# foodbasket

June 19, 2021

# 1 Web Scraping

```
[1]: from dotenv import load_dotenv
load_dotenv("dev.env")
import os

db_name = os.getenv("db_name")
db_username = os.getenv("db_username")
db_password = os.getenv("db_password")
db_host = os.getenv("db_host")
db_port = os.getenv("db_port")
website = os.getenv("website")
city_link = os.getenv("city_link")
chrome_path = os.getenv("chrome_path")
selenium_chrome_driver_path = os.getenv("selenium_chrome_driver_path")
```

```
[2]: import psycopg2
     import time
     import math
     import numpy as np
     import os.path
     import pandas as pd
     import re
     import pycld2
     import nltk
     from datetime import date, timedelta, datetime
     from selenium import webdriver
     from selenium.webdriver.chrome.options import Options
     from selenium.webdriver.common.by import By
     from selenium.webdriver.support.ui import WebDriverWait
     from selenium.webdriver.support import expected_conditions as EC
     from selenium.common.exceptions import NoSuchElementException
     from nltk.corpus import stopwords
     from TurkishStemmer import TurkishStemmer
     from sklearn.feature_extraction.text import TfidfVectorizer, CountVectorizer
     from sklearn.model_selection import train_test_split
     from sklearn.naive_bayes import GaussianNB
```

```
from sklearn.linear_model import LogisticRegression
from sklearn.svm import SVC, LinearSVC
from sklearn.tree import DecisionTreeClassifier
from sklearn.metrics import accuracy_score, f1_score, precision_score
from sklearn.model_selection import GridSearchCV
nltk.download('stopwords', quiet=True)
stemmer = TurkishStemmer()
conn_string = 'host={pghost} port={pgport} dbname={pgdatabase} user={pguser}_{\sqcup}
⇔password={pgpassword}'.
→format(pgdatabase=db_name,pguser=db_username,pgpassword=db_password,pghost=db_host,pgport=d
conn=psycopg2.connect(conn_string)
cur=conn.cursor()
options = Options()
options.binary_location = chrome_path
def check_if_table_exists(schema,table):
    cur.execute("select exists(select * from information schema.tables where")
→table_schema='{schema}' AND table_name='{table}')".format(schema=schema, 
→table=table))
   return cur.fetchone()[0]
def check_if_index_exists(index):
    cur.execute("SELECT EXISTS(SELECT * FROM PG_CLASS WHERE relname = __
→'{index}')".format(index=index))
   return cur.fetchone()[0]
def check_if_file_exists(filename):
   return os.path.isfile(filename)
def execute_mogrify(conn, df, schema, table):
   tuples = [tuple(x) for x in df.to_numpy()]
    cols = '"'+'","'.join(list(df.columns))+'"'
    cursor = conn.cursor()
   try:
       for tup in tuples:
           query = """INSERT INTO "{schema}"."{table}"({cols}) VALUES_L
 →({values}) ON CONFLICT DO NOTHING""".format(schema=schema,table=table, 
 cursor.execute(query)
           conn.commit()
    except (Exception, psycopg2.DatabaseError) as error:
       print("Error: %s" % error)
        conn.rollback()
```

```
cursor.close()
        return 1
    cursor.close()
def df_column_conversation(df, column_name, type):
    if(type == 'timestamp'):
        df[column_name] = df[column_name].apply(lambda x: f"'{x}'::timestamp")
    if(type == 'text'):
        df[column_name] = df[column_name].str.replace("'","").apply(lambda x:__
 \hookrightarrow f'''\{x\}'''
    if(type == 'date'):
        df[column_name] = df[column_name].apply(lambda x: f"'{x}'::date")
    if(type == 'numeric'):
        df[column_name] = df[column_name].apply(str).str.replace(',','.')
    if(type == 'integer'):
        df[column_name] = df[column_name].apply(str).str.replace(',',','.').
 →apply(float).astype('Int64').apply(str)
def clean_text(text):
    text = text.lower()
    text = re.sub(r"[,.\"\'!@#$\\^&*(){}?/;\`~:<>+=-\\]", "", text)
    return text
```

```
[3]: if(check_if_table_exists('ODS', 'EXT_FB_RESTAURANT')):
         print('Table ODS.EXT_FB_RESTAURANT already exists.')
     else:
         start_time = math.trunc(time.time())
         cur.execute("""
         CREATE TABLE "ODS"."EXT_FB_RESTAURANT"
         "RESTAURANT_ID" text NOT NULL,
         "RESTAURANT_NAME" text,
         "RESTAURANT_LINK" text,
         "DATE" date,
         CONSTRAINT "RESTAURANT_ID" UNIQUE ("RESTAURANT_ID")
         );
         """)
         cur.execute('COMMIT;')
         end_time = math.trunc(time.time())
         print("Table ODS.EXT_FB_RESTAURANT created in {execute_time} seconds.".
      →format(execute_time=end_time-start_time))
     if(check_if_table_exists('ODS','EXT_FB_MENU')):
         print('Table ODS.EXT_FB_MENU already exists.')
     else:
         start_time = math.trunc(time.time())
         cur.execute("""
```

```
CREATE TABLE "ODS"."EXT_FB_MENU"
    "PRODUCT_ID" text NOT NULL,
    "RESTAURANT_ID" text,
    "CATEGORY_NAME" text,
    "PRODUCT_NAME" text,
    "PRODUCT DESCRIPTION" text,
    "PRODUCT_LISTED_PRICE" text,
    "PRODUCT PRICE" text,
    "DISCOUNT" boolean,
    "DESIGN_TYPE" text,
    "DATE" date,
    CONSTRAINT "PRODUCT_ID" UNIQUE ("PRODUCT_ID")
    );
    """)
    cur.execute('COMMIT;')
    end_time = math.trunc(time.time())
    print("Table ODS.EXT_FB_MENU created in {execute_time} seconds.".
→format(execute_time=end_time-start_time))
if(check if table exists('ODS','EXT FB COMMENT')):
    print('Table ODS.EXT FB COMMENT already exists.')
else:
    start_time = math.trunc(time.time())
    cur.execute("""
    CREATE TABLE "ODS"."EXT_FB_COMMENT"
    "RESTAURANT_ID" text,
    "USERNAME" text,
    "COMMENT_TEXT" text,
    "COMMENT_DATE" text,
    "SPEED" text,
    "SERVING" text,
    "FLAVOUR" text,
    "DATE" date,
    CONSTRAINT "UNIQUE_COMMENTS" UNIQUE ("RESTAURANT_ID", "USERNAME", __
→ "COMMENT TEXT")
    );
    """)
    cur.execute('COMMIT;')
    end_time = math.trunc(time.time())
    print("Table ODS.EXT_FB_COMMENT created in {execute_time} seconds.".
→format(execute_time=end_time-start_time))
if(check_if_table_exists('EDW','DWH_FB_COMMENT')):
    print('Table EDW.DWH_FB_COMMENT already exists.')
else:
```

```
start_time = math.trunc(time.time())
         cur.execute("""
        CREATE TABLE "EDW"."DWH_FB_COMMENT"
        "RESTAURANT_ID" text,
        "USERNAME" text,
        "COMMENT TEXT" text,
        "COMMENT_DATE" date,
        "SPEED" integer,
        "SERVING" integer,
         "FLAVOUR" integer,
        "DATE" date,
        CONSTRAINT "UNIQUE_COMMENTS" UNIQUE ("RESTAURANT_ID", "USERNAME", ...
      );
        """)
        cur.execute('COMMIT;')
        end_time = math.trunc(time.time())
        print("Table EDW.DWH_FB_COMMENT created in {execute_time} seconds.".
     →format(execute_time=end_time-start_time))
     cur.execute("""
     CREATE OR REPLACE FUNCTION public.try_cast(_in text, INOUT _out anyelement)
        LANGUAGE 'plpgsql'
     AS $BODY$
     BEGIN
       EXECUTE format('SELECT %L::%s', $1, pg_typeof(_out))
       INTO _out;
     EXCEPTION WHEN others THEN
        -- do nothing: _out already carries default
     END
     $BODY$;
     """)
     cur.execute('COMMIT;')
    Table ODS.EXT_FB_RESTAURANT already exists.
    Table ODS.EXT_FB_MENU already exists.
    Table ODS.EXT_FB_COMMENT already exists.
    Table EDW.DWH_FB_COMMENT already exists.
[4]: cur.execute("""
    WITH DATES AS(
     SELECT
    MAX("DATE") AS "DATE"
     FROM "ODS"."EXT_FB_MENU" EFM
     UNION ALL
     SELECT
```

```
MAX("DATE") AS "DATE"
FROM "ODS"."EXT_FB_COMMENT" EFC
)
SELECT
MAX("DATE") AS "LAST_EXECUTION_DATE"
FROM DATES;
""")
last_execution_date = cur.fetchone()[0]
last_execution_date
```

