

UGONNA JOHN MARTINS

Web Developer | IT Support Specialist

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ugstones.github.io/portfolio/

PROFESSIONAL SUMMARY

Passionate Web Developer and IT Support Specialist with a background in Microbiology. Dedicated to building efficient digital solutions, enhancing user experience, and supporting seamless IT operations. Driven by a mission to leverage technology and data to solve real-world problems and empower business growth

SKILLS

- **Web Development:** HTML, CSS, Bootstrap, JavaScript, PHP, CodeIgniter and la
- **Data Analysis:** Excel, Reporting, KPI Dashboards.
- **Technical Support:** Troubleshooting, System Maintenance.
- **Customer Service:** Communication, Issue Resolution.

PROFESSIONAL EXPERIENCE

Upgraded Era Solution, Gwarinpa
Web developer

Fct Abuja, Nigeria
2024 - 2026

- Developed and maintained responsive websites using **HTML, CSS, JavaScript, React** and various frameworks.
- Provided **technical and user support** for the company's **ERP solution**, ensuring smooth operations and resolving system-related issues promptly.
- Collaborated with designers, product managers, and other developers to create **user-friendly interfaces** and **seamless user experiences**.
- Optimized website performance by leveraging **caching strategies** and minimizing load times.

CenterDesk Global Academy Techocraft,
Web developer

Enugu, Nigeria
2022 - 2024

- **Designed and maintained responsive websites and web applications using HTML, CSS, JavaScript, and frameworks.**
- Collaborated with cross-functional teams to build **scalable, high-performance** solutions.
- Implemented **RESTful APIs** for communication between front-end and back-end systems.
- Enhanced website performance by leveraging **caching strategies** and optimizing load times.

Oly-World Global Services Nigeria Limited,
Data Analyst

Enugu, Nigeria
2019 - 2024

- Developed and maintained **dashboards and reports** to track key performance indicators (KPIs).
- Collaborated with teams to gather business requirements and provide **data-driven insights**.
- Utilized **statistical techniques and software** for analysis and predictive modeling.
- Presented clear, actionable findings to stakeholders to support informed decision-making.
- Ensured **data accuracy and integrity** through routine audits and validations.

EDUCATION

Abia State University
BSc. Microbiology

Uturu, Nigeria
2017-2021

konigin Des fridens College Enugu

West african examination council certificate
2011- 2017

Rock model primary school Enugu

First school leaving certificate
2005 -2011

CERTIFICATION

CenterDesk Global Academy Techocraft
Certificate of Completion of web development

Enugu, Nigeria
2021-2023

References

Available upon request.