

# Lesson 1. Introduction

## SA305 – Linear Programming

Spring 2021

# What is operations research?

# What is operations research?

- “The most influential academic discipline field you’ve never heard of”

Boston Globe, 2004

- **Operations Research (OR)** is the discipline of applying advanced mathematical methods to help make better decisions

- “The Science of Better”

INFORMS slogan

- “A liberal education in a technological world”

Thomas Magnanti, former Dean of Engineering at MIT

# What is operations research?

- Numerous applications, e.g.
  - logistics
  - manufacturing
  - workforce scheduling
  - finance
  - marketing

## OR and the military

- The military uses OR to improve decision making in a variety of ways, e.g.
  - force composition
  - weapon selection
  - search and detection
  - flight operations scheduling
  - training and personnel assignment
- Assessment Division (OPNAV N81) at the Pentagon
- The Naval Postgraduate School has one of the oldest and most well-respected OR departments in the US
- *Naval Research Logistics* is a prominent academic journal featuring research in OR

## The traveling salesperson problem

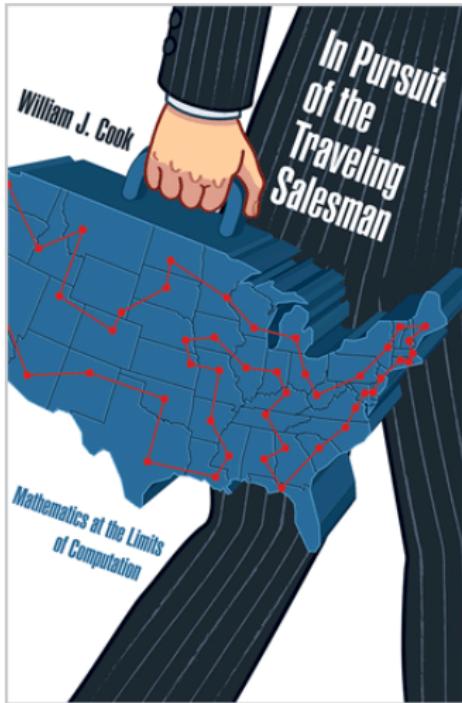
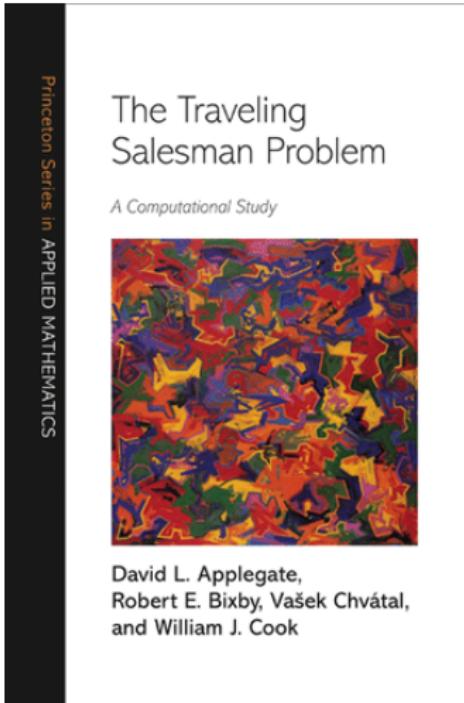
# The traveling salesperson problem



- A salesperson located in Annapolis wants to visit clients in each of the 48 state capitals of the continental US and Washington DC
- What is shortest way of visiting all the capitals and then returning to Annapolis?