[4]: datetime.date(2021, 6, 11)

```
[5]: restaurant_list = []
     end date = min(date(2021,6,11),(date.today() - timedelta(days=1)))
     driver = webdriver.Chrome(options=options,
      →executable_path=selenium_chrome_driver_path)
     if(last_execution_date < end_date):</pre>
         driver.get(city_link)
         time.sleep(5)
         for i in range(25):
             driver.execute_script("window.scrollTo(0, document.body.scrollHeight);")
             time.sleep(2)
         city_restaurant_groups = driver.
      →find_elements_by_class_name("restaurant-main-info")
         for restaurant in city restaurant groups:
             restaurant_name = restaurant.
      →find_element_by_class_name("restaurant-display-name").text
             restaurant_name = restaurant_name.replace("YENİ ", "")
             restaurant link = restaurant.
      ⇒find element by class name("restaurant-display-name").
      →find_element_by_xpath(".//a").get_attribute('href')
             restaurant_id = restaurant_link.split("/")[-1]
             if(len(restaurant link) < 2):</pre>
                 continue
             restaurant list.append([restaurant id,restaurant name,restaurant link])
         restaurant df = pd.DataFrame(restaurant list,
      →columns=["RESTAURANT ID", "RESTAURANT NAME", "RESTAURANT LINK"])
         df column conversation(restaurant df, 'RESTAURANT ID', 'text')
         df_column_conversation(restaurant_df, 'RESTAURANT_NAME', 'text')
         df_column_conversation(restaurant_df, 'RESTAURANT_LINK', 'text')
         restaurant_df['DATE'] = "'"+ datetime.strftime(date.today(), "%Y-%m-%d") +__
      →"'::date"
         execute mogrify(conn, restaurant df, "ODS", "EXT FB RESTAURANT")
```

```
[6]: sql_command = """
        SELECT
        "RESTAURANT_ID"
        FROM "ODS"."EXT_FB_RESTAURANT" EFR
        WHERE 1=1
        AND NOT EXISTS(SELECT NULL FROM "ODS". "EXT_FB_MENU" EFM WHERE EFR.

¬"RESTAURANT ID" = EFM. "RESTAURANT ID");
        0.00
    restaurant_df = pd.read_sql(sql_command,conn)
[7]: if(last_execution_date < end_date):
        for i in range(len(restaurant_df)):
            sublink = restaurant_df.loc[i,"RESTAURANT_ID"]
            restaurant_link = "{website}/{sublink}".
     →format(website=website,sublink=sublink)
            driver.get(restaurant_link)
            time.sleep(5)
            try:
                if("siparis verebilirsiniz." in driver.find_element_by_xpath('//
     →*[@id="restaurantDetail"]/div/div[2]/h3').text):
                    continue
                else:
                    pass
            except Exception:
                pass
            menu = driver.find_element_by_xpath('//*[@id="restaurant_menu"]')
            categories = menu.find_elements_by_xpath('//*[contains(@id, "menu_")]')
            menu_list = []
            for category in categories:
                category_name = category.find_element_by_xpath(".//b").text
                for product in category.find_elements_by_xpath(".//div[2]/ul/li"):
                    try:
                        design_type = "list"
                        try:
                            product_id = product.

→find_elements_by_class_name("getProductDetail")[-1].
     product_name = product.

→find_elements_by_class_name("getProductDetail")[-1].text
                        except:
                            product_id = product.find_element_by_xpath(".//strong").
```

```
product_name = product.find_element_by_xpath(".//
design_type = "card"
                   try:
                       product_description = product.

→find_element_by_class_name("product-desc").text
                       product_price = product.
→find_element_by_class_name("price").text
                   except:
                       product_description = product.
→find_element_by_class_name("productInfo").text
                       product_price = product.
→find_element_by_class_name("newPrice").text
                       if(not(design_type=="card")):
                           design_type = "box"
                   discount = "TRUE"
                   try:
                       if(design type=="list"):
                           product_listed_price = product.
→find_element_by_class_name("listed-price").text
                       if(design_type in ["card","box"]):
                           product_listed_price = product.
→find_element_by_class_name("listedPrice").text
                   except:
                       product_listed_price = product_price
                       discount = "FALSE"
                   menu list.
-append([product_id,sublink,category_name,product_name,product_description,product_listed_pr
               except:
                   continue
       menu_df = pd.DataFrame(menu_list,__
-columns=["PRODUCT_ID", "RESTAURANT_ID", "CATEGORY_NAME", "PRODUCT_NAME", "PRODUCT_DESCRIPTION",
       menu_df = menu_df [menu_df ['PRODUCT_ID'].str.len() > 0]
       menu_df = menu_df [menu_df ['PRODUCT_NAME'].str.len() > 0]
       df_column_conversation(menu_df, 'PRODUCT_ID', 'text')
       df_column_conversation(menu_df, 'RESTAURANT_ID', 'text')
       df_column_conversation(menu_df, 'CATEGORY_NAME', 'text')
