

# UGONNA JOHN MARTINS

## Web Developer | IT Support Specialist

08140185518, 07055463912 | nnodimjohnmartins@gmail.com | FCT Abuja, Nigeria  
[ugstones.github.io/portfolio/](https://ugstones.github.io/portfolio/)

### PROFESSIONAL SUMMARY

Passionate Web Developer and IT Support Specialist with a background in Microbiology. Dedicated to building efficient digital solutions, enhancing user experience, and supporting seamless IT operations. Driven by a mission to leverage technology and data to solve real-world problems and empower business growth.

### SKILLS

- Web Development:** HTML, CSS, Bootstrap, JavaScript, PHP, CodeIgniter and laravel.
- Data Analysis:** Excel, Reporting, KPI Dashboards.
- Technical Support:** Troubleshooting, System Maintenance.
- Customer Service:** Communication, Issue Resolution.

### PROFESSIONAL EXPERIENCE

#### Upgraded Era Solution, Gwarinpa

Fct Abuja, Nigeria

Web developer

2024 - 2026

- Developed and maintained responsive websites using **HTML, CSS, JavaScript, React** and various frameworks.
- Provided **technical and user support** for the company's **ERP solution**, ensuring smooth operations and resolving system-related issues promptly.
- Collaborated with designers, product managers, and other developers to create **user-friendly interfaces** and **seamless user experiences**.
- Optimized website performance by leveraging **caching strategies** and minimizing load times.

#### CenterDesk Global Academy Techocraft,

Enugu, Nigeria

Web developer

2022 - 2024

- Designed and maintained responsive websites and web applications using **HTML, CSS, JavaScript, and frameworks**.
- Collaborated with cross-functional teams to build **scalable, high-performance** solutions.
- Implemented **RESTful APIs** for communication between front-end and back-end systems.
- Enhanced website performance by leveraging **caching strategies** and optimizing load times.

**Oly-World Global Services Nigeria Limited,  
Data Analyst**

**Enugu, Nigeria  
2019 - 2024**

- Developed and maintained **dashboards and reports** to track key performance indicators (KPIs).
- Collaborated with teams to gather business requirements and provide **data-driven insights**.
- Utilized **statistical techniques and software** for analysis and predictive modeling.
- Presented clear, actionable findings to stakeholders to support informed decision-making.
- Ensured **data accuracy and integrity** through routine audits and validations.

**EDUCATION**

---

**Abia State University**  
BSc. Microbiology

**Uturu, Nigeria  
2017-2021**

**konigin Des fridens College Enugu**  
West african examination council certificate  
2011- 2017

**Rock model primary school Enugu**  
First school leaving certificate  
2005 -2011

**CERTIFICATION**

---

**CenterDesk Global Academy Techocraft**  
Certificate of Completion of web development

**Enugu, Nigeria  
2021-2023**

**References**

Available upon request.