

Siddharth Milind Konduru

6 Candeltree Dr, # 3 • Springfield, IL 62704

CELL PHONE [217-761-6199] • sid.konduru@gmail.com

SUMMARY

B.S in Electronic and Communication and with 1-year experience at Amazon.com, Inc. as a business process analyst. Currently an MIS graduate student, flexible problem solver with excellent attention to detail. Can easily assimilate in both individual and team work settings.

EDUCATION

University of Illinois, Springfield, IL

Master of Science in Management Information Systems

May 2016

Institute of Aeronautical Engineering, Hyderabad, Andhra Pradesh

Bachelor of Electronic and Communication Engineering

May 2012

TECHNICAL SKILLS

- Technologies: C#, SQL, SAS, R-For Analytics.
- Databases: SQL Server, MySQL
- Web Technologies: ASP.Net, HTML, CSS, AngularJS, NodeJS, ReactJS, Java Script.
- Others: MS Excel, Functional Testing, Use Case Modelling, Statistical modelling, data analytics, UML, Text Mining.
- Certifications: IT Project Management, Business Process Management.

WORK EXPERIENCE / INTERNSHIP

University of Illinois, Springfield, Springfield, IL

Graduate Student Hourly

July 2015 - May 2016

- Manage upgrades of department web page.
- Research, design and lead program offerings.
- Organize people and initiatives.
- Conduct program events and trainings.
- Photograph and design program graphics and media

Amazon.com,Inc Hyderabad, Andhra Pradesh

Business Process Developer/Customer Service Associate

June 2013 - June 2014

- Communicated with Aces team in KAI-ZEN projects to improve and streamline business processes at Amazon.
- Responsible for assessing employers' performance and provide feedback.
- Evaluated change requests of the various policy administration systems and created knowledge transfer documents.
- Participated in daily requirements gathering sessions.
- Actively participated in defect management using Quality Center.
- Responded to customers' e-mails and answered queries regarding the orders placed.

Mag Web Technologies Hyderabad, Andhra Pradesh

Project Trainee

September 2012 - April 2013

- Worked with ASP.Net and C# back end SQL Server in MAG Web Technologies as a project trainee.
- Developed a program using ASP.Net and C# programming with back end as SQL Server as part of RMI (CMS) Project.

SCHOOL ACTIVITIES / INTERESTS

- Founder and President of TARA meditation club
- Chief graphic designer of Asian Student Organization (ASO)
- Co-Chair of UIS - It's On US, White House Bystander Intervention Campaign.