       df_column_conversation(menu_df, 'PRODUCT_NAME', 'text')
       df_column_conversation(menu_df, 'PRODUCT_DESCRIPTION', 'text')
       df_column_conversation(menu_df, 'PRODUCT_LISTED_PRICE', 'text')
       df_column_conversation(menu_df, 'PRODUCT_PRICE', 'text')
       df_column_conversation(menu_df, 'DESIGN_TYPE', 'text')
       menu_df['DATE'] = "'"+ datetime.strftime(date.today(), "%Y-%m-%d") + "':
⇒:date"
       execute_mogrify(conn,menu_df,"ODS","EXT_FB_MENU")
```

```
menu_df
[8]: | sql_command = """
         SELECT
         "RESTAURANT ID"
         FROM "ODS"."EXT_FB_RESTAURANT" EFR
         AND NOT EXISTS(SELECT NULL FROM "ODS"."EXT_FB_COMMENT" EFC WHERE EFR.
      →"RESTAURANT ID" = EFC."RESTAURANT ID");
     restaurant_df = pd.read_sql(sql_command,conn)
     restaurant_df = restaurant_df.sample(frac=1)
     restaurant_df
[8]:
                                              RESTAURANT ID
                     fitchino-avcilar-ambarli-mah-istanbul
     41
     17
         dominos-pizza-atasehir-ataturk-mah-girne-cad-i...
     56
          kurucesme-kahvesi-atasehir-barbaros-mah-istanbul
     72
                  bocek-kadikoy-caferaga-mah-moda-istanbul
     14
                     mondes-besiktas-mecidiye-mah-istanbul
     42
         food-hall-istanbul-beyoglu-asmalimescit-mah-is...
               pizza-hut-umraniye-ihlamurkuyu-mah-istanbul
     61
     64
                       un-po-beyoglu-kemankes-mah-istanbul
     43
           vera-pizza-pasta-bakirkoy-cevizlik-mah-istanbul
        kafein-plus-kucukcekmece-tevfikbey-mah-sefakoy...
     [79 rows x 1 columns]
[9]: if(last_execution_date < end_date):</pre>
         for i in range(len(restaurant_df)):
             sublink = restaurant_df.loc[i,"RESTAURANT_ID"]
             last_comment_page_url = "{website}/{sublink}?
      →section=comments&page=9999".format(website=website,sublink=sublink)
             driver.get(last_comment_page_url)
             time.sleep(0.1)
             comments_list = []
             if(sublink not in driver.current_url):
                 continue
             last_comment_page_redirect_url = driver.current_url
             last_comment_page_number = int(last_comment_page_redirect_url.
      →replace("&status=closed","").replace("{website}/{sublink}?
      →section=comments&page=".format(website=website,sublink=sublink),""))
```

```
for page_number in range(1, last_comment_page_number+1):
           current_comment_page_url = "{website}/{sublink}?
→section=comments&page={page_number}".
→format(website=website,sublink=sublink,page_number=page_number)
           driver.get(current comment page url)
           time.sleep(1)
           try:
               if("siparis verebilirsiniz." in driver.find_element_by_xpath('//
→*[@id="restaurantDetail"]/div/div[2]/h3').text):
                   continue
               else:
                   pass
           except Exception:
               pass
           try:
               driver.find_element(By.XPATH, '//
→*[@id="alternative-restaurant-popup"]/div[1]/div[2]/img').click(); #Closing_
\hookrightarrow pop-up
           except Exception:
               pass
           #driver.find element(By.XPATH, '//*[@id="restaurantDetail"]/div[2]/
\rightarrow div[1]/ul/li[4]/a').click(); #Clicking comments
           comment_list = driver.find_elements_by_class_name("comments-body")
           for comment in comment_list:
               try:
                   username = comment.find_element_by_class_name("userName").
→text
                   comment_text = comment.find_element_by_xpath('.//p').text
                   comment_date = comment.
→find_element_by_class_name("commentDate").text
               except NoSuchElementException:
                   continue
               trv:
                   speed = comment.find_element_by_class_name("speed").text
               except NoSuchElementException:
                   speed = ""
               try:
                   serving = comment.find_element_by_class_name("serving").text
               except NoSuchElementException:
                   serving = ""
```

```
flavour = comment.find_element_by_class_name("flavour").text
               except NoSuchElementException:
                   flavour = ""
               comments_list.append([sublink, username, comment_text,__

→comment_date, speed, serving, flavour])
       comment df = pd.DataFrame(comments list,
→columns=["RESTAURANT_ID", "USERNAME", "COMMENT_TEXT", "COMMENT_DATE", "SPEED", "SERVING", "FLAVOU
       df_column_conversation(comment_df, 'RESTAURANT_ID', 'text')
       df_column_conversation(comment_df, 'USERNAME', 'text')
       df_column_conversation(comment_df, 'COMMENT_TEXT', 'text')
       df_column_conversation(comment_df, 'COMMENT_DATE', 'text')
       df_column_conversation(comment_df, 'SPEED', 'text')
       df_column_conversation(comment_df, 'SERVING', 'text')
       df_column_conversation(comment_df, 'FLAVOUR', 'text')
       comment_df['DATE'] = "'"+ datetime.strftime(date.today(), "%Y-%m-%d") +__
→"'::date"
       execute_mogrify(conn,comment_df,"ODS","EXT_FB_COMMENT")
   comment_df
```

