00:13:06            | 00:05:18                | 19.2                    | 59.5%                 |                            |  |
| Kena, Turi  |                            |          |                         | 54.3                    | 29.1            | 333                | 00:09:47                | 00:05:15            | 25.2                    | 46.4%                   |                       |                            |  |
| Merriman, London  |                            |          |                         | 24.9                    | 14.0            | 174                | 00:08:34                | 00:04:49            | 10.9                    | 43.8%                   |                       |                            |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       | Quarter<br>Multiple values |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       |                            |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       | Month<br>All               |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       |                            |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       | Week<br>All                |  |
|   |                            |          |                         |                         |                 |                    |                         |                     |                         |                         |                       |                            |  |

Select Date level

☐ Year

☐ Quarter

☒ Month

☐ Week

Day

All

Svc Area

All

Branch

Largo

Staff

All

Year

☒ 2025

Quarter

Multiple values

Month

All

Week

All