

Ujjaval Patel

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Key & Technical Skills

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|------------------------------|---------------------------|-----------------------------|
| ✓ SDLC | ✓ Selenium Webdriver | ✓ JIRA/TestRail/Confluence |
| ✓ Agile & Waterfall | ✓ Postman | ✓ 3 Amigos/Kanban |
| ✓ API Testing | ✓ Appium | ✓ Cucumber/Mocha |
| ✓ Mobile Testing | ✓ Oracle E-Business/OBIEE | ✓ Scrum/Retro |
| ✓ Regression Testing | ✓ HTML/CSS | ✓ Mambu/Splunk |
| ✓ JavaScript/TypeScript | ✓ BDD & TDD Testing | ✓ Amazon Web Services (AWS) |
| ✓ System/Integration Testing | ✓ WebdriverIO | ✓ GIT/Terminal |
| ✓ Use case/User stories | ✓ Oracle SQL Developer | ✓ Cypress |

Work Experience

NatWest (Mettle Business Bank) – QA Engineer Remote

July 2020 – Present

- Creating and maintaining test automation scripts, using framework like WebdriverIO for our mobile automation, using BDD cucumber format. Using cypress framework for web application.
- Creating page object model design patterns in WebdriverIO, for developers to reuse.
- Executing completed e2e tests on BrowserStack, ensuring all functionality is working as expected on all lowest supported mobile devices.
- Taking the role of QA lead, to participate in engineering meetings, taking responsibility for production release cycles, building & adopting towards test strategies across all mission teams.
- Working very closely with other mission teams to ensure quality checks are embedded in our CI/CD process, our e2e tests jobs has to pass in order for any PR's to be merged.
- Participating in all scrum ceremonies, adapting and working in agile environment, participating in 3 amigos sessions to better identify bottlenecks and provide QA solutions.
- Working very closely with the product team and business to implement automated e2e function and non-functional test coverage cases, capturing our manual regression using TestRail.

Royal Bank of Scotland (Bó Digital Bank) – QA Engineer Angel, London

August 2019 – July 2020

- Creating test automation scripts using WebdriverIO with Mocha & Chai in JavaScript.
- Conducting daily regression testing of the app in both mobile OS, on pre-production (staging) environment, to ensure backend functionality is working as expected, before it reaches production.
- Executing various postman collections, such as testing various endpoints of payments, onboarding a new user, activating card to ensure correct status codes are being received.
- Working very closely with the developers & testing their pull requests to ensure their changes such as bug fix or a new feature are working as intended, before given the go-ahead to merge into master.
- Exploratory testing on alpha-releases, reporting & tracking front-end & back-end bugs using Jira.
- Creating test strategy in line with the scope of the project, to ensure best outcome is achieved.
- Responsible for providing impact assessment for planned release across all functional areas of Onboarding, acting as key point of contact for all QA aspect for the Onboarding team.
- Participating in planning, scrum, retrospective and review meetings, to ensure that the project requirements, design and test documentation is accurate and complete.
- Volunteered to help assist in POC for Mettle UI mobile testing, using WebdriverIO with Appium using cucumber framework.

Ten10 Consultancy – QA Analyst (promoted to) QA Consultant
London Bridge, London

July 2017 – July 2019

- Oversaw multiple external projects at a client sites, bringing QA expertise as a consultant.
- Planned and estimated testing work in line with development plan for each project.
- Designed test scenarios to verify that delivered software/upgrades meets functional and non-functional requirements along with producing defect reports, for developers to replicate the defect.
- Creating test strategy in line with the scope of the project, to ensure best outcome is achieved.
- Responsible for providing impact assessment for planned release across all functional areas.
- UAT, E2E, Functional, System, Integration and regression testing was conducted.

Motability Operations Ltd – Quality Assurance Analyst
Southwark Bridge, London

February 2018 – July 2019

- Oversaw all QA work for data obfuscation, data encryption, Linux P3 Upgrade & AppViewX projects. Including planning, execution, reporting, sign offs.
- Ensured PII data is not compromised following the new GDPR law, by data obfuscating on all databases, ensuring system integration is working as intended post data obfuscation.
- Extensive use of SQL wrote and ran advanced queries to retrieve data from several databases.
- Data encryption was conducted on systems, like ALFA, Oracle E-business etc., functional & non-functional testing was carried out to meet the requirements (performance, usability) of the project.

Diligent Corporation – Quality Assurance Analyst
Trafalgar Square, London

September 2017 – January 2018

- Lead the test execution of BoardPad web/android/iOS sticking to a stringent plan.
- Participated in delivery of Web Applications, Mobile and Portals to support the business objectives.
- Utilised qTest for test design and execution, and X-ray-Jira for defect logging and progress reporting.
- Performed cross-browser testing on BrowserStack & iOS, Android devices for mobile testing.
- Accountable for adding documentation, test cases, dashboards into Jira and Confluence, for reference & traceability, delivered stories (requirements) as part of a team within a given sprint.
- Worked in an agile environment, attending daily scrums, planning meetings and retrospectives.

Achievements

- ✓ ISTQB – BSc Certified Tester Foundation Level.
- ✓ Professional Scrum Master I.
- ✓ Awarded the Lord Mayor of London Scholarship for Academic Excellence at City University London.

Education

City University London University

September 2013 – July 2017

Business Computing System (BSc) – Upper second-class honours (2:1)

City of Westminster College

September 2011 – July 2013

BTEC National Diploma Level 3 in IT Practitioners – Distinction*, Distinction, Distinction

St Michaels and All Angels School

September 2006 – July 2011

8 GCSE's including English and Mathematics – A* - C

Reference available upon request