# 2 Data Preprocessing

[10]: driver.quit()

```
[11]: if(last execution date < end date):
         sql command = """
             WITH CLEAN_DATA AS(
             SELECT
             EFC. "RESTAURANT_ID",
             EFC. "USERNAME",
             LOWER (EFC. "COMMENT_TEXT") AS "COMMENT_TEXT",
             EFC. "COMMENT_DATE",
             TRY_CAST(REGEXP_REPLACE(EFC."SPEED", '\D','','g'),NULL::INTEGER) AS_
      SPEED",
             TRY_CAST(REGEXP_REPLACE(EFC. "SERVING", '\D','','g'), NULL::INTEGER) AS_

→ "SERVING",

             TRY CAST(REGEXP REPLACE(EFC."FLAVOUR", '\D','','g'), NULL::INTEGER) AS
      EFC. "DATE",
             REGEXP_REPLACE(EFC."COMMENT_DATE", '\D','','g')||'u
      →'||REPLACE(REPLACE(REPLACE(REGEXP_REPLACE(REPLACE(EFC."COMMENT_DATE", '□
      →'g'), 'ay', 'month'), 'bugün', 'today'), 'gün', 'day') AS "COMMENT_DATE_INTERVAL"
             FROM "ODS"."EXT_FB_COMMENT" EFC
             WHERE 1=1
             AND EFC. "USERNAME" <> 'Yemeksepeti'
```

```
SELECT
              CD. "RESTAURANT ID",
              CD. "USERNAME",
              CD. "COMMENT_TEXT",
              CASE WHEN CD. "COMMENT_DATE_INTERVAL" = ' today' THEN CD. "DATE" ELSE CD.
       →"DATE" - CAST(CD."COMMENT_DATE_INTERVAL" AS INTERVAL) END::date AS_
       → "COMMENT_DATE",
              CD. "SPEED",
              CD. "SERVING",
              CD. "FLAVOUR",
              CD. "DATE"
              FROM CLEAN_DATA CD;
          comment_df = pd.read_sql(sql_command,conn)
          comment_df['COMMENT_TEXT'] = comment_df['COMMENT_TEXT'].apply(clean_text)
          comment df
          df_column_conversation(comment_df, 'RESTAURANT_ID', 'text')
          df column conversation(comment df, 'USERNAME', 'text')
          df_column_conversation(comment_df, 'COMMENT_TEXT', 'text')
          df column conversation(comment df, 'COMMENT DATE', 'date')
          df_column_conversation(comment_df, 'SPEED', 'integer')
          df_column_conversation(comment_df, 'SERVING', 'integer')
          df_column_conversation(comment_df, 'FLAVOUR', 'integer')
          df_column_conversation(comment_df, 'DATE', 'date')
          comment_df.replace('<NA>', 'NULL', inplace=True)
          execute_mogrify(conn,comment_df,"EDW","DWH_FB_COMMENT")
[12]: |sql_command = """
          SELECT
          FROM "EDW"."DWH_FB_COMMENT" EFR;
      comment_df = pd.read_sql(sql_command,conn)
      comment df
[12]:
                                            RESTAURANT ID USERNAME \
              magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...i
      1
              magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...3
      2
              magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...0
      3
              magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...t
      4
              magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...e
      271838 magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...1
      271839 magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...d
      271840 magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...k
      271841 magic-akademi-kartal-esentepe-mah-istanbul
                                                               ...7
```

```
COMMENT_TEXT COMMENT_DATE
                                                                                  SPEED \
      0
              ilk kez sipariş verdim bu restauranttan patat...
                                                                  2021-01-10
                                                                                10.0
      1
              her söyledigimde somon daha da kötüleşiyor bu ...
                                                                   2021-01-10
                                                                                  9.0
      2
                                                                     2021-01-10
                                                                                    8.0
                                                               itu
      3
                  18 dkda kapıdaydi sıcak ve lezzetli süpersiniz
                                                                     2021-01-10
                                                                                   10.0
      4
              dağ kekikli tavuğun yanında gelen makarna bild...
                                                                   2021-01-10
                                                                                 10.0
                     anladık ki hamburgerler kötü pizzadan devam
                                                                     2021-01-10
      271838
                                                                                    5.0
              tiramisu malesef rezaletti kreması ekşimişti y...
      271839
                                                                   2021-01-10
                                                                                  1.0
      271840
                  dağ kekikli tavuk inanılmaz güzel bağımlısıyım
                                                                                   10.0
                                                                     2021-01-10
      271841
              waffle söyledik kalın bir hamur üzerine 6 7 kü...
                                                                   2021-01-10
                                                                                  6.0
      271842
              pizza adana börek ve pasta nefisti teşekkür ed...
                                                                   2021-01-10
                                                                                 10.0
              SERVING
                       FLAVOUR
                                        DATE
      0
                     5
                                 2021-06-10
                     6
                                 2021-06-10
      1
                              4
      2
                     8
                              8 2021-06-10
      3
                    10
                                 2021-06-10
                             10
      4
                     6
                              3
                                 2021-06-10
                     5
                                 2021-06-10
      271838
                              5
      271839
                     1
                              1
                                 2021-06-10
      271840
                                 2021-06-10
                    10
                             10
      271841
                     4
                                 2021-06-10
                                 2021-06-10
      271842
                    10
      [271843 rows x 8 columns]
[13]: stop_words = [element for element in stopwords.words('turkish') if element not__
       →['cok','eğer','gibi','hic','nicin','niye','sanki','yani','en','az','birkac','bazı','aslında
      comment_df['COMMENT_TEXT'] = comment_df['COMMENT_TEXT'].apply(lambda x: ' '.
       →join([word for word in x.lower().split() if word not in (stop_words)]))
      \#comment\_df['COMMENT\_TEXT'] = comment\_df['COMMENT\_TEXT'].apply(lambda x: ' '.
       \rightarrow join([stemmer.stem(word) for word in x.split()]))
      comment df
[13]:
                                             RESTAURANT_ID USERNAME \
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...i
      1
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...3
      2
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...0
      3
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...t
      4
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...е
      271838
              magic-akademi-kartal-esentepe-mah-istanbul
                                                                ...1
```

