

Problem 1 (Nelson 6.11, modified). A food manufacturer plans to introduce a new potato chip, Box O' Spuds, into a local market that already has two strong competitors. The marketing analysts would like to forecast the long-term market share for Box O' Spuds to determine whether it is worth entering the market.

Suppose the marketing analysts formulate a Markov chain model of customer brand switching in which the state space $\mathcal{M} = \{1, 2, 3\}$ corresponds to which of the two established brands or Box O' Spuds, respectively, that a customer currently purchases. The time index is the number of bags of chips purchased. Based on market research and experience with other products, the one-step transition matrix the marketing analysts anticipate is

$$P = \begin{bmatrix} 0.70 & 0.28 & 0.02 \\ 0.28 & 0.70 & 0.02 \\ 0.10 & 0.10 & 0.80 \end{bmatrix}$$

- Note that the diagonal entries of P are larger than the off-diagonal entries. What does this mean in the context of this problem?
- Suppose that initially, a typical customer is equally likely to prefer one of the two existing brands. What is the probability that a typical customer prefers Box O' Spuds after he or she has bought 50 bags of chips?
- What is the probability that a customer initially buys a bag of Brand 2 chips, buys only the two existing brands over the course of his or her next 9 bags of chips, and then purchases Box O' Spuds for his or her 11th bag of chips?

a. The diagonal entries of P are the probabilities that a consumer purchases a brand, given that they previously purchased the same brand. The diagonal entries being higher than the off-diagonal entries indicates that a consumer is more likely to stick with a brand if they previously purchased that brand.

b. $\vec{p} = \begin{bmatrix} 1/2 \\ 1/2 \\ 0 \end{bmatrix}$ We want $p_3^{(50)}$.

$$\vec{p}^{(50)T} = \vec{p}^T P^{50} \approx [0.455 \quad 0.455 \quad 0.091]$$

$$\Rightarrow p_3^{(50)} \approx 0.091$$

c. Let $A = \{1, 2\}$, $B = \{3\}$. We want $f_{23}^{(10)}$.

$$F_{AB}^{(10)} = P_{AA}^9 P_{AB} = \begin{bmatrix} 0.70 & 0.28 \\ 0.28 & 0.70 \end{bmatrix}^9 \begin{bmatrix} 0.02 \\ 0.02 \end{bmatrix} \approx \begin{bmatrix} 0.017 \\ 0.017 \end{bmatrix} \begin{matrix} 1 \\ 2 \end{matrix} \Rightarrow f_{23}^{(10)} \approx 0.017$$