

## OBJECTIVE

Technical associate that will use prior experience in IT related profession.

## SUMMARY

B.A in Electronic and Communication and with 1 year experience at Amazon.com, Inc. as a business process analyst. Currently an MIS graduate student, flexible problem solver with excellent attention to detail. Can easily assimilate in both individual and team work settings.

## EDUCATION

**University of Illinois, Springfield, IL**  
Master of Science in Management Information Systems

Expected: May 2016

**Institute of Aeronautical Engineering, Hyderabad, Andhra Pradesh**  
Bachelor of Electronic and Communication Engineering

May 2012

## TECHNICAL SKILLS

- Hands on knowledge with Microsoft exchange server and Linux operating systems and Exchange.
- Graduate with solid academic skills and considerable experience planning and implementing programs, projects, and public-relations events.
- CCNA (Cisco Certified Network Associate) trained
- Well versed in .Net, C, C++ and ASP .Net

## WORK EXPERIENCE / INTERNSHIP

**University of Illinois, Springfield, IL**  
*Graduate Student Hourly*

July 2015 - May 2016

- Manage upgrades of department web page.
- Research, design and lead program offerings.
- Organize people and initiatives.
- Conduct special events and trainings.
- Photograph and design program graphics and media

**Amazon.com, Inc** Hyderabad, Andhra Pradesh  
*Business Process Developer/Customer Service Associate*

June 2013 - June 2014

- Communicated with Aces team in KAI-ZEN projects to improve and streamline business processes at Amazon.
- Responsible for assessing employers performance and provide feedback.
- Responded to customers' e-mails and answered queries regarding the orders placed.

**Mag Web Technologies** Hyderabad, Andhra Pradesh  
*Project Trainee*

September 2012 - April 2013

- Worked with ASP.Net and C# back end SQL Server in MAG Web Technologies as a project trainee.
- Developed a program using ASP.Net and C# programming with back end as SQL Server as part of RMI (CMS) Project.

## SCHOOL ACTIVITIES / INTERESTS

- Founder and President of TARA meditation club
- Chief graphic designer of Asian Student Organization (ASO)
- Co-Chair of UIS - It's On US, White House Bystander Intervention Campaign.