...1

271842 magic-akademi-kartal-esentepe-mah-istanbul

```
271839
        magic-akademi-kartal-esentepe-mah-istanbul
                                                          ...d
271840
        magic-akademi-kartal-esentepe-mah-istanbul
                                                          ...k
271841
        magic-akademi-kartal-esentepe-mah-istanbul
                                                         ...7
271842
        magic-akademi-kartal-esentepe-mah-istanbul
                                                          ...1
                                               COMMENT_TEXT COMMENT_DATE SPEED \
0
                                                                         10.0
        ilk sipariş verdim restauranttan patates sıca...
                                                            2021-01-10
1
        söyledigimde somon kötüleşiyor sefer fettucini...
                                                             2021-01-10
                                                                            9.0
2
                                                               2021-01-10
                                                                             8.0
3
              18 dkda kapıdaydi sıcak lezzetli süpersiniz
                                                               2021-01-10
                                                                             10.0
        dağ kekikli tavuğun yanında gelen makarna bild...
4
                                                             2021-01-10
                                                                          10.0
271838
                 anladık hamburgerler kötü pizzadan devam
                                                               2021-01-10
                                                                              5.0
271839
        tiramisu malesef rezaletti kreması ekşimişti y...
                                                             2021-01-10
                                                                            1.0
           dağ kekikli tavuk inanılmaz güzel bağımlısıyım
271840
                                                                             10.0
                                                               2021-01-10
271841
        waffle söyledik kalın bir hamur üzerine 6 7 kü...
                                                             2021-01-10
                                                                            6.0
271842
          pizza adana börek pasta nefisti teşekkür ederiz
                                                                             10.0
                                                               2021-01-10
        SERVING
                 FLAVOUR
                                 DATE
0
              5
                           2021-06-10
              6
1
                           2021-06-10
2
              8
                        8 2021-06-10
3
             10
                           2021-06-10
                       10
              6
                        3
                           2021-06-10
271838
              5
                        5
                         2021-06-10
271839
              1
                        1
                           2021-06-10
             10
                           2021-06-10
271840
                       10
271841
              4
                        3
                           2021-06-10
```

[271843 rows x 8 columns]

10

# 3 Machine Learning

# 3.1 Bag of Words

271842

#### 3.1.1 Gaussian Naive Bayes

2021-06-10

<ipython-input-14-57e8c84ed6cb>:2: UserWarning: Boolean Series key will be
reindexed to match DataFrame index.
 not\_null\_df = comment\_df[0:10000][pd.notnull(comment\_df['SPEED'])]
Total Features after vectorizing: 2733
Accuracy Score: 31.33%
F1 Score: 31.33%
Precision Score: 31.33%

## 3.1.2 Support Vector Machines

#### C-Support Vector Classification

```
[15]: model = CountVectorizer(min_df=3)
      not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
       →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
      -train_test_split(features, labels, test_size = 0.3, random_state = 9)
      model = SVC()
      model.fit(features_train, labels_train)
      label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score =_ |
       →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
       →label_prediction, average='micro')*100))
      print("Precision Score: {precision_score:0.2f}%".format(precision_score =__
       →precision_score(labels_test, label_prediction, average='micro')*100))
```

```
Total Features after vectorizing: 2733
     <ipython-input-15-31bcc9e0fb71>:2: UserWarning: Boolean Series key will be
     reindexed to match DataFrame index.
       not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
     Accuracy Score: 64.19%
     F1 Score: 64.19%
     Precision Score: 64.19%
     Linear Support Vector Classification
[16]: model = CountVectorizer(min df=3)
      not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
       →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
       -train_test_split(features, labels, test_size = 0.3, random_state = 9)
      model = LinearSVC()
      model.fit(features_train, labels_train)
      label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score = __
       →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
       →label_prediction, average='micro')*100))
      print("Precision Score: {precision score: 0.2f}%".format(precision score = 1.1
       →precision_score(labels_test, label_prediction, average='micro')*100))
     Total Features after vectorizing: 2733
     <ipython-input-16-abecfc9eee10>:2: UserWarning: Boolean Series key will be
     reindexed to match DataFrame index.
       not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
     Accuracy Score: 60.05%
     F1 Score: 60.05%
     Precision Score: 60.05%
     3.1.3 Decision Tree Classifier
      not_null_df = comment_df[0:9600][pd.notnull(comment_df['SPEED'])]
```

```
features_train, features_test, labels_train, labels_test =_
 -train_test_split(features, labels, test_size = 0.3, random_state = 9)
params = {
    'max depth': [10,13,14,15],
    'min_samples_split': [2,3,4]
    }
gscv = GridSearchCV(DecisionTreeClassifier(), params, cv=5)
gscv.fit(features_train, labels_train)
print("Best parameters: {best_parameters}".format(best_parameters = gscv.
 →best_params_))
model = gscv.best_estimator_
model.fit(features_train, labels_train)
label_prediction = model.predict(features_test)
print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score = ___
 →accuracy_score(labels_test, label_prediction)*100))
print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
 →label prediction, average='micro')*100))
print("Precision Score: {precision_score:0.2f}%".format(precision_score =
 →precision_score(labels_test, label_prediction, average='micro')*100))
Total Features after vectorizing: 2619
<ipython-input-17-de71e106f8b8>:2: UserWarning: Boolean Series key will be
reindexed to match DataFrame index.
  not null df = comment df[0:9600][pd.notnull(comment df['SPEED'])]
Best parameters: {'max_depth': 13, 'min_samples_split': 2}
```