# The traveling salesperson problem

- Entire books have been written on the TSP



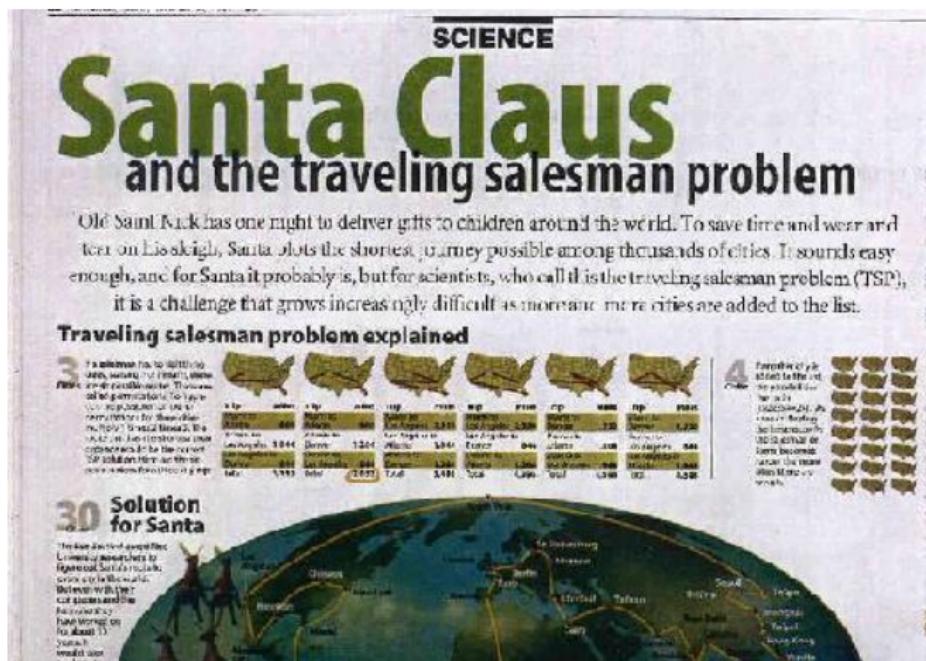
# The traveling salesperson problem

- 1962: contest by Proctor and Gamble - best TSP tour through 33 US cities



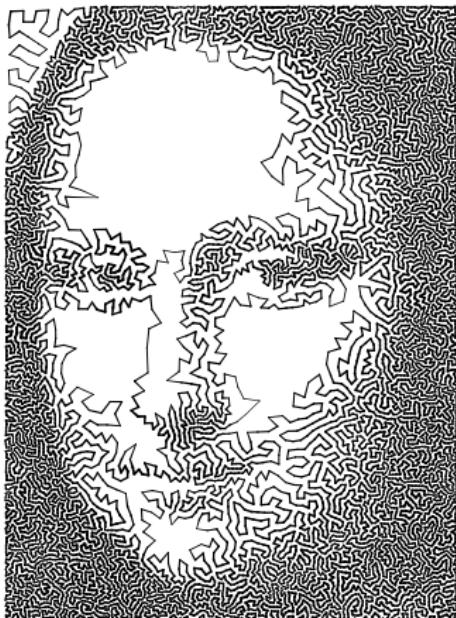
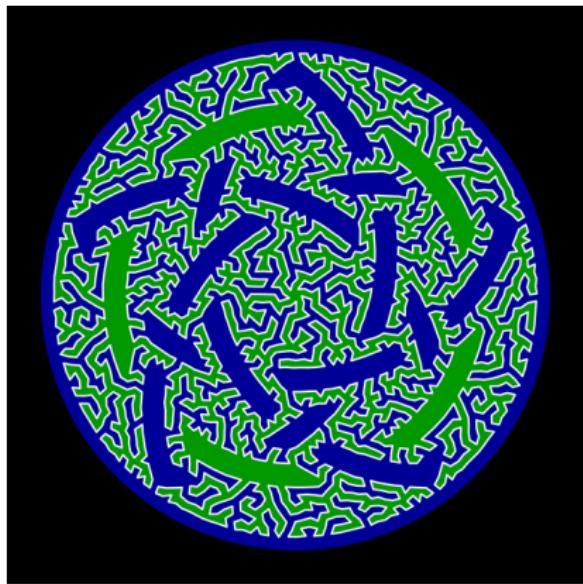
# The traveling salesperson problem

- 1998: The Florida Sun-Sentinel's Science page ponders Santa Claus's traveling problem



# The traveling salesperson problem

- The TSP has even been used to make art



<http://www.oberlin.edu/math/faculty/bosch/>

<http://www.cgl.uwaterloo.ca/~csk/projects/tsp/>

## The traveling salesperson problem

- One of the most popular problems in operations research
- Numerous applications in expected and unexpected places
  - Circuit board manufacturing
  - Genome sequencing

## The traveling salesperson problem

- Your turn! Try to find the shortest way of visiting all the capitals and then returning to Annapolis

# The traveling salesperson problem

- The solution:



## The traveling salesperson problem

- What about 13,509 cities in the US?

