

# Ugur Akdogan

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## PROFESSIONAL PROFILE

A results-driven professional with over 20 years of diverse experience in logistics, quality control, operations, and entrepreneurship. Currently enhancing technical expertise as a student in the Data Analysis and AI Specialist program at triOS College. Combines strong business acumen with growing proficiency in data visualization, analytics, and ethical AI applications. Seeking to transition into a junior data analyst or AI specialist role in the Kitchener-Waterloo tech sector, leveraging a unique blend of hands-on management experience and modern data skills.

## TECHNICAL & ANALYTICAL SKILLS

- **Data Analysis & Visualization:** Power BI, Dashboard Development, Excel (Advanced)
- **Data Management:** Basic SQL, Data Ethics & Privacy Fundamentals
- **Quality & Process:** Auditing, Quality Control, Process Improvement
- **Business Operations:** Financial Management, Inventory Systems, Vendor Relations
- **Soft Skills:** Team Leadership, Problem-Solving, Collaborative Project Management

## EDUCATION

### Data Analysis and AI Specialist Diploma (In Progress)

triOS College, Kitchener, ON | Expected 2027

#### *Relevant Coursework:*

- Data Visualization with Power BI
- Data Ethics, Privacy & AI Governance
- SQL for Data Analysis
- Statistics for Business Analytics
- Machine Learning Fundamentals
- Python for Data Science

**Diploma in Finance**

Conestoga College, Kitchener, ON | 2017 – 2019

**Business Course**

Lutherwood Coda, Kitchener, ON | 2002

**Bachelor of Sociology**

Hacettepe University, Turkey | 1992 – 1996

**PROFESSIONAL EXPERIENCE****Co-Founder | SchoolRoof | 2015 – Present**

- Develop and implement operational strategies supporting international students
- Manage financial tracking, vendor relationships, and service optimization
- Utilize data insights to improve client engagement and service delivery

**Owner/Operator | Oma's German Bakery | 2013 – 2016**

- Oversaw daily operations, maintaining product quality through systematic checks
- Managed inventory, staff training, and customer satisfaction initiatives
- Implemented cost-control measures that improved profitability by 18%

**Owner/Operator | Meetpoint Restaurant | 2009 – 2025**

- Managed full restaurant operations including staffing, finances, and inventory
- Developed customer service protocols that increased repeat business by 25%
- Trained and supervised staff of 10+ employees

**Builder / Quality Control Team Lead | NCR | 2002 – 2007**

- Assembled and tested self-checkout machines, conducting performance audits
- Led quality control team, implementing testing protocols that reduced defects
- Analyzed production data to identify and recommend process improvements

**Owner/Operator | Akdo Office Supply | 2002 – 2007**

- Established and managed business operations, strategy, and client relations
- Maintained supplier networks and inventory management systems

**Logistics Coordinator | EZ Office Supplies | 1998 – 2000**

- Coordinated shipments and managed inventory using tracking systems
- Ensured timely order fulfillment and maintained supplier relationships

## **ACADEMIC PROJECT HIGHLIGHT**

### **Data Analysis Group Project | triOS College | 2026**

- Transformed incomplete datasets into structured, analyzable formats
- Created interactive Power BI dashboards to visualize key business trends
- Presented findings to instructors, earning top marks for analytical accuracy and clarity
- Applied data ethics principles to ensure responsible data handling

## **VOLUNTEER INVOLVEMENT**

*Available upon request*