Accuracy Score: 63.09% F1 Score: 63.09% Precision Score: 63.09%

#### 3.1.4 Logistic Regression

```
[18]: model = CountVectorizer(min_df=3)
      not null df = comment df[0:9600][pd.notnull(comment df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total features}".
      →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
      -train_test_split(features, labels, test_size = 0.3, random_state = 9)
```

```
Total Features after vectorizing: 2619
<ipython-input-18-eccb7253df41>:2: UserWarning: Boolean Series key will be reindexed to match DataFrame index.

not_null_df = comment_df[0:9600][pd.notnull(comment_df['SPEED'])]
Accuracy Score: 63.19%
F1 Score: 63.19%
Precision Score: 63.19%
```

# 3.2 Bag of Words with TF-IDF Vectorizer

## 3.2.1 Gaussian Naive Bayes

```
[19]: model = TfidfVectorizer(min_df=3)
      not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
       →format(total_features = np.shape(features)[1]))
      #print(np.shape(labels))
      features_train, features_test, labels_train, labels_test =_
      -train_test_split(features, labels, test_size = 0.3, random_state = 9)
      model = GaussianNB()
      model.fit(features_train, labels_train)
      label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score = __
      →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
       →label_prediction, average='micro')*100))
      print("Precision Score: {precision_score:0.2f}%".format(precision_score =
       →precision_score(labels_test, label_prediction, average='micro')*100))
```

Total Features after vectorizing: 2733

```
<ipython-input-19-6f54f08c5ef9>:2: UserWarning: Boolean Series key will be
reindexed to match DataFrame index.
  not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
Accuracy Score: 31.43%
F1 Score: 31.43%
Precision Score: 31.43%
```

# 3.2.2 Support Vector Machines

#### C-Support Vector Classification

```
[20]: model = TfidfVectorizer(min_df=3)
      not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not null df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
      →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
       -train_test_split(features, labels, test_size = 0.3, random_state = 9)
      params = {
          'C': [1.5],
          \#'C': [1.4,1.5,1.6],
          'kernel': ['rbf']
          #'kernel': ['linear', 'rbf', 'sigmoid']
      gscv = GridSearchCV(SVC(), params, cv=5)
      gscv.fit(features_train, labels_train)
      print("Best parameters: {best_parameters}".format(best_parameters = gscv.
       →best_params_))
      model = gscv.best_estimator_
      model.fit(features_train, labels_train)
      label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score = __
       →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
      →label_prediction, average='micro')*100))
      print("Precision Score: {precision_score:0.2f}%".format(precision_score =__
       →precision_score(labels_test, label_prediction, average='micro')*100))
```

```
Total Features after vectorizing: 2733
<ipython-input-20-ed41f9384cd3>:2: UserWarning: Boolean Series key will be reindexed to match DataFrame index.
   not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
```

```
Accuracy Score: 65.76%
     F1 Score: 65.76%
     Precision Score: 65.76%
     Linear Support Vector Classification
[21]: model = TfidfVectorizer(min df=3)
      not null df = comment df[0:10000][pd.notnull(comment df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
       →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
      -train_test_split(features, labels, test_size = 0.3, random_state = 9)
      model = LinearSVC()
      model.fit(features_train, labels_train)
      label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score =__
       →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
      →label_prediction, average='micro')*100))
      print("Precision Score: {precision_score:0.2f}%".format(precision_score = ___
       ⇒precision_score(labels_test, label_prediction, average='micro')*100))
     Total Features after vectorizing: 2733
     <ipython-input-21-61109543768c>:2: UserWarning: Boolean Series key will be
     reindexed to match DataFrame index.
       not_null_df = comment_df[0:10000][pd.notnull(comment_df['SPEED'])]
     Accuracy Score: 63.05%
     F1 Score: 63.05%
     Precision Score: 63.05%
     3.2.3 Decision Tree Classifier
[22]: model = TfidfVectorizer(min df=3)
      not_null_df = comment_df[0:9600][pd.notnull(comment_df['SPEED'])]
      features = model.fit_transform(not_null_df['COMMENT_TEXT'].values).todense()
      labels = not_null_df['SPEED'].values
      print("Total Features after vectorizing: {total_features}".
       →format(total_features = np.shape(features)[1]))
      features_train, features_test, labels_train, labels_test =_
       →train test split(features, labels, test size = 0.3, random state = 9)
```

Best parameters: {'C': 1.5, 'kernel': 'rbf'}

```
params = {
    'max_depth': [9,10,11],
    'min_samples_split': [2,3]
    }
gscv = GridSearchCV(DecisionTreeClassifier(), params, cv=5)
gscv.fit(features_train, labels_train)
print("Best parameters: {best_parameters}".format(best_parameters = gscv.
→best_params_))
model = gscv.best_estimator_
model.fit(features_train, labels_train)
label_prediction = model.predict(features_test)
print("Accuracy Score: {accuracy score:0.2f}%".format(accuracy score = 1.1)
→accuracy_score(labels_test, label_prediction)*100))
print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
→label_prediction, average='micro')*100))
print("Precision Score: {precision_score:0.2f}%".format(precision_score = ___
 →precision_score(labels_test, label_prediction, average='micro')*100))
```

Total Features after vectorizing: 2619
<ipython-input-22-b6a83c6a06e2>:2: UserWarning: Boolean Series key will be reindexed to match DataFrame index.

