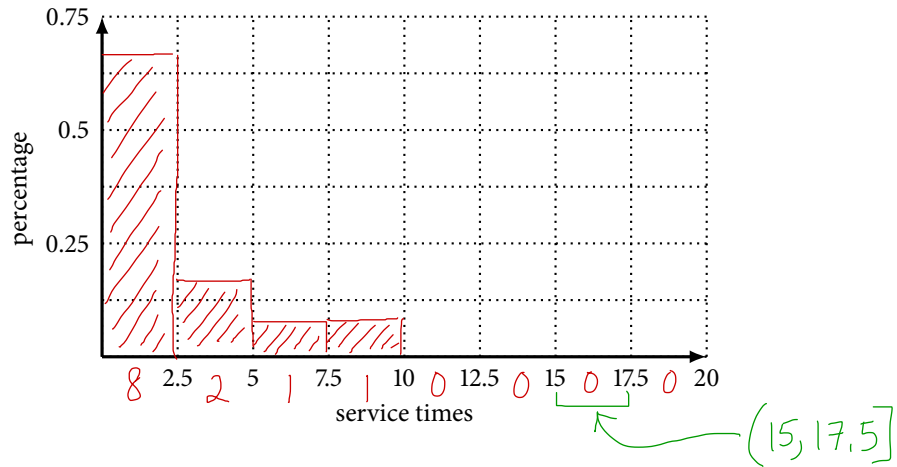- Service times for customers (* indicates special handling):

Customer number (i)	Service time (s_i)	Customer number (i)	Service time (s_i)
1*	7	11	2
2	2	12	10
3	1	13	2
4	3	14	1
5*	16	15*	3
6	3	16	2
7	1	17	2
8	7	18*	8
9*	3	19*	6
10*	11	20*	2

- Histogram of service times for "regular" customers (jobs without special handling):

12 regular customers

8   2.5   2   5   1   7.5   1   10   0   12.5   0   15   0   17.5   0   20

service times

(15, 17.5]

- Histogram for service times for "special" customers (jobs with special handling):

8 special customers

1   2.5   2   5   2   7.5   1   10   1   12.5   0   15   1   17.5   0   20

service times

3