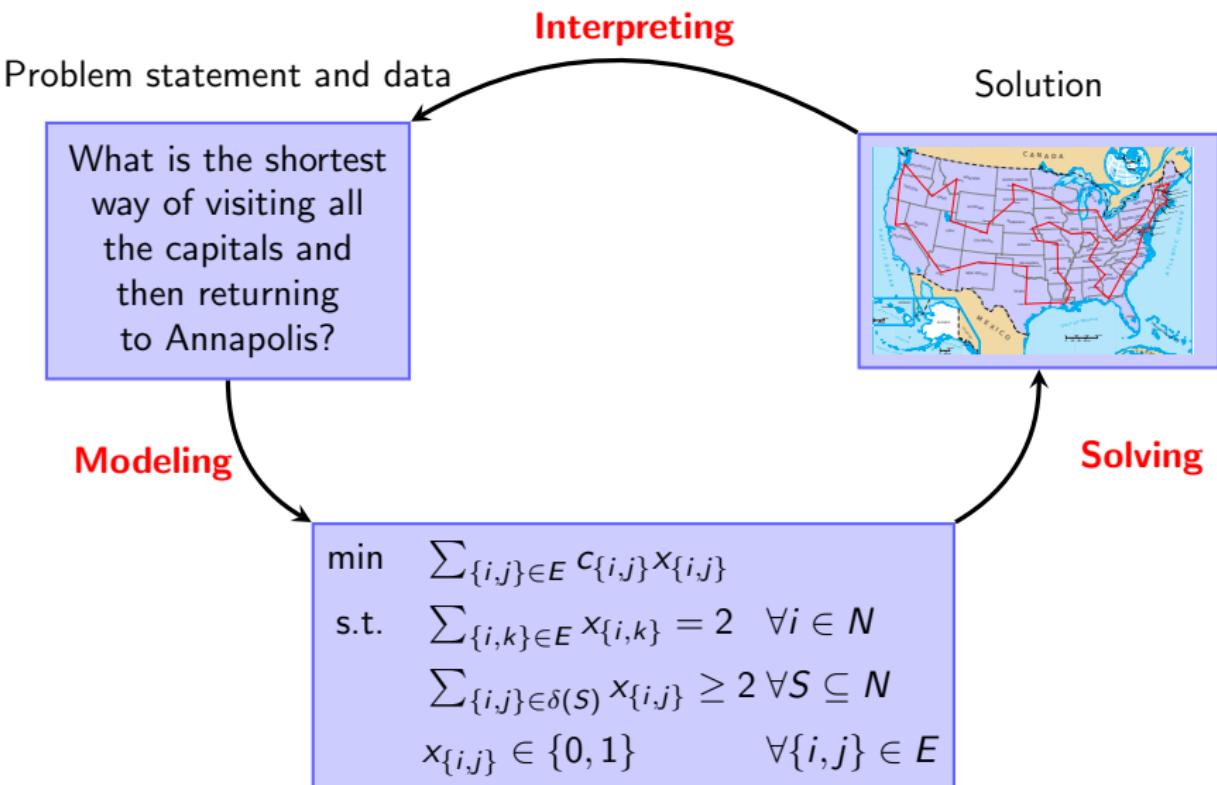
## The traveling salesperson problem

- What about 13,509 cities in the US?



- Sophisticated mathematical techniques are our best bet

# The OR approach



# Goals for this course

- Modeling
  - Recognize opportunities for mathematical optimization
  - Formulate optimization models – **linear programs** – that capture the essence of the problem
  - Illustrate applications of real-world problems
- Solving
  - **Algorithms** to solve these mathematical models
- Detailed topic list and schedule is on the syllabus

# Optimization is everywhere

- “Minimize” time it takes to get from class to class
- “Maximize” the company’s profits
- (Moneyball) “Best” lineup for the Oakland A’s
- We are always trying to make **decisions** in a way that meets some **objective** subject to some **constraints**
- Some success stories of optimization helping solve complex real-world decision-making problems ...

## Package delivery

- UPS has an air network consisting of 7 hubs, nearly 100 additional airports in the US, 160 aircraft of nine different types
- Decision: aircraft routes, package assignments, flight schedules, etc.
- Objective: minimize delivery times / costs  
maximize delivery throughput
- Constraints: aircraft capacity, fuel requirements, traffic considerations, packages delivered correctly
- UPS credits optimization-based planning tools with identifying operational changes that have saved over \$87 million to date, reduced planning times, peak and non-peak costs, fleet requirements



# Sports scheduling

- ACC Basketball earns millions in revenue annually, almost all from TV and radio
- TV networks need a steady stream of “high quality” games, NCAA rules, school preferences and traditions
- Decision: *who plays who, when, where*
- Objective: *minimize travel times for teams  
maximize viewership*
- Constraints: *NCAA rules, travel budgets, school traditions*
- Optimization approaches yields reasonable schedules very quickly



# Radiation therapy

- High doses of radiation can kill cancer cells and/or prevent them from growing and dividing
- Can also kill healthy cells!
- Radiation can be delivered at different angles and intensities
- Decision: *angles + intensities of radiation*
- Objective: *maximize dose to cancer cells*
- Constraints: *limit on dose to healthy cells*
- Many successes reported using different types of optimization models



Next time...

- Formulating a small optimization model