not\_null\_df = comment\_df[0:9600][pd.notnull(comment\_df['SPEED'])]
Best parameters: {'max\_depth': 10, 'min\_samples\_split': 2}
Accuracy Score: 62.77%
F1 Score: 62.77%
Precision Score: 62.77%

#### 3.2.4 Logistic Regression

```
label_prediction = model.predict(features_test)
      print("Accuracy Score: {accuracy_score:0.2f}%".format(accuracy_score =__
      →accuracy_score(labels_test, label_prediction)*100))
      print("F1 Score: {f1_score:0.2f}%".format(f1_score = f1_score(labels_test,__
       →label prediction, average='micro')*100))
      print("Precision Score: {precision_score:0.2f}%".format(precision_score =__
       →precision_score(labels_test, label_prediction, average='micro')*100))
     Total Features after vectorizing: 2619
     <ipython-input-23-3703865826cd>:2: UserWarning: Boolean Series key will be
     reindexed to match DataFrame index.
       not_null_df = comment_df[0:9600][pd.notnull(comment_df['SPEED'])]
     Accuracy Score: 65.71%
     F1 Score: 65.71%
     Precision Score: 65.71%
     3.3 Markov Chains
[24]: |sql_command = """
          WITH COMMENTS AS(
          SELECT "RESTAURANT ID",
          STRING_AGG(LOWER("COMMENT_TEXT"), ' ') AS ALL_COMMENT,
          COUNT ("COMMENT TEXT") AS COMMENT COUNT
          FROM "ODS"."EXT_FB_COMMENT" EFC
          GROUP BY "RESTAURANT ID"
          SELECT *
          FROM COMMENTS
          ORDER BY COMMENT_COUNT DESC;
      restaurant_df = pd.read_sql(sql_command,conn)
      restaurant_df.head()
[24]:
                                         RESTAURANT ID \
           pizza-bulls-uskudar-altunizade-mah-istanbul
                pizza-bulls-uskudar-ferah-mah-istanbul
      1
      2 pizza-bulls-kartal-soganlik-yeni-mah-istanbul
      3
              pizza-bulls-umraniye-cakmak-mah-istanbul
               pizza-bulls-atasehir-fetih-mah-istanbul
                                               all comment comment count
      0 lezzeti eskisi gibi gelmedi bize. fark ödeyip ...
                                                                    2293
      1 her şey çok güzeldi. elinize sağlık. hizli ve ...
                                                                   1764
      2 cok pahali olmasi disinda bir problem yok gibi...
                                                                    1743
      3 çok lezzetli güvenle çoçuguma yedirebiliyorum ...
                                                                   1582
```

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4 servis ve hız 10 üzerinden 20.. bu siparişi is...

```
[25]: import random
      def make_markov_model(cleaned_stories, n_gram=2):
          markov_model = {}
          for i in range(len(cleaned_stories)-n_gram-1):
              curr_state, next_state = "", ""
              for j in range(n_gram):
                  curr_state += cleaned_stories[i+j] + " "
                  next_state += cleaned_stories[i+j+n_gram] + " "
              curr_state = curr_state[:-1]
              next state = next state[:-1]
              if curr_state not in markov_model:
                  markov_model[curr_state] = {}
                  markov_model[curr_state] [next_state] = 1
              else:
                  if next_state in markov_model[curr_state]:
                      markov_model[curr_state][next_state] += 1
                  else:
                      markov_model[curr_state][next_state] = 1
          # calculating transition probabilities
          for curr state, transition in markov model.items():
              total = sum(transition.values())
              for state, count in transition.items():
                  markov_model[curr_state][state] = count/total
          return markov model
      def generate_story(markov_model, limit=100, start='my god'):
          n = 0
          curr_state = start
          next_state = None
          story = ""
          story+=curr_state+" "
          while nmit:
              next_state = random.choices(list(markov_model[curr_state].keys()),
                                          list(markov_model[curr_state].values()))
              curr_state = next_state[0]
              story+=curr_state+" "
              n+=1
          return story
[26]: restaurant_df['clean_comment'] = restaurant_df['all_comment'].apply(clean_text)
      text = restaurant_df.loc[0]['clean_comment'].split()
```

markov\_model = make\_markov\_model(text)

```
for i in range(20):
    print(str(i)+". ", generate_story(markov_model, start="yemek çok",□
    →limit=20))
```

- 0. yemek çok güzeldi semih beye ilgisinden dolayı tesekkurler atakan kardeşim çok ilgili teşekkür ederim guzel güzel güzeldi güzlel harika harikaaaaa tavsiye ederim efsane lezzetin sıcacık ve çok lezzetliydi ayrıca ikram sufle için de teşekkürler sıcak olarak hızlı bir şekilde getirdiği için cumali
- 1. yemek çok güzeldi semih beyin özel ilgisi için ayrıca teşekkür ederim oğlumun doğum günü sebebiyle sufle hediyesiyle bizi oldukça mutlu etti çok lezzetliydi çok hızlı geldi çalışanlara arkadaşlara çok teşekkür ediyorum her zamanki gibi müthiş hizli servisleri sahane pizzalari ve kadınlar gunu
- 2. yemek çok lezzetliydi ve yanında 2 adet ikram sufle geldi 2 tane multinetten çektiği için surat yaptı ve maskesizdi bir daha asla suflenize bayılıyoruz gerçekten 30 liraya sufle satan yerlere taş çıkartırsınız hep böyle devam eder pizzalar gerçekten güzel ve lezzetliydi pizzamız
- 3. yemek çok güzeldi semih beye çok teşekkür ederiz çok lezzetliydi teşekkürler tatlı için teşekkür ederim özellikle aramanız inceliktir pizza çok küçüktü diğer restoranlarda bu fiyata büyük bi pizza getirdiği için teşekkür ederim pizza mükemmeldi mükemmeldi pizza da tek gecerim doyurucu lezzetli temiz
- 4. yemek çok lezzetliydi ve sıcak geldi suffle ikramı içinde teşekkürler bilal beyin ilgisine teşekkür ederim tatlı ikramınız için çok teşekkür ederim sipariş gelmeden önce arayıp bilgi verdi ikramlarınız için ayrıca teşekkür ederiz yardımcı oldu siparişim neredeyse 1 saatte ve soğuk geldi notum
- 5. yemek çok lezzetliydi ve restoran bana çok yakın olmamasına rağmen sıcaktı da soğan halkaları da tam tersi az pişmişti ama pizzanın lezzeti malzeme kalitesi ve malzeme kalitesi iyiydi sufle ikramı için semih bey e de ikram gönderdi şiddetle tavsiye edilir muazzam adeta
- 6. yemek çok lezzetliydi ve kuriyeniz atakan bey çok nazik teşekkürler küçük boy new jersey siparişi vermiştim gayet güzeldi çok hızlı sıcak güzel çok iyi nazik bi insan dı kendisine ayrıca teşekkür ederiz hızlı sıcak lezzetli çok lezzetliydi sicak geldi ikraminiz içinde teşekkür
- 7. yemek çok lezzetliydi ve hızlıydı tesekkurler çok hızlı ve sıcak geldi getiren çalışan arkadaşımız güler yüzle teslim etti sufle hediye edeceğiz diyip göndermeyerek beni üzseniz de seviyorum sufle ikramı için bilal beye ilgilerinden dolayı teşekkür ediyorum kuryenize de geçmiş olsun her zaman
- 8. yemek çok lezzetliydi ve hızlı ulaştı he zamanki gibi cumali beye ayrıca teşekkür ederim hızlı sıcak ve lezzetli geldi atakan beye ayrıca teşekkür ederim bize hediye sufle gönderen atakan beye çok teşekkür ederiz çok hızlı ve sıcak geldi ellerinize sağlık pizza bullsdan
- 9. yemek çok lezzetliydi ve kurye de çok hızlıydı semih bey sağolsun hızlı ve sıcak geldi bilal beyin göndermiş olduğu süpriz tatlı çocuklarımı ve beni çok mutlu etti tek kelimeyle mukemmel pizzalar sicacik geliyor ve citir bir hamuru var teslimat cok hizli yedigimiz
- 10. yemek çok güzeldi semih beye teşekkürler ürünler gayet sıcak geldi sıcak ve lezzetli ürünler ilgilenen arkadşlarada teşekür ederim hızlı sıcak ve lezzetli pizzaları için pizza bulls tatlı ikramları için çok çok teşekkür her şey çok

güzeldi ürün sipariş ettiğimiz gibi ortalama bir

- 11. yemek çok lezzetliydi ve sıcak geldi cumali beye çok teşekkürler kuryeniz cumali beye kibarlığından dolayı teşekkür ederim atakan beye ikramlar icin teşekkür ederim fakat 1 saatte geldi çok lezzetliydi ayrıca ikramları için çok teşekkür ederiz selim beyin gonderdigi sufle icin cok teşekkür
- 12. yemek çok güzeldi semih beye çok teşekkürler ilgisi için keep up the good work d muhteşem hızlı taze ve sıcak geldi ayrıca teslimatı yapan ibrahim beye ayrıca teşekkürler pizzaları sıcacık ve kurye çok nazik bir beyefendiydi 2 senedir benim pizzamın adresi burasıayrıca
- 13. yemek çok lezzetliydi ve kurye de çok hızlıydı atakan beye ilgisinden dolayı teşekkürler bilal beye inceligi ve hediyeleri içn çok teşekkür ederim harika hatalarını telafi etmek için elinden geleni yapan bir firma tatlı ikramı için ayrıca teşekkürler soguk ve geç saat olduğu
- 14. yemek çok güzeldi semih beyin özel ilgisi için teşekkürler yarım saat olmadan sipariş sıcacık şekilde geldi bilal beye teşekkür ederiz sağlıkla kalın her zamanki gibi harikaydi sufle ikrami icin tesekkur ediyorum pizza dışındaki yan ürünler lezzet açısından sınıfta kaldı pizzanın dilim kesimleri
- 15. yemek çok lezzetliydi ve getiren arkadasta cok hizli ve saygiliydi kuryeniz mustafa beye teşekkür ederiz hiç beğenmedim hiçbir siparişimde beni mağdur etmenize rağmen bir kere bile pişman olmadım şaşırtmadı her zaman harika tatlı hediye göndermişler çok lezzetliydi teşekkürler tatlı ikramı için ayrıca
- 16. yemek çok güzeldi semih beye ilgisinden dolayı teşekkür ederiz atakan beye teşekkürler sıcacıktı kurye mustafa pizzaları çok hızlı ve sıcak geldi başarılarının devamını dilerim ridvan beydi sanirim tesekkurler semih beye çok teşekkürler böylesi karlı bir havada pizzalar sıcacık ve çok ilgiliydi pizza
- 17. yemek çok lezzetliydi ve hızlıydı tesekkurler çok hızlı teslimat ettiği için teşekkürler bilal bey olmak üzere tüm altunizade şubesi pizza bulls çalışanlarına özellikle duygu hanıma ilgi ve alakalarından dolayı bilal beye çok teşekkür ederim cumali beye ayrıca teşekkürler zincir pizzacılar arasındaki en
- 18. yemek çok güzeldi semih beye teşekkürler bilal beye tatlı ikramı ve ilgisinden dolayı tekrar teşekkür ediyorum cumaliye teşekkürler çıtır tavukların tadı hariç güzeldi pizzaları bol malzemeli geldi harikaydı e güzeldi baya elinize saglik teşekkürler fasfasf gayet başarılı ayrıca bilal beye de jestinden
- 19. yemek çok güzeldi semih beye ilgisinden dolayı teşekkür ederim bilal bey teşekkürler bilal bey in ilgi ve alakasına cok tesekkur ederiz semih beye ikramı yardımı ve ilgisi için servis hızlıydı kurye de çok nazikti kendileri pizzamız hızlı ve lezzetli kuryeler hep güler

# 4 Sources

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- 3. Selenium scroll down to end of the page
- 4. Selenium click button
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- 6. Bag of Words
- 7. Turkish Porter Stemmer